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NEVADA STATE HEALTH DIVISION NEWS RELEASE

Nevada State Health Division Establishes Web-based Comment/Complaint System

Carson City – The Nevada State Health Division announced today that it has established a web-based comment/complaint system. The goal of the system is to receive input from J-1 Visa/Conrad 30 physicians and employers in order to strengthen the J-1 Visa opportunity in Nevada.

“The J-1 Visa/Conrad 30 opportunity provides quality primary health care to underserved areas in Nevada,” said Alex Haartz, Health Division Administrator. “The creation of the web-based system, in which a physician and/or employer can anonymously provide valuable input, is one step in making the J-1 Visa opportunity in Nevada stronger. Our goal is to ensure that Nevadans are receiving the health care they need and, that employers are abiding by their representation to the State in order to receive the State’s support.”

The complaint/comment form can be accessed by going to the Nevada State Health Division’s main website: <http://health.nv.gov>. Once there, the user will see a box entitled “J-1/H1B Physician and Employer Complaint/Comment Reporting.” Click on that box and an introduction page will appear. The user will need to click on “Click Here,” on this page and the form will appear. The physician and/or employer can complete the personal identifying information if they choose; however, the user can also just provide comments and submit the form to the Health Division’s Administrator, without completing the personal identifying information. If the user does not complete the identifying information, it will be difficult for concerns to be investigated.

“I am hoping that we also receive positive comments about what is working well,” Haartz added. “Information is invaluable in order to make decisions regarding any issue.”

Other on-going actions being undertaken include:

- Sending letters to each participating employer and physician outlining the upcoming examination and asking them to collaborate in the process.
- Establishing an employer and J-1 physician auditing process by which unannounced site visits will occur, with findings being measured against their submitted application.
- Re-examining the federal regulation requirements and how the requirements compare with state processes and rules to ensure compliance.
- An analysis to identify best practices being implemented in other states.



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