

Director



DEPARTMENT OF HEALTH AND HUMAN SERVICES

DIVISION OF PUBLIC AND BEHAVIORAL HEALTH Helping people. It's who we are and what we do.



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Questions to Ask During a Hospice Evaluation

Service-related questions

- 1. What are the four types of hospice care and does your agency provide all four?
- 2. What types of service does hospice offer?
- 3. If I choose hospice services will the amount of service available to me remain the same, or do you reevaluate and increase services if needed? How often?
- 4. When I call your hospice agency, is the phone answered by an answering service *or* will I be speaking to a nurse? How about after hours, weekends, holidays?
- 5. If 'continuous care' is needed in the home, do you provide it? What does it entail?
- 6. Does your agency provide grief counseling?

Personal care questions

- 1. What are the costs to me and my loved one if we decide to have hospice services?
- 2. Will my loved one continue to see his/her own doctors?
- 3. Will my loved one continue to receive the medications he/she is on now?
- 4. What if I need a hospital bed? Oxygen? Wheelchair? Or other equipment. Do you provide it? Does it cost me anything?
- 5. What if I cannot care for my loved one at home because of my own illness? What if the care needs at home are more than I can physically do?
- 6. What do I do in the middle of the night my loved one is not doing well? When should I call 911/ambulance?

Question suggestions from the Nevada Palliative Care and Quality of Life Advisory Council (revised 03-09-2022).