

“An employee of a privately- owned entity
that provides emergency medical services”.



[REDACTED]

September 12, 2023

Nevada State Emergency Medical Systems
4126 Technology Way Suite 100
Carson City, NV 89706

Re: Letter of Interest regarding joining the Emergency Medical Systems Advisory Committee

To Bobbie Sullivan

In response to your request for committee members for the Emergency Medical Systems Advisory Committee, I am submitting this Letter of Interest for the open position for the privately owned entity that provides emergency medical services. Please see included resume.

I'm committed to improving EMS in the State of Nevada. I'd appreciate the opportunity to serve on this committee. Please let me know if you have any questions.

Thank you,

Jacob Dalstra
EMS Director

JACOB DALSTRA

PROFESSIONAL SUMMARY

Performance-driven professional with over 20 years of experience leading teams to achieve business objectives, while implementing industry best practices. Passionate about applying excellent organization and communication skills to manage and lead teams. Results-oriented individual well-versed in interfacing and consulting on business processes to drive results based on sound overall business judgment.

SKILLS

- Policy and Procedure Development
- Customer and Employee Rapport
- Business Growth and Marketing Strategies
- Strategic Planning
- Process Improvement
- Performance Monitoring
- Effective Communicator and Public Speaker
- Sales and Marketing Leadership

WORK HISTORY

Classic Air Medical DbA MedX AirOne

EMS Director // Elko, NV // November 2020 to Current

- Oversee operations and personnel for 6 ground ambulance bases.
- Establish and maintain effective communication with staff, hospital and other local first responder leadership to promote high quality patient care.
- Recruit, hire, and oversee onboarding training of staff, including development of new hire orientation.
- Developed new safety management program, which included development and ongoing management of weather and fatigue assessments.
- Oversee all ongoing staff development and continuing education for employees.
- Development and updating of policies and procedures, focusing on implementing industry best practices and safety measures.
- Conduct routine facility inspections, identifying areas needing improvement and eliminating hazards posed to staff for continued compliance with associated regulations.
- Designed and introduced leadership development, resulting in promotion of employees into increased levels of responsibility.
- Development of new supply and logistics system and continuous oversight over supplies and logistics companywide.
- Customer experience improvement through increased training, focusing on maintaining professionalism and compassion for coworkers, patients, and medical professionals.
- Evaluated need for and worked with suppliers to select and acquire new ambulances.
- Oversee quality management, including ensuring closed loop communication with staff and ensuring issues are resolved.

- Design and implementation of new chart review procedures to ensure accurate and quality patient charting.
- Design and implementation of new schedule.
- Coordination of 2 base openings.
- Represent company in state and local lobbying efforts.

Life Flight Network

Regional Vice President // Aurora, OR // July 2014 to November 2020

- Initiating and evaluating contract agreements and documents, negotiating terms with vendors and customers, and resolving contract disputes.
- Managed regional customer service staff covering western and central Washington and Oregon, including creation and implementation of training.
- Worked with other company leadership to ensure compliance with CAMTS and NAAMTA accreditations.
- Monitor customer satisfaction and ensure timely follow up and resolution of issues.
- Worked with vendors to evaluate, select, and design new ambulances.
- Aligned organizational objectives with company mission to increase business growth and integrate work strategies.
- Development and review of policies.
- Established and maintained strong relationships with customers, vendors and strategic partners.
- Represented organization at industry conferences and events.
- Oversaw preparation of marketing copy, images, videos, emails, and other collateral.
- Collaborated with legal, accounting and other professional teams to review and maintain compliance with regulations as well as write and maintain compliance with contracts.
- Initiated strategy to drive company growth and increase market share and profitability.
- Developed innovative sales and marketing strategies to facilitate business expansion.
- Oversaw divisional marketing, advertising and new product development.
- Analyzed industry trends and tracked competitor activities to inform decision making.
- Evaluated, proposed and coordinated openings of new bases.
- Represented organization in local, state, and national lobbying efforts.
- Devised and presented business plans and forecasts to CEO and CFO.
- Communicated business performance, transport volume trends, forecasts and strategies to CEO and CFO.
- Emergency air and ground medical transport.

Northern Arizona Healthcare Dba Guardian Air

Marketing and Business Development Manager // Flagstaff, AZ // June 2008 to July 2014

- Customer satisfaction monitoring and follow up on complaints to ensure resolution.
- Planned and conducted customer outreach and outreach education.
- Developed and maintained relationships with customers, vendors, and community leaders.
- Designed and implemented staff training on customer service.
- Created and managed social media campaigns to increase brand engagement.
- Conducted market research to identify new opportunities and target markets.
- Continually maintained and improved company's reputation and positive image in markets served.
- Established, initiated and optimized business development strategies based on company targets, service specifications, market data, and budget factors.

- Base management including scheduling, evaluations, and staffing.
- Emergency air medical transport.

University of Alaska

Adjunct Faculty // Fairbanks, AK // September 2005 to December 2009

- Taught EMT I, EMT II, Paramedic, and Medevac courses.
- Developed and kindled professional relationships with students to better communicate and enhance instruction.
- Worked cooperatively with other members of faculty and staff to contribute to overall institutional effectiveness.
- Displayed professional demeanor and served as role model for students.
- Collaborated with department head in curriculum development and instruction techniques.
- Assisted with initial CAAHEP accreditation.

Warbelow's Air Ventures

Operations Manager // Fairbanks, AK // November 2001 to June 2008

- Designed and maintained ongoing outreach and outreach education initiatives.
- Developed and maintained relationships with customers and vendors.
- Operations management, including staffing, scheduling, training, budgeting, and personnel management.
- Supervised operations staff and kept employees compliant with company policies and procedures.
- Developed systems and procedures to improve operational quality and team efficiency.
- Managed inventory and supply chain operations to achieve timely and accurate delivery of goods and services.
- Led hiring, onboarding and training of new hires to fulfill business requirements.
- Developed and implemented strategies to maximize customer satisfaction.
- Set, enforced, and optimized internal policies to maintain responsiveness to demands.

EDUCATION

Master of Business Administration - Health Services Administration

Eastern Washington University // Cheney, WA // 2023

Bachelor of Science - Health Sciences: Paramedic Care

Northern Arizona University // Flagstaff, AZ // 2012

Associates of Applied Science - Emergency Services: Emergency Medical Services

University of Alaska // Fairbanks, AK // 2007

Associates of Applied Science - Emergency Services: Municipal Fire Control

University of Alaska // Fairbanks, AK // 2003

ACCOMPLISHMENTS

- **New Base Openings** – *MedX AirOne*- Opening two new ground EMS bases.
- **Policy Development** –*MedX AirOne*- Creation of policies and procedures for Ground EMS Department.
- **Specialty Team Contract Expansion**–*Life Flight Network*- Six new specialty team contracts.
- **Membership Partnership Expansion**–*Life Flight Network*- Twelve new membership partner contracts.
- **Ambulance Ground Lease Agreements Expansion**–*Life Flight Network*- Nine new ground ambulance lease agreements.

- **Base Openings and Transitions**—*Life Flight Network Network*- Five new base openings; two base transfers from program acquisition; two new auxiliary bases.
- **Oregon Department of Transportation Connect Oregon Grant Proposal** – *Life Flight Network*- Lead successful grant application for a new million dollar hangar and crew quarters; Managed Hangar and Crew Quarter project through completion.
- **Current Concepts in Cardiac Care Annual Conference** –*Northern Arizona Healthcare*- Project Manager for inaugural conference.
- **CAMTS Accreditation** – *Warbelow's Air Ventures*- Wrote policies for first time program accreditation.

CERTIFICATIONS

- Licensed Nevada Paramedic
- Flight Paramedic Certified
- National Registered Paramedic
- ACLS, BLS, PALS, PHTLS Instructor

COMMITTEES

- Washington State Prehospital Technical Advisory Committee 2016-2020
- Washington State Prehospital Technical Advisory Committee Air Medical Work Group - Chair 2016-2020
- Washington Ambulance Association 2019-2020
- Oregon State Ambulance Association 2014-2020
- Northwest Association of Aeromedical Responders 2018-2020
- Northern Arizona Fire Chiefs Association 2010- 2014
- MAST Committee 2003- 2008

PRESENTATIONS

- AMTC Presenter 2018
- Oregon EMS Conference Presenter 2014-2018
- IREMSC Symposium Presenter 2008

GOVERNMENT RELATIONS

- Nevada Assembly Bill 158- Testimony 2023
- Nevada Assembly Bill 178 - Lobbying efforts and testimony 2023
- Washington State HB 2755- Lobbying efforts and testimony 2019
- Washington State SB 6534- Lobbying efforts 2019
- Oregon SB 970- Lobbying efforts and testimony 2015

AWARDS

- Ground Transport Excellence - 2022
- Instructor of the Year IREMSC- 2007
- Shift Medic of the Year- 2003 & 2004



August 16, 2023

To Whom It May Concern:

My name is Michele Bracken. I am currently the Training Officer and a full-time Paramedic for Wendover Ambulance. This letter is to declare my interest in the open seat for a privately employed provider on the EMS Advisory Committee.

I have worked for Wendover Ambulance for a total of 4 years. I started my career in EMS with them as an Advanced EMT in 2016 and after a 3-year hiatus returned to them in September of 2022 as a Paramedic. In that time, I developed a passion for rural EMS and for the citizens of Nevada.

As Training Officer I have worked over the last year to update our agency protocols and training procedures, teaching our providers the most up to date practices that our current protocols will allow. We have seen this training pay off in how our newer providers are able to handle complex or difficult patient situations.

I have extensive EMS education experience, having taught for EMT UTAH for 8 years. I have had approximately 1200 students take my various courses and successfully pass the National Registry exams. I was named the EMS Instructor of the Year for 2022 in the State of Utah. Teaching is something I enjoy because of the influence it has on the future of EMS.

I have had many leadership opportunities in my EMS career and outside of EMS as well. In college I was part of the Institute of Religions Student Council. I was president of the Missionary Activities Committee. As President I worked with a committee of 20-30 students in overseeing different student body activities on the University of Utah canvas.

I have a desire to serve the people of my community and would like to help make an impact on Nevada EMS.

I have included my updated resume for you to look at. If you have any questions please feel free to contact me at [REDACTED] or email at [REDACTED]

I look forward to hearing from you. Thank you in advance for your consideration.

Sincerely,

Wendover Ambulance – 427 Mesa Street, West Wendover, NV 89883 PO BOX 2530 West Wendover, NV 89883 (775) 664-2081



Michele C. Bracken , NR-P

Training Officer, Wendover Ambulance

Michele Bracken



EXPERIENCE

WENDOVER AMBULANCE, Wendover, NV — Paramedic/ Training Officer

September 2016- Present

- Provides pre-hospital care in rural EMS environment responding to 911 emergency calls.
- Performs as part of a multi-agency team on emergency scenes.
- Provides prolonged patient care with average transport time 2.5 hours.
- Directs on scene actions and oversees patient care with crew of 2-3 EMTs.
- Facilitates rendezvous and landing zones with various air medical agencies.
- Creates monthly training curriculum for all level of providers
- Oversees on-boarding of new providers

EMT UTAH, Clearfield, UT – Campus Manager/ Course Coordinator

March 2015-September 2022

- Oversees daily operations of AHA BLS and Heartsaver Classes, EMT and AEMT Courses
- Responsible for Faculty development and training.
- Oversees instruction and skill development of EMT and AEMT students
- Instructs in both didactic and hands on learning at the EMT and AEMT level.

JUAB COUNTY EMS, Nephi, UT -Paramedic

January 2019- September 2022

- Provided pre-hospital care in rural EMS environment responding to 911 emergency calls.
- Performed as part of a multi-agency team on emergency scenes.
- Provided prolonged patient care with average transport time 2.5 hours.
- Directed on scene actions and oversaw patient care with crew of 2-3 EMTs.
- Facilitated rendezvous and landing zones with various air medical agencies.

SKILLS

- Proven level head under pressure
- Excellent team player
- Experienced Leader
- Passionate about patient care and advocacy
- Experienced EMS Instructor with high pass rates

CERTIFICATIONS

- National Registry Paramedic
- State of Utah Paramedic
- State of Nevada Paramedic
- State of Wyoming Paramedic
- State of New York Paramedic
- ACLS
- PALS
- PHTLS Provider and Instructor
- PEPP
- AHA BLS Instructor
- State of Utah EMS Instructor, Course Coordinator and Training Officer
- State of Utah Certified Blood draw card

AMR Freemont County EMS, Riverton , WY -Advanced

EMT September 2019- May 2021

- Provided pre-hospital care in rural EMS environment responding to 911 emergency calls.
- Performed as part of a multi-agency team on emergency scenes.
- Provided prolonged patient care with average transport time 2.5 hours.
- Directed on scene actions and oversaw patient care with crew of 2-3 EMTS.
- Facilitated rendezvous and landing zones with various air medical agencies.

AWARDS

2021 Utah EMS Instructor of the Year

Plain City Fire Department, Plain City UT –Advanced EMT/ Crew Leader December 2019- Present

- Provided pre-hospital care in rural EMS environment responding to 911 emergency calls.
- Performed as part of a multi-agency team on emergency scenes.
- Provided prolonged patient care with average transport time 2.5 hours.
- Directed on scene actions and oversaw patient care with crew of 2-3 EMTS.
- Facilitated rendezvous and landing zones with various air medical agencies.

KCI MEDICAL, Salt Lake City — Event Medicine Supervisor

March 2016 - September 2016

- Provided patient care at various concerts, festivals and events
- Supervised 12 -14 teams of EMTs to ensure proper event coverage
- Supervised Event Medical tents and bases to ensure excellent patient care

[REDACTED]



September 23, 2023

To Whom It May Concern:

I am writing to express my sincere interest in serving on the Emergency Medical Systems Advisory Committee in the capacity of an employee of a privately owned entity that provides emergency medical services. My extensive experience and commitment to advancing emergency medical care make me well-suited for this position.

I am the owner of Guardian Elite Medical Services, a private ambulance company based in Las Vegas, NV. With a deep-rooted passion for emergency medical services, I hold a valid Paramedic license in Clark County and the State of Nevada. Additionally, I have obtained endorsements as a Critical Care Paramedic and EMS Instructor, which have enriched my knowledge and expertise in the field.

My dedication to improving the quality of emergency medical services extends beyond my role at Guardian Elite Medical Services. I am actively involved in various advisory boards where I contribute my insights and expertise. Currently, I serve on the Southern Nevada Health District's Medical Advisory Board and Drug and Device Committee, providing valuable input on medical matters and policy development. Furthermore, my involvement on the Red Cross Southern Nevada Chapter's Board of Directors and the Veterans Tribute Career and Technical Academy's Advisory Board showcases my commitment to community service and education.

I firmly believe that my diverse experiences and qualifications uniquely position me to make meaningful contributions to the Emergency Medical Systems Advisory Committee. I am eager to collaborate with fellow professionals and contribute to the committee's objectives in enhancing emergency medical services throughout the State of Nevada.

Thank you for considering my application. I am more than willing to provide any additional information or participate in an interview to discuss my candidacy further. I look forward to the possibility of serving on the Emergency Medical Systems Advisory Committee and contributing to the advancement of emergency medical care within our state.

Sincerely,

Samuel Scheller, MBA, NRP
Chief Executive Officer
Guardian Elite Medical Services, LLC.

SAMUEL SCHELLER

EDUCATIONAL BACKGROUND

Master of Business Administration, American Public University (May 2015)

Concentration: Homeland Security Resource Allocation

Graduate Level Certificate: Disaster and Emergency Management

Bachelor of Science, University of New Mexico (December 2010)

Major: Emergency Medical Services

Concentration: Administration

Associate of Applied Sciences, College of Southern Nevada (December 2008)

Major: Paramedic Medicine

WORK EXPERIENCE

Guardian Elite Medical Services, LLC. (2011-Present)

Chief Executive Officer, Paramedic, EMS Instructor

Prism CPR Training Center (2012-Present)

Training Center Faculty, ACLS Instructor, PALS Instructor, BLS Instructor, First Aid Instructor

Community Ambulance (2012-2016)

Paramedic

College of Southern Nevada (2011-2014)

EMS Instructor

MedicWest Ambulance (2005-2011)

Support Services Technician, Paramedic, EMS Instructor

Las Vegas Ski and Snowboard Resort (2005-Present)

Ski/Snowboard Instructor, Professional Mountain Patrol, Assistant Mountain Patrol Director,
Volunteer Mountain Patrol, National Ski Patrol Instructor

CERTIFICATIONS

- Southern Nevada Health District Paramedic Instructor
- National Registry of Emergency Medical Technicians-Paramedic (NRP)
- Advanced Cardiac Life Support (ACLS) Instructor and Provider
- Pediatric Advanced Life Support (PALS) Instructor and Provider
- Prehospital Trauma Life Support (PHTLS) Instructor and Provider
- American Heart Association BLS For the Professional Rescuer Instructor and Provider
- Wilderness EMT Instructor and Provider
- Southern Nevada Health District EMS Primary Instructor
- State of Nevada Primary EMS Instructor
- State of Illinois Paramedic
- ASHI Level 9 Instructor
- EMS Bicycle Operations
- National Incident Management Systems 700 (NIMS IS-700)
- National Incident Management Systems 800 (NIMS IS-800)
- National Ski Patrol Avalanche Level 1
- National Ski Patrol Instructor
- Outdoor Emergency Care (OEC)
- OSHA 30 hour General Industry

AWARDS AND ACHIEVEMENTS

Samuel Scheller

- 2005 Las Vegas Ski and Snowboard Resort Mountain Patroller of The Year
- 2010 In Business Magazine Las Vegas Health Care Headliner
- 2011 YouTube Telly Award for the film *A Doll Named Charlotte*
- 2013 Las Vegas Chamber of Commerce Business Excellence Award
- 2019 Las Vegas Chamber of Commerce Business Excellence Award
- 2019 MyVegas Magazine 40 Under 40
- 2020 Las Vegas Healthcare Headliner

MEMBERSHIPS

- National Association of Emergency Medical Technicians (NAEMT)
- National Registry of Emergency Medical Technicians (NREMT)
- National Ski Patrol (NSP)
- Southern Nevada Health District Drug and Device Committee
- Southern Nevada Health District Medical Advisory Board
- Southern Nevada Health District QA/QI Committee
- Veterans Tribute Career and Technical Academy Advisory Board

SKILLS

- Computer: MacOSX, Microsoft Office (Word, PowerPoint, Excel), Adobe Creative Suite (Photoshop, Dreamweaver, Illustrator, In Design), Final Cut Studio (Final Cut Pro, Motion, Soundtrack), Database Design and Management (Filemaker Pro).
- Video Production: Sony Camcorders (VX-2000), Canon Camcorders (XL-H1, XH-A1), Lighting, Sound, Directing, and Editing.

REFERENCES AVAILABLE UPON REQUEST

“A person who is employed by or volunteers with an agency, organization or other operator that provides emergency services on tribal land.”

Brianna Anderson

From: [REDACTED]
Sent: Monday, October 2, 2023 10:07 AM
To: Brianna Anderson
Subject: Fwd: EMS Committee Position
Attachments: [REDACTED]

WARNING - This email originated from outside the State of Nevada. Exercise caution when opening attachments or clicking links, especially from unknown senders.

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From: Johnathen Prichard
Sent: Thursday, September 14, 2023 6:44:35 PM
To: bsullivan@health.nv.gov <bsullivan@health.nv.gov>
Subject: EMS Committee Position

Bobbie,

Please find my CV attached for the tribal position that is open on the committee.

Please let me know if you have any questions.

Thanks,
Johnathen

Thank you,

[REDACTED]
[REDACTED]
[REDACTED]

 Please consider the environment before printing this email
"In Honor there is Hope." – Alaska State Troopers

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JOHNATHEN BIDLAKE-PRICHARD



SUMMARY

With over 14 years of experience in emergency medical services, I have always dedicated my focus in emergency services, emergency management, homeland security and administration. I have always demonstrated exceptional customer service to everyone. I hold the qualifications and experience to provide continued leadership through working as a team, communicating effectively with others and putting the department first. I will always strive to continue my training and education in emergency management and emergency services and be an icon in the community I serve.

EDUCATION

- | | | |
|-----------|--|----------|
| AS | Great Basin College, Emergency Medical Services - Paramedicine | May 2022 |
| MS | Arkansas Tech University, Emergency Management Homeland Security Thesis: "PTSD in First Responders" Advisor: Carolyn Hackorett | May 2018 |
| BS | Arkansas Tech University, Emergency Management Administration | May 2014 |
| AS | Truckee Meadows Comm. College, Fire Science Technology | May 2010 |

SKILL HIGHLIGHTS

- | | |
|--|--|
| <ul style="list-style-type: none">• Emergency Planning• Strong decision making• Trusted leadership | <ul style="list-style-type: none">• Community-focused• Dedicated• Proudful |
|--|--|

EXPERIENCE

- | | |
|--|---|
| <ul style="list-style-type: none">• Paramedic/ EMS Operations & Training Coordinator• Health Emergency Preparedness Coordinator | <ul style="list-style-type: none">• Sergeant – Search and Rescue• EMS & Fire Instructor• Office Manager• IT Technician |
|--|---|

PROFESSIONAL TRAINING

National Fire Academy – Leadership I, II, III, Preparation for Initial Company Operations, Incident Safety Officer.

National Wildland Fire Coordination Group – Interagency Incident Business Management, Wildland Firefighter, Intermediate Fire Behavior

IFSTA – Fire Instructor I & II, Firefighter I, Hazardous Materials Awareness and Operations with Decon

Emergency Medical Services – National Registry Paramedic, Nevada EMS Instructor, American Heart Association Pediatric Advanced Life Support, American Heart Association Advanced Cardiac Life Support, Pre-Hospital Trauma Life Support, NAEMT Instructor
Emergency Management - FEMA Professional Development Series, FEMA Train-the-trainer (Instructor), Intermediate Incident Command (IS-300), Advanced Incident Command (IS-400), Incident Command for Executive/Senior Officials (IS-402), Strategic National Stockpile Training

ACCOMPLISHMENTS

Participant in many full-scale exercises with State Emergency Management, Washoe County Emergency Management. Active shooter/MCI Drill with Pyramid Lake Fire Rescue EMS in 2018. Appointed State Strategic National Stockpile Coordinator in 2015-2016. Developed emergency plans for health emergencies across Nevada. Graduated over 15 students from various EMT and Advanced EMT training while training coordinator for Pyramid Lake Fire Rescue EMS.

TRENT SCHROETLIN



September 14, 2023

Nevada State EMS Program

RE: Committee Member

Dear Bobbie Sullivan:

I am applying for a person who is employed by or volunteers with an agency, organization or other operator that provide emergency medical services on tribal land at Nevada State EMS Program because your mission and vision align with my values. As you'll see from my resume, what motivates me is working for organizations, like yours, that serve a higher purpose. I would love to bring my skills and experience to support your cause.

My unique combination of education, skills and work experience has allowed me to develop my strengths in employee engagement, improvement plans and instructing small groups. Because of my varied background, I am a resourceful and creative problem solver. I can always find multiple solutions to even the most complex problems.

Thank you for your time. It would be a pleasure to speak with you and discuss this opportunity with Nevada State EMS Program. I look forward to hearing from you soon.

Sincerely,

Trent Schroetlin



Trent Schroetlin

Summary

Hardworking employee with customer service, multitasking and time management abilities. Devoted to giving every customer a positive and memorable experience. Knowledgeable patient representative offers demonstrated skills in case management and service coordination. Expertly handles complaints, inquiries and service questions to meet patients' access needs and correct problems related to care. Well-versed in policies, procedures and standards.

Skills

- Critical Thinking
- Financial Reporting Coordination
- Employee Recruitment and Hiring
- Employee Training Program
- Interdepartmental Functions Coordination
- Medical Condition Coding Software
- Risk Management
- Decision-Making
- Operational Records Maintenance
- Service Utilization Improvements
- Patient Advocacy
- Regulatory Requirements
- Emergency Readiness
- Electronic Medical Record Software
- Immunizations
- Training and Mentoring

Experience

EMS COORDINATOR | 04/2009 - Current

Walker River Paiute Tribe - Schurz, NV

- Assisted in the development and implementation of EMS policies and procedures.
- Monitored compliance with applicable laws, regulations, standards, and policies related to EMS.
- Conducted regular safety audits to ensure compliance with established safety protocols.
- Maintained accurate records of all environmental incidents and corrective actions taken.
- Developed EMS training materials for employees on a variety of topics such as hazardous waste management, air pollution control measures.
- Provided technical guidance and support to staff regarding regulatory requirements and best practices relating to environmental health and safety issues.
- Participated in external stakeholder forums focused on developing strategies for improving corporate social responsibility programs.
- Collaborated with multi-disciplinary staff to improve overall patient care and response times.
- Maintained communication and transparency with governing boards, department heads and medical staff.
- Recruited, hired and trained new medical and facility staff.
- Developed medical programs that promoted community health and research.

EMT-INTERMEDIATE | 01/2005 - 04/2009

Banner Churchill Community Hospital - Fallon, NV

- Performed advanced medical procedures such as airway management, IV insertion, intubation, and splinting of fractures.
- Responded to 911 calls for medical emergencies.

- Transported patients to hospitals via ambulance or helicopter when necessary.
- Provided basic life support including cardiopulmonary resuscitation and automated external defibrillator use.
- Managed trauma situations while following protocols for triage and treatment.
- Documented patient information in accordance with HIPAA regulations.
- Collaborated with other healthcare professionals to provide quality care.
- Participated in continuing education programs to stay current on best practices.

Education and Training

University of Phoenix - Tempe, AZ | Master of Science

Health Administration, 08/2014

University of Phoenix - Tempe, AZ | Bachelor of Science

Health Administration, 10/2012

Accomplishments

- Created highly effective new program that significantly impacted efficiency and improved operations.

“A person who is employed by or serves as a volunteer with a local government agency that provides emergency medical services, but which is not a part of a fire- fighting agency or law enforcement agency.”



Elko County Ambulance Service

Chris McHan, EMS Chief

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

[REDACTED]
[REDACTED]

October 13, 2023

Bobbie Sullivan, EMS Program Manager
4126 Technology Way, Suite 100
Carson City, NV 89706

Delivered via Electronic Mail

Mrs. Bobbie Sullivan

I am writing this letter to express my interest in joining the Committee on Emergency Medical Services. Following the legislative changes earlier this year there is the new position created for a member who is employed by or volunteers with a local government agency that provides Emergency Medical Services with that agency not being fire or law based. I am the EMS Chief for Elko County Ambulance Service which is a Third-Service EMS agency that is a department within Elko County and therefore I am applying for this new position. I am available to start serving on the board immediately if selected and approved by the Board of Health.

Attached is my curriculum vitae, however I would like to share a summary of my EMS experience. I started as an EMT in 2005, became a Paramedic in 2009, and have worked in Elko County since 2010. With Elko County I have worked as a Paramedic, Compliance Officer, Assistant Director, and now as the EMS Chief. These roles have provided many opportunities to thoroughly understand EMS in Nevada from a provider, compliance, and administrator perspective. I have been a leader with Elko County Ambulance as we have gone through changes to advance EMS in Elko County including the expansion of the service for the first time in nearly two decades. I believe these experiences in EMS as a provider and as a leader put me in a position to be an active participant in the Committee on EMS.

I believe EMS in Nevada has great potential to advance and be an ally to the EMS profession. As an advisory committee I believe the Committee on EMS can be a significant proponent for EMS in Nevada and I look forward to being part of the committee, though I have been a public contributor for several years. I appreciate your consideration of my interest to help be a partner and a leader for EMS in Nevada by serving as a member of the Committee on Emergency Medical Services.

Respectfully,

A handwritten signature in blue ink, appearing to read "Chris McHan". The signature is fluid and cursive, with a large "C" and "M" being prominent.

Chris McHan NRP, CACO, CAPO, CAFO
EMS Chief

CC:

Amanda Osborne, Elko County Manager

Curriculum Vitae

Christopher McHan; Paramedic, CACO, CAPO
Chief, Elko County Ambulance Service



Experience:

| | | |
|-------------------------------|---|---|
| Director/Chief | Elko County Ambulance Service | November 2021 – Current |
| Assistant Director | Elko County Ambulance Service | January 2017 – November 2021 |
| Interim Director | Elko County Ambulance Service | October 2015 – August 2016 |
| Compliance Officer | Elko County Ambulance Service | October 2010 – Current |
| Paramedic: | Elko County Ambulance Service Northwest Paramedic Associates Gooding County Ambulance | April 2010 – Current August 2009 – April 2010 January 2009 – April 2010 |
| Emergency Medical Technician: | Gooding County Ambulance | September 2005 – January 2009 |

Education:

| | | |
|--|--|-------------------|
| Paramedic AAS | Great Basin College | Elko, Nevada |
| Paramedic | Guardian College | Boise, Idaho |
| Certified Ambulance Compliance Officer | National Academy of Ambulance Compliance | Las Vegas, Nevada |
| Certified Ambulance Privacy Officer | National Academy of Ambulance Compliance | Las Vegas, Nevada |
| Certified Ambulance Financial Officer | Nation Academy of Ambulance Compliance | Las Vegas, Nevada |
| Emergency Medical Technician | College of Southern Idaho | Twin Falls, Idaho |

Certifications:

Ambulance Service Manager Program Graduate - April 2022
Nevada Certified Paramedic and Licensed Attendant, April 2010 – Current
Nevada EMS Primary Instructor, October 2015 – Current
Nationally Registered Paramedic, January 2009 – Current
Certified Ambulance Financial Officer, March 2023 - Current
Certified Ambulance Compliance Officer, March 2015 – Current
Certified Ambulance Privacy Officer, March 2016 – Current
Advanced Cardiac Life Support, October 2008 – Current
Pediatric Advanced Life Support, November 2008 – Current
Pre-Hospital Trauma Life Support, November 2008 – Current
Firefighter I, June 2013 – Current
Hazmat Operations, May 2013 – Current
IS 5a - Introduction to Hazardous Materials
ICS 100, ICS 200, ICS 300, ICS 700, ICS 800

Other Affiliations:

Volunteer Firefighter, April 2011 – February 2016, City of Elko Fire Department
Nevada Licensed Foster Parent, March 2013 – January 2021
Registered volunteer Boy Scouts of America, August 2015 – Current
Eagle Scout Award, January 2001
Elko Overland Stage Theater Company Board Member, January 2016 – January 2023

About Me:

In addition to developing my career and profession; I'm a family man with five children, three boys and two girls. I have been a foster dad to bonus children who passed through our home, two of which are now adopted into our family. In my spare time I enjoy mountain biking and serving others. I appreciate the advancement of Emergency Medical Services as a profession including progressive education, regulation and legislation, and development of a healthcare workforce within EMS. I have a particular interest in mental health wellness for EMS providers and the security of rural EMS.