

Amy Roukie, BS/MBA Director, Growth Strategy Administrator, CTC

AN INTEGRATED BEHAVIORAL HEALTH ORGANIZATION

#### OUR MISSION

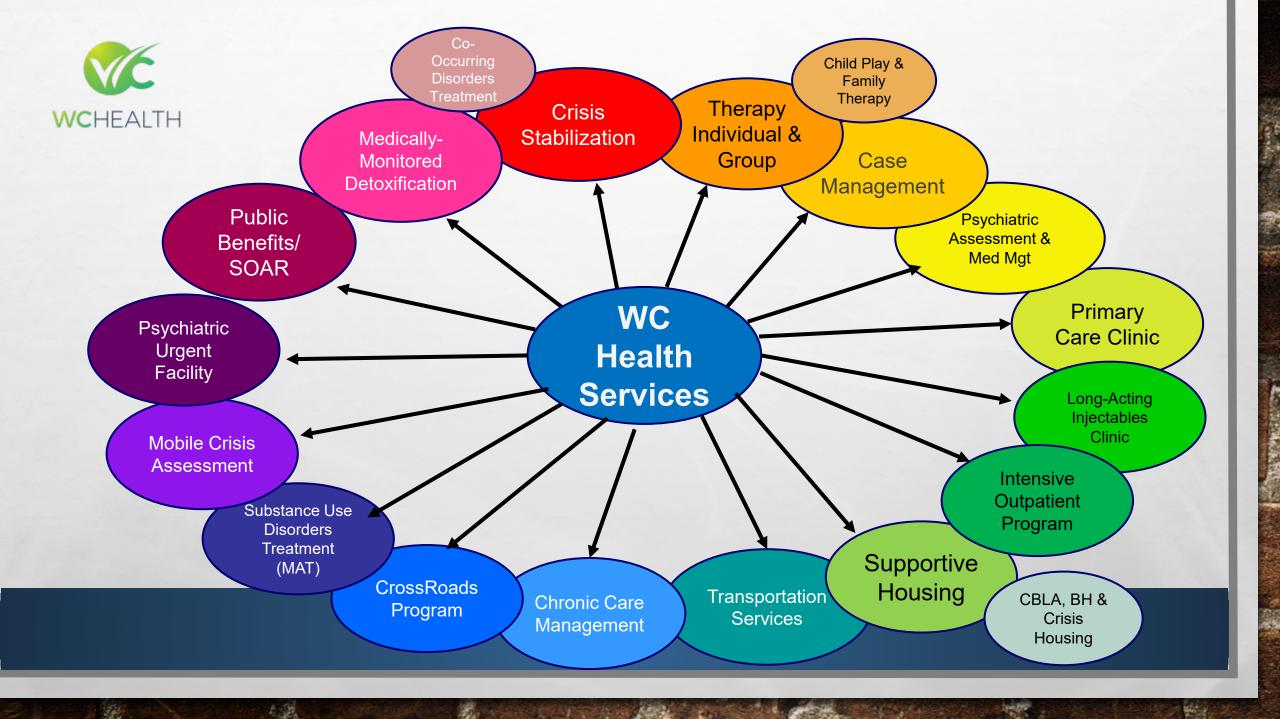
To create innovative programs and solutions to improve <u>ACCESS</u> to comprehensive care for the underserved, and to reduce overall costs of hospitalizations, while improving patient outcomes.

#### **STRATEGY**

To offer services that are flexible, adaptable and ready when needed to address the needs of those individuals and communities we serve.

#### WC Health offers:

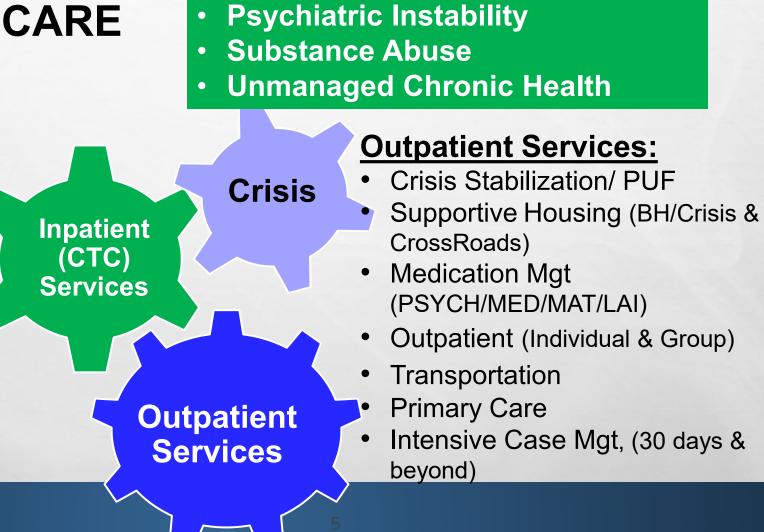
- Integrated Behavioral Healthcare programs to aid in becoming independent, fully-self sufficient members of the community.
- Our goal is to show the individual a path towards wellness by offering them the best experience and breaking down barriers
- Promotion of positive outcomes for each person, encouraging each person to reach their potential
- Belief in them, and that they can believe in themselves



### THE WC HEALTH CONTINUUM OF CARE

#### **CTC Services:**

- Medical & Psych Evaluation
- Detoxification- MAT
- Crisis Stabilization
- Psychotherapy
- Case Management
- Linkage to ensure Continuity of Care



**Factors Contributing to Crisis:** 

Homelessness

# **Crisis Cycle**

- EMS Response- (Police /Fire)
- Mobile Crisis Team Assessment
- Utilize the PUF

Crisis

**Medically-Assess** 

- WC Health transports to CTC
- Transport to the Emergency Room via Ambulance
- CTC stabilizes & links to Outpatient services
- Hospital stabilizes & refers to CTC

## WC HEALTH METRICS

- Reduces ER overcrowding, unnecessary admissions and readmissions to hospitals which will mitigate costs.
- Arrests for CPC, (Civil Protective Custody) and other non-violent and nuisance complaints, will be reduced, saving law enforcement time and resources.
- Measurable outcomes will provide evidence of improvement in the management of this population.
- Return on Investment- will be evident as this population is managed on an improved level and for long periods of time.

## **CONTACT INFORMATION**

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8