

INTRODUCING



## Alternative Transportation for Oklahomans

For Those Experiencing a  
Psychiatric Emergency



EFFECTIVE NOVEMBER 1, 2021, THE ODMHSAS WILL IMPLEMENT A REGIONALLY-BASED TRANSPORTATION SERVICE THROUGHOUT OKLAHOMA.

### A Partnership



The ODMHSAS will implement a regionally based alternative transportation service throughout Oklahoma in partnership with local transportation vendors. This shift to provide an “alternative transportation” service will fundamentally transform how children and adults requiring inpatient psychiatric treatment are transported to higher levels of treatment settings.

In years past, most individuals who needed inpatient treatment were placed in a law enforcement vehicle and handcuffed, even though most individuals committed no crime.

### Person-Centered Treatment



Now, alternative transportation vendors contracting with the ODMHSAS provide transportation services using unmarked vehicles with specially trained drivers to securely assist individuals with getting to the nearest treatment facility when greater than 30 miles away.

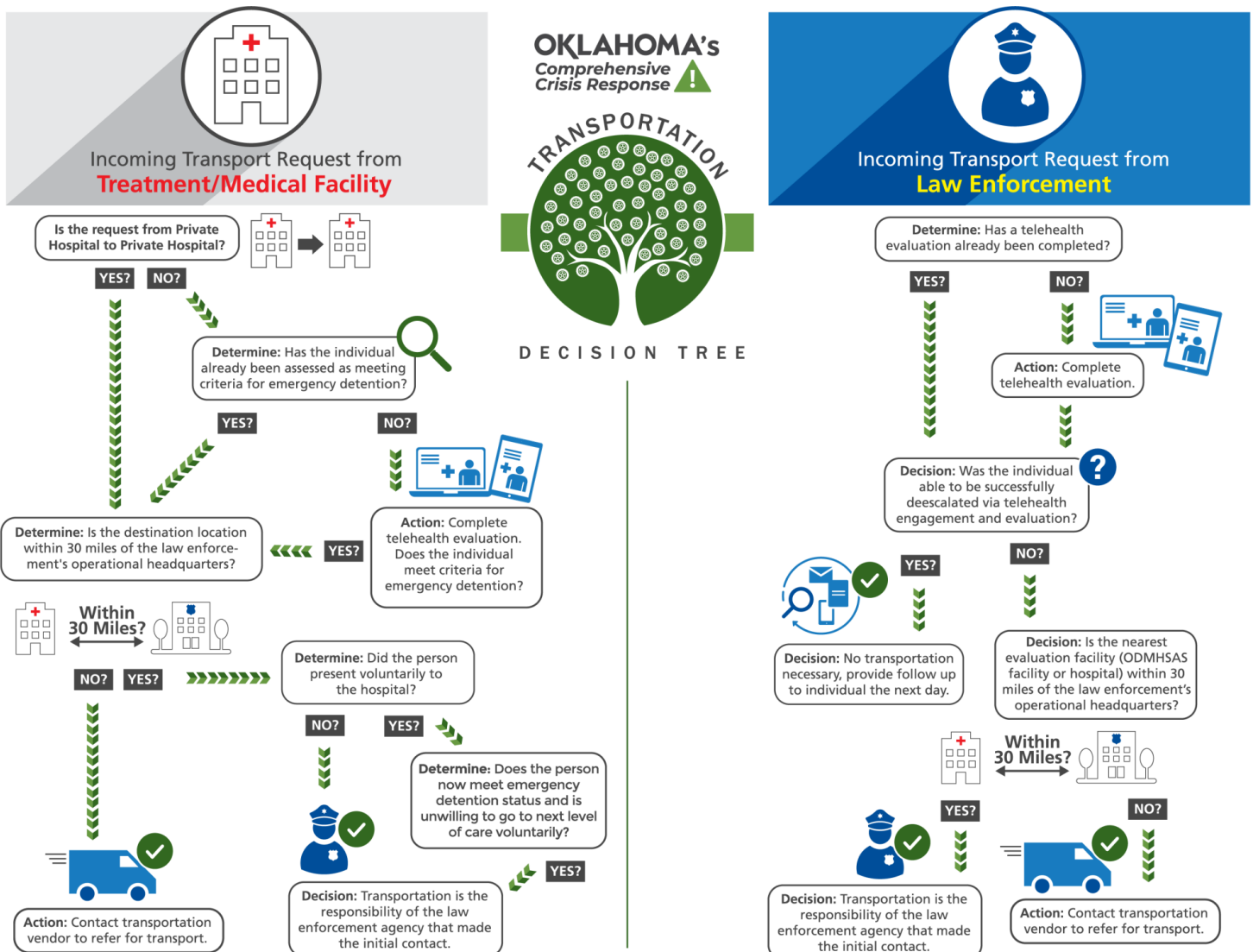
The result of this change will assist Oklahoma toward a person-centered approach to treatment and help de-stigmatize mental health and addiction disorders.

Providing safe and secure transportation that is trauma informed and focused on the individuals’ engagement in recovery treatment is the ultimate goal of this systems

# Strategic Transport Services



The ODMHSAS will work within the existing regionally based infrastructure to help facilitate the dispatch of the transport service for those in need of acute psychiatric treatment greater than 30 miles. To request transport services, please refer to the below decision tree and color coordinated map to contact your local Ride CARE Partner.



# Ride CARE Regions

CREOKS Service Areas:

[918-216-4999](tel:918-216-4999)

DR Security:

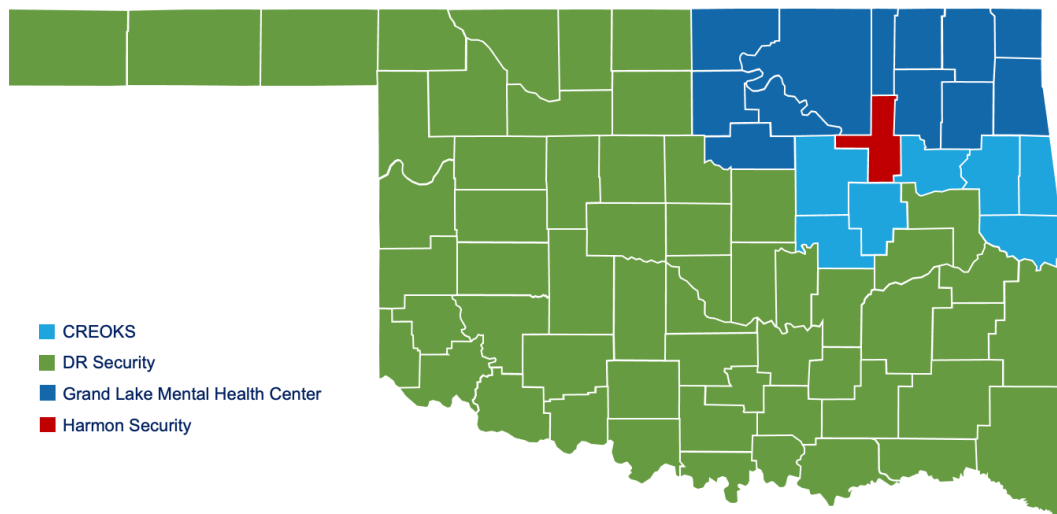
[1-800-690-4305](tel:1-800-690-4305)

Grand Lake Mental Health Service Area:

[1-800-722-3611](tel:1-800-722-3611)

Harmon Security:

[918-409-2639](tel:918-409-2639)



Ride CARE Record Submission Form

## Frequently Asked Questions

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Is law enforcement completely out of assisting with transportation of persons requiring treatment for mental health needs?

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How do we know transport is outside of 30 miles of law enforcement responsibility?

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What is the anticipated response time for transportation vendors?

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Can officers choose to transport over 30 miles? If they do, will they still receive reimbursement?

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What are the training requirements for the transportation vendors?

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How do I become a transportation vendor?

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My transportation request could not be completed. What do I do now?

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### OTHER RIDE CARE QUESTIONS? CONTACT US

Note: If you are experiencing crisis, please call the designated Ride CARE provider for your region as [detailed here](#). The Ride CARE FAQ form is not intended for crisis response.

We are grateful to all our partners including Governor Stitt, state legislature, law enforcement officers, hospitals, and the numerous community stakeholders involved helping to make this transition successful. With any major system change, we anticipate opportunities to learn and improve upon along the way. We thank you in advance as we all transition toward a better way to support the mental health and overall well-being of all Oklahomans.