

Behavioral Health System Tracking

System considerations for Behavioral Health
Utilization Tracking

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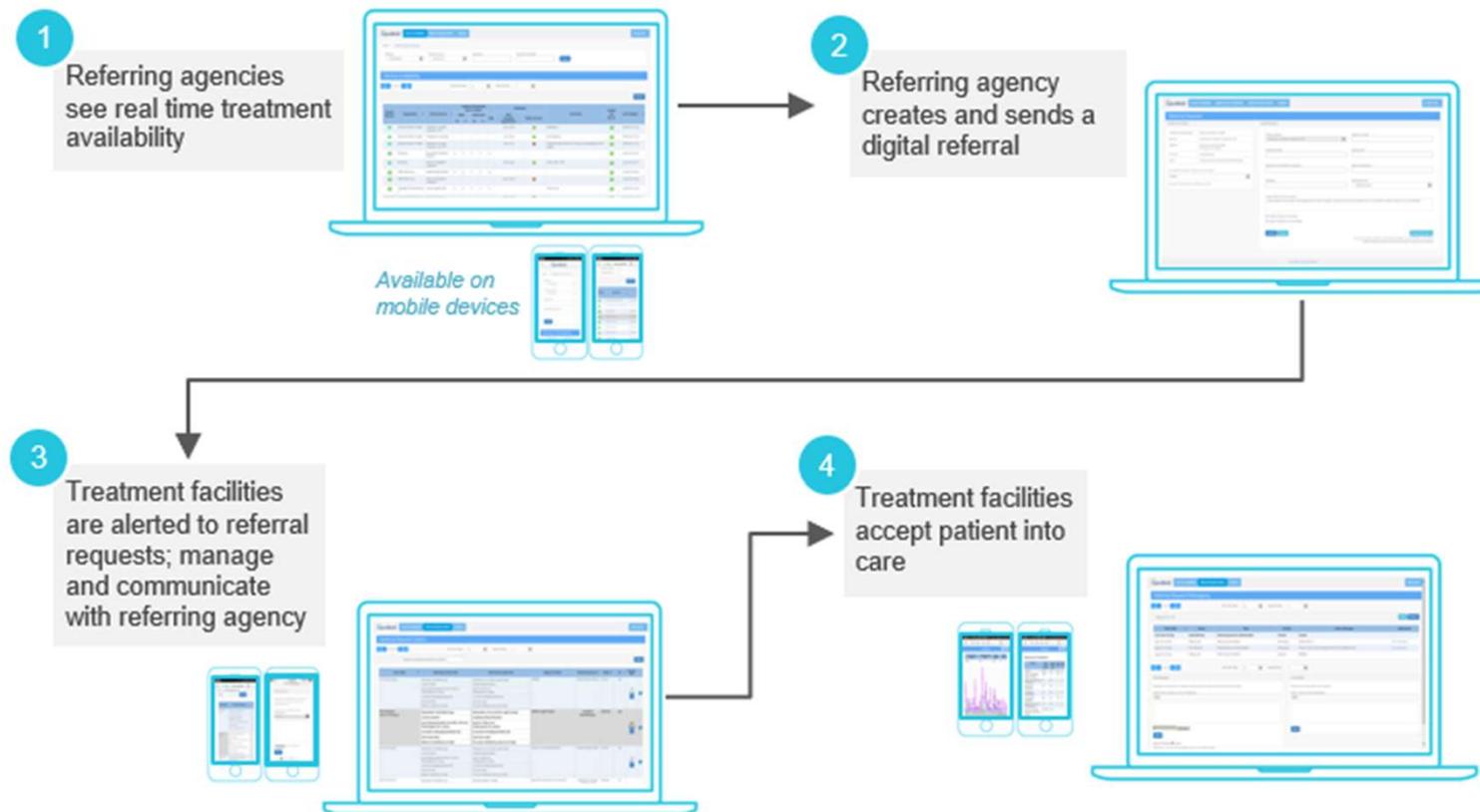
*Northern Nevada Regional Policy Board
1/6/2022- Data Workshop*

What is OpenBeds?

- **Electronic Behavioral Health and Social Services Referral tool**
- **OpenBeds is the software that facilitates the development of the Nevada Health Connection**
- **Nevada is implementing OpenBeds through the CDC Overdose Data to Action Program**
 - Appriss/ PDMP/ NarxCare OpenBeds
- **OpenBeds builds on years of work related to Opioid Prevention and Intervention and treatment, including**
 - Harm reduction and prevention policy enacted
 - SB459- Naloxone and Good Samaritan
 - AB474/AB239- Controlled Substance Prescribing
 - New Funding
 - STR/SOR
 - Increased overdose surveillance
 - Implementation of Integrated Opioid Treatment and Recovery Centers
 - Increasing access to Medication Assisted Treatment
 - Existing Challenges
 - Connecting individuals to treatment
- **OpenBeds will support the State's in implementing the Crisis Now Model**
- **OpenBeds supports hospitals and their ability to report data to the state in compliance with AB85**

What is OpenBeds?

How OpenBeds[®] Works: 4 Steps



Simple process to filter and find a bed or treatment slot, create/send/process a request – in less than 2 minutes, provider is back to work

Nevada Health Connection Metrics



Launched August 13th 2020



2,089 referral since August
13th – November, 30 2021.



39 Receiving Providers



29 Referring Providers

Networks Metrics- Referrals- January through November

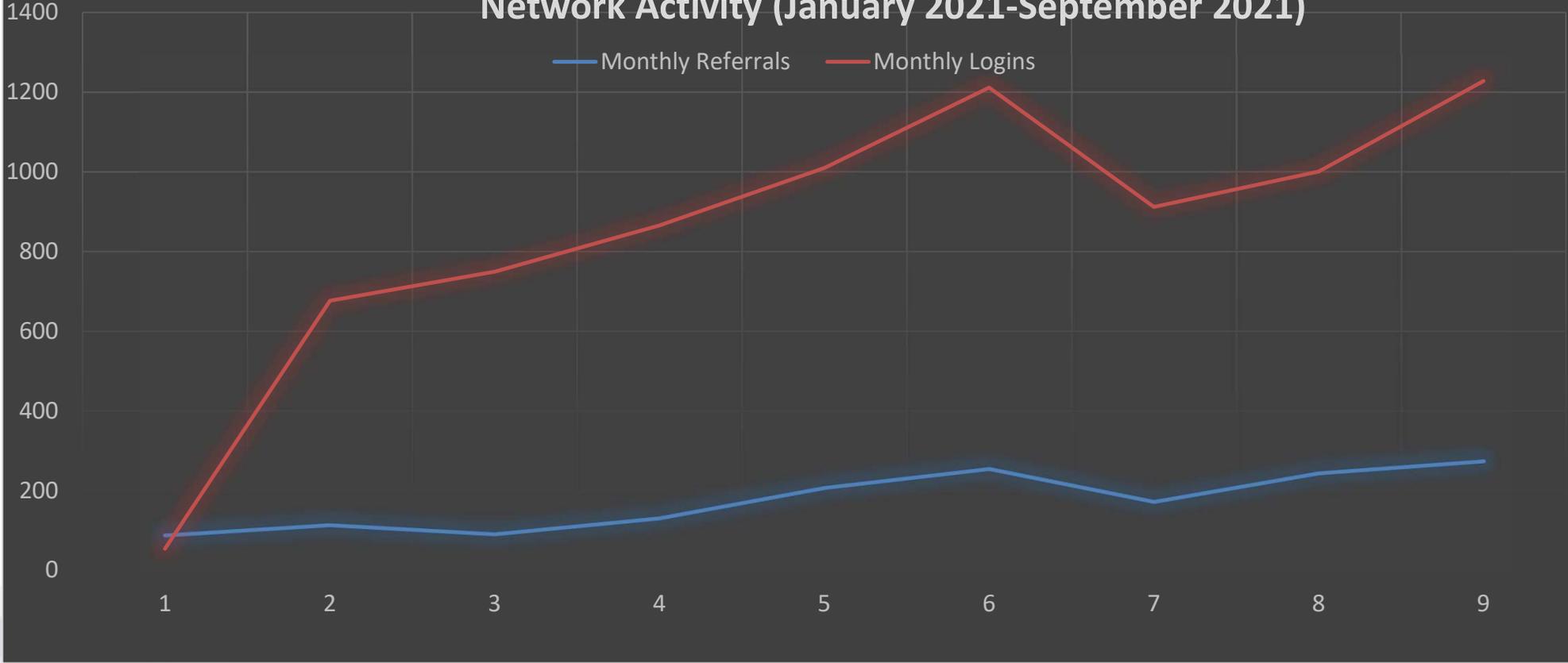
2,089
Referrals
sent through
network

- **Top referrers:** Crisis Support Services of Nevada, Rural Clinics, Carson Tahoe
- **Top receivers:** WestCare (.09), Spring Mountain Treatment Center (.09), Crossroads of SN (.08) Bridge Counseling (0.8).

78
Declined
Referrals

- **Top Reason:** Improper Placement (.65), Patient Declined (.40), Insurance (.15).

Network Activity (January 2021-September 2021)

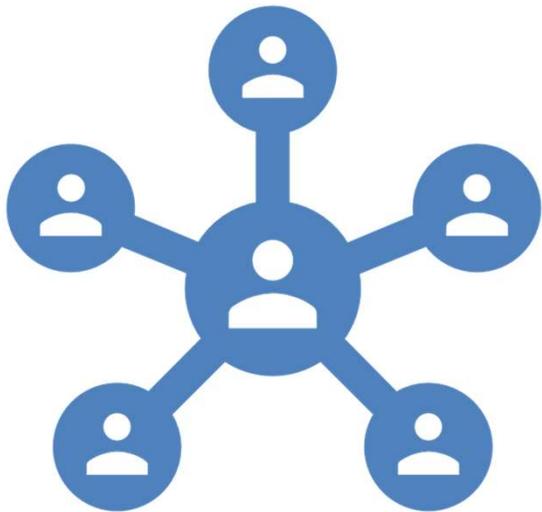


Metrics- Network Activity

Network Requirements

- Referring Providers
 - Acute Care Hospitals | Crisis Support Services of Nevada
- Receiving Providers
 - Saptar funded | CCBHC | In Patient Psyc
- 30 min response times
- Regular Availability Update

Service Type Category	Services in Category	Frequency	Notes
Acute Inpatient Care	Inpatient Psychiatric Inpatient Withdraw Management MAT Non OTP Crisis < 23 hrs Crisis > 23 hrs.	Twice daily	Recommended updating in the morning and evening.
Residential Treatment	Residential Mental health Residential Substance Use Disorder	Once Daily	Recommended using and updating "comments" daily to demonstrate active participation
Outpatient Treatment	Intensive Outpatient Community Based Services MAT OTP Out Patient Counseling Recovery Support Services Peer Support	As Necessary	Use the "comments" box to display next appointment time or list walk in hours
Recovery Housing	Sober living Supportive Housing	As Necessary	Use the "comments" box to communicate waiting list information



AB85 Reporting

Referrals are sent through the OpenBeds System. The state can the “pull” and aggregate data for each facility.

Demographic Data

Age

Gender

Race/ Ethnicity

Payer

Legal Hold Information

Legal Hold (L2K) picked up as a special population

Additional Special Population Data Collected,

- Difficult to place
- Dementia
- Combative
- IDD
 - Active Psychosis
- Physical Disability
- TBI

BEHAVIORAL HEALTH SYSTEM

Commonly Requested Indicators

DEMOGRAPHIC

DIAGNOSTIC
DATA

LEGAL HOLD

ER WAIT TIME
(ER ADMIT)

SERVICE
REFERRAL

NUMBER OF
STAFF
BEDS**

NUMBER OF
OCCUPIED
BEDS**

DISCHARGES

Patient/ Client flow Tracking

Referring
Facility
Data Point

OpenBeds

E.R. PATIENT FLOW; DATA TOUCH POINTS

LOC

ER ADMIT

LEGAL HOLD

DETERMINATION/
ICD10 CODE

REFERRAL

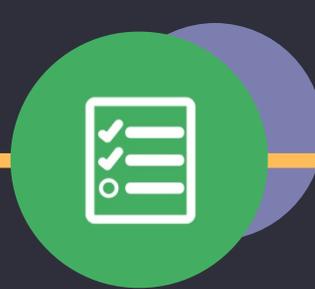
TRANSFER TO
CARE



How long has the patient been waiting; data held in Referring the E.M.R. OpenBeds manual entry field



"Legal Hold" is a special population in OpenBeds. L2K documents can be scanned and attached- but this information is also part of the medical record



ASAM can be done through OpenBeds; but will likely be held in E.M.R.- documents can be scanned and attached



Done through OpenBeds



Information about Transfer kept in E.M.R.

Patient flow Tracking



TX PATIENT FLOW; DATA TOUCH POINTS

STAFFED
BEDS



NUMBER OF
OCCUPIED
BEDS



TREATMENT
ADMISSION

ASSESSMENT

INHOUSE
TRANSFER

REFERRAL TO OUTPATIENT
COMMUNITY SERVICES

DISCHARGE



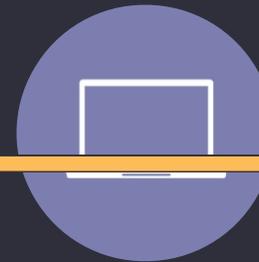
Information
Held in E.M.R



Information in
provider E.M.R



Information in
the E.M.R

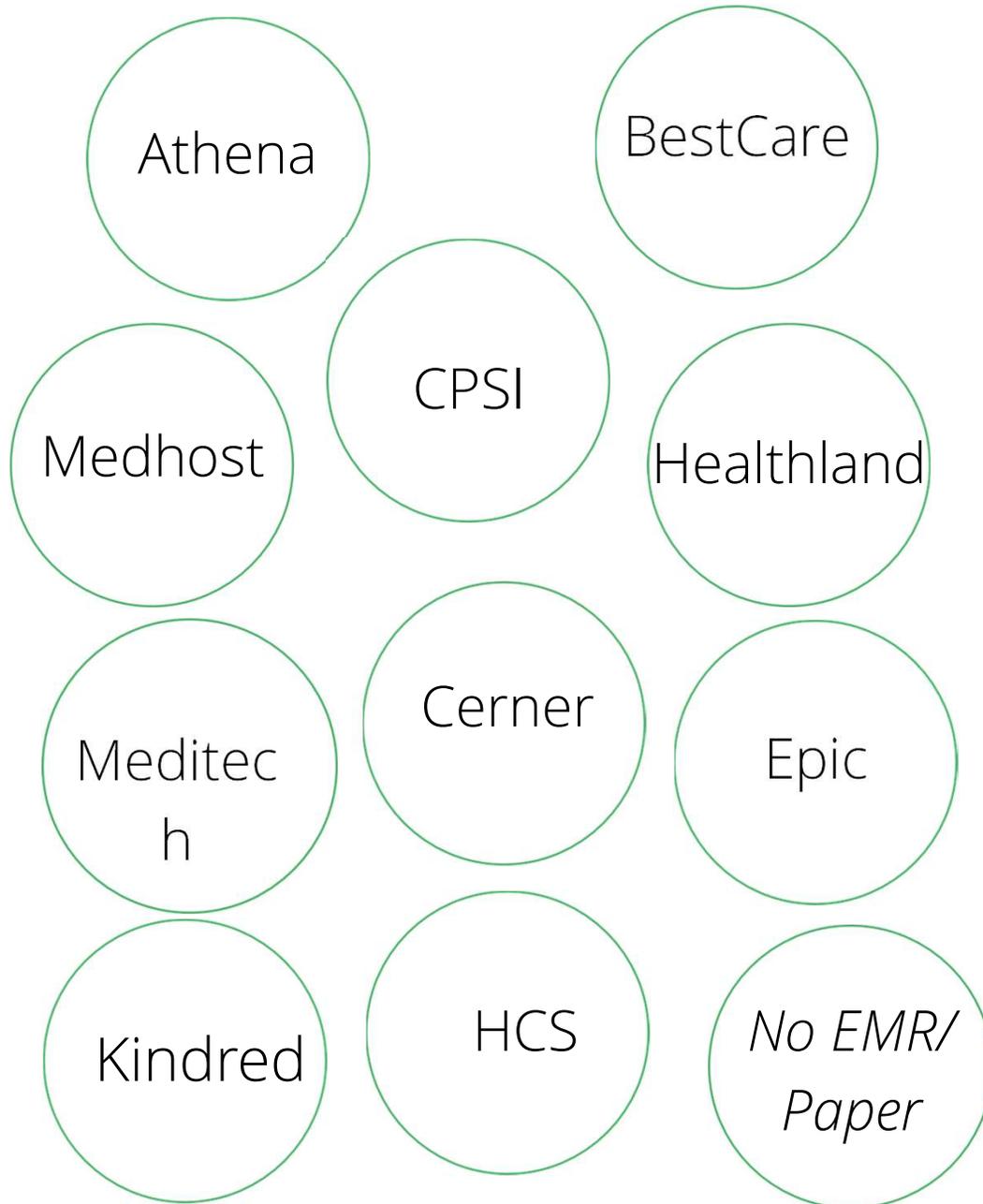


OpenBeds



Information
held in EMR

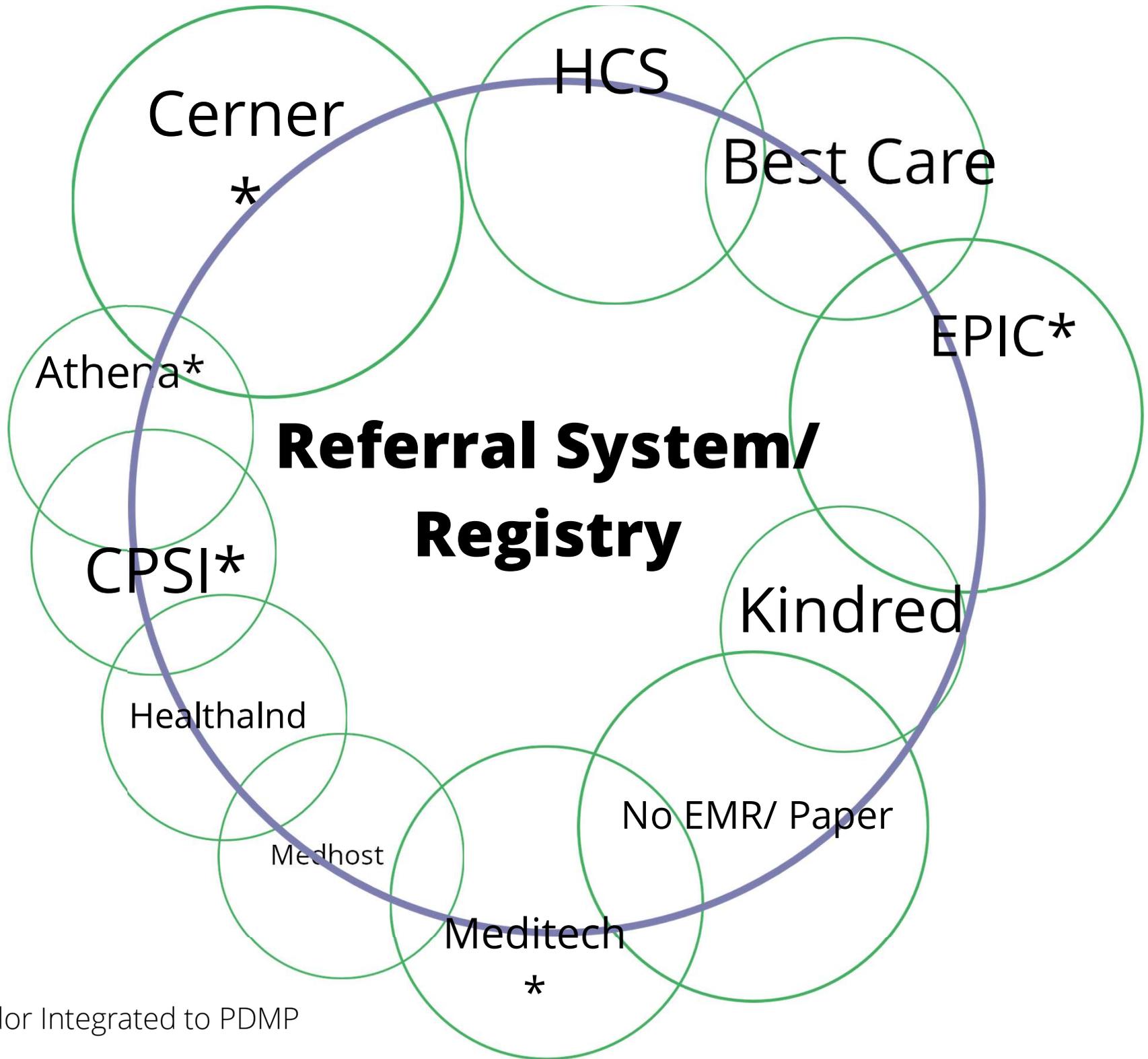
Identified EMRs in Nevada



Referring Providers

**Battle Mountain General
Boulder City Hospital
Centennial Hills
Desert View Hospital
Dignity Rose De Lima
Dignity Saint Martin
Dignity Siena
Mesa View General Hospital
Mt. Grant General Hospital
Northeastern Nevada Regional
Pershing General
Renown Medical Center South
Meadows
Renown Medical
South Lyon Medical Center
Southern Hills Hospital
Sunrise Hospital
University Medical Center
Valley Health System
William Bee Riree**

*E.H.R Vendor Integrated to PDMP

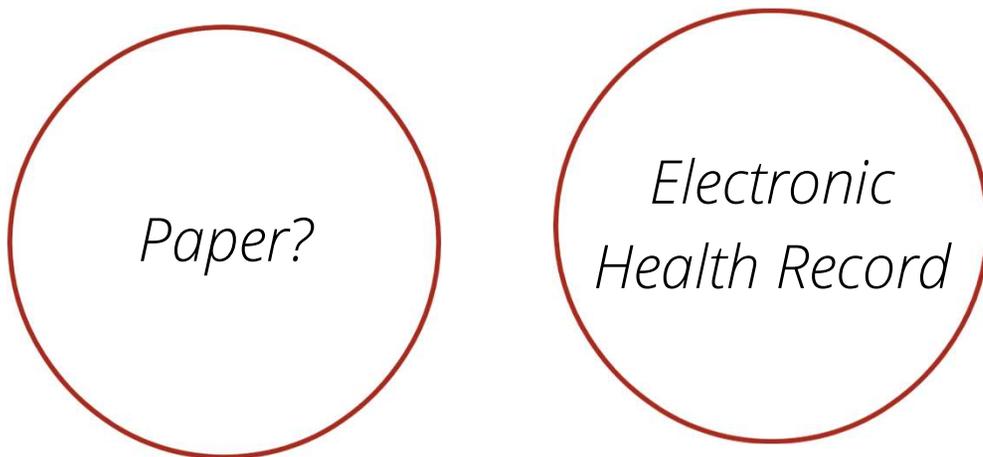


*E.H.R Vendor Integrated to PDMP

Receiving Provider EMR

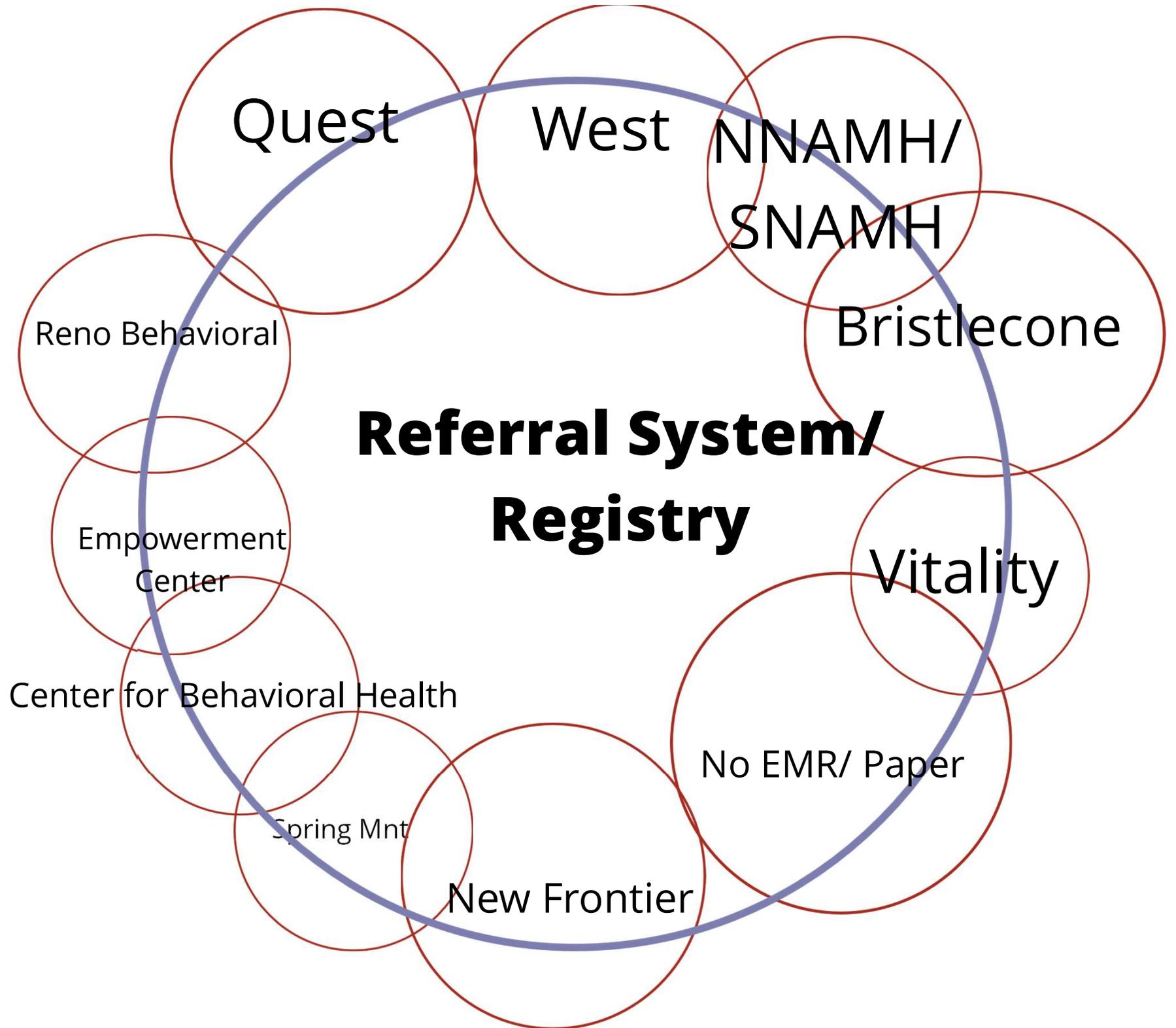
Some SAPTA Funded Providers have used the WITS System to submit data to the state. WITS is not an E.M.R but can be used to provide data. Some of the providers may still be on a paper record system.

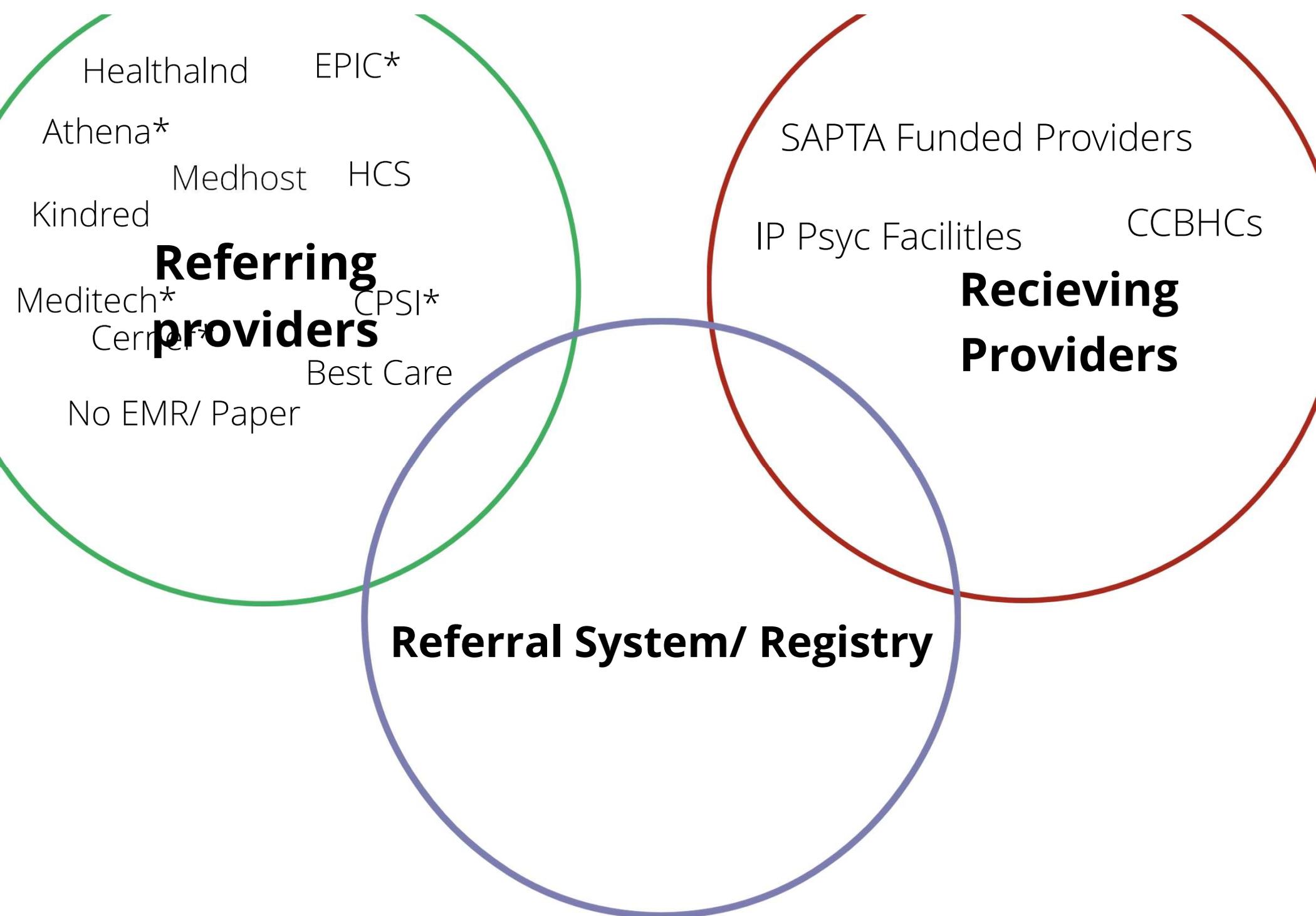
The IP Psyc Facilities that are tied to hospitals likely use the same EMR as the hospital



Receiving Providers

Carson Tahoe Hospital
Carson Valley
Desert Parkway
Humboldt General
NNAMH
SNAMH
Reno Behavioral Health
Renown Behavioral health
St. Mary's Regional
Sana Behavioral
Seven Hills
Spring Mountain Treatment Center
The Empowerment Center
Life Change Center
Vitality
New Frontier
Bridge Counseling
Quest Counseling
WellCare
BristleCone





Referring providers

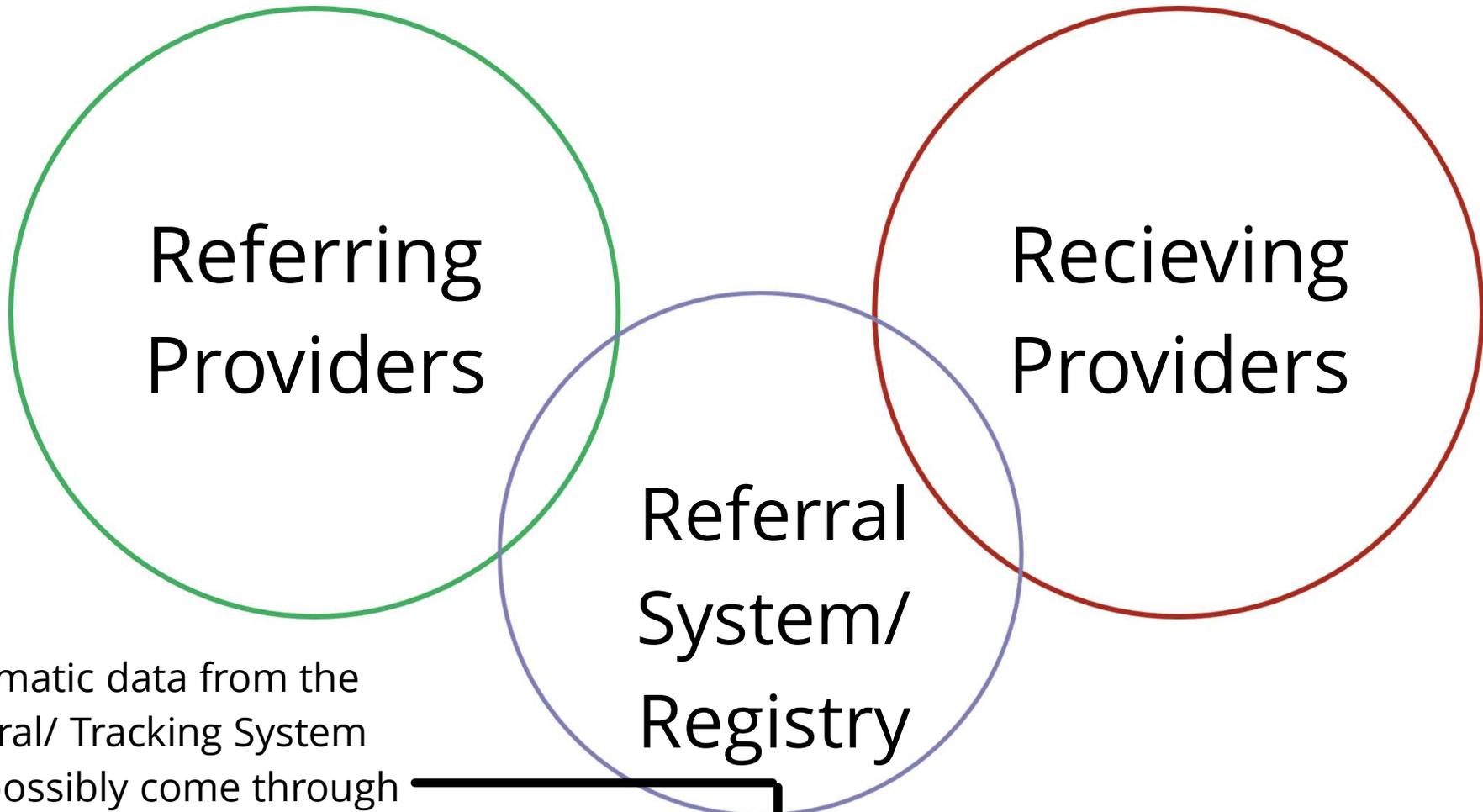
HealthInd EPIC*
Athena*
Medhost HCS
Kindred
Meditch* CPSI*
Cerner* Best Care
No EMR/ Paper

Recieving Providers

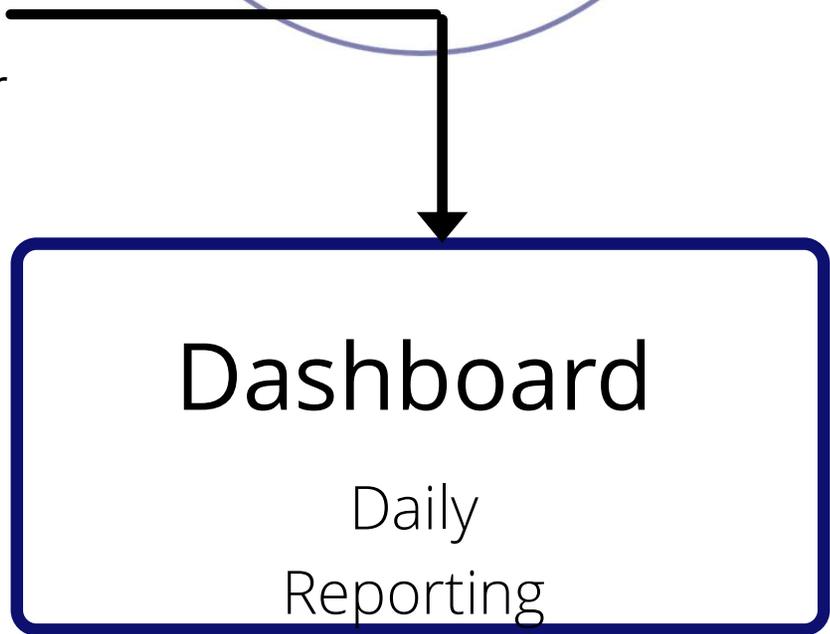
SAPTA Funded Providers
IP Psyc Facilites CCBHCs

Referral System/ Registry

*E.H.R Vendor Integrated to PDMP

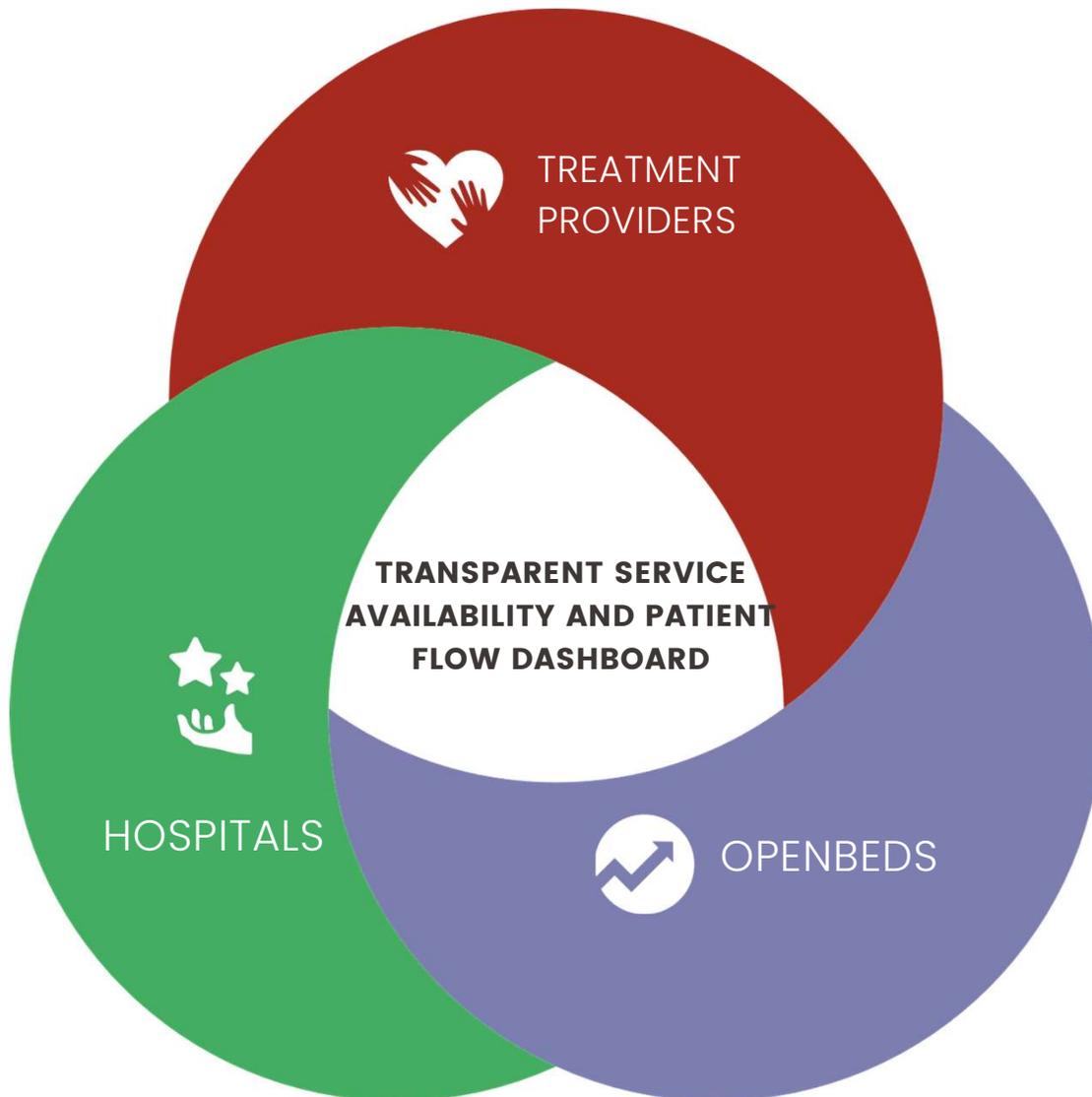


Automatic data from the Referral/ Tracking System could possibly come through **ADT feed** to the state or other tracking agency. Another option would be a **daily data** export from the System Vendor that could be dashboarded by the State or other entity that is reporting



Behavioral Health System

Patient Flow Tracking- **Goal State**



REFERRAL SYSTEM/ REGISTRY (OPENBEDS)

system that allows for the electronic referral and registry of bed availability

REFERRING PROVIDERS- HOSPITALS

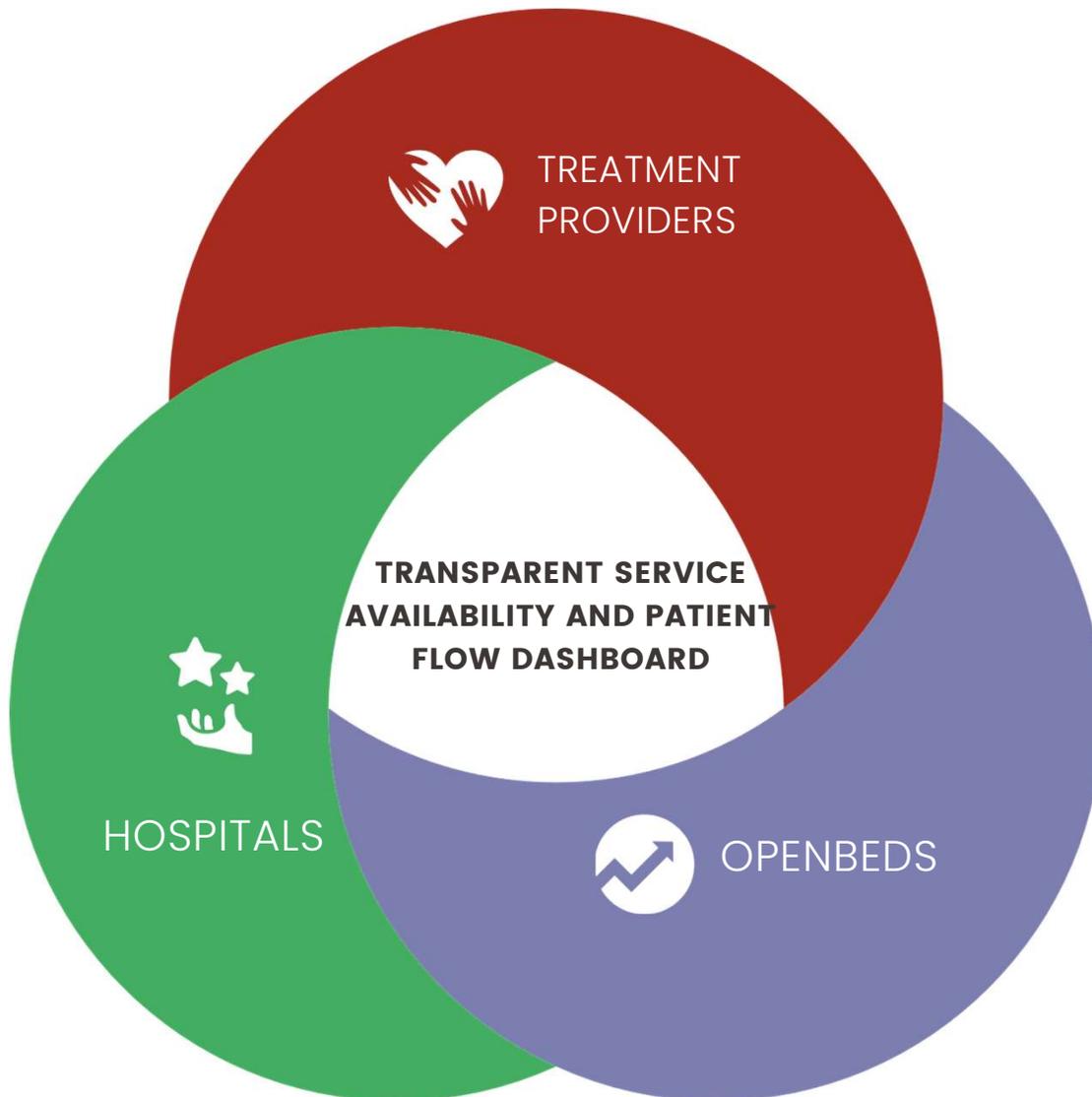
Clock starting, assessment, L2K triage stabilization, transfer

RECEIVING PROVIDERS

acceptance into treatment, in house tr

Behavioral Health System

Patient Flow Tracking- **Goal State**

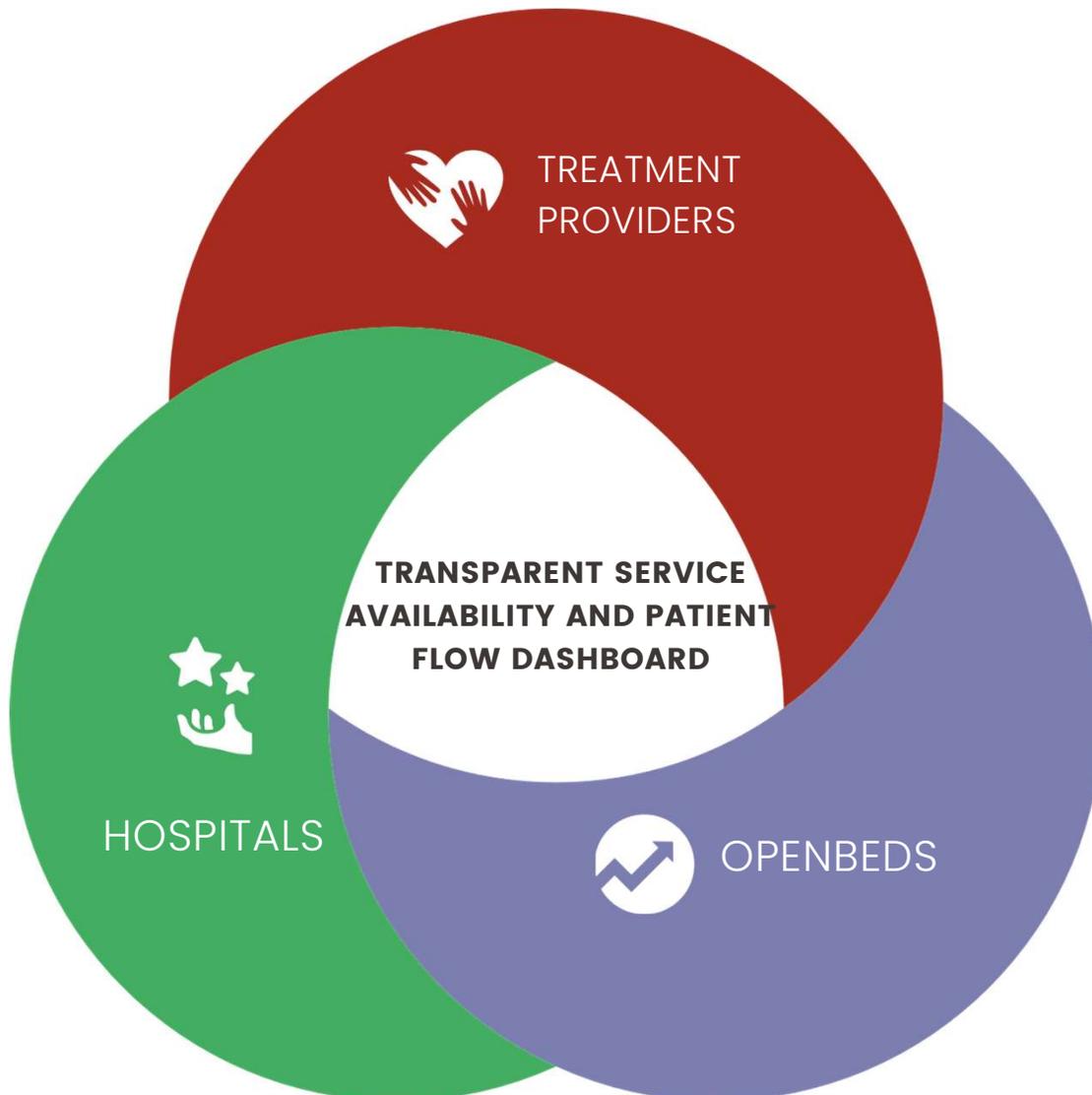


Dual Entry

Integration

Behavioral Health System

Patient Flow Tracking- **Goal State**

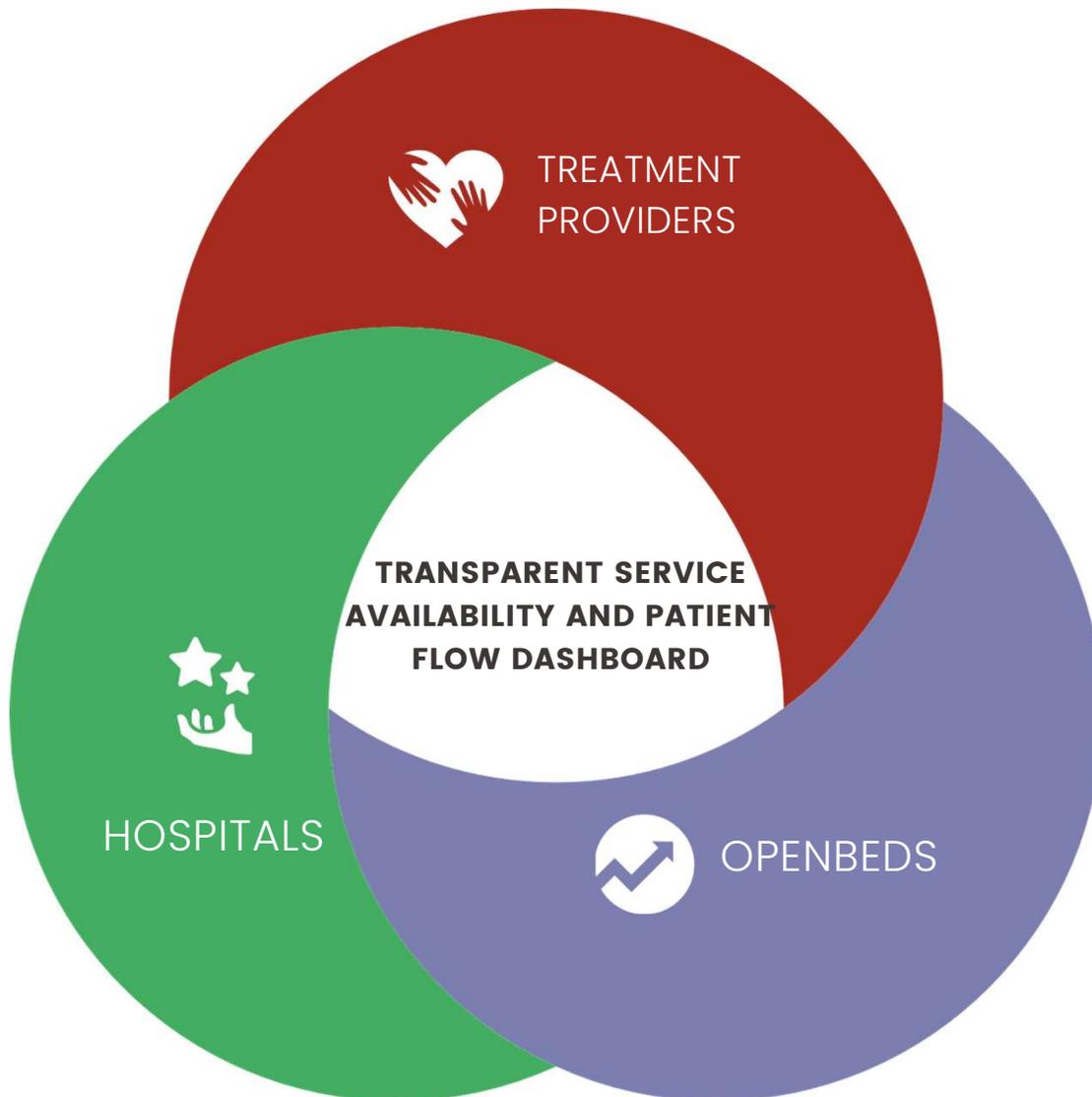


Integration

- Nevada currently pays for E.H.R/PDMP Integration
- OpenBeds & PDMP Integration Coming

Behavioral Health System

Patient Flow Tracking- **Goal State**



Dual Data Entry

- Agency/ Community Buy-In
- Enforced/ Mandated Use