

## AGENCY DIRECTORS' REPORT

AGENCY: NNAMHS

SUBMITTED BY: Julie Lindesmith

DATE: 8/1/2022

**Reporting Period: April 2022 – June 2022**

### STAFFING

#### **Positions filled:**

Accountant 2 (1)  
Accountant Technician 1 (2)  
Accountant Technician 2 (1)  
Accounting Assistant 2 (1)  
Administrative Assistant 2 (1)  
Custodial Worker 1 (1)  
Facilities Supervisor 3 (1)  
Management Analyst 2 (1)  
Mental Health Tech 3 (2)  
Mental Health Tech 4 (1)  
Plumber 2 (1)  
Psychiatric Caseworker 2 (1)  
Psychiatric Nurse 3 (1)

#### **Vacancies:**

Accounting Assistant 2 (1)  
Accounting Assistant 3 (3)  
Activities Therapy Tech 2 (1)  
Admin. Assist. 1 (1)  
Admin. Assist. 2 (4.51)  
Admin. Assist 3 (1)  
Clinical Program Manager 2 (1)  
Clinical Social Worker 2 (4)  
Clinical Social Worker 3 (3)  
Consumer Services Assist 2 (2.5)  
Custodial Supervisor 2 (1)  
Custodial Worker 1 (3)  
Grounds Maintenance Worker 4 (1)  
Grounds Maintenance Worker 5 (1)  
HVACR Specialist 1 (1)  
Laboratory Technician 1 (0.51)  
Licensed Psychologist 1 (4)  
Maintenance Repair Spec 1 (1)  
Maintenance Repair Worker 2 (1)  
Mental Health Counselor 2 (6)  
Mental Health Counselor 3 (1)  
Mental Health Tech 3 (19)  
Microbiologist 4 (1)  
Mid-Level Med Practitioner (4.51)  
Personnel Technician 1 (1)  
Pharmacist 1 (1)

Psychiatric Caseworker 2 (9)  
Psychiatric Nurse 2 (28)  
Psychiatric Nurse 3 (1)  
Psychiatric Nurse 4 (1)  
Psychological Assistant (1)  
SR. Psychiatrist (0.51)  
Substance Abuse Counselor 2 (1.51)  
Therapeutic Recreation Spec 1 (1)

## CASELOADS/WAITING LISTS

### Program: AOT

Caseload: 7

Referrals: 0

Eligible: 3

### Program: Med Clinic

Caseload: 280

Waiting List: 0

### Program: Mental Health Court

Caseload: 23

Waiting List: 0

### Program: OP Counseling

Caseload: 0

Waiting List: 0

### Program: Intensive Service Coordination

Caseload: 8

Waiting List: 0

### Program: Forensic MH Team Adult

Caseload: 5

Waiting List: 0

### Program: Service Coordination

Caseload: 69

Waiting List: 0

### Program: CBLA

Caseload: 26

Waiting List: 0

### Program: ICBLA

Caseload: 23

Waiting List: 1

### Program: Independent Placement

Caseload: 4

### Program: Supported Independent Placement

Caseload: 19

### Group Housing

Caseload: 4

## PROGRAMS

NEW PROGRAMS: No new programs were created.

PROGRAM CHANGES: Staff are back in the office full time with safety measures in place.

## Service Needs/Recommendations

There is a shortage of qualified behavioral health providers, specifically in the areas of nursing, social work, psychiatry, and psychology.

### **Agency Concerns/Issue**

INPATIENT: The community ER wait list continues to be a priority. We continue to work collaboratively with our community partners. Over the last quarter, there has consistently been an average of 3 individuals who sit and wait to be transferred to a mental health facility on any given day.

We continue to see longer lengths of stay in the hospital due to lack of appropriate placements in the community.

OUTPATIENT: The availability of Community Based Living Arrangements (CBLAs) continues to be a challenge.

**AGENCY DIRECTORS' REPORT**

**AGENCY:** Southern Nevada Adult Mental Health Services

SUBMITTED BY: Ellen Richardson-Adams

DATE: 8/23/2022

**Reporting Period: 6/30/2022**

**STAFFING**

**Positions filled:** Current positions filled 597.51 FTE

**Vacancies:** Current vacant positions 148.04 FTE

**Difficulties filling:** 76.04 FTE

**SNAMHS AGENCY- CASELOADS/WAITING LISTS**

**Program: IP Civil Beds**

Caseload: 88 budgeted beds

Waiting List: See ER Data

**Program: IP Forensic Beds**

Caseload: 78 budgeted beds

Waiting List: NA

**Program: Urban Medication Clinics**

Caseload: 2079

Waiting List: 217

**Program: Urban OP Counseling**

Caseload: 165

Waiting List: 67

**Program: PACT**

Caseload: 60

Waiting List: 0

**Program: Mental Health Court**

Caseload: 70

Waiting List: NA

**Program: AOT**

Caseload: 77

Waiting List: NA

**Program: Urban Service Coordination**

Caseload: 204

Waiting List: 0

**Program: Residential & Supportive Services**

Caseload: 396

Waiting List: 0

**Program: Rural Service Coordination (Adult & Youth)**

Caseload: 39

Waiting List: 0

**Program: Rural Medication Clinics**

Caseload: 229

Waiting List: 8

**Program: Rural OP Counseling (Adult & Youth)**

Caseload: 121

Waiting List: 29

**PROGRAMS**

Personnel Officer 2 reports the following 52 positions were filled this quarter: 5 accounting positions, 11 administrative assistants, 1 custodial supervisor, 7 forensic specialists, 5 mental health technicians, 7 psychiatric nurses, 4 clinical social workers, 2 custodial workers, 1 substance abuse counselor, 1 supply technician, 4 therapeutic recreation specialists, 1 health & human services trainee, and 3 mental health counselors.

**Service Needs/Recommendations**

**Agency Concerns/Issue**

## AGENCY DIRECTORS REPORT

AGENCY: Lake's Crossing Center

SUBMITTED BY: Drew Cross

DATE: 8/23/22

**Reporting Period: 4th quarter**

### STAFFING

**Positions filled:** - 1 Clinical Social Worker 1, 1 Custodial Worker, 5 Forensic Specialist III Underfill, 1 Health Information Coordinator II, 1 Sr. Correctional Officer

**Vacancies:** 3 Administrative Assistant 2, 1 Clinical Social Worker II, 12 Forensic Specialist III, 5 Licensed Psychologist I, 1 Licensed Psychologist II, 3.5 Psychiatric Nurse II, 1.5 Sr. Psychiatrist

**Difficulties filling:** We continue to have challenges filling the forensic specialist position. Some of the issues impacting recruitment for the Forensic Specialist/Mental Health Tech positions are successful completion of a background check and the POST certification physical fitness exam. The Psychologist positions have a salary disparity, additionally specialized training required for a Forensic Psychologist can be a barrier. The offered compensation impacts multiple departments, and this challenge extends beyond Lake's Crossing Center. Housing and the cost of rent are both considerations of our potential applicants. We have had some recent success onboarding contract Forensic Psychologist's as well as a new Psychiatrist.

### CASELOADS/WAITING LISTS

**Program: Inpatient**

Census: 90

**Average Length of Stay per client type:**

425 = 129 days

461 & NGRI = 1729 days

Total Admissions 4th quarter: 45

**Pending List:** We have 43 pending admissions from Washoe and rural counties (all are in the process of being offered a bed, obtaining medical clearance, or awaiting transport). A small number may be on medical holds. We currently have 6 pending admissions from CCDC.

**Program: Outpatient Competency Evaluations** Caseload: Caseload: Average 1 evaluations monthly. Total for 4th Quarter was 4 completed outpatient evaluations.

Program: Outpatient

**Caseload:** Three conditional release clients, and three 425 clients.

### PROGRAMS

We continue to offer a number of therapeutic groups for the clients to attend. Select clients participate in our legal process group, where they familiarize themselves with court processes. Regarding COVID-19, we continue to adjust our groups based on the recommendations of the Division and the CDC. The token economy continues to be an effective incentive for our client population. Legal process, evaluations and client/attorney contact continue to take place.

### Service Needs/Recommendations

**Upcoming Facilities Management Projects:**

- Capital Improvement: Anti-Ligature Fixture Project
- Door Keypads. Annex ADA Work: September 21<sup>st</sup> Bid Walk, tentative start date – November 21, 2022
- Meal Slots:
- Door replacement including jams (over 100):
- New cameras and hard drives:

Several items are being reviewed to include in our budget request. This includes personnel positions, medical and maintenance equipment, an ADA transport van, building maintenance and replacement of equipment and vehicles.

### Agency Concerns/Issue

Lake's Crossing Center will soon begin work on an anti-ligature capital improvement project. This project will involve the removal of the half wall from the client rooms. This will impact each of the four wings in the main building of Lake's Crossing.

A large portion of our long-term 178,461 commitments have been moved to Stein hospital in Clark County. These movements give additional bedspace for admissions

**AGENCY DIRECTORS' REPORT**

AGENCY: Rural Clinics

SUBMITTED BY: Ellen Richardson-Adams, Agency Manager

DATE: 8/16/2022

**Reporting Period: 6/30/2022**

**STAFFING**

**Positions filled:** 3 MHC 1 (Winnemucca, REACH, Admin); 1 Clinical Social Worker I (Elko); Clinical Program Manager I (Admin); 4 Administrative Assistant II (Dayton, Silver Springs, Admin, Yerington/Hawthorne); Management Analyst I (Admin); Accounting Assistant II (Admin); Licensed Psychologist I (Carson); Psychiatric Caseworker II (Carson); 2 Psychiatric Nurse II (Ely, Fallon)

**Vacancies (15):** 1 Administrative Assistant II (Carson); 1 Clinical Social Worker II (Carson); 5 Mental Health Counselors (Douglas, Silver Springs, Yerington, Fernley, Admin), 1 Clinical Program Manager I (Yerington); 3 Psychiatric Caseworker II (Ely, Fernley, Winnemucca); 4 Psychiatric RN II (Pahrump, Carson Float, Fallon, Fernley (.51))

**Difficulties filling:** In general, there are limited applicants for the licensed clinical positions. Some need for services is addressed by telehealth from various clinic locations. To help with staff retention, the option to work out of clinics closer to their home community has been made allowable thru telehealth services for clients.

**CASELOADS/WAITING LISTS**

**Program: Outpatient Counseling**

Caseload: 111 Youth; 535 Adult

Waiting List: 22 Youth; 128 Adult

**Program: Residential Supports**

Caseload: 0 Youth; 13 Adult

Waiting List: 0 Youth; 0 Adult

**Program: Service Coordination**

Caseload: 4 Youth; 194 Adult

Waiting List: 0 Youth; 24 Adult

**Program: Psychosocial Rehabilitation**

Caseload: 5 Youth; 52 Adult

Waiting List: 2 Youth; 2 Adult

**Program: Medication Clinic**

Caseload: 218 Youth; 1472 Adult

Waiting List: 19 Youth; 97 Adult

**Program: Mental Health Court**

Caseload: 27 Adult

Waiting List: 0 Adult

**PROGRAMS**

MOST is expanding to five days a week in Douglas with their Sheriff's department.

**Service Needs/Recommendations**

**Agency Concerns/Issue**

**AGENCY DIRECTORS' REPORT**

AGENCY: Sierra Regional Center

SUBMITTED BY: Julian Montoya

DATE: 09/07/2022

Reporting Period: 06/30/2022

**STAFFING**

Positions filled: @ 08/31/2022 74.5

Vacancies 7.5

Difficulties filling: State pay continues to turn prospective workers from obtaining employment.

**CASELOADS/WAITING LISTS**

**Program: Target Case Management (TCM)**

Caseload: @ 06/30/2022 1,501

Waiting List:  
*All Individuals accepted into services receive TCM*

**Program: Supported Living Arrangement (SLA)**

Caseload: @ 06/30/2022 759

Waiting List: @ 06/30/2022 47

Number of People in ISLA homes: 414

Number of Intermittent/Shared Living Homes: 323

Number of Fiscal Intermediaries: 22

**Program: Jobs and Day Training**

Caseload: @ 06/30/2022 213

Waiting List: @ 06/30/2022 35

Facility-based Non-Work (Day Habilitation): 70

Facility-based Work (Prevocational): 136

Integrated Employment (Supported) 7

Community-based Non-Work (Day Habitation) 0

Career Planning:

**Program: Family Support**

Caseload: @ 6/30/2022 215

Waiting List: @ 6/30/2022 0

**Program: Respite**

Caseload: @ 6/30/2022 140

Waiting List: @ 6/30/2022 0

**Note:** Respite Services for children are approved by and paid for by the county of residence of the custodial parent.

**Program: Autism**

Caseload: 0

Waiting List: Transferred to ATAP July 1, 2011

**intake Information**

Number of Applications Received: @ 6/30/2022 26

Number of Applicants found Eligible: 11

Number of Applicants found In-Eligible: 4

## PROGRAMS

SRC continues to operate a pilot program with our sister agency – Lake’s Crossing. We have opened an ISLA home that will have specialized training for staff to work with 2 individuals that are co-served by SRC and Lake’s Crossing as part of the conditional release program. The team still meets frequently to monitor the progress of the home with the goal of integration into the community when conditional release has been fulfilled.

## Service Needs/Recommendations

SRC has identified the current lack of SLA Intermittent Providers as a major problem area for the people we serve. Additionally, there is always a need for more Jobs and Day Training providers in the Washoe area. Currently we have more individuals than placements for this service need.

SRC is currently looking into ways to offer increase rates and supports for behaviorally challenged children to stay in their homes while we wrap around services. This has always been a concern but administration in conjunction with state and county partners are putting together ideas that have arisen out of the AB387 guidelines.

## Agency Concerns/Issue

SRC has identified the need to work with JDT providers to increase capacity for supported employment in our community. The CMS final ruling will require DS to work with our JDT providers in re-vamping their programs to be more community based (as opposed to facility based). Our current JDT structure (facility based) does limit the number of people they can serve – our goal is to move toward a more community-based service system. We are also experiencing a shortage of JDT providers who can serve some of our more challenging behavior individuals and we have since started a waitlist. (2) DS providers express concern about the current provider rate (there was a rate increase during this last legislative session, however they still feel that it is not enough to remain competitive) and report that it is impacting their ability to recruit qualified employees. The 24-hour SLA providers report a high turnover rate which impacts consistency of supports offered to individuals served. (3) DS is experiencing a major shift in rental increase for homes and apartments in the Washoe County area. As major companies such as Tesla and Switch come into the area with an increased need for a labor force, prices have increased making it difficult to find homes that are aligned with what DS can support.

**Critical Need:** Due to staffing shortages in our area we have several providers who are on the brink of not being able to sufficiently staff their homes. They are utilizing overtime and many of their recruitment efforts are only bringing in a few staff. This need has been addressed with administrations and they are fully aware of the state of employment in Nevada.

## AGENCY DIRECTORS' REPORT

AGENCY: Desert Regional Center (Community Services)

SUBMITTED BY: Gujuan Caver

DATE: 9/9/2022

**Reporting Period: 8/31/2022**

### STAFFING

**Positions filled: 419**

**Vacancies: 62**

**Difficulties filling: Bi-lingual Spanish Speaking Psychologist and Service Coordinators**

### CASELOAD/WAITING LISTS

**Program: ICF**

Caseload: 39

Waiting List: N/A

**Program: Targeted Case Management (TCM)**

Caseload: 5239

Waiting List: All individuals accepted into services receive TCM

**Program: Supported Living Arrangement (SLA)**

Caseload: 1615 est.

Waiting List: 378

Number of 24-Hour SLA Homes: 385 est.

Number of Intermittent/Share Living Homes: 850 est.

Number of Fiscal Intermediaries: 375 est.

**Program: Respite**

Caseload: 3361 7/2022

Waiting List: 86

**Program: Jobs and Day Training**

Caseload: 1590 est.

Waiting List: 444

Number of Individuals receiving:

Facility-based Non-Work (Day Habilitation): 460 est.

Facility-based Work (Pre-Vocational): 690 est.

Integrated Employment (Supported): 380 est.

Community-based Non-Work (Day Hab.): 60 est.

Career Planning: 0

**Intake Information (Sum of Quarter: Jul - Aug)**

Number of Applications Received: 140

Number of Applicants found Eligible: 121

Number of Applicants found Ineligible: 19

Number of Applications Withdrawn: 8

### PROGRAMS

New Programs: DRC Quality Assurance Department continues to recruit for new SLA and JDT providers. The department has been working with behavioral consultants, who were/are previously contracted or employed with our contracted certified providers, to become direct behavioral consultant providers with DRC. We expect many/most of these providers to become DRC certified behavioral consultant providers by the end of calendar year 2022. DRC CS Psychologist continues to be short 1 half-time (may soon become full-time) Psychologist that is bilingual in Spanish and a new recruitment offer was recently posted for this position. During this review period, DRC has hired Service Coordinators, Administrative Assistants, Nursing staff and Quality Assurance staff. We also recently added a Clinical Program Manager I to our Community Services department. Program Changes: None

### Service Needs/Recommendations

Desert Regional Center continues to have challenges with supporting individuals with dual diagnosis who have complex high level behavioral needs. Although, this population need amongst our 5000+ is relatively low, there is a need to improve support to these individuals using certified providers. This information is consistent with previous agency reports. DRC has also collaborated with DCFS/DFS to create a multi-agency team that focuses on children support needs that have open cases with family services and DS or

who may be eligible for DS services if they meet our eligibility standards. This multi-agency collaboration has moved to a cross training module for DRC and both county/state children's agencies. DRC has also implemented our Intake and Psychology department to have direct and consistent interactions with DFS/Oasis treatment facility to assist with the early identification of children who may be eligible for DRC services, by having them assessed by our intake department.

#### **Agency Concerns/Issue**

DRC Community Services continues to have some difficulties with SLA provider capacity to support behaviorally complex individuals. We continue to work with DCFS and DFS (for children) to approach this from a collaborative perspective. DRC also continues to have difficulty with hiring bi-lingual, Spanish speaking staff and the number of Development Specialists (DS) we are budgeted for, factoring in recent turnover of DS staff. We did have an uptick in the hiring of DS staff during this review period, as compared to the previous report review period. In addition, DRC provider agencies continue to have difficulties in on-boarding new staff due to lack of potential new provider applicants, which has been consistent information provided in previous reports. Due to being unable to hire new staff and support new SLA and JDT placements, DRC's waitlist has grown, despite us having the funding to support new SLA and JDT placements. We also have some individuals who are approved to receive SLA and/or JDT supports from their preferred JDT/SLA agency, but their preferred provider agency is not fully staffed to accommodate them. We have opened up our respite and Self-Directed Family Supports Arrangement (SDFSA) waiting lists to offer respite/SDFSA for all those on the waitlist.

## AGENCY MANAGER'S REPORT

**AGENCY:** Desert Regional Center-Intermediate Care Facility  
**DATE:** 9/8/2022  
**REPORTING ENDING PERIOD:** March to August 2022

**SUBMITTED BY:** Marina Valerio

### STAFFING AS OF LAST DAY OF MONTH

Staffing Position Type  B= # Budgeted; F=# Filled, V=# Vacant	March 2022			April 2022			May 2022			June 2022			July 2022			August 2022		
	B	F	V	B	F	V	B	F	V	B	F	V	B	F	V	B	F	V
Agency Manager	1	1	0	1	1	0	1	1	0	1	1	0	1	1	0	1	1	0
Residential Director	1	0	1	1	0	1	1	0	1	1	0	1	1	0	1	1	0	
Nursing (DON (1), ADON (1), RN's (6), LPN's (8), Dietitian (1))	17	15	2	17	16	1	17	16	1	17	16	1	17	16	1	17	16	1
Programming (QIDP's(4), RT(1)) Social Worker Supervisor (1)	6	4	2	6	4	2	6	3	3	6	4	2	6	5	1	6	5	1
Behavioral (Psychologist (1) and MHC(4))	5	4	1	5	4	1	5	4	1	5	4	1	5	4	1	5	4	1
Direct Support, Tech 4(9), Tech (94 Full Time + 4 PT)	107	77	30	107	80	27	107	79	28	107	81	26	107	79	28	107	78	29
Quality Assurance (CPP II (1), Quality Assurance Specialist II(2),PN II(1) )	4	4	0	4	4	0	4	3	1	4	3	1	4	3	1	4	3	1
Support Positions (Training Coordinator, Medical Records)	2	1	1	2	1	1	2	1	1	2	2	0	2	2	0	2	2	1
Administrative Assistants (AAIV, AAIII, AAII(2), AAI) 9/1/21 change to (AA IV, AA III (3), AA II (3))	7	6	1	7	6	1	7	5	2	7	5	2	7	6	1	7	6	1
Maintenance (5) and Custodial (10)	15	14	1	15	14	1	15	14	1	15	14	1	15	14	1	15	14	1

### ICF Referrals, Discharge to Community SLA and New Admits

	Mar 2022	Apr 2022	May 2022	June 2022	July 2022	August 2022
Number of Referrals for ICF Supports	2	1	2	2	1	0
Number of Referrals sent Denial Letters	0	0	0	0	0	0

### CENSUS

	Mar 2022	Apr 2022	May 2022	June 2022	July 2022	August 2022
Census # at first day of month	38	39	37	36	38	38
Census # at last day of month	40	37	36	38	38	39

\* The ICF has 40 individuals who live at the ICF however there are 3 who have had frequent hospitalizations over the last 6 months when the census is below 40 it is due to one -three of them being at the hospital or detained a CCDC

**DISCHARGES AND ADMITS**

	Mar 2022	Apr 2022	May 2022	June 2022	July 2022	Aug 2022
<b>Number of New Admits</b>	1	0	0	1	1	0
<b>Number of Discharge -To Community Residence</b>	1	1*	0	0	1*	0
<b>Number of Discharge -Hospital Medical</b>	0	0	2	1	0	0
<b>Number of Discharge -Hospital Psychiatric</b>	2	2	2	2	3	0
<b>Number of Re-Admits</b>	2	1	3	3	2	1

\*\* on 4/24/22 a long term resident who was receiving hospice care passed away, staff provided excellent care to her which allowed her to remain in her home to the very end. On 7/17/22 long term resident detained by Metro and has not yet returned automatic discharge after 30 days.

**CMS and /or HCQC Surveys/Visits**

	Mar 2022	Apr 2022	May 2022	June 2022	July 2022	Aug 2022
<b>HCQC and /or CMS Survey /Visit</b>	0	1	0	0	0	0

Comments:

- Census at the ICF is below what the ICF is licensed for. Due to high number of staff vacancies, need for ADA remodels and need for COVID Quarantine beds. There have been multiple informal referrals once staffing levels are where they need to be, and ADA construction is complete the intake processes will be initiated.
- Interviews for the vacant Technician positions are happening and it appears as we are able to hire a staff, a current staff resigns/retires. Also finding during interview process many applicants either are no shows to the interviews or decline the position when offered. There are several interview panels monthly to fill the positions continues.
- HCQC Annual Survey completed in April.

**DESERT REGIONAL CENTER**  
 AGENCY DIRECTOR'S REPORT  
*RAD Report Summary*

**SUMMARY**

	Mar	Apr	May	June	July	Aug
<i>Total Number of Restraints</i>	<u>9</u>	<u>5</u>	<u>2</u>	<u>11</u>	<u>8</u>	<u>0</u>
<i>Restraints occurring at ICF</i>	<u>9</u>	<u>5</u>	<u>2</u>	<u>11</u>	<u>8</u>	<u>0</u>
<i>Restraints occurring at JDT</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Total restraints in seconds</i>	<u>1810</u>	<u>3720</u>	<u>530</u>	<u>3730</u>	<u>1827</u>	<u>0</u>
<i>Total Individuals needing restraints</i>	<u>2</u>	<u>1</u>	<u>2</u>	<u>3</u>	<u>2</u>	<u>0</u>
<i>Total Individuals served at ICF</i>	<u>40</u>	<u>37</u>	<u>36</u>	<u>38</u>	<u>38</u>	<u>39</u>

# DESERT REGIONAL CENTER

## AGENCY DIRECTOR'S REPORT

### RAD Report

PERSON SERVED CASE NUMBER: **DR - 11700**

A. Number of Incidents per Month	Mar	Apr	May	June	July	Aug
	0	0	0	0	1	0
a. Occurring at JDT	0	0	0	0	0	0
b. Occurring at ICF	0	0	0	0	1	0

B. Number of Restraints per Month	Mar	Apr	May	June	July	Aug
	0	0			2	

	Mar	Apr	May	June	July	Aug
<i>Number of Prone restraints</i>	0	0	0	0	0	0
<i>Number of Physical Escorts</i>	0	0	0	0	0	0
<i>Number of One-person Stability Hold</i>	0	0	0	0	0	0
<i>Number of Two-person Stability Hold</i>	0	0	0	0	0	0
<i>Number of Three-person Stability Hold</i>	0	0	0	0	0	0
<i>Number of One-person Seated Stability Hold</i>	0	0	0	0	0	0
<i>Number of Two-person Seated Stability Hold</i>	0	0	0	0	0	0
<i>Number of Two-person Supine Stability Hold</i>	0	0	0	0	0	0
<i>Number of Three-person Supine Stability Hold</i>	0	0	0	0	2	0
<i>Number of Object Control – Object Peel</i>	0	0	0	0	0	0
<i>Number of Two-person Physical Lift</i>	0	0	0	0	0	0
<i>Other: Three person prone</i>	0	0	0	0	0	0
<i>Other:</i>						
<i>Other:</i>						

C. Restraint in Second per Month	Mar	Apr	May	June	July	Aug
	0	0			600	

	Mar	Apr	May	June	July	Aug
<i>Prone restraint in seconds</i>	0	0	0	0	0	0
<i>Physical Escorts in seconds</i>	0	0	0	0	0	0
<i>One-person Stability Hold in seconds</i>	0	0	0	0	0	0
<i>Two-person Stability Hold in seconds</i>	0	0	0	0	0	0
<i>Three-person Stability Hold in seconds</i>	0	0	0	0	0	0
<i>One-person Seated Stability Hold in seconds</i>	0	0	0	0	0	0
<i>Two-person Seated Stability Hold in seconds</i>	0	0	0	0	0	0
<i>Two-person Supine Stability Hold in seconds</i>	0	0	0	0	0	0
<i>Three-person Supine Stability Hold in seconds</i>	0	0	0	0	600	0
<i>Object Control – Object Peel in seconds</i>	0	0	0	0	0	0
<i>Two-person Physical Lift in seconds</i>	0	0	0	0	0	0
<i>Other: Three Person Prone</i>	0	0	0	0	0	0
<i>Other:</i>						
<i>Other:</i>						

# DESERT REGIONAL CENTER

## AGENCY DIRECTOR'S REPORT

### RAD Report

PERSON SERVED CASE NUMBER: **KB - 2976**

A. Number of Incidents per Month	Mar	Apr	May	June	July	Aug
	0	0	0	1	2	0
a. Occurring at JDT	0	0	0	0	0	0
b. Occurring at ICF	0	0	0	1	2	0

B. Number of Restraints per Month	Mar	Apr	May	June	July	Aug
	0	0	0	9	6	0

	Mar	Apr	May	June	July	Aug
Number of Prone restraints	0	0	0	0	1	0
Number of Physical Escorts	0	0	0	0	0	0
Number of One-person Stability Hold	0	0	0	3	2	0
Number of Two-person Stability Hold	0	0	0	0	0	0
Number of Three-person Stability Hold	0	0	0	0	0	0
Number of One-person Seated Stability Hold	0	0	0	0	1	0
Number of Two-person Seated Stability Hold	0	0	0	0	0	0
Number of Two-person Supine Stability Hold	0	0	0	6	1	0
Number of Three-person Supine Stability Hold	0	0	0	0	0	0
Number of Object Control – Object Peel	0	0	0	0	0	0
Number of Two-person Physical Lift	0	0	0	0	0	0
Other: Three person prone	0	0	0	0	0	0
Other:	0	0	0	0	1	0
Other:						

C. Restraint in Second per Month	Mar	Apr	May	June	July	Aug
	0	0	0	3660	1227	0

	Mar	Apr	May	June	July	Aug
Prone restraint in seconds	0	0	0	0	360	0
Physical Escorts in seconds	0	0	0	0	0	0
One-person Stability Hold in seconds	0	0	0	360	99	0
Two-person Stability Hold in seconds	0	0	0	0	0	0
Three-person Stability Hold in seconds	0	0	0	0	0	0
One-person Seated Stability Hold in seconds	0	0	0	0	90	0
Two-person Seated Stability Hold in seconds	0	0	0	0	0	0
Two-person Supine Stability Hold in seconds	0	0	0	3300	177	0
Three-person Supine Stability Hold in seconds	0	0	0	0	0	0
Object Control – Object Peel in seconds	0	0	0	0	0	0
Two-person Physical Lift in seconds	0	0	0	0	0	0
Other: Three Person Prone	0	0	0	0	0	0
Other:	0	0	0	0	501	0
Other:						

# DESERT REGIONAL CENTER

## AGENCY DIRECTOR'S REPORT

### RAD Report

PERSON SERVED CASE NUMBER: **KE - 6034**

A. Number of Incidents per Month	Mar	Apr	May	June	July	Aug
	1	0	1	0	0	0
a. Occurring at JDT	0	0	0	0	0	0
b. Occurring at ICF	1	0	1	0	0	0

B. Number of Restraints per Month	Mar	Apr	May	June	July	Aug
	1	0	1			

	Mar	Apr	May	June	July	Aug
Number of Prone restraints	0	0	0	0	0	0
Number of Physical Escorts	0	0	0	0	0	0
Number of One-person Stability Hold	0	0	1	0	0	0
Number of Two-person Stability Hold	0	0	0	0	0	0
Number of Three-person Stability Hold	0	0	0	0	0	0
Number of One-person Seated Stability Hold	0	0	0	0	0	0
Number of Two-person Seated Stability Hold	0	0	0	0	0	0
Number of Two-person Supine Stability Hold	0	0	0	0	0	0
Number of Three-person Supine Stability Hold	0	0	0	0	0	0
Number of Object Control – Object Peel	0	0	0	0	0	0
Number of Two-person Physical Lift	0	0	0	0	0	0
Other: Three person prone	0	0	0	0	0	0
Other:	1	0	0	0	0	0
Other:						

C. Restraint in Second per Month	Mar	Apr	May	June	July	Aug
	10	0	50	0	0	0

	Mar	Apr	May	June	July	Aug
Prone restraint in seconds	0	0	0	0	0	0
Physical Escorts in seconds	0	0	0	0	0	0
One-person Stability Hold in seconds	0	0	50	0	0	0
Two-person Stability Hold in seconds	0	0	0	0	0	0
Three-person Stability Hold in seconds	0	0	0	0	0	0
One-person Seated Stability Hold in seconds	0	0	0	0	0	0
Two-person Seated Stability Hold in seconds	0	0	0	0	0	0
Two-person Supine Stability Hold in seconds	0	0	0	0	0	0
Three-person Supine Stability Hold in seconds	0	0	0	0	0	0
Object Control – Object Peel in seconds	0	0	0	0	0	0
Two-person Physical Lift in seconds	0	0	0	0	0	0
Other: Three Person Prone	0	0	0	0	0	0
Other:	10	0	0	0	0	0
Other:						

# DESERT REGIONAL CENTER

## AGENCY DIRECTOR'S REPORT

### RAD Report

PERSON SERVED CASE NUMBER: **MC - 2692**

A. Number of Incidents per Month	Mar	Apr	May	June	July	Aug
	0	0	0	1	0	0
a. Occurring at JDT	0	0	0	0	0	0
b. Occurring at ICF	0	0	0	1	0	0

B. Number of Restraints per Month	Mar	Apr	May	June	July	Aug
	0	0	0	2	0	0

0

	Mar	Apr	May	June	July	Aug
<i>Number of Prone restraints</i>	0	0	0	0	0	0
<i>Number of Physical Escorts</i>	0	0	0	0	0	0
<i>Number of One-person Stability Hold</i>	0	0	0	0	0	0
<i>Number of Two-person Stability Hold</i>	0	0	0	0	0	0
<i>Number of Three-person Stability Hold</i>	0	0	0	0	0	0
<i>Number of One-person Seated Stability Hold</i>	0	0	0	0	0	0
<i>Number of Two-person Seated Stability Hold</i>	0	0	0	0	0	0
<i>Number of Two-person Supine Stability Hold</i>	0	0	0	0	0	0
<i>Number of Three-person Supine Stability Hold</i>	0	0	0	0	0	0
<i>Number of Object Control – Object Peel</i>	0	0	0	0	0	0
<i>Number of Two-person Physical Lift</i>	0	0	0	0	0	0
<i>Other: Three person prone</i>	0	0	0	0	0	0
<i>Other: Hair Pull Release</i>	0	0	0	1	0	0
<i>Other: Safety Hold</i>	0	0	0	1	0	0

C. Restraint in Second per Month	Mar	Apr	May	June	July	Aug
	0	0	0	40	0	0

	Mar	Apr	May	June	July	Aug
<i>Prone restraint in seconds</i>	0	0	0	0	0	0
<i>Physical Escorts in seconds</i>	0	0	0	0	0	0
<i>One-person Stability Hold in seconds</i>	0	0	0	0	0	0
<i>Two-person Stability Hold in seconds</i>	0	0	0	0	0	0
<i>Three-person Stability Hold in seconds</i>	0	0	0	0	0	0
<i>One-person Seated Stability Hold in seconds</i>	0	0	0	0	0	0
<i>Two-person Seated Stability Hold in seconds</i>	0	0	0	0	0	0
<i>Two-person Supine Stability Hold in seconds</i>	0	0	0	0	0	0
<i>Three-person Supine Stability Hold in seconds</i>	0	0	0	0	0	0
<i>Object Control – Object Peel in seconds</i>	0	0	0	0	0	0
<i>Two-person Physical Lift in seconds</i>	0	0	0	0	0	0
<i>Other: Three Person Prone</i>	0	0	0	0	0	0
<i>Other: Hair Pull Release</i>	0	0	0	10	0	0
<i>Other: Safety Hold</i>	0	0	0	30	0	0

# DESERT REGIONAL CENTER

## AGENCY DIRECTOR'S REPORT

### RAD Report

PERSON SERVED CASE NUMBER: **RR - 1013**

A. Number of Incidents per Month	Mar	Apr	May	June	July	Aug
	2	0	0	0	0	0
a. Occurring at JDT	0	0	0	0	0	0
b. Occurring at ICF	2	0	0	0	0	0

B. Number of Restraints per Month	Mar	Apr	May	June	July	Aug
	8	0	0	0	0	0

	Mar	Apr	May	June	July	Aug
<i>Number of Prone restraints</i>	0	0	0	0	0	0
<i>Number of Physical Escorts</i>	0	0	0	0	0	0
<i>Number of One-person Stability Hold</i>	0	0	0	0	0	0
<i>Number of Two-person Stability Hold</i>	4	0	0	0	0	0
<i>Number of Three-person Stability Hold</i>	0	0	0	0	0	0
<i>Number of One-person Seated Stability Hold</i>	0	0	0	0	0	0
<i>Number of Two-person Seated Stability Hold</i>	2	0	0	0	0	0
<i>Number of Two-person Supine Stability Hold</i>	1	0	0	0	0	0
<i>Number of Three-person Supine Stability Hold</i>	1	0	0	0	0	0
<i>Number of Object Control – Object Peel</i>	0	0	0	0	0	0
<i>Number of Two-person Physical Lift</i>	0	0	0	0	0	0
<i>Other: Three person prone</i>	0	0	0	0	0	0
<i>Other:</i>						
<i>Other:</i>						

C. Restraint in Second per Month	Mar	Apr	May	June	July	Aug
	1800	0	0	0	0	0

	Mar	Apr	May	June	July	Aug
<i>Prone restraint in seconds</i>	0	0	0	0	0	0
<i>Physical Escorts in seconds</i>	0	0	0	0	0	0
<i>One-person Stability Hold in seconds</i>	0	0	0	0	0	0
<i>Two-person Stability Hold in seconds</i>	660	0	0	0	0	0
<i>Three-person Stability Hold in seconds</i>	0	0	0	0	0	0
<i>One-person Seated Stability Hold in seconds</i>	0	0	0	0	0	0
<i>Two-person Seated Stability Hold in seconds</i>	240	0	0	0	0	0
<i>Two-person Supine Stability Hold in seconds</i>	300	0	0	0	0	0
<i>Three-person Supine Stability Hold in seconds</i>	600	0	0	0	0	0
<i>Object Control – Object Peel in seconds</i>	0	0	0	0	0	0
<i>Two-person Physical Lift in seconds</i>	0	0	0	0	0	0
<i>Other: Three Person Prone</i>	0	0	0	0	0	0
<i>Other:</i>						
<i>Other:</i>						

# DESERT REGIONAL CENTER

## AGENCY DIRECTOR'S REPORT

### RAD Report

PERSON SERVED CASE NUMBER: **SC - 1011**

A. Number of Incidents per Month	Mar	Apr	May	June	July	Aug
	0	0	0	1	0	0
a. Occurring at JDT	0	0	0	0	0	0
b. Occurring at ICF	0	0	0	1	0	0

B. Number of Restraints per Month	Mar	Apr	May	June	July	Aug
	0	0	0	1	0	0

	Mar	Apr	May	June	July	Aug
<i>Number of Prone restraints</i>	0	0	0	1	0	0
<i>Number of Physical Escorts</i>	0	0	0	0	0	0
<i>Number of One-person Stability Hold</i>	0	0	0	0	0	0
<i>Number of Two-person Stability Hold</i>	0	0	0	0	0	0
<i>Number of Three-person Stability Hold</i>	0	0	0	0	0	0
<i>Number of One-person Seated Stability Hold</i>	0	0	0	0	0	0
<i>Number of Two-person Seated Stability Hold</i>	0	0	0	0	0	0
<i>Number of Two-person Supine Stability Hold</i>	0	0	0	0	0	0
<i>Number of Three-person Supine Stability Hold</i>	0	0	0	0	0	0
<i>Number of Object Control – Object Peel</i>	0	0	0	0	0	0
<i>Number of Two-person Physical Lift</i>	0	0	0	0	0	0
<i>Other: Three person prone</i>	0	0	0	0	0	0
<i>Other:</i>						
<i>Other:</i>						

C. Restraint in Second per Month	Mar	Apr	May	June	July	Aug
	0	0	0	30	0	0

	Mar	Apr	May	June	July	Aug
<i>Prone restraint in seconds</i>	0	0	0	30	0	0
<i>Physical Escorts in seconds</i>	0	0	0	0	0	0
<i>One-person Stability Hold in seconds</i>	0	0	0	0	0	0
<i>Two-person Stability Hold in seconds</i>	0	0	0	0	0	0
<i>Three-person Stability Hold in seconds</i>	0	0	0	0	0	0
<i>One-person Seated Stability Hold in seconds</i>	0	0	0	0	0	0
<i>Two-person Seated Stability Hold in seconds</i>	0	0	0	0	0	0
<i>Two-person Supine Stability Hold in seconds</i>	0	0	0	0	0	0
<i>Three-person Supine Stability Hold in seconds</i>	0	0	0	0	0	0
<i>Object Control – Object Peel in seconds</i>	0	0	0	0	0	0
<i>Two-person Physical Lift in seconds</i>	0	0	0	0	0	0
<i>Other: Three Person Prone</i>	0	0	0	0	0	0
<i>Other:</i>						
<i>Other:</i>						

# DESERT REGIONAL CENTER

## AGENCY DIRECTOR'S REPORT

### RAD Report

PERSON SERVED CASE NUMBER: **WG - 6191**

A. Number of Incidents per Month	Mar	Apr	May	June	July	Aug
	0	1	0	0	0	0
a. Occurring at JDT	0	0	0	0	0	0
b. Occurring at ICF	0	1	0	0	0	0

B. Number of Restraints per Month	Mar	Apr	May	June	July	Aug
	0	5	0	0	0	0

	Mar	Apr	May	June	July	Aug
<i>Number of Prone restraints</i>	0	4	0	0	0	0
<i>Number of Physical Escorts</i>	0	1	0	0	0	0
<i>Number of One-person Stability Hold</i>	0	0	0	0	0	0
<i>Number of Two-person Stability Hold</i>	0	0	0	0	0	0
<i>Number of Three-person Stability Hold</i>	0	0	0	0	0	0
<i>Number of One-person Seated Stability Hold</i>	0	0	0	0	0	0
<i>Number of Two-person Seated Stability Hold</i>	0	0	0	0	0	0
<i>Number of Two-person Supine Stability Hold</i>	0	0	0	0	0	0
<i>Number of Three-person Supine Stability Hold</i>	0	0	0	0	0	0
<i>Number of Object Control – Object Peel</i>	0	0	0	0	0	0
<i>Number of Two-person Physical Lift</i>	0	0	0	0	0	0
<i>Other: Three person prone</i>	0	0	0	0	0	0
<i>Other:</i>						
<i>Other:</i>						

C. Restraint in Second per Month	Mar	Apr	May	June	July	Aug
	0	3720	0	0	0	0

	Mar	Apr	May	June	July	Aug
<i>Prone restraint in seconds</i>	0	3600	0	0	0	0
<i>Physical Escorts in seconds</i>	0	120	0	0	0	0
<i>One-person Stability Hold in seconds</i>	0	0	0	0	0	0
<i>Two-person Stability Hold in seconds</i>	0	0	0	0	0	0
<i>Three-person Stability Hold in seconds</i>	0	0	0	0	0	0
<i>One-person Seated Stability Hold in seconds</i>	0	0	0	0	0	0
<i>Two-person Seated Stability Hold in seconds</i>	0	0	0	0	0	0
<i>Two-person Supine Stability Hold in seconds</i>	0	0	0	0	0	0
<i>Three-person Supine Stability Hold in seconds</i>	0	0	0	0	0	0
<i>Object Control – Object Peel in seconds</i>	0	0	0	0	0	0
<i>Two-person Physical Lift in seconds</i>	0	0	0	0	0	0
<i>Other: Three Person Prone</i>	0	0	0	0	0	0
<i>Other:</i>						
<i>Other:</i>						

# DESERT REGIONAL CENTER

## AGENCY DIRECTOR'S REPORT

### RAD Report

PERSON SERVED CASE NUMBER: **ZM - 6988**

A. Number of Incidents per Month	Mar	Apr	May	June	July	Aug
	0	0	1	0	0	0
a. Occurring at JDT	0	0	0	0	0	0
b. Occurring at ICF	0	0	1	0	0	0

B. Number of Restraints per Month	Mar	Apr	May	June	July	Aug
	0	0	1	0	0	0

	Mar	Apr	May	June	July	Aug
Number of Prone restraints	0	0	0	0	0	0
Number of Physical Escorts	0	0	0	0	0	0
Number of One-person Stability Hold	0	0	0	0	0	0
Number of Two-person Stability Hold	0	0	0	0	0	0
Number of Three-person Stability Hold	0	0	0	0	0	0
Number of One-person Seated Stability Hold	0	0	0	0	0	0
Number of Two-person Seated Stability Hold	0	0	0	0	0	0
Number of Two-person Supine Stability Hold	0	0	0	0	0	0
Number of Three-person Supine Stability Hold	0	0	1	0	0	0
Number of Object Control – Object Peel	0	0	0	0	0	0
Number of Two-person Physical Lift	0	0	0	0	0	0
Other: Three person prone	0	0	0	0	0	0
Other:						
Other:						

C. Restraint in Second per Month	Mar	Apr	May	June	July	Aug
	0	0	480	0	0	0

	Mar	Apr	May	June	July	Aug
Prone restraint in seconds	0	0	0	0	0	0
Physical Escorts in seconds	0	0	0	0	0	0
One-person Stability Hold in seconds	0	0	0	0	0	0
Two-person Stability Hold in seconds	0	0	0	0	0	0
Three-person Stability Hold in seconds	0	0	0	0	0	0
One-person Seated Stability Hold in seconds	0	0	0	0	0	0
Two-person Seated Stability Hold in seconds	0	0	0	0	0	0
Two-person Supine Stability Hold in seconds	0	0	0	0	0	0
Three-person Supine Stability Hold in seconds	0	0	480	0	0	0
Object Control – Object Peel in seconds	0	0	0	0	0	0
Two-person Physical Lift in seconds	0	0	0	0	0	0
Other: Three Person Prone	0	0	0	0	0	0
Other:						
Other:						

**AGENCY DIRECTORS' REPORT**

AGENCY: Rural Regional Center

SUBMITTED BY: Roswell Allen

DATE: 09/07/2022

Reporting Period: 06/30/2022

**STAFFING**

Positions filled: @ 08/31/2022                      45

Vacancies    7.5

Difficulties filling:

**CASELOADS/WAITING LISTS**

**Program: Target Case Management (TCM)**

Caseload: @ 06/30/2022                      814

Waiting List:  
*All Individuals accepted into services receive TCM*

**Program: Supported Living Arrangement (SLA)**

Caseload: @ 06/30/2022                      343

Waiting List: @ 06/30/2022                      21

**Number of People in ISLA homes:**                      104

**Number of Intermittent/Shared Living Homes:**                      217

**Number of Fiscal Intermediaries:**                      22

**Program: Jobs and Day Training**

Caseload: @ 06/30/2022                      235

Waiting List: @ 06/30/2022                      9

Facility-based Non-Work (Day Habilitation):                      66

Facility-based Work (Prevocational):                      145

Integrated Employment (Supported)                      11

Community-based Non-Work (Day Habitation)                      13

Career Planning:

**Program: Family Support**

Caseload: @ 6/30/2022                      145

Waiting List: @ 6/30/2022                      0

**Program: Respite**

Caseload: @ 6/30/2022                      83

Waiting List: @ 6/30/2022                      0

*Note: Respite Services for children are approved by and paid for by the county of residence of the custodial parent.*

**Program: Autism**

Caseload:    0

Waiting List: : Transferred to ATAP July 1, 2011

**Intake Information**

Number of Applications Received: @ 6/30/2022                      3

**Number of Applicants found Eligible:**                      10

**Number of Applicants found In-Eligible:**                      6

## PROGRAMS

RRC continues with all offices open to the public. A new office which will house 2 service coordinators has been opened in Fernley. Waiting lists are in effect in those areas where staff capacity has reduced the ability of providers to staff day programs and supported living programs. Most 24 hr homes are full to capacity at this time.

## Service Needs/Recommendations

**RRC continues to look for opportunities to enlist providers who can serve individuals with behaviorally challenging behavior and/ or persons with medically fragile support needs. This has required review of provider options in other states.**

**Day program services that will provide supported employment and real work experiences are also in demand in the rural regions.**

**It is recommended that ADSD continue to review additional provider options to fill the gaps described above.**

**It is also recommended that providers continue to lobby with the NV state legislature to get an increased rate that will encourage staff hiring and retention and be more in line with the wages available at the competing industries in rural Nevada.**

## Agency Concerns/Issue

1. There is a concern that some providers will not be able to sustain their programs due to the shortage of staff and that those staff hired do not have the skills required to manage the supports required.
2. Provider homes have been reduced in some cases leading to major changes in the programs available.
3. Moving forward with recruiting staff for our agency teams it has also been noted that recruiting and retention of service coordination staff has become increasingly difficult over the past several years. Given the complexity of the work, it is likely that compensation for the DS positions will need to be raised in the near future if the agency is to maintain highly proficient service coordination staff.