

AGENCY DIRECTORS' REPORT

AGENCY: NNAMHS

SUBMITTED BY: Julie Lindesmith

DATE: 8/1/2022

Reporting Period: April 2022 – June 2022

STAFFING

Positions filled:

Accountant 2 (1)
Accountant Technician 1 (2)
Accountant Technician 2 (1)
Accounting Assistant 2 (1)
Administrative Assistant 2 (1)
Custodial Worker 1 (1)
Facilities Supervisor 3 (1)
Management Analyst 2 (1)
Mental Health Tech 3 (2)
Mental Health Tech 4 (1)
Plumber 2 (1)
Psychiatric Caseworker 2 (1)
Psychiatric Nurse 3 (1)

Vacancies:

Accounting Assistant 2 (1)
Accounting Assistant 3 (3)
Activities Therapy Tech 2 (1)
Admin. Assist. 1 (1)
Admin. Assist. 2 (4.51)
Admin. Assist 3 (1)
Clinical Program Manager 2 (1)
Clinical Social Worker 2 (4)
Clinical Social Worker 3 (3)
Consumer Services Assist 2 (2.5)
Custodial Supervisor 2 (1)
Custodial Worker 1 (3)
Grounds Maintenance Worker 4 (1)
Grounds Maintenance Worker 5 (1)
HVACR Specialist 1 (1)
Laboratory Technician 1 (0.51)
Licensed Psychologist 1 (4)
Maintenance Repair Spec 1 (1)
Maintenance Repair Worker 2 (1)
Mental Health Counselor 2 (6)
Mental Health Counselor 3 (1)
Mental Health Tech 3 (19)
Microbiologist 4 (1)
Mid-Level Med Practitioner (4.51)
Personnel Technician 1 (1)
Pharmacist 1 (1)

Psychiatric Caseworker 2 (9)
Psychiatric Nurse 2 (28)
Psychiatric Nurse 3 (1)
Psychiatric Nurse 4 (1)
Psychological Assistant (1)
SR. Psychiatrist (0.51)
Substance Abuse Counselor 2 (1.51)
Therapeutic Recreation Spec 1 (1)

CASELOADS/WAITING LISTS

Program: AOT

Caseload: 7

Referrals: 0

Eligible: 3

Program: Med Clinic

Caseload: 280

Waiting List: 0

Program: Mental Health Court

Caseload: 23

Waiting List: 0

Program: OP Counseling

Caseload: 0

Waiting List: 0

Program: Intensive Service Coordination

Caseload: 8

Waiting List: 0

Program: Forensic MH Team Adult

Caseload: 5

Waiting List: 0

Program: Service Coordination

Caseload: 69

Waiting List: 0

Program: CBLA

Caseload: 26

Waiting List: 0

Program: ICBLA

Caseload: 23

Waiting List: 1

Program: Independent Placement

Caseload: 4

Program: Supported Independent Placement

Caseload: 19

Group Housing

Caseload: 4

PROGRAMS

NEW PROGRAMS: No new programs were created.

PROGRAM CHANGES: Staff are back in the office full time with safety measures in place.

Service Needs/Recommendations

There is a shortage of qualified behavioral health providers, specifically in the areas of nursing, social work, psychiatry, and psychology.

Agency Concerns/Issue

INPATIENT: The community ER wait list continues to be a priority. We continue to work collaboratively with our community partners. Over the last quarter, there has consistently been an average of 3 individuals who sit and wait to be transferred to a mental health facility on any given day.

We continue to see longer lengths of stay in the hospital due to lack of appropriate placements in the community.

OUTPATIENT: The availability of Community Based Living Arrangements (CBLAs) continues to be a challenge.

AGENCY DIRECTORS' REPORT

AGENCY: Southern Nevada Adult Mental Health Services

SUBMITTED BY: Ellen Richardson-Adams

DATE: 8/23/2022

Reporting Period: 6/30/2022

STAFFING

Positions filled: Current positions filled 597.51 FTE
Vacancies: Current vacant positions 148.04 FTE
Difficulties filling: 76.04 FTE

SNAMHS AGENCY- CASELOADS/WAITING LISTS

Program: IP Civil Beds

Caseload: 88 budgeted beds

Waiting List: See ER Data

Program: IP Forensic Beds

Caseload: 78 budgeted beds

Waiting List: NA

Program: Urban Medication Clinics

Caseload: 2079

Waiting List: 217

Program: Urban OP Counseling

Caseload: 165

Waiting List: 67

Program: PACT

Caseload: 60

Waiting List: 0

Program: Mental Health Court

Caseload: 70

Waiting List: NA

Program: AOT

Caseload: 77

Waiting List: NA

Program: Urban Service Coordination

Caseload: 204

Waiting List: 0

Program: Residential & Supportive Services

Caseload: 396

Waiting List: 0

Program: Rural Service Coordination (Adult & Youth)

Caseload: 39

Waiting List: 0

Program: Rural Medication Clinics

Caseload: 229

Waiting List: 8

Program: Rural OP Counseling (Adult & Youth)

Caseload: 121

Waiting List: 29

PROGRAMS

Personnel Officer 2 reports the following 52 positions were filled this quarter: 5 accounting positions, 11 administrative assistants, 1 custodial supervisor, 7 forensic specialists, 5 mental health technicians, 7 psychiatric nurses, 4 clinical social workers, 2 custodial workers, 1 substance abuse counselor, 1 supply technician, 4 therapeutic recreation specialists, 1 health & human services trainee, and 3 mental health counselors.

Service Needs/Recommendations

Agency Concerns/Issue

AGENCY DIRECTORS REPORT

AGENCY: Lake's Crossing Center

SUBMITTED BY: Drew Cross

DATE: 8/23/22

Reporting Period: 4th quarter

STAFFING

Positions filled: - 1 Clinical Social Worker 1, 1 Custodial Worker, 5 Forensic Specialist III Underfill, 1 Health Information Coordinator II, 1 Sr. Correctional Officer

Vacancies: 3 Administrative Assistant 2, 1 Clinical Social Worker II, 12 Forensic Specialist III, 5 Licensed Psychologist I, 1 Licensed Psychologist II, 3.5 Psychiatric Nurse II, 1.5 Sr. Psychiatrist

Difficulties filling: We continue to have challenges filling the forensic specialist position. Some of the issues impacting recruitment for the Forensic Specialist/Mental Health Tech positions are successful completion of a background check and the POST certification physical fitness exam. The Psychologist positions have a salary disparity, additionally specialized training required for a Forensic Psychologist can be a barrier. The offered compensation impacts multiple departments, and this challenge extends beyond Lake's Crossing Center. Housing and the cost of rent are both considerations of our potential applicants. We have had some recent success onboarding contract Forensic Psychologist's as well as a new Psychiatrist.

CASELOADS/WAITING LISTS

Program: Inpatient

Census: 90

Average Length of Stay per client type:

425 = 129 days

461 & NGRI = 1729 days

Total Admissions 4th quarter: 45

Pending List: We have 43 pending admissions from Washoe and rural counties (all are in the process of being offered a bed, obtaining medical clearance, or awaiting transport). A small number may be on medical holds. We currently have 6 pending admissions from CCDC.

Program: Outpatient Competency Evaluations Caseload: Caseload: Average 1 evaluations monthly. Total for 4th Quarter was 4 completed outpatient evaluations.

Program: Outpatient

Caseload: Three conditional release clients, and three 425 clients.

PROGRAMS

We continue to offer a number of therapeutic groups for the clients to attend. Select clients participate in our legal process group, where they familiarize themselves with court processes. Regarding COVID-19, we continue to adjust our groups based on the recommendations of the Division and the CDC. The token economy continues to be an effective incentive for our client population. Legal process, evaluations and client/attorney contact continue to take place.

Service Needs/Recommendations

Upcoming Facilities Management Projects:

- Capital Improvement: Anti-Ligature Fixture Project
- Door Keypads. Annex ADA Work: September 21st Bid Walk, tentative start date – November 21, 2022
- Meal Slots:
- Door replacement including jams (over 100):
- New cameras and hard drives:

Several items are being reviewed to include in our budget request. This includes personnel positions, medical and maintenance equipment, an ADA transport van, building maintenance and replacement of equipment and vehicles.

Agency Concerns/Issue

Lake's Crossing Center will soon begin work on an anti-ligature capital improvement project. This project will involve the removal of the half wall from the client rooms. This will impact each of the four wings in the main building of Lake's Crossing.

A large portion of our long-term 178,461 commitments have been moved to Stein hospital in Clark County. These movements give additional bedspace for admissions

AGENCY DIRECTORS' REPORT

AGENCY: Rural Clinics

SUBMITTED BY: Ellen Richardson-Adams, Agency Manager

DATE: 8/16/2022

Reporting Period: 6/30/2022

STAFFING

Positions filled: 3 MHC 1 (Winnemucca, REACH, Admin); 1 Clinical Social Worker I (Elko); Clinical Program Manager I (Admin); 4 Administrative Assistant II (Dayton, Silver Springs, Admin, Yerington/Hawthorne); Management Analyst I (Admin); Accounting Assistant II (Admin); Licensed Psychologist I (Carson); Psychiatric Caseworker II (Carson); 2 Psychiatric Nurse II (Ely, Fallon)

Vacancies (15): 1 Administrative Assistant II (Carson); 1 Clinical Social Worker II (Carson); 5 Mental Health Counselors (Douglas, Silver Springs, Yerington, Fernley, Admin), 1 Clinical Program Manager I (Yerington); 3 Psychiatric Caseworker II (Ely, Fernley, Winnemucca); 4 Psychiatric RN II (Pahrump, Carson Float, Fallon, Fernley (.51))

Difficulties filling: In general, there are limited applicants for the licensed clinical positions. Some need for services is addressed by telehealth from various clinic locations. To help with staff retention, the option to work out of clinics closer to their home community has been made allowable thru telehealth services for clients.

CASELOADS/WAITING LISTS

Program: Outpatient Counseling

Caseload: 111 Youth; 535 Adult

Waiting List: 22 Youth; 128 Adult

Program: Residential Supports

Caseload: 0 Youth; 13 Adult

Waiting List: 0 Youth; 0 Adult

Program: Service Coordination

Caseload: 4 Youth; 194 Adult

Waiting List: 0 Youth; 24 Adult

Program: Psychosocial Rehabilitation

Caseload: 5 Youth; 52 Adult

Waiting List: 2 Youth; 2 Adult

Program: Medication Clinic

Caseload: 218 Youth; 1472 Adult

Waiting List: 19 Youth; 97 Adult

Program: Mental Health Court

Caseload: 27 Adult

Waiting List: 0 Adult

PROGRAMS

MOST is expanding to five days a week in Douglas with their Sheriff's department.

Service Needs/Recommendations

Agency Concerns/Issue

AGENCY DIRECTORS' REPORT

AGENCY: Sierra Regional Center

SUBMITTED BY: Julian Montoya

DATE: 09/07/2022

Reporting Period: 06/30/2022

STAFFING

Positions filled: @ 08/31/2022 74.5

Vacancies 7.5

Difficulties filling: State pay continues to turn prospective workers from obtaining employment.

CASELOADS/WAITING LISTS

Program: Target Case Management (TCM)

Caseload: @ 06/30/2022 1,501

Waiting List:
All Individuals accepted into services receive TCM

Program: Supported Living Arrangement (SLA)

Caseload: @ 06/30/2022 759

Waiting List: @ 06/30/2022 47

Number of People in ISLA homes: 414

Number of Intermittent/Shared Living Homes: 323

Number of Fiscal Intermediaries: 22

Program: Jobs and Day Training

Caseload: @ 06/30/2022 213

Waiting List: @ 06/30/2022 35

Facility-based Non-Work (Day Habilitation): 70

Facility-based Work (Prevocational): 136

Integrated Employment (Supported) 7

Community-based Non-Work (Day Habitation) 0

Career Planning:

Program: Family Support

Caseload: @ 6/30/2022 215

Waiting List: @ 6/30/2022 0

Program: Respite

Caseload: @ 6/30/2022 140

Waiting List: @ 6/30/2022 0

Note: Respite Services for children are approved by and paid for by the county of residence of the custodial parent.

Program: Autism

Caseload: 0

Waiting List: *Transferred to ATAP July 1, 2011*

intake Information

Number of Applications Received: @ 6/30/2022 26

Number of Applicants found Eligible: 11

Number of Applicants found In-Eligible: 4

PROGRAMS

SRC continues to operate a pilot program with our sister agency – Lake’s Crossing. We have opened an ISLA home that will have specialized training for staff to work with 2 individuals that are co-served by SRC and Lake’s Crossing as part of the conditional release program. The team still meets frequently to monitor the progress of the home with the goal of integration into the community when conditional release has been fulfilled.

Service Needs/Recommendations

SRC has identified the current lack of SLA Intermittent Providers as a major problem area for the people we serve. Additionally, there is always a need for more Jobs and Day Training providers in the Washoe area. Currently we have more individuals than placements for this service need.

SRC is currently looking into ways to offer increase rates and supports for behaviorally challenged children to stay in their homes while we wrap around services. This has always been a concern but administration in conjunction with state and county partners are putting together ideas that have arisen out of the AB387 guidelines.

Agency Concerns/Issue

SRC has identified the need to work with JDT providers to increase capacity for supported employment in our community. The CMS final ruling will require DS to work with our JDT providers in re-vamping their programs to be more community based (as opposed to facility based). Our current JDT structure (facility based) does limit the number of people they can serve – our goal is to move toward a more community-based service system. We are also experiencing a shortage of JDT providers who can serve some of our more challenging behavior individuals and we have since started a waitlist. (2) DS providers express concern about the current provider rate (there was a rate increase during this last legislative session, however they still feel that it is not enough to remain competitive) and report that it is impacting their ability to recruit qualified employees. The 24-hour SLA providers report a high turnover rate which impacts consistency of supports offered to individuals served. (3) DS is experiencing a major shift in rental increase for homes and apartments in the Washoe County area. As major companies such as Tesla and Switch come into the area with an increased need for a labor force, prices have increased making it difficult to find homes that are aligned with what DS can support.

Critical Need: Due to staffing shortages in our area we have several providers who are on the brink of not being able to sufficiently staff their homes. They are utilizing overtime and many of their recruitment efforts are only bringing in a few staff. This need has been addressed with administrations and they are fully aware of the state of employment in Nevada.

AGENCY DIRECTORS' REPORT

AGENCY: Rural Regional Center

SUBMITTED BY: Roswell Allen

DATE: 09/07/2022

Reporting Period: 06/30/2022

STAFFING

Positions filled: @ 08/31/2022 45

Vacancies 7.5

Difficulties filling:

CASELOADS/WAITING LISTS

Program: Target Case Management (TCM)

Caseload: @ 06/30/2022 814

Waiting List:
All Individuals accepted into services receive TCM

Program: Supported Living Arrangement (SLA)

Caseload: @ 06/30/2022 343

Waiting List: @ 06/30/2022 21

Number of People in ISLA homes: 104

Number of Intermittent/Shared Living Homes: 217

Number of Fiscal Intermediaries: 22

Program: Jobs and Day Training

Caseload: @ 06/30/2022 235

Waiting List: @ 06/30/2022 9

Facility-based Non-Work (Day Habilitation): 66

Facility-based Work (Prevocational): 145

Integrated Employment (Supported) 11

Community-based Non-Work (Day Habitation) 13

Career Planning:

Program: Family Support

Caseload: @ 6/30/2022 145

Waiting List: @ 6/30/2022 0

Program: Respite

Caseload: @ 6/30/2022 83

Waiting List: @ 6/30/2022 0

Note: Respite Services for children are approved by and paid for by the county of residence of the custodial parent.

Program: Autism

Caseload: 0

Waiting List: : Transferred to ATAP July 1, 2011

Intake Information

Number of Applications Received: @ 6/30/2022 3

Number of Applicants found Eligible: 10

Number of Applicants found In-Eligible: 6

PROGRAMS

RRC continues with all offices open to the public. A new office which will house 2 service coordinators has been opened in Fernley. Waiting lists are in effect in those areas where staff capacity has reduced the ability of providers to staff day programs and supported living programs. Most 24 hr homes are full to capacity at this time.

Service Needs/Recommendations

RRC continues to look for opportunities to enlist providers who can serve individuals with behaviorally challenging behavior and/ or persons with medically fragile support needs. This has required review of provider options in other states.

Day program services that will provide supported employment and real work experiences are also in demand in the rural regions.

It is recommended that ADSD continue to review additional provider options to fill the gaps described above.

It is also recommended that providers continue to lobby with the NV state legislature to get an increased rate that will encourage staff hiring and retention and be more in line with the wages available at the competing industries in rural Nevada.

Agency Concerns/Issue

1. There is a concern that some providers will not be able to sustain their programs due to the shortage of staff and that those staff hired do not have the skills required to manage the supports required.
2. Provider homes have been reduced in some cases leading to major changes in the programs available.
3. Moving forward with recruiting staff for our agency teams it has also been noted that recruiting and retention of service coordination staff has become increasingly difficult over the past several years. Given the complexity of the work, it is likely that compensation for the DS positions will need to be raised in the near future if the agency is to maintain highly proficient service coordination staff.