

Steve Sisolak
Governor

Richard Whitley, MS
Director



**DEPARTMENT OF
HEALTH AND HUMAN SERVICES**
DIVISION OF PUBLIC AND BEHAVIORAL HEALTH
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Lisa Sherych
Administrator

Ihsan Azzam,
Ph.D., M.D.
Chief Medical Officer

Northern Nevada Adult Mental Health Services (NNAMHS)

AGENCY DIRECTORS' REPORT

AGENCY: NNAMHS

SUBMITTED BY: Christina Brooks

DATE: 2/1/2022

Reporting Period: October 2021 – December 2021

STAFFING

Positions filled:

Administrative Assistant II (1)
Management Analyst 2 (1)
Mental Health Tech 1 (1)
Psychiatric Nurse 4 (1)
Therapeutic Rec Spec. (1)

Vacancies:

Accountant Technician 2 (1)
Accounting Assistant 2 (0.50)
Accounting Assistant 3 (2)
Activities Therapy Tech 2 (1)
Admin. Assist. 1 (1)
Admin. Assist. 2 (5)
Admin. Assist. 3 (1)
Admin. Assist. 4 (2)
Clinical Social Worker 2 (3)
Clinical Social Worker 3 (1)
Consumer Services Assist 2 (2.5)
Custodial Worker 1 (1)
Grounds Maintenance Worker 5 (1)
Health Info Director (1)
Laboratory Technician 1 (0.51)
Licensed Psychologist 1 (4)
Maintenance Repair Worker 2 (1)
Management Analyst 3 (1)
Mental Health Counselor 2 (6)
Mental Health Tech 3 (12)
Mental Health Tech 4 (1)
Microbiologist 4 (1)
Mid-Level Med Practitioner (4.51)
Personnel Technician 1 (1)
Pharmacist 1 (1)
Psychiatric Caseworker 2 (9)
Psychiatric Nurse 2 (26)
Psychiatric Nurse 3 (2)
Psychiatric Nurse 4 (1)
SR. Psychiatrist (0.51)
Substance Abuse Counselor 2 (1.51)

CASELOADS/WAITING LISTS

Program: AOT

Caseload: 7

Referrals: 0

Eligible: 3

Program: Med Clinic

Caseload: 286

Waiting List: 0

Program: Mental Health Court

Caseload: 29

Waiting List: 0

Program: OP Counseling

Caseload: 0

Waiting List: 0

Program: Intensive Service Coordination

Caseload: 7

Waiting List: 0

Program: Service Coordination

Caseload: 77

Waiting List: 0

Program: CBLA

Caseload: 27

Waiting List: 0

Program: ICBLA

Caseload: 26

Waiting List: 4

Program: Independent Placement

Caseload: 4

Program: Supported Independent Placement

Caseload: 10

Group Housing

Caseload: 5

PROGRAMS

NEW PROGRAMS: No new programs were created.

PROGRAM CHANGES: Staff are back in the office full time with safety measures in place.

Service Needs/Recommendations

There is a shortage of qualified behavioral health providers, specifically in the areas of nursing, social work, psychiatry, and psychology.

Agency Concerns/Issue

INPATIENT: The community ER wait list continues to be a priority. We continue to work collaboratively with our community partners. Over the last quarter, there has consistently been an average of 9 individuals who sit and wait to be transferred to a mental health facility on any given day.

We continue to see longer lengths of stay in the hospital due to lack of appropriate placements in the community.

OUTPATIENT: The availability of Community Based Living Arrangements (CBLAs) continues to be a challenge.

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Southern Nevada Adult Mental Health Services (SNAMHS)

AGENCY DIRECTORS' REPORT

AGENCY: Southern Nevada Adult Mental Health Services

SUBMITTED BY: Ellen Richardson-Adams

DATE: 3/16/2022

Reporting Period: 12/31/2021

STAFFING

Positions filled: Current positions filled 579.53 FTE

Vacancies: Current vacant positions 154.02 FTE

Difficulties filling: 75.02 FTE

SNAMHS AGENCY- CASELOADS/WAITING LISTS

Program: IP Civil Beds

Caseload: 88 budgeted beds

Waiting List: See ER Data

Program: IP Forensic Beds

Caseload: 78 budgeted beds

Waiting List: NA

Program: Urban Medication Clinics

Caseload: 2135

Waiting List: 251

Program: Urban OP Counseling

Caseload: 125

Waiting List: 25

Program: PACT

Caseload: 70

Waiting List: 0

Program: Mental Health Court

Caseload: 66

Waiting List: NA

Program: AOT

Caseload: 71

Waiting List: NA

Program: Urban Service Coordination

Caseload: 240

Waiting List: 1

Program: Residential & Supportive Services

Caseload: 416

Waiting List: 0

Program: Rural Service Coordination (Adult & Youth)

Caseload: 22

Waiting List: 0

Program: Rural Medication Clinics

Caseload: 203

Waiting List: 6

Program: Rural OP Counseling (Adult & Youth)

Caseload: 104

Waiting List: 13

PROGRAMS

Personnel Officer 2 reports the following 59 positions were filled this quarter: 5 accounting positions, 6 Administrative Assistants, 2 Clinical Social Workers, 6 Forensic Specialists, 1 Maintenance Repair Worker, 1 Mental Health Counselor, 9 Mental Health Technicians, 1 Pharmacist, 4 Psychiatric Caseworkers, 16 Psychiatric Nurses, 2 Supply Technicians, 2 Consumer Services Assistants, 2 Drivers, 1 Therapeutic Recreation Specialist, 1 Training Officer. Agency Manager was hired for Stein Hospital.

Service Needs/Recommendations

Agency Concerns/Issue

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Lake's Crossing Center (LLC)

AGENCY DIRECTORS REPORT

AGENCY: Lake's Crossing Center

SUBMITTED BY: Drew Cross

DATE: 3/11/22

Reporting Period: 2nd quarter

STAFFING

Positions filled: - We recently filled the following positions: Forensic Specialist I, Psychiatric Nurse II positions, Clinical Social Worker II, Psychiatric Case Worker.

Vacancies: 1 Agency Manager, 1 Clinical Social Worker II, 1 Custodial Worker I, 7 Forensic Specialist III, 5 Licensed Psychologist I, 3 Psychiatric Nurse II

Difficulties filling: Nursing positions continue to be difficult to fill due to compensation disparities with hospitals in the local area. Two issues with filling the Forensic Specialist/Mental Health Tech positions are successful completion of a background check and the POST certification physical fitness exam. The Psychologist positions have a salary disparity, and the Forensic Psychologist specialized training are difficulties for recruitment. The salary disparity is not unique to Lake's Crossing Center but is a statewide issue in state employment recruitment for Licensed Psychologists. It is a more unique issue to the Reno area with its proximity to California and the higher salaries offered in California. The higher rent/housing prices in Reno when compared to the Las Vegas area are also a factor

CASELOADS/WAITING LISTS

Program: Inpatient

Census: 80

Average Length of Stay per client type:

415 = 125 days 425 = 167 days

461 & NGRI = 2401 days

Total Admissions 2nd quarter: 46

Pending List: Going forward this list will consist of only client's classified under 178.425. We have 38 pending admissions from Washoe and rural counties (all are in the process of being offered a bed, obtaining medical clearance, or awaiting transport). A small number may be on medical holds. We currently have 11 pending admissions from CCDC.

Program: Outpatient Competency Evaluations Caseload: Average 70 evaluations monthly. Total for 2nd Quarter was 210 completed outpatient evaluations.

Program: Outpatient

Caseload: Three conditional release clients.

PROGRAMS

Enrichment programming has been impacted by COVID-19. Our various groups and meetings are offered in a modified format to mitigate transmission. Adjustments are made based on the recommendations of the Division and the CDC. The token economy continues to be an effective incentive for our client population. Legal process, evaluations and client/attorney contact continue to take place.

Service Needs/Recommendations

Budgetary requests remain an ongoing process that will be addressed based on priority. An additional forensic unit being operated out of Dini-Townsend hospital will require funding to maintain a token economy, therapeutic jobs, and enrichment programming for the client's housed there.

Several items are being reviewed again to include in our budget request. This includes personnel positions, medical and maintenance equipment, an ADA transport van, building maintenance and replacement equipment and vehicles.

Agency Concerns/Issue

Lake's Crossing Center will be phasing out evaluations of the clients under 178.415. A large portion of our long-term Clark County 461 commitments have been transferred to Stein hospital to allow for additional bedspace and admissions. We are also in the process of bringing our outpatient evaluators inpatient. Additionally, we are utilizing statewide staff and evaluators from Clark County to complete the third evaluations required of clients committed under 178.425. All these measures are being taken to address the list of pending admissions.

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Rural Clinic Services (RCS)

AGENCY DIRECTORS' REPORT

AGENCY: Rural Clinics

SUBMITTED BY: Ellen Richardson-Adams, Interim Agency Manager

DATE: 2/14/2022

Reporting Period: 12/31/2021

STAFFING

Positions filled: 2 Clinical Social Worker I (Carson and Fallon), Clinical Social Worker II (Carson), 3 Administrative Assistant II (Hawthorne, Fernley, Carson Admin), 3 Psychiatric Caseworker II (Silver Springs, Carson, Ely), Mental Health Technician (Panaca), Psychiatric RN1 (Pahrump), Psychiatric RN3 (Carson Admin)

Vacancies: Clinical Program Manager I (Carson Admin); Mental Health Counselor I (Carson Admin); Licensed Psychologist I (Rural); 3 Psychiatric RN II (Ely, Fernley (.75), Carson (.51)); Clinical Social Worker III (Carson); 3 Clinical Social Worker II (Douglas, Elko, Pahrump); Mental Health Counselor III (Elko); 3 Mental Health Counselor II (Douglas, Winnemucca, Silver Springs); 4 Psychiatric Caseworker II (Ely, Hawthorne, Fernley, Carson); Administrative Assistant (Dayton (.51))

Difficulties filling: In general, there are limited applicants for the licensed clinical positions. Some need for services is addressed by telehealth from various clinic locations. Currently, vacant positions are slow to be filled due to a statewide hiring freeze.

CASELOADS/WAITING LISTS

Program: Outpatient Counseling

Caseload: 99 Youth; 522 Adult

Waiting List: 24 Youth; 114 Adult

Program: Residential Supports

Caseload: 0 Youth; 18 Adult

Waiting List: 0 Youth; 0 Adult

Program: Service Coordination

Caseload: 0 Youth; 167 Adult

Waiting List: 0 Youth; 23 Adult

Program: Psychosocial Rehabilitation

Caseload: 0 Youth; 29 Adult

Waiting List: 2 Youth; 1 Adult

Program: Medication Clinic

Caseload: 205 Youth; 1518 Adult

Waiting List: 20 Youth; 77 Adult

Program: Mental Health Court

Caseload: 20 Adult

Waiting List: 0 Adult

PROGRAMS

[Click here to enter text.](#)

Service Needs/Recommendations

None.

Agency Concerns/Issue

Interest is high in building caseloads safely. The agency will work with the Governor's Finance Office to finalize the budget request for the next biennium.

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Sierra Regional Center (SRC)

AGENCY DIRECTORS' REPORT

AGENCY: Sierra Regional Center

SUBMITTED BY: Julian Montoya

DATE: 03/01/2022

Reporting Period: 01/31/2022

STAFFING

Positions filled: @ 01/31/2022 74

Vacancies 9

Difficulties filling: State pay continues to turn prospective workers from obtaining employment.

CASELOADS/WAITING LISTS

Program: Target Case Management (TCM)

Caseload: @ 01/31/2022 1,489

Waiting List:
All Individuals accepted into services receive TCM

Program: Supported Living Arrangement (SLA)

Caseload: @ 12/31/2021 760

Waiting List: @ 12/31/2021 45

Number of People in ISLA homes: 415

Number of Intermittent/Shared Living Homes: 326

Number of Fiscal Intermediaries: 19

Program: Jobs and Day Training

Caseload: @ 12/31/2021 228

Waiting List: @ 12/31/2021 36

Facility-based Non-Work (Day Habilitation): 74

Facility-based Work (Prevocational): 145

Integrated Employment (Supported) 9

Community-based Non-Work (Day Habitation) 0

Career Planning:

Program: Family Support

Caseload: @ 12/31/2021 195

Waiting List: @ 12/31/2021 0

Program: Respite

Caseload: @ 12/31/2021 145

Waiting List: @ 12/31/2021 0

Note: Respite Services for children are approved by and paid for by the county of residence of the custodial parent.

Program: Autism

Caseload: 0

Waiting List: *Transferred to ATAP July 1, 2011*

intake Information

Number of Applications Received: @ 1/31/2022 30

Number of Applicants found Eligible: 10

Number of Applicants found In-Eligible: 9

PROGRAMS

SRC continues to operate a pilot program with our sister agency – Lake’s Crossing. We have opened an ISLA home that will have specialized training for staff to work with 2 individuals that are co-served by SRC and Lake’s Crossing as part of the conditional release program. The team still meets frequently to monitor the progress of the home with the goal of integration into the community when conditional release has been fulfilled.

Service Needs/Recommendations

SRC has identified the current lack of SLA Intermittent Providers as a major problem area for the people we serve. Additionally, there is always a need for more Jobs and Day Training providers in the Washoe area. Currently we have more individuals than placements for this service need.

SRC is currently looking into ways to offer increase rates and supports for behaviorally challenged children to stay in their homes while we wrap around services. This has always been a concern but administration in conjunction with state and county partners are putting together ideas that have arisen out of the AB387 guidelines.

Agency Concerns/Issue

SRC has identified the need to work with JDT providers to increase capacity for supported employment in our community. The CMS final ruling will require DS to work with our JDT providers in re-vamping their programs to be more community based (as opposed to facility based). Our current JDT structure (facility based) does limit the number of people they can serve – our goal is to move toward a more community-based service system. We are also experiencing a shortage of JDT providers who can serve some of our more challenging behavior individuals and we have since started a waitlist. (2) DS providers express concern about the current provider rate (there was a rate increase during this last legislative session, however they still feel that it is not enough to remain competitive) and report that it is impacting their ability to recruit qualified employees. The 24-hour SLA providers report a high turnover rate which impacts consistency of supports offered to individuals served. (3) DS is experiencing a major shift in rental increase for homes and apartments in the Washoe County area. As major companies such as Tesla and Switch come into the area with an increased need for a labor force, prices have increased making it difficult to find homes that are aligned with what DS can support.

Critical Need: Due to staffing shortages in our area we have several providers who are on the brink of not being able to sufficiently staff their homes. They are utilizing overtime and many of their recruitment efforts are only bringing in a few staff. This need has been addressed with administrations and they are fully aware of the state of employment in Nevada.

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Desert Regional Center (DRC)

AGENCY MANAGER'S REPORT

AGENCY: Desert Regional Center-Intermediate Care Facility
DATE: 3/10/2022
REPORTING ENDING PERIOD: 02.28.2022

SUBMITTED BY: Marina Valerio

STAFFING AS OF LAST DAY OF MONTH

Staffing Position Type B= # Budgeted; F=# Filled, V=# Vacant	Sep 2021			Oct 2021			Nov 2021			Dev 2021			Jan 2022			Feb 2022		
	B	F	V	B	F	V	B	F	V	B	F	V	B	F	V	B	F	V
Agency Manager	1	1	0	1	1	0	1	1	0	1	1	0	1	1	0	1	1	0
Residential Director	1	0	1	1	0	1	1	0	1	1	0	1	1	0	1	1	0	1
Nursing (DON (1), ADON (1), RN's (6), LPN's (8), Dietitian (1))	17	16	1	17	15	2	17	15	2	17	15	2	17	15	2	17	15	2
Programming (QIDP's(4), RT(1)) Social Worker Supervisor (1)	6	6	0	6	5	1	6	4	2	6	4	2	6	4	2	6	4	2
Behavioral (MHC) change 9/21 to 4	4	3	1	4	3	1	4	3	1	4	3	1	4	3	1	4	3	1
Direct Support, Tech 4(9), Tech (94 Full Time + 4 PT)	107	90	17	107	93	14	107	93	14	107	85	22	107	80	27	107	77	30
Quality Assurance (CPP II (1), Quality Assurance Specialist II(2),PN II(1))	4	4	0	4	4	0	4	4	0	4	4	0	4	4	0	4	4	0
Support Positions (Training Coordinator, Medical Records)	2	1	1	2	1	1	2	1	1	2	1	1	2	1	1	2	1	1
Administrative Assistants (AAIV, AAIII, AAII(2), AA I) 9/1/21 change to (AA IV, AA III (3), AA II (3))	7	5	2	7	4	3	7	4	3	7	4	3	7	6	1	7	6	1
Maintenance (5) and Custodial (10)	15	14	1	15	14	1	15	14	1	15	14	1	15	14	1	15	14	1

ICF Referrals, Discharge to Community SLA and New Admits

	Sep 2021	Oct 2021	Nov 2021	Dec 2021	Jan 2022	Feb 2022
Number of Referrals for ICF Supports	3	5	1	0	1	1
Number of Referrals sent Denial Letters	0	0	0	0	0	0

Two of 11 referrals that have been received over the last 6 months have/will be admitted. ICF able to serve 40 at this time so as a discharge occurs a new admit occurs

CENSUS

	Sep 2021	Oct 2021	Nov 2021	DEC 2021	Jan 2022	Feb 2022
Census # at first day of month	38	37	38	38	39	40
Census # at last day of month	37	38	38	39	40	38

* The ICF has 40 individuals who live at the ICF however there are 3 who have had frequent hospitalizations over the last 6 months when the census is below 40 it is due to one -three of them being at the hospital

DISCHARGES AND ADMITS

	Sep 2021	Oct 2021	Nov 2021	Dec 2021	Jan 2022	Feb 2022
Number of New Admits	0	0	0	1	0	0
Number of Discharge -To Community Residence	0	0	1	0	0	1
Number of Discharge -Hospital Medical	0	0	0	0	2	0
Number of Discharge -Hospital Psychiatric	7	7	3	3	1	2
Number of Re-Admits	6	6	2	3	4	1

*Increase psychiatric hospitalizations connected to three persons who all have had an increase in attempts of self-harm. Their support teams have been meeting in attempts to determine how to best meet their needs as well as seeking placement outside of the ICF.

CMS and /or HCQC Surveys/Visits

	Sep 2021	Oct 2021	Nov 2021	Dec 2021	Jan 2022	Feb 2022
HCQC and /or CMS Survey /Visit	0	1	0	0	0	1

Comments:

- Census at the ICF is below what the ICF is licensed for. Due to high number of staff vacancies, in addition to home 1301 not available for occupancy. There have been multiple informal referrals once staffing levels are where they need to be, and ADA construction is complete the intake processes will be initiated. Did have two discharges to community residences, with one new admit and one planned admit in March.
- Interviews for the vacant Technician positions are happening and it appears as we are able to hire a staff, a current staff resigns/retires. Also finding during interview process many applicants either are no shows to the interviews or decline the position when offered. There are several interview panels monthly to fill the positions. Vacancy numbers have doubled in the last 6 months and are the highest they have ever been.
- The ADA remodel, which was started on March 15, 2021, has been completed. HCQC visited on 2/25/2022 and we are now awaiting approval from HCQC to occupy the home. Once Home 1301 is occupied ADA construction will begin on the next home needing ADA remodel (3 homes remain).

DESERT REGIONAL CENTER
 AGENCY DIRECTOR's REPORT
RAD Report

PERSON SERVED CASE NUMBER: **KE - 6034**

A. Number of Incidents per Month

- a. Occurring at JDT
- b. Occurring at ICF

Sept: **1** Oct: **3** Nov: **0** Dec: **0** Jan: **1** Feb: **0**
 Sept: **0** Oct: **0** Nov: **0** Dec: **0** Jan: **0** Feb: **0**
 Sept: **1** Oct: **3** Nov: **0** Dec: **0** Jan: **1** Feb: **0**

B. Number of Restraints Per Month

Sept: **1** Oct: **9** Nov: **0** Dec: **0** Jan: **1** Feb: **0**

	Sep	Oct	Nov	Dec	Jan	Feb
<i>Number of Prone restraints</i>	0	0	0	0	1	0
<i>Number of Physical Escorts</i>	0	0	0	0	0	0
<i>Number of One-person Stability Hold</i>	1	6	0	0	0	0
<i>Number of Two-person Stability Hold</i>	0	2	0	0	0	0
<i>Number of Three-person Stability Hold</i>	0	0	0	0	0	0
<i>Number of One-person Seated Stability Hold</i>	0	0	0	0	0	0
<i>Number of Two-person Seated Stability Hold</i>	0	0	0	0	0	0
<i>Number of Two-person Supine Stability Hold</i>	0	0	0	0	0	0
<i>Number of Three-person Supine Stability Hold</i>	0	0	0	0	0	0
<i>Number of Object Control – Object Peel</i>	0	0	0	0	0	0
<i>Number of Two-person Physical Lift</i>	0	0	0	0	0	0
<i>Other: Three Person Seated Stability Hold</i>	0	1	0	0	0	0
<i>Other:</i>						
<i>Other:</i>						

C. Restraint in Seconds per Month

Sept: **300** Oct: **1580** Nov: **0** Dec: **0** Jan: **900** Feb: **0**

	Sep	Oct	Nov	Dec	Jan	Feb
<i>Prone restraint in seconds</i>	0	0	0	0	900	0
<i>Physical Escorts in seconds</i>	0	0	0	0	0	0
<i>One-person Stability Hold in seconds</i>	300	900	0	0	0	0
<i>Two-person Stability Hold in seconds</i>	0	200	0	0	0	0
<i>Three-person Stability Hold in seconds</i>	0	0	0	0	0	0
<i>One-person Seated Stability Hold in seconds</i>	0	0	0	0	0	0
<i>Two-person Seated Stability Hold in seconds</i>	0	0	0	0	0	0
<i>Two-person Supine Stability Hold in seconds</i>	0	0	0	0	0	0
<i>Three-person Supine Stability Hold in seconds</i>	0	0	0	0	0	0
<i>Object Control – Object Peel in seconds</i>	0	0	0	0	0	0
<i>Two-person Physical Lift in seconds</i>	0	0	0	0	0	0
<i>Other: Three Person Seated Stability Hold</i>	0	480	0	0	0	0
<i>Other:</i>						
<i>Other:</i>						

DESERT REGIONAL CENTER
 AGENCY DIRECTOR's REPORT
RAD Report

PERSON SERVED CASE NUMBER: **MC - 5851**

A. Number of Incidents per Month

- a. Occurring at JDT
- b. Occurring at ICF

Sept: 0 Oct: 1 Nov: 0 Dec: 0 Jan: 0 Feb: 0
 Sept: 0 Oct: 0 Nov: 0 Dec: 0 Jan: 0 Feb: 0
 Sept: 0 Oct: 1 Nov: 0 Dec: 0 Jan: 0 Feb: 0

B. Number of Restraints Per Month

Sept: 0 Oct: 1 Nov: 0 Dec: 0 Jan: 0 Feb: 0

	Sep	Oct	Nov	Dec	Jan	Feb
<i>Number of Prone restraints</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of Physical Escorts</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of One-person Stability Hold</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of Two-person Stability Hold</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of Three-person Stability Hold</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of One-person Seated Stability Hold</i>	<u>0</u>	<u>1</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of Two-person Seated Stability Hold</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of Two-person Supine Stability Hold</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of Three-person Supine Stability Hold</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of Object Control – Object Peel</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of Two-person Physical Lift</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Other:</i>						
<i>Other:</i>						
<i>Other:</i>						

C. Restraint in Seconds per Month

Sept: 0 Oct: 300 Nov: 0 Dec: 0 Jan: 0 Feb: 0

	Sep	Oct	Nov	Dec	Jan	Feb
<i>Prone restraint in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Physical Escorts in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>One-person Stability Hold in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Two-person Stability Hold in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Three-person Stability Hold in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>One-person Seated Stability Hold in seconds</i>	<u>0</u>	<u>300</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Two-person Seated Stability Hold in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Two-person Supine Stability Hold in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Three-person Supine Stability Hold in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Object Control – Object Peel in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Two-person Physical Lift in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Other:</i>						
<i>Other:</i>						
<i>Other:</i>						

DESERT REGIONAL CENTER
 AGENCY DIRECTOR's REPORT
RAD Report

PERSON SERVED CASE NUMBER: **ZM - 6988**

A. Number of Incidents per Month

- a. Occurring at JDT
- b. Occurring at ICF

Sept: 0 Oct: 1 Nov: 1 Dec: 0 Jan: 0 Feb: 0
 Sept: 0 Oct: 0 Nov: 0 Dec: 0 Jan: 0 Feb: 0
 Sept: 0 Oct: 1 Nov: 1 Dec: 0 Jan: 0 Feb: 0

B. Number of Restraints Per Month

Sept: 0 Oct: 2 Nov: 1 Dec: 0 Jan: 0 Feb: 0

	Sep	Oct	Nov	Dec	Jan	Feb
<i>Number of Prone restraints</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of Physical Escorts</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of One-person Stability Hold</i>	<u>0</u>	<u>0</u>	<u>1</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of Two-person Stability Hold</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of Three-person Stability Hold</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of One-person Seated Stability Hold</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of Two-person Seated Stability Hold</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of Two-person Supine Stability Hold</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of Three-person Supine Stability Hold</i>	<u>0</u>	<u>1</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of Object Control – Object Peel</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of Two-person Physical Lift</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Other: Three person prone</i>	<u>0</u>	<u>1</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Other:</i>						
<i>Other:</i>						

C. Restraint in Seconds per Month

Sept: 0 Oct: 600 Nov: 10 Dec: 0 Jan: 0 Feb: 0

	Sep	Oct	Nov	Dec	Jan	Feb
<i>Prone restraint in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Physical Escorts in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>One-person Stability Hold in seconds</i>	<u>0</u>	<u>0</u>	<u>10</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Two-person Stability Hold in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Three-person Stability Hold in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>One-person Seated Stability Hold in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Two-person Seated Stability Hold in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Two-person Supine Stability Hold in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Three-person Supine Stability Hold in seconds</i>	<u>0</u>	<u>360</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Object Control – Object Peel in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Two-person Physical Lift in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Other: Three Person Prone</i>	<u>0</u>	<u>240</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Other:</i>						
<i>Other:</i>						

AGENCY DIRECTORS' REPORT

AGENCY: Desert Regional Center (Community Services)

SUBMITTED BY: Gujuan Caver

DATE: 3/9/2022

Reporting Period: 12/31/2021

STAFFING

Positions filled: 419

Vacancies: 76

Difficulties filling: Bi-lingual Spanish Speaking Psychologist and Service Coordinators

CASELOAD/WAITING LISTS

Program: ICF

Caseload: 40

Waiting List: N/A

Program: Targeted Case Management (TCM)

Caseload: 5116

Waiting List: All individuals accepted into services receive TCM

Program: Supported Living Arrangement (SLA)

Caseload: 1614

Waiting List: 331

Number of 24-Hour SLA Homes: 385

Number of Intermittent/Share Living Homes: 846

Number of Fiscal Intermediaries: 383

Program: Respite

Caseload: 3018

Waiting List: 408

Program: Jobs and Day Training

Caseload: 1584

Waiting List: 336

Number of Individuals receiving:

Facility-based Non-Work (Day Habilitation): 456

Facility-based Work (Pre-Vocational): 686

Integrated Employment (Supported): 383

Community-based Non-Work (Day Hab.): 59

Career Planning: 0

Intake Information (Sum of Quarter: Oct - Dec)

Number of Applications Received: 129

Number of Applicants found Eligible: 115

Number of Applicants found Ineligible: 14

Number of Applications Withdrawn: 16

PROGRAMS

New Programs: DRC Quality Assurance Department continues to recruit for new SLA and JDT providers. Since January 2021, DRC has approved 1 new JDT provider and 1 new Behavioral Support agency. DRC CS Psychologist continues to be short 1 half-time Psychologist that is bilingual in Spanish and a new recruitment offer was recently posted for this position. During this review period, DRC has hired Service Coordinators, Administrative Assistants, Nursing staff and Quality Assurance staff. Program Changes: None

Service Needs/Recommendations

Desert Regional Center continues to have challenges with supporting individuals with dual diagnosis who have complex high level behavioral needs. Although, this population need amongst our 5000+ is relatively low, there is a need to improve support to these individuals using certified providers. This information is consistent with previous agency reports. DRC has also collaborated with DCFS/DFS to create a multi-agency team that focuses on children support needs that have open cases with family services and DS or who may be eligible for DS services if they meet our eligibility standards. This multi-agency collaboration has moved to a cross training module for DRC and both county/state children's agencies. DRC has also implemented our intake department to have direct and

consistent interactions with DFS to assist with the early identification of children who may be eligible for DRC services, by having them assessed by our intake department.

Agency Concerns/Issue

DRC Community Services continues to have some difficulties with SLA provider capacity to support behaviorally complex individuals. We continue to work with DCFS and DFS (for children) to approach this from a collaborative perspective. DRC also continues to have difficulty with hiring bi-lingual, Spanish speaking staff and the number of Development Specialists (DS) we are budgeted for, factoring in recent turnover of DS staff. In addition, DRC provider agencies are having difficulties in on-boarding new staff due to lack of potential new provider applicants, during the COVID pandemic. Due to being unable to hire new staff and support new SLA and JDT placements, DRC's waitlist has grown, despite us having the funding to support new SLA and JDT placements. We also have some individuals who are approved to receive SLA and/or JDT supports from their preferred JDT/SLA agency, but their preferred provider agency is not fully staffed to accommodate them.

Steve Sisolak
Governor



Richard Whitley, MS
Director

**DEPARTMENT OF
HEALTH AND HUMAN SERVICES**
DIVISION OF PUBLIC AND BEHAVIORAL HEALTH
Helping people. It's who we are and what we do.



Lisa Sherych
Administrator

Ihsan Azzam,
Ph.D., M.D.
Chief Medical Officer

Rural Regional Center (RRC)

AGENCY DIRECTORS' REPORT

AGENCY: Rural Regional Center

SUBMITTED BY: Roswell Allen

DATE: 03/01/2022

Reporting Period: 01/31/2022

STAFFING

Positions filled: @ 01/31/2022 45

Vacancies 6

Difficulties filling: The agency continues to work on filling vacancies in our rural locations Elko, Fernley that are traditionally hard to fill unless a candidate can be found who lives in that location and/ or is willing to relocate to a rural vicinity.

CASELOADS/WAITING LISTS

Program: Target Case Management (TCM)

Caseload: @ 01/31/2022 816

Waiting List:
All Individuals accepted into services receive TCM

Program: Supported Living Arrangement (SLA)

Caseload: @ 12/31/2021 341

Waiting List: @ 12/31/2021 45

Number of People in ISLA homes: 101

Number of Intermittent/Shared Living Homes: 220

Number of Fiscal Intermediaries: 20

Program: Jobs and Day Training

Caseload: @ 12/31/2021 229

Waiting List: @ 12/31/2021 36

Facility-based Non-Work (Day Habilitation): 65

Facility-based Work (Prevocational): 138

Integrated Employment (Supported) 12

Community-based Non-Work (Day Habitation) 14

Career Planning:

Program: Family Support

Caseload: @ 12/31/2021 129

Waiting List: @ 12/31/2021 0

Program: Respite

Caseload: @ 12/31/2021 86

Waiting List: @ 12/31/2021 0

Note: Respite Services for children are approved by and paid for by the county of residence of the custodial parent.

Program: Autism

Caseload: 0

Waiting List: : Transferred to ATAP July 1, 2011

Intake Information

Number of Applications Received: @ 1/31/2022 6

Number of Applicants found Eligible: 8

Number of Applicants found In-Eligible: 3

PROGRAMS

Rural Regional Center continues to deliver all of the regular services to persons with developmental disabilities that were present pre-Covid 19. Service Coordination continues to provide in person community contacts where possible and preferred by service recipients. An additional jobs and day training program in the form of Thrift store has been added to the Pahrump program; this is the first of such programs ever offered in the region and has allowed those person wishing to experience a real work experience their first opportunity to do so. The Mesquite program has recently opened it's first community home with non 24 hr support which is again the first example of this model in that region; the ladies are very excited to experience their first opportunity to live outside of their family homes.

Service Needs/Recommendations

RRC continues to seek new provider options to provide residential and work supports in the northern Nevada region. The need for providers experienced in support for persons with challenging and/ or forensic level care needs is a focus need for the rural program.

Agency Concerns/Issue

There continues to be a central concern that providers in our region cannot retain staff for several reasons but especially due to the competing wage levels from other industries in this region. At least 2 providers have had to close at least one home in this region and we are currently looking across all of Nevada to find other options for individuals who will be losing their RRC residential program due to provider staffing struggles.