

AGENCY MANAGER'S REPORT

AGENCY: Desert Regional Center-Intermediate Care Facility
REPORTING ENDING PERIOD: 8/31/2020

SUBMITTED BY: Marina Valerio

DATE: 9/2/2020

STAFFING AS OF LAST DAY OF MONTH

Staffing Position Type	March 2020			April 2020			May 2020			June 2020			July 2020			Aug 2020		
	B	F	V	B	F	V	B	F	V	B	F	V	B	F	V	B	F	V
Agency Manager	1	1	0	1	1	0	1	1	0	1	1	0	1	1	0	1	1	0
Residential Director	1	1	0	1	1	0	1	1	0	1	1	0	1	1	0	1	1	0
Nursing (DON (1), ADON (1), RN's (6), LPN's (8), Dietitian (1))	17	17	0	17	17	0	17	17	0	17	17	0	17	17	0	17	17	0
Programming (QIDP's(4), RT(1)) Social Worker Supervisor (1)	6	6	0	6	6	0	6	6	0	6	6	0	6	6	0	6	6	0
Behavioral (MHC)	3	3	0	3	3	0	3	3	0	3	3	0	3	3	0	3	3	0
Direct Support, Tech 4(9), Tech (94 Full Time + 4 PT)	107	92	15	107	100	7	107	100	7	107	100	7	107	99	8	107	94	13
Quality Assurance (CPP II (1), Quality Assurance Specialist II(2), PN II(1))	4	2	2	4	2	2	4	3	1	4	3	1	4	3	1	4	3	1
Support Positions (Training Coordinator, Medical Records)	2	2	0	2	2	0	2	2	0	2	2	0	2	2	0	2	2	0
Administrative Assistants (AAIV, AAIII, AAI(2), AAI)	5	5	0	5	5	0	5	5	0	5	5	0	5	5	0	5	5	0
Maintenance (5) and Custodial (10)	15	14	1	15	13	2	15	11	4	15	11	4	15	11	4	15	11	4

ICF Referrals, Discharge to Community SLA and New Admits

	Mar 2020	Apr 2020	May 2020	Jun 2020	Jul 2020	Aug 2020
Number of Referrals for ICF Supports	0	0	2	0	1	1
Number of Referrals sent Denial Letters	0	0	0	0	1	0

There have been verbal referrals (3) made to the ICF over the last 6 months, no follow up with packet referrals due to ICF currently not having the ability to bring new people in to receive services

CENSUS

	Mar 2020	Apr 2020	May 2020	Jun 2020	Jul 2020	Aug 2020
Census # at first day of month	38	38	38	37	37	38
Census # at last day of month	38	38	37	37	38	37

* people in hospital at end of month

DISCHARGES AND ADMITS

	Mar 2020	Apr 2020	May 2020	Jun 2020	Jul 2020	Aug 2020
Number of New Admits	0	0	0	1	1	0
Number of Discharge -To Community SLA	0	0	1	1	0	0
Number of Discharge -Hospital Medical	0	0	0	2	0	1
Number of Discharge -Hospital Psychiatric	2	1	2	0	1	0
Number of Re-Admits	2	1	2	2	1	0

*Increase psychiatric hospitalizations connected to one person who has had an increase in attempts of self-harm. Her support team has been meeting in attempts to determine how to best meet her needs.

CMS and /or HCQC Surveys/Visits

	Mar 2020	Apr 2020	May 2020	Jun 2020	Jul 2020	Aug 2020
HCQC and /or CMS Survey /Visit	0	0	0	0	0	0

Comments:

- Census at the ICF is below number however staffing levels are also low. There have been multiple referrals and once staffing levels are where they need to be the intake processes will be initiated.
- Awaiting approval to fill vacant Technician Positions.
- One ICF Home is about to go through remodel to comply with ADA requirements. Persons living in the home currently will move to another home which will also delay new admits.
- CMS HCQC Annual Survey occurred in January. Review went well.
- ICF Management Team / Governing Body has been meeting regularly to develop and implement a Covid19 Contingency Plan. Plan is fluid and changes as recommendations come from CDC, CMS and NV Governor.

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PERSON SERVED CASE NUMBER: **BD - 1211**

A. Number of Incidents per Month March: **0** April: **1** May: **6** June: **3** July: **0** August: **1**
 a. Occurring at JDT March: **0** April: **0** May: **0** June: **0** July: **0** August: **0**
 b. Occurring at ICF March: **0** April: **1** May: **6** June: **3** July: **0** August: **1**

B. Number of Restraints Per Month March: **0** April: **1** May: **8** June: **7** July: **0** August: **2**

	Mar	Apr	May	June	July	Aug
<i>Number of Prone restraints</i>	0	1	1	0	0	0
<i>Number of Physical Escorts</i>	0	0	0	0	0	0
<i>Number of One-person Stability Hold</i>	0	0	0	2	0	0
<i>Number of Two-person Stability Hold</i>	0	0	1	0	0	0
<i>Number of Three-person Stability Hold</i>	0	0	0	0	0	1
<i>Number of One-person Seated Stability Hold</i>	0	0	0	0	0	0
<i>Number of Two-person Seated Stability Hold</i>	0	0	0	0	0	0
<i>Number of Two-person Supine Stability Hold</i>	0	0	2	4	0	1
<i>Number of Three-person Supine Stability Hold</i>	0	0	4	1	0	0
<i>Number of Object Control – Object Peel</i>	0	0	0	0	0	0
<i>Number of Two-person Physical Lift</i>	0	0	0	0	0	0
<i>Other: Improper Two-person Stability Hold</i>	0	0	0	0	0	0
<i>Other:</i>						
<i>Other:</i>						

C. Restraint in Seconds per Month March: **0** April: **300** May: **1890** June: **1315** July: **0** August: **240**

	Mar	Apr	May	June	July	Aug
<i>Prone restraint in seconds</i>	0	300	300	0	0	0
<i>Physical Escorts in seconds</i>	0	0	0	0	0	0
<i>One-person Stability Hold in seconds</i>	0	0	0	45	0	0
<i>Two-person Stability Hold in seconds</i>	0	0	30	0	0	0
<i>Three-person Stability Hold in seconds</i>	0	0	0	0	0	120
<i>One-person Seated Stability Hold in seconds</i>	0	0	0	0	0	0
<i>Two-person Seated Stability Hold in seconds</i>	0	0	0	0	0	0
<i>Two-person Supine Stability Hold in seconds</i>	0	0	480	970	0	120
<i>Three-person Supine Stability Hold in seconds</i>	0	0	1080	300	0	0
<i>Object Control – Object Peel in seconds</i>	0	0	0	0	0	0
<i>Two-person Physical Lift in seconds</i>	0	0	0	0	0	0
<i>Other: Improper Two-person Stability Hold</i>	0	0	0	0	0	0
<i>Other:</i>						
<i>Other:</i>						

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PERSON SERVED CASE NUMBER: **CL - 6594**

A. Number of Incidents per Month March: **0** April: **0** May: **3** June: **0** July: **1** August: **0**
 a. Occurring at JDT March: **0** April: **0** May: **0** June: **0** July: **0** August: **0**
 b. Occurring at ICF March: **0** April: **0** May: **3** June: **0** July: **1** August: **0**

B. Number of Restraints Per Month March: **0** April: **0** May: **4** June: **0** July: **4** August: **0**

	Mar	Apr	May	Jun	Jul	Aug
<i>Number of Prone restraints</i>	0	0	0	0	1	0
<i>Number of Physical Escorts</i>	0	0	1	0	1	0
<i>Number of One-person Stability Hold</i>	0	0	0	0	0	0
<i>Number of Two-person Stability Hold</i>	0	0	1	0	2	0
<i>Number of Three-person Stability Hold</i>	0	0	0	0	0	0
<i>Number of One-person Seated Stability Hold</i>	0	0	1	0	0	0
<i>Number of Two-person Seated Stability Hold</i>	0	0	0	0	0	0
<i>Number of Two-person Supine Stability Hold</i>	0	0	0	0	0	0
<i>Number of Three-person Supine Stability Hold</i>	0	0	0	0	0	0
<i>Number of Object Control – Object Peel</i>	0	0	0	0	0	0
<i>Number of Two-person Physical Lift</i>	0	0	0	0	0	0
<i>Other: Floor Hold Transition</i>			1			
<i>Other:</i>						
<i>Other:</i>						

C. Restraint in Seconds per Month March: **0** April: **0** May: **30** June: **0** July: **660** August: **0**

	Mar	Apr	May	Jun	Jul	Aug
<i>Prone restraint in seconds</i>	0	0	0	0	300	0
<i>Physical Escorts in seconds</i>	0	0	10	0	180	0
<i>One-person Stability Hold in seconds</i>	0	0	0	0	0	0
<i>Two-person Stability Hold in seconds</i>	0	0	10	0	180	0
<i>Three-person Stability Hold in seconds</i>	0	0	0	0	0	0
<i>One-person Seated Stability Hold in seconds</i>	0	0	0	0	0	0
<i>Two-person Seated Stability Hold in seconds</i>	0	0	0	0	0	0
<i>Two-person Supine Stability Hold in seconds</i>	0	0	0	0	0	0
<i>Three-person Supine Stability Hold in seconds</i>	0	0	0	0	0	0
<i>Object Control – Object Peel in seconds</i>	0	0	0	0	0	0
<i>Two-person Physical Lift in seconds</i>	0	0	0	0	0	0
<i>Other: Floor Hold Transition</i>			10			
<i>Other:</i>						
<i>Other:</i>						

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PERSON SERVED CASE NUMBER: **KB - 5655**

A. Number of Incidents per Month March: 0 April: 0 May: 1 June: 2 July: 1 August: 0
 a. Occurring at JDT March: 0 April: 0 May: 0 June: 0 July: 0 August: 0
 b. Occurring at ICF March: 0 April: 0 May: 1 June: 2 July: 1 August: 0

B. Number of Restraints Per Month March: 0 April: 0 May: 1 June: 4 July: 1 August: 0

	Mar	Apr	May	Jun	July	Aug
<i>Number of Prone restraints</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of Physical Escorts</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of One-person Stability Hold</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>2</u>	<u>0</u>	<u>0</u>
<i>Number of Two-person Stability Hold</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of Three-person Stability Hold</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of One-person Seated Stability Hold</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of Two-person Seated Stability Hold</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of Two-person Supine Stability Hold</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>1</u>	<u>0</u>
<i>Number of Three-person Supine Stability Hold</i>	<u>0</u>	<u>0</u>	<u>1</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of Object Control – Object Peel</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of Two-person Physical Lift</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Other: Reverse Transport</i>				<u>1</u>		
<i>Other: Chair Stability Hold</i>				<u>1</u>		
<i>Other:</i>						

C. Restraint in Seconds per Month March: 0 April: 0 May: 300 June: 330 July: 600 August: 0

	Mar	Apr	May	June	July	Aug
<i>Prone restraint in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Physical Escorts in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>One-person Stability Hold in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>120</u>	<u>0</u>	<u>0</u>
<i>Two-person Stability Hold in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Three-person Stability Hold in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>One-person Seated Stability Hold in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Two-person Seated Stability Hold in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Two-person Supine Stability Hold in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>600</u>	<u>0</u>
<i>Three-person Supine Stability Hold in seconds</i>	<u>0</u>	<u>0</u>	<u>300</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Object Control – Object Peel in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Two-person Physical Lift in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Other: Reverse Transport</i>				<u>30</u>		
<i>Other: Chair Stability Hold</i>				<u>180</u>		
<i>Other:</i>						

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PERSON SERVED CASE NUMBER: **LB - 5613**

A. Number of Incidents per Month March: 0 April: 0 May: 1 June: 0 July: 0 August: 0
 a. Occurring at JDT March: 0 April: 0 May: 0 June: 0 July: 0 August: 0
 b. Occurring at ICF March: 0 April: 0 May: 1 June: 0 July: 0 August: 0

B. Number of Restraints Per Month March: 0 April: 0 May: 2 June: 0 July: 0 August: 0

	Mar	Apr	May	June	July	August
<i>Number of Prone restraints</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of Physical Escorts</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of One-person Stability Hold</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of Two-person Stability Hold</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of Three-person Stability Hold</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of One-person Seated Stability Hold</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of Two-person Seated Stability Hold</i>	<u>0</u>	<u>0</u>	<u>2</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of Two-person Supine Stability Hold</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of Three-person Supine Stability Hold</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of Object Control – Object Peel</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Number of Two-person Physical Lift</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Other:</i>						
<i>Other:</i>						
<i>Other:</i>						

C. Restraint in Seconds per Month March: 0 April: 0 May: 900 June: 0 July: 0 August: 0

	Mar	Apr	May	Jun	July	August
<i>Prone restraint in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Physical Escorts in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>One-person Stability Hold in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Two-person Stability Hold in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Three-person Stability Hold in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>One-person Seated Stability Hold in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Two-person Seated Stability Hold in seconds</i>	<u>0</u>	<u>0</u>	<u>900</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Two-person Supine Stability Hold in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Three-person Supine Stability Hold in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Object Control – Object Peel in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Two-person Physical Lift in seconds</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Other:</i>						
<i>Other:</i>						
<i>Other:</i>						

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PERSON SERVED CASE NUMBER: **LS - 301**

A. Number of Incidents per Month March: **0** April: **0** May: **0** June: **0** July: **1** August: **0**
 a. Occurring at JDT March: **0** April: **0** May: **0** June: **0** July: **0** August: **0**
 b. Occurring at ICF March: **0** April: **0** May: **0** June: **0** July: **1** August: **0**

B. Number of Restraints Per Month March: **0** April: **0** May: **0** June: **0** July: **3** August: **0**

	Mar	Apr	May	June	July	August
<i>Number of Prone restraints</i>	0	0	0	0	0	0
<i>Number of Physical Escorts</i>	0	0	0	0	3	0
<i>Number of One-person Stability Hold</i>	0	0	0	0	0	0
<i>Number of Two-person Stability Hold</i>	0	0	0	0	0	0
<i>Number of Three-person Stability Hold</i>	0	0	0	0	0	0
<i>Number of One-person Seated Stability Hold</i>	0	0	0	0	0	0
<i>Number of Two-person Seated Stability Hold</i>	0	0	0	0	0	0
<i>Number of Two-person Supine Stability Hold</i>	0	0	0	0	0	0
<i>Number of Three-person Supine Stability Hold</i>	0	0	0	0	0	0
<i>Number of Object Control – Object Peel</i>	0	0	0	0	0	0
<i>Number of Two-person Physical Lift</i>	0	0	0	0	0	0
<i>Other:</i>						
<i>Other:</i>						
<i>Other:</i>						

C. Restraint in Seconds per Month March: **0** April: **0** May: **0** June: **0** July: **25** August: **0**

	Mar	Apr	May	Jun	July	August
<i>Prone restraint in seconds</i>	0	0	0	0	0	0
<i>Physical Escorts in seconds</i>	0	0	0	0	25	0
<i>One-person Stability Hold in seconds</i>	0	0	0	0	0	0
<i>Two-person Stability Hold in seconds</i>	0	0	0	0	0	0
<i>Three-person Stability Hold in seconds</i>	0	0	0	0	0	0
<i>One-person Seated Stability Hold in seconds</i>	0	0	0	0	0	0
<i>Two-person Seated Stability Hold in seconds</i>	0	0	0	0	0	0
<i>Two-person Supine Stability Hold in seconds</i>	0	0	0	0	0	0
<i>Three-person Supine Stability Hold in seconds</i>	0	0	0	0	0	0
<i>Object Control – Object Peel in seconds</i>	0	0	0	0	0	0
<i>Two-person Physical Lift in seconds</i>	0	0	0	0	0	0
<i>Other:</i>						
<i>Other:</i>						
<i>Other:</i>						

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PERSON SERVED CASE NUMBER: **ZM - 6988**

A. Number of Incidents per Month March: **2** April: **1** May: **0** June: **0** July: **0** August: **1**
 a. Occurring at JDT March: **0** April: **0** May: **0** June: **0** July: **0** August: **0**
 b. Occurring at ICF March: **2** April: **1** May: **0** June: **0** July: **0** August: **1**

B. Number of Restraints Per Month March: **5** April: **1** May: **0** June: **0** July: **0** August: **2**

	Mar	Apr	May	June	July	Aug
<i>Number of Prone restraints</i>	1	0	0	0	0	0
<i>Number of Physical Escorts</i>	0	0	0	0	0	0
<i>Number of One-person Stability Hold</i>	4	0	0	0	0	1
<i>Number of Two-person Stability Hold</i>	0	0	0	0	0	0
<i>Number of Three-person Stability Hold</i>	0	0	0	0	0	0
<i>Number of One-person Seated Stability Hold</i>	0	0	0	0	0	0
<i>Number of Two-person Seated Stability Hold</i>	0	0	0	0	0	0
<i>Number of Two-person Supine Stability Hold</i>	0	1	0	0	0	1
<i>Number of Three-person Supine Stability Hold</i>	0	0	0	0	0	0
<i>Number of Object Control – Object Peel</i>	0	0	0	0	0	0
<i>Number of Two-person Physical Lift</i>	0	0	0	0	0	0
<i>Other:</i>						
<i>Other:</i>						
<i>Other:</i>						

C. Restraint in Seconds per Month March: **540** April: **600** May: **0** June: **0** July: **0** August: **210**

	Mar	Apr	May	June	Jul	Aug
<i>Prone restraint in seconds</i>	300	0	0	0	0	0
<i>Physical Escorts in seconds</i>	0	0	0	0	0	0
<i>One-person Stability Hold in seconds</i>	240	0	0	0	0	30
<i>Two-person Stability Hold in seconds</i>	0	0	0	0	0	0
<i>Three-person Stability Hold in seconds</i>	0	0	0	0	0	0
<i>One-person Seated Stability Hold in seconds</i>	0	0	0	0	0	0
<i>Two-person Seated Stability Hold in seconds</i>	0	0	0	0	0	0
<i>Two-person Supine Stability Hold in seconds</i>	0	600	0	0	0	180
<i>Three-person Supine Stability Hold in seconds</i>	0	0	0	0	0	0
<i>Object Control – Object Peel in seconds</i>	0	0	0	0	0	0
<i>Two-person Physical Lift in seconds</i>	0	0	0	0	0	0
<i>Other:</i>						
<i>Other:</i>						
<i>Other:</i>						

DESERT REGIONAL CENTER
 AGENCY DIRECTOR'S REPORT
RAD Report Summary

SUMMARY

	Mar	Apr	May	June	July	Aug
<i>Total Number of Restraints</i>	<u>5</u>	<u>2</u>	<u>15</u>	<u>11</u>	<u>8</u>	<u>4</u>
<i>Restraints occurring at ICF</i>	<u>5</u>	<u>2</u>	<u>15</u>	<u>11</u>	<u>8</u>	<u>4</u>
<i>Restraints occurring at JDT</i>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>	<u>0</u>
<i>Total restraints in seconds</i>	<u>540</u>	<u>900</u>	<u>3120</u>	<u>1645</u>	<u>1285</u>	<u>450</u>
<i>Total Individuals needing restraints</i>	<u>1</u>	<u>2</u>	<u>4</u>	<u>2</u>	<u>3</u>	<u>2</u>
<i>Total Individuals served at ICF</i>	<u>38</u>	<u>38</u>	<u>37</u>	<u>37</u>	<u>38</u>	<u>37</u>

AGENCY DIRECTORS' REPORT

AGENCY: Desert Regional Center

SUBMITTED BY: Gujuan Caver

DATE: 9/2/2020

Reporting Period: 6/30/2020

STAFFING

Positions filled: 388

Vacancies: 45

Difficulties filling: Bi-lingual Spanish Speaking Psychologists and Service Coordinators CASELOADS/WAITING LISTS

Program: ICF

Caseload: 38

Waiting List: N/A

Program: Targeted Case Management (TCM)

Caseload: 5044

Waiting List: All individuals accepted into services receive TCM

Program: Supported Living Arrangement (SLA)

Caseload: 1447

Waiting List: 180

Number of 24-Hour SLA Homes: 410

Number of Intermittent/Share Living Homes: 840

Number of Fiscal Intermediaries: 197

Program: Respite

Caseload: 2281 est.

Waiting List: 475

Program: Jobs and Day Training

Caseload: 680 COVID (est. 2050)

Waiting List: 142

Number of Individuals receiving:

Facility-based Non-Work (Day Habilitation): 181 COVID (est. 540)

Facility-based Work (Pre-Vocational): 208 COVID (est. 940)

Integrated Employment (Supported): 274 COVID (est. 450)

Community-based Non-Work (Day Habilitation): 7 COVID (est. 120)

Career Planning: 0

Intake Information (Sum of Quarter: Apr – Jun)

Number of Applications Received: 33

Number of Applicants found Eligible: 22

Number of Applicants found Ineligible: 11

Number of Applications Withdrawn: 15

PROGRAMS

New Programs: DRC Quality Assurance Department has approved 5 new SLA/JDT providers since January 2020. DRC CS Psychologist continues to be short 1 full time Psychologist that is bilingual in Spanish and is actively recruiting for this position along with 2 Mental Health Counselor II positions. All hiring as of COVID-19 pandemic has been based on HR allowance. Program Changes: None

Service Needs/Recommendations

Desert Regional Center and other DS agencies have been exploring out of state agencies that support individuals with dual diagnosis, particularly with high level behavioral needs, to potentially provide this service in Nevada. Although, this population need amongst our 5000+ is relatively low, there is a need to improve support to these individuals.

Agency Concerns/Issue

DRC Community Services continues to have some difficulties with SLA provider capacity to support behaviorally complex individuals. We continue to work with DPBH and Family Services (for children) to approach this from a collaborative perspective. DRC also continues to have difficulty with hiring bi-lingual, Spanish speaking staff. With the recent COVID-19 social guidelines, our Service Delivery model has change, in which the majority of all services are provided in a virtual platform. With our offices currently closed to

the general public, this has impacted new applicants and specifically applicants that require in-person assessments from our Psychology department, in order to verify their eligibility status.