# **NEVADA HMO INDUSTRY PROFILE**

# SECOND QUARTER REPORT

April 1, 2006 through June 30, 2006

# Bureau of Health Planning and Statistics Nevada State Health Division Department of Health and Human Services

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#### INTRODUCTION

The Nevada HMO Industry Profile is published quarterly and contains information regarding Nevada's licensed health maintenance organizations (HMOs), who provide the data voluntarily. This profile may be useful to health care providers and others interested in managed care services available within the state.

Each quarterly report presents company specific organizational data, as well as quarterly enrollment data arranged by county. Enrollment data are categorized by enrollee population and product (i.e., Commercial Plan, Medicare, Medicaid, and Nevada Check Up). Market penetration information is also provided.

# **Second Quarter 2006 HMO Activity Highlights**

- This second quarter report of 2006 (as well as previous quarterly reports dating back to 2000) can be accessed online at, as well as downloaded from, the following web address:
  - http://health2k.state.nv.us/nihds/publications/HMO/index.htm

# Table I

# PROFILE OF NEVADA LICENSED HMOs

**Enrollment for Quarter Ending: June 30, 2006** 

НМО	Contact	Service Area	Enrollment	
Aetna Health, Inc.	Ruth Szcurko RN,MBA	Clark County and Washoe Counties, and	Commercial:	9,459
4040 South Eastern Ave., Suite 240	Quality Accreditation Manager	Pahrump in Nye County	Medicare:	-
Las Vegas, NV 89117	Phone: 702-650-8234		Medicaid:	-
			NV Check-Up:	-
Model: Network	Medical Director: Dr. Richard Jones		Total:	9,459
Licensed: July, 1997				
For-profit; Foreign HMO			PPO Total:	-
State QA Exam: NCQA 11/04				
Health Plan of Nevada	Rudy Cardenas	Clark, Esmeralda, Lyon,	Commercial:	265,309
(Subsidiary of Sierra Health Services)	Director of Operations, Managed Care Div.	Mineral, Nye, and	Medicare:	56,728
P.O. Box 15645	Phone: 702-242-7692	Washoe Counties	Medicaid:	43,360
Las Vegas, NV 89114-5645			NV Check-Up:	13,383
	Kelly Simonson, Medicaid Director		Total:	378,780
Model: Group/Network Combination	Phone: 702-242-7409			
Licensed: April 1982			PPO Total:	29,911
For-profit; Domestic HMO	Medical Director: Dr. Sameer Abu-Samrah			
PPO: Sierra Health & Life	Federally Qualified: All service areas			
State QA Exam: NCQA 2/03.	Medicare Risk Contract: All service areas			
HMO Colorado, dba <b>HMO Nevada</b>	Gabrielle Sansone, Director of Sales	All counties in Nevada	Commercial:	11,351
(Anthem subsidiary)			Medicare:	-
6900 Westcliff Dr., Suite 600	Pattie Gonzalez, Provider Service Manager		Medicaid:	-
Las Vegas, NV 89145	Phone: 702-228-1255		NV Check-Up:	-
	Medical Director: Dr. William Bannen		Total:	11,351
Licensed: December 1992				
For profit; Foreign HMO	Federally Qualified: Clark County		PPO Total:	260,381
PPO: Anthem Blue Cross & Blue Shield NV				
State QA Exam: URAC 12/03				

НМО	Contact	Service Area	Enrollment	
Hometown Health	Troy Smith, Vice-President	Carson City, Churchill,	Commercial:	23,162
830 Harvard Way	Phone (775) 982-3000	Douglas, Elko, Eureka,	Medicare:	4,807
Reno, NV 89502		Humboldt, Lander,	Medicaid:	-
Model: Network	Medical Director: Linda Ash-Jackson, MD	Lyon, Mineral, Pershing,	NV Check-Up:	-
		Storey, White Pine,	Total:	27,969
Licensed: February 1988	Federally Qualified: All service areas	and Washoe Counties		
Non-profit; Domestic HMO	Medicare Risk Contract: Washoe County		PPO Total:	75,504
State Quality Exam: CMS 6/05				
NevadaCare, Inc.	Jack Kelly, Sr. VP of Government Programs	Clark County and	Commercial:	11,962
(Subsidiary of I/MX Companies)		Reno/Sparks in Washoe County	Medicare:	-
10600 Charleston Blvd.	Med Dir, Comm Pgms: Dr. Kenneth Osgood		Medicaid:	39,362
Las Vegas, NV 89135	Med Dir, Govt Pgms: Dr. Donielle Freedman		NV Check-Up:	10,300
			Total:	61,624
PPO: Summerlin Life & Health Ins. Co.			PPO Total:	0.140
Model: Network			PPO Total:	9,140
Licensed: September 1995				
For-profit; Domestic HMO				
State QA Exam: JCAHO 12/03				
PacifiCare of Nevada, Inc.	Dr. Bard Coats, President and Chief Med. Officer	Carson City, Clark,	Commercial:	47,618
700 Warm Springs Rd.	Phone: 702-269-7500	Douglas, Esmeralda,	Medicare:	27,051
Las Vegas, NV 89119		Lyon, Mineral, Nye,	Medicaid:	_
	Dr. Alan Blumenthal, Medical Director	Storey, and Washoe Counties	NV Check-Up:	_
PPO: PacifiCare Life Assurance Co.			Total:	74,669
Model: Network, and DSI Network			PPO Total:	5,834
Licensed: September 1997	Federally Qualified: Clark County			
For-profit; Domestic HMO	Medicare risk contract: Clark County			
State QA Exam: NCQA 2/04				

НМО	Contact	Service Area	Enrollment	
Saint Mary's HealthFirst	Dave Challis, Chief Operating Officer	Carson City, Churchill, Douglas	Commercial:	27,752
1510 Meadow Wood Lane	Phone: 775-770-6060	(Stateline excluded), Elko, Eureka,	Medicare:	-
Reno, NV 89502		Humboldt, Lander, Lyon, Mineral,	Medicaid:	-
	Medical Director: Dr. Dennis Shuman	Pershing, Storey, White Pine,	NV Check-Up:	-
Model: Staff/Network combination		and Washoe Counties	Total:	27,752
Licensed: June 1993				
For-profit; Domestic HMO			PPO Total:	-
State QA Exam: NCQA 2/05				

		Market
Nevada State Totals:	<b>Enrollment</b>	Penetration*
Commercial:	396,613	18.3%
Medicare:	88,586	32.1%
Medicaid:	82,722	48.0%
NV Check-Up	23,683	
Total Enrollment:	591,604	

DSI: Delivery Service Intermediary

<sup>\*</sup> Market Penetration calculations and enrollment figures are mutually exclusive categories, and should be interpreted as such.

Table II

HMO COMMERCIAL ENROLLMENT
by Geographic Area
June 30, 2006

	Clark	Washoe	Rural	Total
Health Plan	County	County	Counties	Commercial
Aetna, Inc.	8,837	512	110	9,459
Health Plan of Nevada	253,706	7,052	4,551	265,309
HMO Nevada	1,430	5,440	4,481	11,351
Hometown Health	0	18,181	4,981	23,162
NevadaCare, Inc.	11,677	180	105	11,962
PacifiCare of Nevada, Inc.	46,733	42	843	47,618
Saint Mary's HealthFirst	0	22,189	5,563	27,752
Totals	322,383	53,596	20,634	396,613
Market Penetration	20.7%	15.6%	7.9%	18.3%

Table III

HMO RURAL COMMERCIAL ENROLLMENT BY COUNTY
June 30, 2006

		Health Plan	HMO	Hometown			St. Mary's	County
County	Aetna	Nevada	Nevada	Health	NevadaCare	<b>PacifiCare</b>	HealthFirst	Total
Carson City	0	88	1,886	1,273	0	95	4,614	7,956
Churchill	0	11	99	502	0	7	0	619
Douglas	0	48	756	898	0	130	288	2,120
Elko	0	19	251	183	0	1	0	454
Esmeralda	0	14	0	0	0	4	0	18
Eureka	0	0	2	53	0	0	0	55
Humboldt	0	1	88	237	0	0	0	326
Lander	0	1	2	126	0	0	0	129
Lincoln	0	122	0	0	0	17	0	139
Lyon	0	282	965	1,493	0	58	524	3,322
Mineral	0	5	18	171	0	0	0	194
Nye	110	3,934	11	0	105	531	0	4,691
Pershing	0	0	188	0	0	0	0	188
Storey	0	0	12	45	0	0	137	194
White Pine	0	26	99	0	0	0	0	125
Undefined	0	0	104	0	0	0	0	104
TOTAL	110	4,551	4,481	4,981	105	843	5,563	20,634

Table IV

HMO COMMERCIAL ENROLLMENT TRENDS
June 30, 2006

Health Plan	Enrollment June 30, 2006	Enrollment June 30, 2005	Difference	Percentage Change
Aetna, Inc.	9,459	10,372	-913	-8.8%
Health Plan of Nevada	265,309	245,073	20,236	8.3%
HMO Nevada	11,189	10,884	305	2.8%
Hometown Health	23,162	21,512	1,650	7.7%
NevadaCare, Inc.	11,962	13,327	-1,365	-10.2%
PacifiCare of Nevada, Inc.	47,618	38,536	9,082	23.6%
Saint Mary's HealthFirst	27,752	30,117	-2,365	-7.9%
Totals	396,451	369,821	26,630	7.2%

Table V

HMO MEDICARE ENROLLMENT
by Geographic Area
June 30, 2006

Health Plan	Clark County	Washoe County	Rural Counties	Total Medicare
Aetna, Inc.	-	-	-	-
Health Plan of Nevada	46,839	5,095	4,794	56,728
HMO Nevada	-	-	-	-
Hometown Health	-	4,807	-	4,807
NevadaCare, Inc.	-	-	-	-
PacifiCare of Nevada, Inc.	26,645	-	406	27,051
Saint Mary's HealthFirst	-	-	-	-
Totals	73,484	9,902	5,200	88,586
Market Penetration	38.4%	24.5%	11.8%	32.1%

Table VI HMO RURAL MEDICARE ENROLLMENT BY COUNTY June 30, 2006

		Health Plan	HMO	Hometown			St. Mary's	County
County	Aetna	Nevada	Nevada	Health	NevadaCare	<b>PacifiCare</b>	HealthFirst	Total
Carson City	-	14	-	-	-	-	-	14
Churchill	-	4	-	-	-	-	-	4
Douglas	-	3	-	-	-	-	-	3
Elko	-	2	-	-	-	-	-	2
Esmeralda	-	35	-	-	-	-	-	35
Eureka	-	0	-	-	-	-	-	0
Humboldt	-	1	-	-	-	-		1
Lander	-	0	-	-	-	-	-	0
Lincoln	-	4	-	-	-	-	-	4
Lyon	-	443	-	-	-	-	-	443
Mineral	-	42	-	-	-	-	-	42
Nye	-	4,246	-	-	-	406	-	4,652
Pershing	-	0	-	-	-	-	-	0
Storey	-	0	-	-	-	-	-	0
White Pine	-	0	-	-	-	-	-	0
Undefined	-	0	-	-	-	-	-	0
TOTAL	0	4,794	0	0	0	406	0	5,200

Table VII

HMO MEDICARE ENROLLMENT TRENDS
June 30, 2006

Health Plan	Enrollment June 30, 2006	Enrollment June 30, 2005	Difference	Percent Change
Aetna, Inc.	-	-	-	-
Health Plan of Nevada	56,728	54,712	2,016	3.7%
HMO Nevada	-	-	-	-
Hometown Health	4,807	4,946	-139	-2.8%
NevadaCare, Inc.	-	-	-	-
PacifiCare of Nevada, Inc.	27,051	26,204	847	3.2%
Saint Mary's HealthFirst	-	-	-	-
Totals	88,586	85,862	2,724	3.2%

Table VIII

HMO MEDICAID ENROLLMENT
by Geographic Area

June 30, 2006

Clark Washoe Rural Total **Health Plan** County County **Counties** Medicaid Aetna, Inc. Health Plan of Nevada 36,583 6,730 47 43,360 HMO Nevada Hometown Health NevadaCare, Inc. 34,542 4,820 0 39,362 PacifiCare of Nevada, Inc. Saint Mary's HealthFirst **Totals** 71,125 11,550 47 82,722 **Market Penetration** 57.0% 46.5% 0.2% 48.0%

<sup>\*</sup>Only statewide Medicaid Eligible Data was available due to new NSWD reporting measures.

Table IX

HMO MEDICAID ENROLLMENT TRENDS

June 30, 2006

Health Plan	Enrollment June 30, 2006	Enrollment June 30, 2005	Difference	Percent Change
Aetna, Inc.	-	-	-	-
Health Plan of Nevada	43,360	39,459	3,901	9.9%
HMO Nevada	-	-	-	-
Hometown Health	-	-	-	-
NevadaCare, Inc.	39,362	42,544	-3,182	-7.5%
PacifiCare of Nevada, Inc.	-	-	-	-
Saint Mary's HealthFirst	-	-	-	-
Totals	82,722	82,003	719	0.9%

Table X

HMO NEVADA CHECK-UP ENROLLMENT
by Geographic Area
June 30, 2006

Health Plan	Clark County	Washoe County	Rural Counties	Total Check-Up
Aetna, Inc.	-	-	-	-
Health Plan of Nevada	11,806	1,568	9	13,383
HMO Nevada	-	-	-	-
Hometown Health	-	-	-	-
NevadaCare, Inc.	7,545	2,755	0	10,300
PacifiCare of Nevada, Inc.	-	-	-	-
Saint Mary's HealthFirst	-	-	-	-
Totals	19,351	4,323	9	23,683

Table XI

TOTAL HMO MARKET PENETRATION
by County, June 30, 2006

County	Commercial Market Penetration	Medicare Market Penetration	Medicaid Market Penetration
Clark	20.7%	38.4%	57.0%
Washoe	15.6%	24.5%	46.5%
Carson City	17.5%	0.2%	*
Churchill	2.6%	0.1%	*
Douglas	5.4%	0.0%	*
Elko	1.1%	0.1%	*
Esmeralda	2.2%	18.2%	*
Eureka	4.5%	0.0%	*
Humboldt	2.3%	0.1%	*
Lander	2.9%	0.0%	*
Lincoln	4.8%	0.6%	*
Lyon	8.6%	6.7%	*
Mineral	5.9%	4.2%	*
Nye	15.2%	56.6%	*
Pershing	3.8%	0.0%	*
Storey	6.3%	0.0%	*
White Pine	1.7%	0.0%	*
Statewide TOTALS	18.3%	32.1%	48.0%

Please refer to "TABLE NOTES" for important additional information.
\*Rural County: No county Medicaid Eligible Data available per NSWD, see Table VIII.

Table XII

PPO ENROLLMENT
by Geographic Area
June 30, 2006

Health Plan	Clark County	Washoe County	Rural Counties	Total Enrollment
Aetna, Inc.	-	-	-	-
Health Plan of NV/Sierra Hlth & Life	27,595	625	1,691	29,911
HMO Nevada/Anthem BC & BS NV	NR	NR	NR	260,381
Hometown Health	1,426	67,259	6,819	75,504
NevadaCare/Summerlin Life&Hlth	8,130	415	595	9,140
PacifiCare of Nevada, Inc.	4,594	899	341	5,834
Saint Mary's HealthFirst	-	-	-	-
Totals	41,745	69,198	9,446	380,770

TABLE XIII

PPO ENROLLMENT TRENDS by HEALTH PLAN
June 30, 2006

Health Plan	Enrollment June 30, 2006	Enrollment June 30, 2005	Difference	Percent Change
	June 50, 2000	June 30, 2003	Difference	Change
Aetna, Inc.	-	-	-	-
Health Plan of Nevada	29,911	27,424	2,487	9.1%
HMO Nevada	260,381	241,385	18,996	7.9%
Hometown Health	75,504	63,869	11,635	18.2%
NevadaCare, Inc.	9,140	8,678	462	5.3%
PacifiCare of Nevada, Inc.	5,834	5,834	0	0.0%
Saint Mary's HealthFirst	-	-	-	-
Totals	380,770	347,190	33,580	9.7%

#### **TABLE NOTES**

#### General Notes on the Tables:

<u>Distinctions between Zeros, Dashes, DNR, & Asterisks</u>
 To increase readability, the following data presentation conventions have been used:

1. Zero: no enrollees within a county for which a Certificate of Authority (COA) has been issued to the HMO.

2. Dash (-): the HMO does not have a COA to operate in the county.

When used in "Total," "Difference," or "Percent Change" columns, this convention represents invalid mathematical calculations due to an HMO not having a COA in the county or counties, and therefore not having a valid total number of enrollees for the calculation of interest.

(e.g., in Table III, no HMO has a COA to operate in Eureka county. Therefore the "County Total" column is represented with a dash (-) to indicate an invalid mathematical total.)

In Table I, convention indicates HMO does not provide service to that population category.

3. NR: Not reported.

4. Asterisk (\*): Value not able to be calculated due to missing data.

## Enrollment Data Reporting and Sources

All enrollment data presented within the *Nevada HMO Industry Profile* are derived from quarterly enrollment reports submitted by each HMO. Geographical allocation of enrollment data is based upon the following guidelines:

- a. Commercial plan enrollment data are reported according to the location of the employer.
- b. Medicare, Medicaid, and Nevada Check Up enrollment data are allocated according to the residence of the enrollee.

# Market Penetration Calculations and Data Sources

In general, market penetration is determined by dividing the number of enrollees by the potential enrollment population of the geographic area. The *HMO Industry Profile* uses the following conventions:

1. Commercial category: population (county or statewide) is

comprised of age group zero to 64.

2. *Medicare category*: population (county or statewide) is

comprised of age group 65 and greater.

3. *Medicaid category*: population is comprised of estimated

Medicaid eligible for Clark & Washoe

Counties and statewide.

The Nevada State Demographer, University of Nevada, Reno, provides data for the commercial and Medicare category 2005 population projections.

The Nevada State Welfare Division provides data for Medicaid eligible participants.

# Market Penetration Calculations and Data Sources (continued):

The population estimates for Medicaid eligibles were derived from monthly reports whose source is NSWD Report WL-00427. The statewide totals were compiled by NSWD from caseload reports for April, May, and June 2005 and the total Medicaid eligible statewide figure was an average of the totals for each month involved.

## Preferred Provider Organization (PPO) Data

**Important note:** PPOs and HMOs are two distinctively different approaches to health care coverage. Because of the differing approaches, service delivery of the two health care plans may also be dissimilar. Additionally, an HMO and a PPO may both be part of the total health care product line from the same insurance company.

The PPO information presented within the *Nevada HMO Industry Profile* is not an exhaustive listing of all PPOs that are operating within Nevada. The data presented herein are solely to provide an

# • Preferred Provider Organization (PPO) Data (continued):

indication of other managed care activities with which the organization may be involved. The data are presented as reported by the HMO.

Specific Notes on the Tables

## Table III

PacifiCare Column – Douglas County total includes enrolled members residing in California.

# • Table VIII

Rural Column – represents the other 15 counties within the state. Currently, Medicaid rural enrollment is too low to justify development of a separate reporting table.

Market Penetration Statistics - only valid for statewide total. County totals were not available at time of printing due to new recording systems being used by the NSWD. The statewide total Medicaid eligible data were an average of Medicaid eligibles for October, November, and December 2005.

#### Table XI

**Important note**: The underlying data for this table were derived from

Tables I-IX. Previous notes contained under "General Notes on the Tables" should be

considered in interpreting this data.

Rural Medicaid enrollment is too low to justify reporting the rural eligibility data necessary to develop market penetration information.

#### Table XII

**Important note:** HMO Nevada did not report PPO enrollment by

county for the quarter.

Hometown Health enrollment numbers for Washoe County may include enrollment from other counties

PacifiCare Life enrollment numbers include both insured and self-funded plans.