

AGENCY TO PROVIDE PERSONAL CARE SERVICES IN THE HOME



Agency to Provide Personal Care Services in the Home in Nevada

Personal Care Agency is defined under NRS 449 as an Agency to provide personal care in the home as "any person, other than a natural person, which provides in the home, through its employees or by contractual arrangement with other persons, **non-medical** services related to personal care to elderly persons or persons with disabilities to assist those persons with activities of daily living."

What is Non-Medical Care?

Non-medical care is assistance with activities of daily living. This avenue of care enables a person to receive services in the privacy of their home. An agency representative conducts a comprehensive in-home assessment to identify the client's needs and to develop a plan of care. The client and family participate in this process and choose the days and times of service. Services are provided 24 hours a day 7 days a week.

Non-Medical care providers work in conjunction with Intermediary Service Organizations, Home Health Agencies and Hospice, offering the non-medical care that is not provided through these agencies.

Trained Staff Providing Personal Care Services in the Home

Staff

Personal care attendants are an integral part of the health care delivery system. In fact, oftentimes personal care attendants make the most home visits of any member of the Home Health or Hospice team.

An employee of an agency completes a stringent application process, extensive background check state and federal, are certified in CPR and First Aid, as well as bonded and insured. Employees must complete a minimum 8 hours of initial training before providing care in addition to demonstrating competency. Personal care attendants complete a minimum 8 hours of training annually. All employees are trained in Elder Abuse Prevention and are mandated reporters.

Employees are supervised by the agency. The agency conducts frequent in-home supervisory visits to ensure quality. Employees are supervised 24 hours a day 7 days a week.

In Home Care – A safe cost effective approach

Services are provided by the hour. Hourly rates range from \$17.00 to \$25.00 an hour. Included in these rates are all state and federal taxes, bonding and insurance. Agencies are the employer of the personal care attendant and are 100% responsible for all costs related to the employee. This reduces the risk of inviting a stranger into your home.

Payment Sources Include

- Private Pay
- Veteran's Administration
- Community Based Waiver program
- Long-term care insurance
- Nevada Medicaid
- Respite Grants

Standard Services

- Assistance with bathing and personal care
- Preparation of healthy meals
- Light Housekeeping
- Transportation
- Any other minor needs related to the maintenance of personal hygiene
- Grocery shopping
- Customized schedules
- Medication Reminders
- Companionship
- Laundry/linens

Please contact your area Agency to Provide Personal Care Services in the Home provider to find out what services they can offer your loved one.

Nevada State Health Division Bureau of Health Care Quality and Compliance

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Developed in association with the Personal Care Agency Advisory Committee of Nevada

Bureau of Health Care Quality and Compliance <http://health.nv.gov/HCQC.htm>

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