Division of Public and Behavioral Health SKILLED NURSING ADVISORY COUNCIL MEETING (SNAC) Draft Meeting Minutes Date: Tuesday, March 6, 2018 Time: 3:30 p.m. <u>MEETING LOCATIONS</u>

Videoconference to:

Division of Public and Behavioral Health	Division of Public and Behavioral Health
727 Fairview Drive, Suite E	4220 South Maryland Parkway, Building D, Rm 810
Carson City, Nevada 89701	Las Vegas, Nevada 89119

NOTE: SOME ADVISORY COUNCIL MEMBERS MAY ATTEND IN LAS VEGAS AGENDA ITEMS MAY BE TAKEN OUT OF ORDER, COMBINED FOR CONSIDERATION, AND/OR REMOVED FROM THE AGENDA AT THE CHAIRPERSON'S DISCRETION

Member attendees:

Hope Enad, Desert Care Facilities, Co-Chair North (teleconference) Donna Thorson, HealthInsight, Co-Chair South (Las Vegas) Robin Gillis, Harmony Manor/Humboldt General Hospital (teleconference) Joan S. Hall, Nevada Rural Healthcare Partners (Carson City) Bina Hribik-Portello, Royal Springs HealthCare and Rehab (teleconference) Denise Selleck, Nevada Healthcare Association (teleconference) Anthony J. Morella, Lake Mead Health and Rehabilitation (teleconference)

Absent: Brady B. Flygare, Desert Care Facilities Daniel Mathis, Pure Care Living

Ex officio Member: Robert Kidd, Perry Foundation (Las Vegas)

Others attending in Las Vegas, Carson City or through teleconference

Anna Olsen Figueroa, Social Services Manager, Home and Community Based Waiver Program (teleconference) Mark Bain, Silver Hills Senior Care Kamisha Causey, Nevada Public Health Roxie Rourie, LV Medicaid District Office Doug Hopkins, Administrator, Rosewood Mark Dain, Administrator, Silver Hills Health Care Center Kamisha Causey, HCQC Makin Roy, Medicaid District Office Nathan Orme, HCQC Nenita Wasserman, HCQC

The Chair announced there was a quorum and convened the meeting at 3:30 p.m.

Approval of meeting minutes from September 5, 2017

JOAN HALL MOVED TO APPROVE THE MEETING MINUTES OF SEPTEMBER 5, 2017. MOTION WAS SECONDED BY DENISE SELLECK. MOTION PASSED UNANIMOUSLY. DONNA THORSON ABSTAINED.

Membership - Reappoint Daniel Mathis as a member

Since Daniel Mathis was not at the meeting, there was no action taken on this item.

Membership terms to be renewed that are expiring June 2018:

Donna Thorson Bina Hribik-Portello Hope Enad Joan S. Hall Denise Selleck

Everyone agreed to continue to serve another two years on the advisory council. There was no public comment on this item. No one was opposed.

Bureau Topics – Jeanne Hesterlee, Health Care Quality and Compliance (HCQC) **Discussion regarding license renewal document.**

M. Jeanne Hesterlee explained that renewal license stickers that are located on your license have been printed so that they cannot be copied. If you need to provide proof that you are licensed, please go to <u>myhealthfacilitylicense.nv.gov</u> go to the website and from there you can look up your license and print it from there. She commented some insurance companies are requiring proof so she wanted to bring that to their attention.

Nathan Orme said that HCQC is conducting public workshops as they relate to proposed regulations. If they are developing a regulation, they are sending out notices through CLICs. He said to be sure that all your email addresses are updated so you receive notification. If you have any topics of interest, he will post it to the HCQC Facebook page. He said if you have any questions or concerns regarding the skilled nursing website, please send him an email at <u>nkorme@health.nv.gov</u>. M. Jeanne Hesterlee said they are working on a setting a webinar regarding the long-term process. Nathan Orme added that there will be room for 75 attendees in the north and south and will be sending out the information. He is also doing a post survey "survey" which asks how the HCQC staff after a survey is conducted. It will be part of the letter that is sent out with the Plan of Correction (POC).

Carol Eastburg noted that she would be having a class on March 28 regarding the CASPER Report.

Discussion on topics for legislative update, blog/education/fact sheets and other updates -

Nathan Orme, Education and Public Information Officer commented that public workshops are being held regarding regulations that are being developed as a result of bills related to health facilities. He reminded everyone to make sure that their email address is correct in CLICs and on the Listserv to ensure they receive notification.

Updates related to skilled nursing facilities from Aging and Disability Services Division – *Jennifer Williams Wood (ADSD)*

There was no update on this item.

Discussion regarding National Healthcare Safety Network (NHSN) Kimisha Causey, MPH, Health Program Specialist II, Department of Health and Human Services.

Donna Thorson asked her to discuss the process to help. Lisa called and did a personal webinar one on one which was very helpful for my situation. He is trying to get his second person signed up which has been a challenge just trying to get someone to sign off on it. It has to be notarized, specifically Wells Fargo will not notarize call which requires a judgement call and refuse to notarize it.

Brady Flygare said he experience the same thing at his building in Mesquite.

Donna Thorson asked how many buildings are aware that. One of the members suggested that two people per building be trained.

Home Based and Community Waiver Information. Anna Olsen Figueroa, Social Services Manager, Home and Community Based Waiver Program, noted that her agency provides help with five different programs. The HCBW provides non-medical services to older persons to help them maintain independence in their own homes as an alternative to nursing home placement. Two of them funded by Medicaid and the other three programs are funded by state dollars. She reviewed the five programs, who they serve and the financial criteria as well as other eligibility requirements that are required.

Anna Olsen Figueroa commented that HCBW services can include the following non-medical services:

Case Management - Assistance by a licensed social worker in determining the needs of the client, arranging and monitoring services.

Personal Care

Assistance with personal care. Which includes:

- Bathing
- Grooming
- Toileting
- Transferring/Ambulating
- Dressing
- Eating
 - Homemaker

Assistance with:

- Meal Preparation
- Light Housekeeping
- Laundry
- Shopping
 Social Adult Day Care

Provision of supervision and activities in an Adult Day Care center for 4 or more hours per day on a regularly scheduled basis, for one or more days per week, in an outpatient setting.

Adult Companion

Non-medical care, supervision and socialization in the senior's home to provide temporary relief for the primary caregiver.

Personal Emergency Response System (PERS)

Electronic device that enables individuals at high risk of institutional placement to secure help in the event of an emergency.

Chore Service

Heavy household tasks, which are intermittent in nature, and may be authorized as a need arises for the completion of a task, which otherwise left undone poses a home safety issue.

Respite

Provides short-term relief up to 24-hours of care for the primary caregiver.

Augmented Personal Care

Augmented personal care provided in a licensed residential facility for groups is a 24-hour in home service that provides assistance for functionally impaired elderly recipients with basic self care and activities of daily living that include as part of the service:

- Homemaker Services
- Chore Services
- Social and recreational programming
- Personal Care Services
- Companion Services
- Medication oversight
- Services that will ensure that residents of the facility are safe, secure, and adequately supervised

To be eligible for services, an individual must meet the following requirements:

- Be 65 years of age or older.
- Be at risk of institutionalization (nursing home placement) if services are not provided (meet Level of Care for nursing home placement).
- Be financially eligible (call for current income guidelines).

Referrals can be made in their offices located in Reno, Elko, Carson City and Las Vegas. They do have a wait list for the different programs.

Discussion regarding National Healthcare Safety Network (NHSN) Kimisha Causey, MPH, Health Program Specialist II, Department of Health and Human Services.

Kimisha Causey said as of 2015 they are required to collect data and do an annual reporting. She has been having difficulty with getting 100 compliance by facilities. She commented there are 42 facilities that are signed up only 12 facilities have provided data. She has been contacting administrators and understands there is a lot of turnover in those roles. Whenever someone leaves, be sure to transfer their role to someone else. There has been too much lag time between reporting.

Donna Thorson asked everyone in the room that are administrators to give some input what can be done to help increase the number of participating facilities. She noted there should be two people at each facility that have the ability to sign onto it.

There was a round table discussion which noted there is difficulty signing up and the primary contact person who receives the notifications and when someone leaves a post, having someone else be able to pick up the task. It was also suggested that they could offer more trainings.

Denise Selleck of NVHCA said if she sends the information to her, she will send it out to all the providers.

Update on upcoming education classes and other items related to skilled nursing, provided by the Perry Foundation: *Robert Kidd, President of the Perry Foundation*

Robert Kidd said he was asked to speak at the Governor's Conference regarding nursing shortage in long-term care. The state has funds to train people and he is asking for letters from providers for what they need and their willingness to hire these people. If you have specific needs, please contact Robert Kidd.

Jeanne Hesterlee said that if they have the letter, it can be distributed through the HCQC Listserv.

Robert Kidd said they have 14 facilities who are participating in the Music Memory class. Self-reported assessments gave high marks. Next steps is to incorporate students to help volunteer and educated with that part of the program.

Jeanne Hesterlee said that high school student might be a good resource for volunteers.

Robin Gillis said that they have done the Music and Memory but would like his facility to be part of his program. Robert Kidd said he would send everything he has and would be happy to have them on board.

Donna Thorson asked if Robert Kidd would like to speak regarding an RA program in Las Vegas and potentially be able to offer it virtually as well but they are in the beginning stages of that. Looking at bring back the medication management to put together for the next legislative session, to get changes regarding mac to employ them.

Topics for the next meeting

Robin Gillis said she would like more information if there is a feeding assistant program available and if it is scrutinized by the state.

Jeanne Hesterlee said she could provide information that would be useful on the feeding assistant program.

Co-Chair DonnaThorson suggested that the Anti-biotic Steward program be discussed.

Public Comment

Donna Thorson said that they are conducting a webinar regarding fall prevention across 18 states. It is a very good presentation. Also working with hospitals for a sepsis toolkit.

Adjournment

The meeting adjourned at approximately 4:45 p.m.