

Do you have ideas
to help improve
Nevada's Nursing
Homes?

Become a patient
and family advisor.



Dear _____,

I would like to invite you to find out more about **becoming a patient and family advisor** at HealthInsight Nevada, the Medicare Quality Improvement Organization for the state.

I think you may have great ideas about how we can improve the health care experience for residents and families.

I hope you are interested in learning more about serving as a patient and family advisor. Please see the back of this card for more information.

Sincerely,



Agency for Healthcare Research and Quality
Advancing Excellence in Health Care • www.ahrq.gov

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Patient and family advisors help us by:

- Sharing stories about their nursing home experience in training sessions for nurses, doctors, and other nursing home staff.
- Helping to create materials and plans for improving health care quality and safety for all residents.
- Providing input on how to improve policies and care practices.
- Giving feedback about their nursing home stay.
- Letting us know what went well and what could be done better.

We are grateful to the residents and families who become advisors.

[Join us!](#)

Guide to Patient and Family Engagement

What skills do advisors need?

Advisors need to:

- Listen and share their opinions respectfully.
- Think about ways to improve health care.
- Work well with others.

You do not need any special qualifications to be an advisor. We will provide any training that you need.

For more information about becoming an advisor, please contact:

Donna Thorson,
Project Coordinator at HealthInsight Nevada
702-933-7327 | dthorson@healthinsight.org

[\[Insert Web site\]](#)

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