

**DIVISION OF PUBLIC AND BEHAVIORAL HEALTH
PERSONAL CARE AGENCIES ADVISORY COUNCIL MEETING**

Minutes

Date: March 15, 2016

Time: 1:30 PM

MEETING LOCATIONS

Videoconference to:

Division of Public and Behavioral Health
Health Care Quality & Compliance
727 Fairview Drive, Suite E
Carson City, Nevada 89701

Division of Public and Behavioral Health
Health Care Quality & Compliance
4220 South Maryland Parkway, Building D, Suite 810
Las Vegas, Nevada 89119

CALL IN NUMBER:775-887-5619 ACCESS CODE 2000

NOTE: SOME ADVISORY COUNCIL MEMBERS MAY ATTEND BY TELECONFERENCE

Roll Call.-

Peter Morris, Bright StarCo-Chair (Carson City)
Laura Coger, Co-Chair (Las Vegas)
Michael DiAsio, Visiting Angels (Las Vegas)
Tammy Sisson, Lend-A-Hand Senior Services (Reno)
Allan Ward, Home Instead Senior Care, (Reno)(teleconference)
Diana Waugh, Sierra Home Healthcare (Reno)
Trace Wolf, A Helping Hand (Las Vegas)

Las Vegas attendees:

Minou Nelson, HCQC
Don Sampson, HCQC
Kimberly Cray, DHCFP
Joni Stumpf, Rainbow Helpers
Deron Fisher, Comfort Hands, LLC
Susan Hirsch, Nevada Senior Services
Shelle Sponseller, Accessible Space
Katrena Ormond Acute Care of Nevada

Carson City attendees:

Adrienne Navarro, DHCFP
Jackie Oberon, DHCFP

Teleconference:

Cheryl Aeriolo, Visiting Angels
Sydney Cusack
Allan Org
Raymond Getner, Happy Health Services
Trace Vistellee, Interim Care and Support
Connie McMullen PCAN
Daniel Mathis, NVHCA

Opening Remarks for Personal Care Agencies Advisory Council meeting.—*Minou Nelson, Health Care Quality and Compliance (HCQC), Division of Public and Behavioral Health (DPBH)*

Minou Nelson introduced herself and Don Sampson. There were no industry updates.

Approval of meeting minutes from December 15, 2015 Personal Care Advisory Council meeting.—*Peter Morris, Co-Chair*

THERE WAS MOTION TO APPROVE THE MINUTES FROM ALLAN WARD. SECONDED BY MICHAEL DIASIO. MOTION PASSED UNANIMOUSLY.

There is no public comment on this action.

Update on Medicaid services that relate to personal care agencies. *Adrienne Navarro, Division of Health Care Financing and Policy (DHCFP)*

Discussion and update on electronic visit verification. – Adrienne Navarro commented that Medicaid is not intending this session to introduce anything on electronic visit verification. However, there is a national bill in Congress, HR2446 to amend Title 19 of the Social Security Act under the Medicaid Act. HR2446 would require the use of an electronic verification system under the Medicaid Program and other purposes. If this passes, Nevada will be mandated to institute this.

Allan Ward asked if the impetus of this bill to reduce fraud, Adrienne Navarro said she did not know but it may be part of it.

Chair Morris said if this passes, it is likely Nevada will have to institute this. He commented as a representative of PCAN, this should reviewed by PCAN and also brought back to this group. .

Deron Fisher, Comfort Hands asked if it would cover just PCAS.

Adrienne Navarro said the bill is very wide range and she has not reviewed all the details of the bill.

Discussion regarding Medicaid Reimbursement increase.

Adrienne Navarro said this was placed on the agenda with a discussion intended. She said there were no updates to give regarding Medicaid Managed Care Expansion. She said her office is just now building the budget to present to the next session. She said that the personal care agencies may want to consider lobbying to get an increase as the labor laws and travel time has changed. She had no suggestions as who to go to lobby regarding this topic.

Deron Fisher asked if there was a mechanism within the agency to see what is feasible for an increase. Adrienne Navarro said that they do have a rates unit and can do an analysis. There has not been an area that they have identified at this time.

Chair Peter Morris asked who governs the rates that Medicaid. Adrienne Navarro explained the Nevada Legislature approves those rates.

Michael DiAsio suggested that other attendees consider joining Personal Care Agencies of Nevada (PCAN) who will help lobby for increases.

Susan Hirsch of Nevada Senior Services said that she would like to also encourage everyone in attendance to join PCAN. The topic of rates is affecting other types of care such as adult day care. The rate structure is set through the Governor's budget and then goes before the Nevada Legislature. She commented there is a Legislative Subcommittee on Senior Citizens and encouraged everyone to testify under public comment. This could advocate for a rate increase. The other topic that is of interest is managed care.

Nevada Medicaid is holding listening sessions which you can go to: dhcfp.gov website. You can also subscribe to a listserv to get updates on the managed care. A vendor will be hired to do some information to gather some research and what will be the best direction for Nevada to move to.

Adrienne Navarro commented that Nevada Medicaid is in the process of doing a revalidation project needs to be done by August 31, 2016. You will need to do this or your contract will automatically end.

Updates from the Nevada Health Care Association.-Daniel Mathis, NVHCA

Daniel Mathis thanked for being included in this group. NVHCA discharges 16,000 plus patients into the community. The average length of stay is 22 days for a patient. NVHCA would like to collaborate with PCAs regarding education to benefit PCAs for hires. Also any suggestions for the skilled nursing facilities to do a better job working with PCAs would be welcomed. The other topic he mentioned was the AB 242 – Subcommittee to conduct a Study of Postacute Care in Nevada. He commented that April 6, 2016 is the third meeting. A solicitation of recommendations for possible consideration by the Subcommittee was sent out on February 23, 2016. The deadline for this group to send in their recommendations with applicable background information is by Friday, March 18, 2016. An increase rate request would be a good recommendation from this group. It is important, as the state ponders, if it will include more patients in the HMO/Medicaid model. Please send your recommendation to:

Attention: Marsheilah Lyons, Chief Principal Research Analyst
Research Division, Legislative Counsel Bureau
401 South Carson Street, Carson City, NV 89701
(email: mlyons@lacb.state.nv.us)

Update from PCAN regarding fact sheet Peter Morris, Chair

Peter Morris, Chair said it was suggested that PCAN make a list for the dos and don'ts for possible ISOs. He said he it was briefly discussed at the last PCAN Meeting but he was unable to attend. This item will be carried forward to the next meeting and will have an update then.

Discussion of policy for best practices; skilled and unskilled staff and the law related to expanding responsibilities. Don Sampson, HCQC

Don Sampson said he is the trainer for PCAS. He was asked to comment on the differences of a ISO and a PCA. There were many people on the phone so it was decided that he would distribute the PowerPoint by email to everyone.

Don Sampson said that licensing of PCA agencies began in 2008. At that time the law was put into effect, January 30, 2008 and there were about 81 agencies that were licensed. The PowerPoint Don Sampson presented is posted on the web and gives a summary of everything reviewed.

http://dpbh.nv.gov/Reg/HealthFacilities/Advisory_Councils/

ISOs were licensed in January 2014. Before that, they were managed by Aging and Disability Services. A check list was developed. ISOs are one of the most complex inspections and there are currently 18 that are licensed.

Peter Morris said PCAs are responsible for making sure the staff have cpr and those types of trainings. He asked if ISOs have the same requirement. Don Sampson said the 16 hours of training, some of that applies but the main focus is do they have the training for the specific skill that the client requires. It is not quite the same as a pca. Regarding the skilled and unskilled, that is where an individual caregiver is trained but you cannot just put that person on another patient without the approval of the person

Don Sampson agreed with Allan Ward that there is more oversight from the PCAs than from the ISOs.

Adrienne Navarro said these are two different provider types. Some of the recipients are self-directing their personal care services and within that, training is still required.

Topics for future meetings.- *Peter Morris, Co-Chair*

- Update from PCAN regarding prospective PCAs/ISOs the Fact Sheet

Dates for Future Meetings: June 21, 2016, September 20, 2016 and December 20, 2016

Public Comment (No action may be taken on a matter raised under this item of the agenda until the matter itself has been specifically included on an agenda as an item upon which action will be taken.)

There was no comment under this item.

Adjournment.

This meeting adjourned at approximately 3 p.m.

These minutes were approved at the June 19, 2016 by the full Personal Care Agencies Advisory Council.