

**DIVISION OF PUBLIC AND BEHAVIORAL HEALTH  
PERSONAL CARE AGENCIES ADVISORY COUNCIL MEETING  
AGENDA**

**Date: March 14, 2019**

**Time: 1:30 PM**

**MEETING LOCATIONS**

Videoconference to:

Division of Public and Behavioral Health  
Health Care Quality & Compliance  
727 Fairview Drive, Suite E  
Carson City, Nevada 89701

Division of Public and Behavioral Health  
Health Care Quality & Compliance  
4220 South Maryland Parkway, Building D, Suite 810  
Las Vegas, Nevada 89119

Please use a land line to call in if you are participating by teleconference.

CALL IN NUMBER: 1-888-398-2342 ACCESS CODE 1530727#

NOTE: SOME ADVISORY COUNCIL MEMBERS MAY ATTEND BY TELECONFERENCE  
AGENDA ITEMS MAY BE TAKEN OUT OF ORDER, COMBINED FOR CONSIDERATION, AND/OR  
REMOVED FROM THE AGENDA AT THE CHAIRPERSON'S DISCRETION

**1. Roll Call.**

Michael DiAsio, Visiting Angels, Co-Chair  
Rori Lee, Home Instead, Co-Chair  
Laura Coger, Positive Options Consulting  
Tessa Garcia, Absolute Life  
Peter Morris, Bright Star Health Care  
Tammy Sisson, Lend-A-Hand Senior Services  
Allan Ward, Home Instead Senior Care  
Diana Waugh, Sierra Home Healthcare

**2. Opening Remarks for Personal Care Agencies Advisory Council meeting.-M. Jeanne Hesterlee, Health Care Quality and Compliance (HCQC), Division of Public and Behavioral Health (DPBH)**

**PUBLIC COMMENT  
FOR POSSIBLE ACTION**

**3. Approval of meeting minutes from September 11, 2018 Personal Care Advisory Council meeting.- Michael DiAsio, Chair -Chair**

**PUBLIC COMMENT  
FOR POSSIBLE ACTION**

**4. Updates from the Bureau of Healthcare Quality and Compliance.**

A) Updates regarding personal care agencies- M. Jeanne Hesterlee  
B) Update by Nathan Orme, Education and Public Information Officer, HCQC

**5. Update on Medicaid services regarding on electronic visit verification and other personal care agencies related issues. Kirsten Coulombe, Division of Health Care Financing and Policy (DHCFP)**

6. **Industry Updates and Issues (All participating agencies)** *Michael DiAsio, Chair*
7. **Topics for future meetings.**
8. **Dates for Future Meetings:** September 10, 2019
9. **Public Comment** (No action may be taken on a matter raised under this item of the agenda until the matter itself has been specifically included on an agenda as an item upon which action will be taken.)
10. **Adjournment.**

AGENDA POSTED AT THE FOLLOWING LOCATIONS:

Nevada State Library, 100 Stewart Street, Carson City, NV  
Washoe County Health District, 1001 East 9<sup>th</sup> and Wells, Reno, NV  
Division of Public and Behavioral Health, 4220 S. Maryland Parkway, Suite 810, Bldg. D, Las Vegas, NV  
Grant Sawyer State Office Building, 555 East Washington Street, Las Vegas, NV  
Bureau of Early Intervention Services, 2667 Enterprise Road, Reno, NV  
Division of Public and Behavioral Health, 4150 Technology Way, Carson City, NV  
Emergency Medical Services, 1020 Ruby Vista Drive, Suite 310, Elko, NV  
Division of Public and Behavioral Health, 727 Fairview Drive, Carson City, NV

On the Internet at the Nevada State Division of Public and Behavioral Health website:

[http://dpbh.nv.gov/Reg/HealthFacilities/Advisory\\_Councils/](http://dpbh.nv.gov/Reg/HealthFacilities/Advisory_Councils/)

In the event of videoconference technical difficulties, the meeting may be conducted by teleconference from the same locations. We are pleased to make reasonable accommodations for members of the public who are disabled and wish to attend the meeting. If special arrangements are necessary, please notify Nenita Wasserman, Division of Public and Behavioral Health at 727 Fairview Drive, Carson City, Nevada 89701 or by calling 775/684-1033 or by email [nwasserman@health.nv.gov](mailto:nwasserman@health.nv.gov) before the meeting date. Anyone who wants to be on the advisory council mailing list can sign up on the listserv at the following website: <http://dpbh.nv.gov/Reg/HealthFacilities/dta/Lists/Listservs/>

If special arrangements are necessary, or if you need supporting documents for this meeting, please notify Nenita Wasserman, Division of Public and Behavioral Health, at 775-684-1033. Supporting material will be available for the public at the following locations at: 727 Fairview Drive, Suite E, Carson City, Nevada, or 4220 So. Maryland Parkway, Suite 810, Bldg. D, Las Vegas. VC122742