

PERSONAL CARE AGENCIES ADVISORY COUNCIL MEETING

Date: December 16, 2014

Time: 1 PM

MEETING LOCATIONS

Videoconference to:

Division of Public and Behavioral Health
Health Care Quality & Compliance
727 Fairview Drive, Suite E
Carson City, Nevada 89701

Division of Public and Behavioral Health
Health Care Quality & Compliance
4220 South Maryland Parkway, Building D, Suite 810
Las Vegas, Nevada 89119

CALL IN NUMBER: 888-398-2342 ACCESS CODE 1530727

NOTE: SOME ADVISORY COUNCIL MEMBERS MAY ATTEND BY TELECONFERENCE

AGENDA ITEMS MAY BE TAKEN OUT OF ORDER, COMBINED FOR CONSIDERATION, AND/OR REMOVED FROM THE AGENDA AT THE CHAIRPERSON'S DISCRETION

1. Opening Remarks for Personal Care Agencies Advisory Council meeting – *Julie D. Bell, Division of Public and Behavioral Health*

PUBLIC COMMENT

2. Election of Co-Chairpersons; *M. Jeanne Hesterlee, Health Care Quality and Compliance, Division of Public and Behavioral Health*

PUBLIC COMMENT
FOR POSSIBLE ACTION

3. Select members for Personal Care Agencies Advisory Council

PUBLIC COMMENT
FOR POSSIBLE ACTION

4. Update on Division of Public Behavioral Health, Health Care Quality and Compliance - *Jeanne Hesterlee, and Julie D. Bell, Health Care Quality and Compliance, Division of Public and Behavioral Health*

PUBLIC COMMENT

5. Cost of change of location application. The cost of doing a change of location (\$250 for a suite change) vs. the cost for a change of location out of the same complex (full initial fees) will be discussed. *M. Jeanne Hesterlee, Health Care Quality and Compliance, Division of Public and Behavioral Health*

PUBLIC COMMENT

6. Update from Aging and Disability Services Division. Tammy Stricker

PUBLIC COMMENT

7. Industry Updates and Issues (All participating agencies)

- a. Unlicensed operator complaints (Tammy Sisson)
- b. Media Campaign Ideas and suggestions (the membership was asked to bring to the table ideas of what material/message they would like included in a media campaign).
- c. Personal Care Agencies customer monitoring program (Allan Ward)
- d. Other industry related issues – General Discussion, M. Jeanne Hesterlee
- e. Aging and Disability Services Division Update, Tina Gerber, Deputy Administrator

PUBLIC COMMENT

8. Updates for Nevada Health Care Association (NVHCA) *Daniel Mathis, NVHCA*

PUBLIC COMMENT

9. Future meeting dates for 2015 include: 3/17/2015; 6/16/2015; 9/15/2015; 12/15/2015

PUBLIC COMMENT

10. Public Comment (No action may be taken on a matter raised under this item of the agenda until the matter itself has been specifically included on an agenda as an item upon which action will be taken.)
11. Adjournment.

AGENDA FAXED OR EMAILED FOR POSTING AT THE FOLLOWING LOCATIONS:

Nevada State Library, 100 Stewart Street, Carson City, NV
Washoe County Health District, 1001 East 9th and Wells, Reno, NV
Division of Public and Behavioral Health, 4220 S. Maryland Parkway, Suite 810, Bldg. D, Las Vegas, NV
Grant Sawyer State Office Building, 555 East Washington Street, Las Vegas, NV
Bureau of Early Intervention Services, 2667 Enterprise Road, Reno, NV
Division of Public and Behavioral Health, 4150 Technology Way, Carson City, NV
Emergency Medical Services, 1020 Ruby Vista Drive, Suite 310, Elko, NV
Division of Public and Behavioral Health, 727 Fairview Drive, Carson City, NV

On the Internet at the Nevada State Division of Public and Behavioral Health website: <http://www.health.nv.gov>

In the event of videoconference technical difficulties, the meeting may be conducted by teleconference from the same locations. We are pleased to make reasonable accommodations for members of the public who are disabled and wish to attend the meeting. If special arrangements are necessary, please notify Nenita Wasserman, Division of Public and Behavioral Health at 727 Fairview Drive, Carson City, Nevada 89701 or by calling 775/684-1033 before the meeting date. Anyone who wants to be on the advisory council mailing list can sign up on the listserv at the following website: <http://health.nv.gov/HCQC.htm>

If special arrangements are necessary, or if you need supporting documents for this meeting, please notify Nenita Wasserman, Division of Public and Behavioral Health, at 775-684-1033. Supporting material will be available for the public at the following locations at: 727 Fairview Drive, Suite E, Carson City, Nevada, or 4220 So. Maryland Parkway, Suite 810, Bldg. D, Las Vegas.