

**DIVISION OF PUBLIC AND BEHAVIORAL HEALTH
ASSISTED LIVING ADVISORY COUNCIL MEETING
DRAFT SUMMARY MINUTES**

Date: October 17, 2017

Time: 10 AM

Meeting locations Videoconference to:

Division of Public and Behavioral Health Bureau of
Health Care Quality & Compliance
727 Fairview Drive, Suite E
Carson City, Nevada 89701

Division of Public and Behavioral Health
Bureau of Health Care Quality & Compliance
4220 South Maryland Parkway, Building D, Suite 810
Las Vegas, Nevada 89119

CALL IN NUMBER: 1-888-398-2342 Access Code 1530727

NOTE: SOME BOARD MEMBERS MAY ATTEND IN LAS VEGAS AGENDA ITEMS MAY BE TAKEN OUT OF ORDER, COMBINED FOR CONSIDERATION, AND/OR REMOVED FROM THE AGENDA AT THE CHAIRPERSON'S DISCRETION

Linn Thome, Co-Chair, took roll call and announced there was a quorum present. The meeting Roll call. *Co-chair*

Las Vegas ALAC Members:

Linn Thome, Merrill Gardens, Co-Chair
Wendy Knorr, Atria Senior Living
Julie Liebo, Lakeview Assisted Living & Memory Care
Jeremy Thomson, Morris Polich and Purdy, LLP
Dora Valentin Tompkins, Angel Care Residential Home

Carson City ALAC Members:

Paul Bailey, Bailey's Group Home
Chris Mirando, RFA, Majestic Management of Pahrump, Inc.
Vangie Molino, Vista Adult Care
Diane Roberts, Washoe County
Gina Stutchman, Arbors Memory Care
Patrick Ward, Carson Valley Senior Living

Ex Officio Member:

Robert Kidd, CEO, Perry Foundation

Excused

Dan Allmett, Mason Valley Residence, Co-chair
Shawn McGivney, Tender Loving Care Senior Residence
Julie Peterson, Vintage Park
Margaret McConnell, BELTCA
Simona Cocea, Nevada Memory Care

Others attending in Carson City

Nancy Oberson
Nathan Orme

Approval of minutes for the meeting of April 18, 2017. *Linn Thomé Co-Chai*

THERE WAS A MOTION TO APPROVE THE MEETING MINUTES OF APRIL 18, 2017.
THERE WAS A SECOND TO THE MOTION. MOTION PASSED UNANIMOUSLY.

Make recommendations for renewal of two-year terms as member of ALAC.

Vangie Molino, Vista Adult Care – term expires October 2017

A MEMBER MADE A MOTION TO RENEW VANGIE MOLINO'S TERM. SECONDED BY GINA STUTCHMAN. MOTION PASSED UNANIMOUSLY.

Health Care Quality and Compliance update:

Legislative updates

Steve Gerleman commented that the passage of SB 324 -Summary – Authorizes employees of certain facilities and organizations to check vital signs and provide related services. This bill will affect five facility types. There will be public workshops held soon for the regulatory changes that are as result of laws passed from the 2017 Legislative Session.

Nathan Orme, Education and Public Information Officer, HCQC noted that for updating your address in the CLICS, just go to your web browser myhealthfacilitylicense.nv.gov and it will redirect you.

Diane Roberts said that they received notification from Paul Shubert that the language in check box number 4 would be more in sync with the technical bulletin for the medication management. She said that they are still waiting for that to be updated so that the in-house trainers will sign back up.

Emergency Medical Services issues that affect assisted living facilities.

Mike Bologlu, EMS Field Representative II 775-687-7574
4150 Technology Way, Suite 101
Carson City, NV 89701

Michael Bologlu on behalf Chad Westom, Bureau Chief, Emergency Medical System (EMS)
He said there was an issue at a facility about professional and nonprofessional conduct.

Gina Stutchman explained that part of the issue being experienced is not all the EMTs understand the differences between skilled nursing and assisted living. She explained that they call emergency services a lot and commented that they have a large population with dementia. She said that we receive the comment that why don't you restrain them but we are refrained from doing that. There is frustration on their part because they are getting called a lot. By law they are not allowed to do medical assessments which results in a lot of calls with no transport. Some type of communication between HCQC and emergency medical services. There have been remarks that they risk their lives running intersections to come for these calls.

Michael Bologlu asked if there is written law that you are required to call 911. He commented accidents happen, people fall, unfortunately they will be receiving calls - code 2 and code 3 and so that is on their own as well. He explained they can investigate any EMS crews who expose or use unprofessional conduct, berating or belittling, critical remarks, berating, unprofessional, emergency service, unreasonable care, which inflicts pain on the patient, habitual intemperance and abandonment, negligence. He noted his office has protocols in place and welcomed calls to his office if anyone has any questions. If an agency falls out of protocol, they can take steps to fix that issue. He stated that they need to have the issue thoroughly documented and participants will be interviewed on both sides. All EMS agencies must report data and can look at what was reported. If they can get any patient damage or anyone acting unprofessionally it falls under NAC.

Several members noted the challenges they were experiencing. Patrick Ward added that they have the same frustrations and that all the facilities in Douglas County met with the Douglas County fire district and explained the challenges of not being able to restrain patients under memory care and built a

relationship so that it was a cooperative effort. They developed something from each group representing the community on what they can and cannot do to help the EMTs understand the differences. This was one step in a small area to come up with something.

Gina Stutchman said she was not seeing obscene abuses. Trying to facilitate a positive relationship 95 percent of it is a positive experience. The time it is not, it usually is from them not understanding the difference.

Michael Bologlu asked if there was a case study done of the investigation. He said people die when they fall and that is why the ems agency is being called. He left his business cards, and requested members to send him some information about mental health and some of the issues. He can send out an announcement on the Listserv.

Update on Centers for Medicare and Medicaid Services (CMS) settings and changes related to assisted living. *Nicole Bastien, Division of Health Care Financing and Policy (DHCFP)*

No discussion under this item.

Updates from the Aging Disability and Services Division that relate to assisted living. *Jennifer Williams-Woods, State Long Term Care Ombudsman*

No discussion under this item.

Home Based and Community Waiver Information. *Anna Olsen-Figueroa, Social Services Manager, Home and Community Based Waiver Program*

No discussion under this item.

Assisted Living Industry updates. *Linn Thomé Co-Chair*

Board of Health did approve nurses overseeing CLIA but it does not apply to assisted living.

- Discussion on current trends.
- Regulatory Issues/Concerns from the Providers' Prospective
- Successes deserving recognition.

Discuss and make recommendations of topics for Administrator to take the State Board of Health
Linn Thomé, Co-Chair

No suggestions under this item.

Report on assisted living related programs at Perry Foundation. *Robert Kidd, President and CEO, Perry Foundation*

Robert Kidd, President and CEO, Perry Foundation, thanked everyone who attended the recent summit. He said that they just finished up all Bravo Zulu workshops and received a lot of positive feedback.

Regarding medication management, they will not allow an addendum to be able to have accreditation for that so they have to wait until May 2018 to be able to meet the CPE requirement. They are getting ready to go live with the online training platform. There is an on demand webinar that will be available for this assisted living training program. There are many different courses that are all CEU training courses. A lot of this is already created but customize webinars and entertain any kind of topic that the group would like. These are all approved classes on a national level by NABS and the State of Nevada recognizes that. The training requirement is eight hours for Alzheimer's.

Public Comment (No action may be taken on a matter raised under this item of the agenda until the matter itself has been specifically included on an agenda as an item upon which action will be taken.)

Adjournment.

The meeting adjourned at approximately 11:30 a.m.

DRAFT