#### DIVISION OF PUBLIC AND BEHAVIORAL HEALTH ASSISTED LIVING ADVISORY COUNCIL MEETING MEETING MINUTES Date: October 18, 2016

Time: 10 AM

Meeting locations Videoconference

to:

Division of Public and Behavioral Health Bureau of Health Care Quality & Compliance 727 Fairview Drive, Suite E Carson City,Nevada 89701 Division of Public and Behavioral Health Bureau of Health Care Quality & Compliance 4220 South Maryland Parkway, Building D, Suite 810 Las Vegas, Nevada 89119

#### Las Vegas ALAC Members:

Linn Thome, Merrill Gardens, Co-Chair Wendy Knorr, Atria Senior Living Julie Liebo, Lakeview Assisted Living & Memory Care Julie Peterson, Vintage Park Jeremy Thomson, Morris Polich and Purdy, LLP (teleconference) Dora Valentin Tompkins, Angel Care Residential Home

#### **Excused:**

Simona Cocea, Nevada Memory Care Margaret McConnell, BELTCA Shawn McGivney, Tender Loving Care Senior Residence

#### **Other Las Vegas attendees:**

Don Sampson, HCQC

#### **Other teleconference attendees:**

Connie Johnson, Nevada Veterans Department

#### **Carson City ALAC Members:**

Dan Allmett, Mason Valley Residence, Co-chair Paul Bailey, Bailey's Group Home Chris Mirando, RFA, Majestic Management of Pahrump, Inc. Vangie Molino, Vista Adult Care Diane Roberts, Washoe County Gina Stutchman, Arbors Memory Care Patrick Ward, Carson Valley Senior Living

## Approval of minutes for the meeting of July 19, 2016. *Dan Allmett, Co-chair* **THERE WAS A FIRST AND SECOND TO THE MOTION TO APPROVE THE MEETING MINUTES OF THE ASSISTED LIVING ADVISORY COUNCIL FOR JULY 19, 2016. MOTIO PASSED UNANIMOUSLY**

#### Renewal of two-year terms as members of ALAC

- Linn Thomé
- Diana Roberts
- Margaret McConnell Vote delayed until the next meeting

#### LINN THOME AND DIANA ROBERTS ANOTHER TWO YEAR TERM. MOVED BY. SECONDED BY. MOTION PASSED UNANIMOUSLY.

Linn Thome, Merrill Gardens

## LINN THOME WAS NOMINATED TO BE THE VICE CHAIR FOR THE SOUTH. IT WAS MOVED AND SECONDED. MOTION PASSED UNANIMOUSLY.

### Health Care Quality and Compliance updates:

Top ten tags for assisted living facilities.

- 1. Resident file NRS 441A Tuberculosis
- 2. Medication/OTCs, Supplements, Change Order
- 3. Personnel File NAC 441A / Tuberculosis
- 4. Personnel File Background Check
- 5. Health and Sanitation Maintain Int/Ext
- 6. Medication Storage
- 7. Elder Abuse Training
- 8. Medication
- 9. Periodic Physical examination of a resident
- 10. Permits Comply with NAC 446 on Food Service

Don Sampson reviewed the top ten tags for assisted living facilities.

## Medication Administration approval process update:

After some discussion with Bureau Chief Paul Shubert, the decision to reopen the Medication Management Program was made. Don Sampson noted there are currently 35 group medication management programs. The individual staff person who is in charge is Maria Lingat Collier. The policy has been approved for this program and some documents are still pending revision.

In response to Diane Roberts who asked for a copy of the policy, Don Sampson said once it is approved and assigned a number, a technical bulletin summarizing the policy will be distributed to everyone.

A member asked if the required training will remain the same. Don Sampson, said he is reviewing instructors that have problems which takes manpower to investigate. There are approximately 1300 complaints a year that have to be investigated.

As a proctor, one of the members said that 16 hours is not enough to teach medication management.

Don Sampson said he appreciates the feedback. Someone that is a layperson that has only 16 hours of training is not enough. He explained to require more hours would require a legislative change and he will pass this onto the proper people but the division is only allowed so many items to recommend changes to the legislature.

Diana Roberts said she would like to see more education. She does education in the north and commented that the administrator and wellness director do not pay attention to her yet they receive a "D Grade." She recently had a below average facility that she refuses to go back to. Much of the responsibility is on the administrator, not the med tech.

Gina Stutchman said it has been really frustrating for us not to access the grades on the web. She requested instruction on how to get to the consumer tool section by email.

Jeanne Bishop Parise from Park Place, commented that there are a number of fines and sanctions which were over 100,000 on the facility scores when there was a previous owner. She asked at what point do those fall off. There has been a change of ownership. It was the same owners for 20 years and now the new company for the last four years.

Don Sampson said he would have to ask Jeanne Hesterlee, the manager of that program and will get back to you on that.

## Education and Informational Assisted Living Topics. Nathan Orme, Education & PIO

Nathan Orme said that part of his role as Education and Public Information Officer is to address a few of the issues which includes improving communications. He said he can always use input from ALAC members on what areas you cannot find on the HCQC website, improvements need on ALAC web page, and any other suggestions they may want to give.

Continuing, Nathan said that it is time to renew licenses and he has inserted videos and PowerPoint to help providers with the renewal process. The website is the main portal of information. Assisted living is part of the nonmedical listserv.

Nathan Orme is the person responsible for the information on the website for the CLICS program.

## **Update on Centers for Medicare and Medicaid Services (CMS) settings and changes related to assisted living.** *Crystal Wren, Division of Health Care Financing and Policy (DHCFP)*

Crystal Wren commented a lot of the public was not aware that the transition plan for CMS was out. She commented that once the strategic plan is approved, they will be working to get through everything. She noted the state is not behind or ahead, just moving forward.

If anyone has additional questions, please contact Crystal Wren at Crystal.wren@dhcfp.nv.gov

## Updates from the Aging Disability and Services Division that relate to assisted living.

Jennifer Williams-Woods, State Long Term Care Ombudsman said there are two staff openings in Reno and Carson City. Two new staff in Las Vegas who will join on Monday who will go out with current staff to look at facilities. It is a goal to go to skilled facilities and homes with individual care (HIRC) homes quarterly. They are trying to acquire a separate helpline for just the ombudsman program. Once that is up and running, she will share that information with ALAC members.

#### Home Based and Community Waiver Information.

Anna Olsen-Figueroa, Social Services Manager, Home and Community Based Waiver Program gave an update and commented that an elderly waiver is for ages 65 and above as well as the group home. Recipients need to have Medicaid and packets submitted to Medicaid for approval. Her office continues to process referrals and there is a wait list for these services.

She explained the disable waiver is for individuals at age 18 and above – individuals who need inhome services. Additional programs her office provides is in home Personal Assistance Program for 18 and above who may not qualify for Medicaid but the main focus is to help maintain independence and to remain in their own home.

# Assisted Living Industry updates. Discussion on current trends, legislative issues related to assisted living.

Shawn McGivney, Nevada Assisted Living Organization requested to be more involved in the medication management program and to be made aware of things that are coming before the legislature. The other issue regarding regulations, there is a narrow opportunity with the post acute care study and NALA is working with them to try to get regulation changes through – there are two bdrs and would like to see as part of the process to have the ALAC to share bdrs to collectively put things through.

## Adjournment

There being no further business before the ALAC, the meeting was adjourned at approximately 11:55 a.m.