

NEVADA STATE DIVISION OF PUBLIC AND BEHAVIORAL HEALTH  
**ADULT DAY CARE ADVISORY COUNCIL**

**MEETING MINUTES**

**Date: May 23, 2019**

**Time: 9 AM**

**MEETING LOCATIONS**

Videoconference to:

Division of Public and Behavioral Health  
Health Care Quality & Compliance  
727 Fairview Drive, Suite E  
Carson City, Nevada 89701

Division of Public and Behavioral Health  
Health Care Quality & Compliance  
4220 South Maryland Parkway, Building D, Suite 810  
Las Vegas, Nevada 89119

Chris Vito, Nevada Adult Day Healthcare Centers, Chair  
Jeffrey Klein, Vice Chair  
Emily Buntin, Carson Valley Adult Day Club  
Howard Chin, New Life Adult Day Health Care Center

**Attending by teleconference:**

Jeff Dold, More to Life Adult Day Health Center, LLC  
Kathy Posada, Baby Boomer's Activities Club  
Diane Ross, The Continuum  
Patrick Brumley, Washoe County

**Others attending:**

Arnaldo Ferner  
Carole Frye  
Charlene Cafreros  
Gloria Cruz  
Dan Howland, RTC  
Les Jacobs  
Nathan Orme, HCQC  
Romeo Parvel  
Rambo and Mazichu Pizan  
Katushka Posach  
Don Sampson, HCQC  
Arneva D. Smith, DHCFP  
Nenita Wasserman, HCQC

**Approval of minutes from the February 28, 2019 meeting. *Chris Vito, Chairperson***

THERE WAS A MOTION AND A SECOND TO APPROVE THE MEETING MINUTES OF  
FEBRUARY 28, 2019. MOTION PASSED UNANIMOUSLY.

## **Bureau Topics – Health Care Quality and Compliance Education and Informational Adult Day Care Topics.**

### **Top Ten Tags – Dorothy Sims, HCQC**

Don Sampson, HCQC explained the adult day care centers are inspected approximately every five years so the number of tags are decreasing. He suggested that HCQC share new tags for the new complaints that may come in as this report does not show real time numbers.

#### **Adult Day Care Centers Top 10 Deficiencies From 01/16/16 to 05/19/19**

During this time, there were 53 surveys representing 27 providers.

1. Tag 170 – Services of Food; Dietary Consultants – *outdated food, improper storage of cooking utensil (stored on side of oven), improper holding temperature of cooked foods, inadequate concentration for sanitizer solution, food not dated, kitchen equipment/storage areas not cleaned.*

This deficiency was cited 7 out of 53 surveys.

2. Tag 056 – Director and Employees – Physical Exams – *failed to ensure pre-employment physical examination was completed prior to start date.*

This deficiency was cited 6 out of 53 surveys.

3. Tag 110 – Requirements for Facility – *failed to ensure bathroom and shower room were free of a sewer smell.*

This deficiency was cited 4 out of 53 surveys.

4. Tag 123 – Plan for Emergencies; Drill for Evacuation – *lack of documentation fire drills was conducted.*

This deficiency was cited 4 out of 53 surveys.

5. Tag 155 – Required Services – *failed to ensure employees were trained to administer first aid and CPR.*

This deficiency was cited 5 out of 53 surveys.

6. Tag 057 – Director and Employees – TB Testing – *failed to obtain annual TB test, failed to obtain 2-step TB test.*

This deficiency was cited 2 out of 53 surveys.

7. Tag 072 – Orientation and Training of Employees – *failed to ensure employees received at least 12 hours of annual training.*

This deficiency was cited 3 out of 53 surveys.

8. Tag 109 – Requirements for Facility – *failed to ensure clients had access to temporary storage to store personal property.*

This deficiency was cited 4 out of 53 surveys.

9. Tag 070 – Orientation and Training of Employees – *failed to ensure employees completed a general orientation of the facility’s programs, policies and services.*

This deficiency was cited 2 out of 53 surveys.

10. Tag 088 – Files Concerning Employees – Periodic Evaluations – *lack of performance evaluations.*

This tag was cited 2 out of 53 surveys.

Educational Topics and Media *Nathan Orme, Education & PIO, HCQC*

Nathan said he has been updating the web and if anyone has suggestions for tips or topics to let him know.

**Medicaid update as it relates to adult day care centers.** *Arneva Smith or Kirsten Coulombe, DHCFP*

Jeffrey Dold noted the revalidation process was time consuming. He asked if there is a video or step-by-step process that could be posted on the web. He was hoping that the data was already in the database which could automatically populate the fields.

Kirsten Coulombe said she was not familiar with the revalidation process. If it would be helpful, she could ask her counterpart to come to the next meeting. The new interchange system has just been uploaded and there are some steps that are streamlined but she will ask someone to join from provider enrollment and do an education item.

Jeffrey Dold commented that the 48 page Revalidation manual had so much information for many agencies it was difficult to figure out what applied just to adult day centers.

Chris Vito said with the state plan, is this more operational issues is the requests for adult day care services change.

Kirsten Coulombe said both, new regulations that CMS have been included, quality measures required from a 2014 regulation. They are playing catchup with regulations instituted by CMS. Some of the providers reached out on how the assessments are done for the nonemergency transportation. Medicaid covers for adult day care through the Elderly Waiver. There are those that are in the area that have a fixed route, they don’t want someone to have a bus pass when they should be riding a different transportation service. She said she was happy that Dan Howland agreed to attend today’s meeting.

Dan Howland, Specialized Services, RTC in Las Vegas said he does work with many of the adult day centers. He said he was familiar with many of the members on this advisory council. He said that they understand this can be a cumbersome process to get clients to and from appointments. He said if the advisory council finds it worthwhile, he would attend future meetings. He said that the RTC has a proven process in conjunction with the Department of Transportation.

Chris Vito said not everything is perfect and things do fall through the cracks. He said his mother goes to adult day care and has mild dementia and is very healthy. She can walk long distances, and she can speak but she does not have a sense of direction. Other providers said that they have clients that have full blown Alzheimer’s, healthy physically but mentally not there and that is some of the frustration that some of the providers have.

Kathy Posada said that according to the federal law that if they can walk and they can get on the bus they do not qualify for your service. She said this situation needs to be addressed and understand that they cannot just be dropped off because of dementia or Alzheimer's because they will get lost. By the time she puts the second appeal, time passed by for them to be eligible. She said she got very upset because the time the second appeal, there are only 30 days that MTM can give the service and the time has passed.

Dan Howland said the RTC needs to fix this process and that they are working on their process everyday. He said you are talking about a person in a wheel chair and doctors, they have limited resources as well. He said they will look to see if they have the cognitive ability to use the transportation. He said he is happy to look at specific situations and comment on it. They have incorporated a new crosswalk at the bus stop so it helps to make sure the clients are safe. They are doing what they can to make sound safe decisions. The information that is provided to us, they will give it some consideration. Dan Howland added that they have very busy times of day, and they are limited on the number of subscriptions and they have to also keep some openings for demand for some people who do not have subscriptions in place. He said he would be happy to give his contact information and the name of the individual and will try to help work out.

Chris Vito said that it really is a case by case basis if the assessor does or does not get it. If the assessor does not see it, please bring it directly to Dan.

Kathy Posada said she is very grateful to Dan for opening his doors but she would not be able to reach him in time for every situation. The problem is by the time she reaches Dan, 60 days has passed.

A member noted that when the holidays come, the subscription riders get cancelled. Dan Howland said he realized that this becomes an issue.

Chris Vito said he everyone has good intentions to take care of our clients. We have to understand that he is looking at it from a transportation point of view and the adult day care centers are looking at it advocating for their clients.

Dan Howland said they could arrange for a client to buy a coupon in advance and they would get a receipt for it. He said he will find out if the coupons expire.

In follow-up he included the link to the para passes that can be purchased online and get a receipt. Please note the 22/46 ride pass is only good for the month it is purchased for. The coupons can be used anytime.

<https://www.rtcnv.com/transit/fare-information/order-passes-online/#ten>

The RTC has put an RFP out for its paratransit service and free time during the month of June will dedicated to evaluating and scoring proposals.

Chris Vito said that everyone has good intentions. He said that they look at a medical point of view and Dan Howland looks at it from a transportation point of view. He said Dan is reasonable and will look at individual situations.

**Industry Update:** *Chris Vito, Chairperson and Jeff Klein, Vice Chair*

Jeff Klein, Vice Chair gave a short overview of legislative bills to be aware of that may or may not pass:

- Senate Bill 312 who have 30 employees or more will require to provide PTO. If you have not read the bill, please read it.
- Minimum Wage bill
- Meals on Wheels rate may be changing.

Jeff Klein said that for those of you that are not members of the National Adult Care Center at the national level, he encouraged people to become members. A membership is a very reasonable cost. The conference is a good opportunity for you to get an education on current issues. October 24-26, 2019 is the annual conference in Minneapolis.

Chris Vito said that everyone needs to get involved as it will affect your business.

**Topics for the next meeting.**

Jeff Klein would like to coordinate a training meeting. There is a statute in the regulations that proper documentation for a test for vital signs is required. This item was tabled to the next meeting.

**Review of Tuberculosis (TB) screening requirement of employees and clients.**

Susan McElhany, DMD, NV Tuberculosis Program Manager reviewed some of the NV Administrative code relating to tuberculosis. TB is not hugely prevalent in the US and the goal is to keep everyone safe. She commented employees and clients have to have a TB test before being admitted to a facility and continued on an annual basis. They must do a skin or blood test. Keep copies of all TB documents for clients and employees on file.

Patrick Cumly in Reno, the doctors are having a QuantiFERON [blood test] instead of a chest xray. Does the QuantiFERON need to be drawn yearly? The doctors are going with the QuantiFERON it may look at more specific items. Susan McElhany said the QuantiFERON is more specific and this blood test seems to be more accurate. If the QuantiFERON is negative, they do not need to take a chest x-ray, which is ultimately up to the provider.

Please reach out to her if a question comes up. She recommends using the Nevada TB program website which is located at:

[http://dphh.nv.gov/Programs/TB/Tuberculosis \(TB\) Prevention, Control and Elimination Program -Home/](http://dphh.nv.gov/Programs/TB/Tuberculosis%20(TB)%20Prevention,%20Control%20and%20Elimination%20Program%20-Home/).

**Public Comment** (No action may be taken on a matter raised under this item of the agenda until the matter itself has been specifically included on an agenda as an item upon which action will be taken.)

**Adjournment.**

There being no further business before the Adult Day Advisory Council, the meeting was adjourned at approximately 10:25 a.m.