

NEVADA STATE DIVISION OF PUBLIC AND BEHAVIORAL HEALTH
ADULT DAY CARE ADVISORY COUNCIL MEETING
SUMMARY MEETING MINUTES

Date: November 29, 2018

Time: 9 AM

MEETING LOCATIONS

Videoconference to:

Division of Public and Behavioral
Health Care Quality & Compliance
727 Fairview Drive, Suite E
Carson City, Nevada 89701

Division of Public and Behavioral
Health Care Quality & Compliance
4220 South Maryland Parkway, Building D, Suite 810
Las Vegas, Nevada 89119

Attending in Las Vegas.

Chris Vito, Chairperson
Jeffrey Klein, Vice Chair
Howard Chin, New Life Adult Day Health Care Center
Kathy Posada, Baby Boomer's Activities Club

Attending by teleconference:

Jeff Dold, More to Life Adult Day Health Center, LLC
Diane Ross, The Continuum
Patrick Brumley, Washoe County
Emily Buntin, Carson Valley Adult Day Club

Others present:

Amir Bringard, HCQC
Dorothy Sims, HCQC
Connie Harris, Beautiful Life
Carole Frye, Ray of Sunshine ADHC
Gloria Cruz
Charlene Cofreros
Pat J. Urani
Ferdinand Santiago
Nathan Orme, HCQC
Nenita Wasserman, HCQC

Approval of minutes from the August 23, 2018 meeting. *Chris Vito, Chairperson*

JEFFREY KLEIN MOVED TO APPROVE THE MEETING MINUTES OF AUGUST 23,
2018. KATHY POSADA THERE WAS A SECOND TO THE MOTION. MEETING
MINUTES PASSED UNANIMOUSLY.

Membership Renewal approval to Adult Day Care Advisory Council expiring November 2018:

Emily Buntin, Carson Valley Adult Day Club

CATHY POSADA MOVED FOR APPROVAL OF EMILY BUNTIN'S TERM.
JEFFREY KLEIN SECONDED THE MOTION. MEMBERSHIP RENEWAL HAS
BEEN APPROVED UNANIMOUSLY.

Bureau Topics – Health Care Quality and Compliance Education and Informational Adult Day Care Topics.

Educational Topics and Media *Nathan Orme, Education & PIO, HCQC*

Nathan Orme commented that there would be a public workshop on proposed regulations on December 7, 2018.

In response to Connie Harris what questions regarding CBLA and the proposed regulations will be asked at the workshop, Nathan Orme referred her to a link where the public workshop information is located. If she has further questions, he said that she could contact Health Care Quality and Compliance at 775-684-1030, who will forward her to staff that could answer her questions.
www.Dpbh.gov/healthfacilities

Top Ten Tags – Don Sampson explained that ADCAC are reviewed every five years instead of 18 months which will affect the top ten tags so the numbers have decreased. As the state is growing, HCQC is licensing 1500 facilities for the state.

Jefferey Klein said that when the advisory council helped work on the regulations that the fee was tied into the number inspections. The advisory council was very involved in developing that formula for a 18 month cycle; this should be revisited at a future meeting.

In response to Christina Vito if the food inspections are still being inspected yearly, Don Sampson said that was correct.

Christina Vito asked if the inspections were every five years, will the review be for the past five years. Don Sampson explained it is up to the inspection team to randomly select certain dates.

Industry Update: *Chris Vito, Chairperson and Jeff Klein, Vice Chair*

Chair Vito said he attended the National Adult Care Day Care Association meeting in Baltimore, Maryland and noted many good things are happening with regards to federal statutes and regulations on adult day care. It was his opinion that Washington D.C. is starting to take note of the importance of adult day care.

Jeffrey Klein commented that the next session of the Legislature will commence on February 4, 2019. There will be new legislators, Governor and Lieutenant Governor sworn in. Jeffrey Klein is the Chair of The Governor's Commission on Aging who will spend time with legislators and review their top issues with them. He commented that the Home Alone conference will be held in January 2019 which is an initiative that come out of the Alzheimer's Grant. He said he could send a flyer with a link for the registration website. Senator Heller actively worked to pass the Older American's Act means more

money to Nevada. Funding for the Farm bill has not passed so many programs such as the Meals on Wheels will stop.

Medicaid update as it relates to adult day care centers. *Arneva Smith, DHCFP*

Arneva Smith reviewed the handout titled Nevada MMIS Modernization which is pasted below.

Nevada MMIS Modernization

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The Division of Health Care Financing and Policy (DHCFP) will implement a new, modernized Medicaid Management Information System (MMIS) by early 2019

What Change Has Happened?

Stage 1 (Implemented December 2016)

- ☑ Online Provider Enrollment (OPE) available on Provider Web Portal
- ☑ Revalidation & provider changes using the Provider Web Portal

Stage 2 (Implemented July 2017)

Provider Web Portal Upgrade included Role-Based Security Features

Prior Authorization (PA)

- ☑ Simplified, one-page Create Authorization process
- ☑ Enhanced PA process to create Dental, Adult Day Health Care (ADHC) and Personal Care Services (PCS) requests
- ☑ Ability to upload and submit PA reconsideration requests
- ☑ Access to last member details

What Featured Changes Are Happening in Stage 3?

Paperless

- ☑ Goal is to have all claims submitted electronically or through the portal, eliminating paper claim submissions at go-live and provide enhanced electronic options for other areas
 - Claims – will have many benefits including improved claim processing time and the ability to complete tasks such as adjustments, voids and submitting claim appeals on the Provider Web Portal
 - Provider Enrollment – Providers who submitted enrollment and revalidations electronically prior to February 2019 will see pre-populated fields available on future submissions
 - Providers who have only submitted via paper will need to complete all fields on their first electronic submission

Electronic Data Interchange (EDI)

- ☑ Using new technology to convert data to a structure that is still compliant with EDI standards
- ☑ New Inbound Companion Guides have been posted for Trading Partners & Managed Care Organizations (MCOs)
- ☑ New Business Partner Agreement documents for enrollment/certification will be executed for each Trading Partner via the Provider Web Portal
- ☑ **Trading Partners need to enroll and get certified for EDI via the Provider Web Portal**
 - **They must also submit test files for each of their transaction types to certify**

Payerpath

☑ Nevada Medicaid will NO LONGER provide free electronic claim submissions through Allscripts-Payerpath for Medicaid providers; however, DXC will offer Direct Data Entry (DDE) via the Provider Web Portal

☑ Providers will continue to have the option of submitting electronic claims through an APPROVED Nevada Medicaid Trading Partner

- Allscripts-Payerpath will continue to be an approved Trading Partner with Nevada Medicaid

Claims on the Web Portal

☑ Direct online claim submission through Direct Data Entry (DDE)

☑ Ability to upload claims attachments

☑ Voids and adjustments can be submitted through the Provider Web Portal

☑ Ability to research claims and be able to identify adjudication status in almost real time

☑ Expedited payment by removing mail time and scanning of paper claims

☑ New procedures for Physician-Administered Drug (PAD) claim submissions

☑ Third Party Liability (TPL), Medicare & EDI submissions will include additional elements

☑ Modified processes for special handling such as Provider Payment Directive, Letter of Agreement, Timely Filing & Appeals

☑ Enforced requirements/standard billing per the National Uniform Billing Committee

☑ **Paper checks are going away – mandatory Electronic Funds Transfer (EFT) enrollment required to receive payment**

☑ **Submit claims electronically – paper claims WILL NOT be accepted**

Provider Enrollment on the Web Portal

☑ New urgent/emergency group enrollment

☑ New urgent/emergency individual enrollment

☑ Ability to re-access a submitted enrollment application, make corrections and resubmit

☑ Automatic creation of providers upon application approval

☑ Revalidation will pull existing provider data – no re-entry of data by provider

☑ New and existing providers need to get a National Provider Identifier (NPI)

Miscellaneous Information

☑ Access to correspondence online including PA letters, Provider Enrollment letters & revalidation notices

☑ Secure Correspondence allows providers to send and receive messages with the Provider Help Desk

☑ New Modernization page is being created to access all details related to the new MMIS

☑ August 1, 2018 – Modifications to the code of legacy MMIS will cease except for federally mandated processing

☑ DXC email is changing to from hpe.com to dxc.com as of September 2018

☑ Existing providers and delegates logging into the Provider Web Portal after January 25, 2019, will be instructed to create a new password

What Training & Communications Will Be Provided?

☑ Communications will be provided via web announcements March 2018 through March 2019

- Communications will also occur via email notifications & remittance advice messages

☑ Live training will be conducted in Las Vegas and Reno in January 2019 (MOST BENEFICIAL)

☑ Webinar training will be conducted in January 2019 as well

☑ Computer Based Training (CBT) will be launched January 18, 2019

☑ Supplemental training will happen in February & March 2019

☑ Trading Partners will also receive training

Preparation Checklist

- ☑ Ensure your Trading Partners are trained and recertified
- ☑ Enroll in EFT
- ☑ Submit claims electronically
- ☑ Get an NPI if needed
- ☑ Create new password on Web Portal
- ☑ Register for live training

A person asked rather than bill three different entities can, they bill Medicaid for the one service. We contract with a transportation broker and will definitely evaluate the pros and cons of looking at that.

Arneva Smith commented there will be several different types of training made available and all that information is available on their web page.

Christina Vito asked for clarification on the “fair pass.” Arneva Smith said there is no fee. Instead of the overlay, you will enter directly into the web portal. She said they hoped it would be less frustrating which is the goal.

Arneva Smith said that their current contract ends June 30, 2019. Transportation is such a vital component for clients to receive their Medicaid services, they want to make sure that they are reaching out for input from providers and community stakeholders before developing an RFP. She is not a transportation expert and recommended calling the RTC directly regarding your questions that you might have. RTC prefers for that information be given directly from them. She said she would make sure flyers were sent out to members.

Arneva Smith continued that RTC has federal requirements related to their capacity and how they schedule and meet the needs and having on demand for extended disabilities. As a result of a federal audit, they have had to adjust their practices. There are some issues that are not resolved. The net vendor was able to schedule out three days in advance which is an issue which is the circumstances of what they needed to change as a result of the audit. Individuals are not able to get rides because of the scheduling window. RTC is at capacity to provide the services as well. They are working with the RTC to try to find a work around to that. RTC does have a ride and current vendor put in as required have not Monday through Friday to be available on weekends holidays she said it was a perfect storm with the change. They were notified a Friday before Veteran’s Day of the change and then Thanksgiving. The challenge is because they were structured to have the ability to schedule with RTC in advance, they also do not have capacity at this very moment. She has a meeting at 11 a.m. today to put a band aid on it to insure recipients are receiving services.

Jeffrey Klein said that this is a federal and state law violation on the legality and what you are doing to extort funds from Medicaid recipients.

Public Comment - There was no further discussion under this topic.

Adjournment. Meeting adjourned 10:37 a.m.