NEVADA STATE DIVISION OF PUBLIC AND BEHAVIORAL HEALTH ADULT DAY CARE ADVISORY COUNCIL MEETING SUMMARY MEETING MINUTES Date: August 23, 2018 Time: 9 AM MEETING LOCATIONS

<u>Videoconference to:</u> Division of Public and Behavioral Health Care Quality & Compliance 727 Fairview Drive, Suite E Carson City, Nevada 89701

Division of Public and Behavioral Health Care Quality & Compliance 4220 South Maryland Parkway, Building D, Suite 810 Las Vegas, Nevada 89119

Las Vegas

Chris Vito, Chairperson Jeffrey Klein, Vice Chair Howard Chin, New Life Adult Day Health Care Center Kathy Posada, Baby Boomer's Activities Club

Teleconference

Jeff Dold, More to Life Adult Day Health Center, LLC Diane Ross, The Continuum Emily Buntin, Carson Valley Adult Day Club

Absent:

Patrick Brumley, Washoe County Senior Services - Excused

Other Attendees:

Amir Bringard, HCQC Dorothy Sims, HCQC Arneva Smith, Medicaid Maria Rodriguez Susie Cortez Christina Vito, Nevada Health Adult Day Care Center (teleconference) Christopher Kim, Vegas Adult Day Care Antonette Braddock of the RTC of Southern Nevada (Public Transportation System)

Leticia Metherell, HCQC Nathan K. Orme, HCQC Nenita Wasserman, HCQC Kristin Coulombe, Division of Health Care Financing and Policy (DHCFP) The Chair called the meeting to order

Approval of minutes from the May 24, 2018 meeting. Chris Vito, Chairperson

KATHY POSADA MOVED TO APPROVED THE SUMMARY MEETING MINUTES OF THE ADULT DAY CARE ADVISORY COUNCIL DATED MAY 24, 2018. HOWARD CHIN SECONDED THE MOTION. THE MOTION PASSED UNANIMOUSLY.

There was no public comment on this item.

Bureau Topics – Health Care Quality and Compliance Education and Informational Adult Day Care Topics.

Nathan Orme said he would be happy to update some content to the ADCAC website and take suggestions. He commented that HCQC also has a Facebook page that they can post items of interest to the adult day care industry.

Chair Chris Vito commented what is important on the website is probably the hotspots with regards to surveys or infections. He said usually there are the top ten tags that adult day cares that are of interest. He requested be posted on the website as well as the list current providers. He requested the top ten tags be a standing informational item on the agenda as well.

Updates on HCQC Web page and education topics- Nathan Orme, HCQC

Nathan Orme said the current list for any facility can be found at <u>findahealthfacility.nv.gov</u> which directs them to one of the Division of Public and Behavioral Health pages and then go to the facility locator. A person would then be able to find the specific type of facility they are interested in. They can look by zip code or county. It does not provide industry wide information.

Review of draft regulations - Leticia Metherell, HCQC

Leticia Metherell reviewed the portion of the proposed regulations that would affect adult day care facilities and began her review with Section 16 of the Proposed Regulations. The last Legislative Session allowed adult day cares to use insulin testing which includes doing vital signs as well. Before doing vital signs or glucose testing, training is required and you must follow the manufacturer's instruction. CLIA certification is applicable in certain cases.

Continuing on item 2, the intent if a person at your facility cannot perform the test themselves and one of your employee will conduct it, CLIA certification is a federal requirement. The state has no control over the federal requirements. HCQC works closely with CMS Region IX. If you have a client that you will have to do the test for them, then you would need to be CLIA certified.

Chris Vito stated that if the client is not able to perform the test on him or herself, the employee who is trained to do the glucose test can do the test or if they are a registered nurse. Leticia said it is the fact that the test is being performed by someone else, that a CLIA could be required. If you are doing the test for the person, then you need a CLIA. It is \$150 for a two-year period. The requirement for state licensure has been removed.

Leticia Metherell said if you have a facility and you will be taking clients who will need the test performed for them, you will want to get your CLIA certification.

Chris Vito asked who gives the training for CLIA.

Leticia Metherell said a physician, physician assistant or nurse who can actually perform the initially training and make sure that the employee can perform the vital signs, glucose testing, and using the insulin device. As a group you can get together if you have a nurse or physician. There is no requirement that says that person has to have a license as a nurse or physician.

Continuing, Leticia Metherell stated that CLIA certification and the regulations are two separate things. The federal law requires CLIA to perform this test. In addition to what is in CLIA, Leticia Metherell said the regulations require that the training be done – She explained that basically, you need CLIA certification if you are performing the test.

1. Do you need a CLIA. Does your facility perform the test on the client.

2. Once you have your CLIA, you need a laboratory director to oversee your CLIA laboratory test.

3. Regulation is state requirements that the initial training that the training be done by a licensed nurse or licensed physician.

Leticia Metherell continued that:

- You cannot use a personal grade glucometer on more than one patient. You must use one glucometer per client. This is in the law and the regulations.
- The injection must be done with an auto injection device.
- You must always have the clients consent to do the test.

Leticia Metherell said in Section 17 that a facility may the sanction amount to correct a deficiency that was imposed. This would apply only to a first violation in a monetary penalty. It is to allow those monies to correct problems instead of paying the fine to HCQC.

The next section she reviewed which applied to adult day cares was on Section 32, which shows the amounts of sanctions were reduced.

Leticia Metherell suggested that everyone read through the proposed regulations carefully.

Christina Vito said the initial training must be done by a licensed professional. In her facility, the licensed nurses are allowed to do the glucose check.

Leticia Metherell said regarding the training piece, the person giving the training needs to be the licensed individual. They can train an employee of the facility to perform the task. Once the employee has been trained by that individual and deemed competent to perform that test, then they would be able to perform the test.

Leticia Metherell commented once the proposed regulations have been passed, a notification will be sent out to everyone it applies to with links to where applications for CLIA certification can be obtained.

Antonette Braddock of the RTC of Southern Nevada (Public Transportation System) discussion on most effective way to relay an RTC Initiative for Paratransit Services for Seniors and Disabled to ADC Providers, clients and caretakers. *Antonette Braddock, <u>braddockA@rtcsnv.com</u>; Dan Howland, <u>HowlandD@rtcsnv.com</u>*

Antonette Braddock commented that all customers may use paratransit services or there are a handful of adult day cares that they have a contract with. What they are doing at the RTC is understanding the effective form of communication to customers, their care on board. They are looking for transportation for both our fixed route and transportation in the future. Our services are efficient. As we look for public transportation or bus services, it is federally mandated, and it must provide an equitable transit. In many of these presentations, they are looking for feedback from the community members or the actual individuals using the transportation. She said that they are looking for suggestions and feedback regarding conducting events at senior centers and local nonprofits and to be able to reach adult day facilities on what would be the most effective way to hear what these clients would like to be able to use paratransit services.

Chris Vito said they could add it to the activity calendar and a representative from your company come to to our facility. He recommended coordinating with the activity coordinator and they can let family members know as well so that they can be included.

Jeffrey Klein said that they distribute a monthly newsletter to everyone that is connected with his facility where they could include this notice. RTC assumes that our facility does not need rides on January 1 is not correct. Please do not automatically cancel a pick up because it is a holiday. He said he would appreciate someone getting back to him on this.

Vangie Molina said she was of the opinion that RTA should have a complaint department.

Antonette Braddock said they want to be able to reach out to all communities including the seniors and all ethnic communities.

Nathan Orme commented that would like to gauge for individuals to respond on their own or on behalf of their clients. What is their capacity to respond to online surveys. What is that ability to take the time

Industry Update: Chris Vito, Chairperson and Jeff Klein, Vice Chair

Jeff Klein commented he is testifying at the Legislature on behalf of adult day care facilities.

Chris Vito said that California and Nevada are adding more beds to their facilities. The National Adult Day Care Association has a conference coming up on how adult day care can get federal reimbursement.

Topics for the next meeting.

Some one suggested creating a survey for clients and caregivers to be provided transportation services and attain their objective to try to improve public health.

Public Comment (No action may be taken on a matter raised under this item of the agenda until the matter itself has been specifically included on an agenda as an item upon which action will be taken.)

There was no other public comment.

Kirsten Coulombe and Arneva Smith (<u>asmith@dhcf.nv.gov</u>) said that they are trying to improve processes at Medicaid. They are reevaluating prior authorizations and health care coordinators do assessments and evaluating as they attend these meetings and receive feedback from the council members. They are having a workshop for all adult health care providers on September 13, 2018 tentatively scheduled between 10 and 12 noon, at the district office on Valley View.

Diane Roberts commented on the poor quality of the phone line at the meeting and asked that be checked for future meetings. The Chair said he would remind everyone at the beginning of the meeting to try to use a land line.

Adjournment.

Meeting adjourned at approximately 10:19 a.m.

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