## NEVADA STATE DIVISION OF PUBLIC AND BEHAVIORAL HEALTH ADULT DAY CARE ADVISORY COUNCIL MEETING SUMMARY MEETING MINUTES Date: November 19, 2015 Time: 9 AM

#### **MEETING LOCATIONS**

<u>Videoconference to:</u> Division of Public and Behavioral Health Health Health Care Quality & Compliance 727 Fairview Drive, Suite E Building D, Suite 810 Carson City, Nevada 89701

Division of Public and Behavioral

Health Care Quality & Compliance 4220 South Maryland Parkway,

Las Vegas, Nevada 89119

Attendees: Chris Vito, Chairperson Jeffrey Klein, Vice Chair Howard Chin, New Life Adult Day Health Care Center Patricia Capello, Washoe County Senior Services (teleconference) Jeff Dold, More to Life Adult Day Health Center, LLC (teleconference) Kathy Posada, Baby Boomer's Activities Club Heather Lankford, Willow Creek Memory Care West (teleconference) Diane Ross, The Continuum Beatrice Mercado Shimada, Senior Residential Care Dorothy Domingo, Ohana Adult Group Care Home

Sheila Casey, Adult Day Care Center
Maria Rodriguez, Nevada Adult Day Care Cener
Sissy Cortez, Adult Day Care Center
Sherry Crance, HCQC
Julie D. Bell, HCQC
Linda Bowling, Reno Medicaid Office
M. Jeanne Hesterlee, HCQC
Nevada Medicaid
Ashley Watters, HCQC
Crystal Wren, Long Term Support Services, Division of Health Care Financing and Policy
Vinny Valiente, Environmental Health Specialist

Chair Vito took roll call and announced there was a quorum present.

### Approval of minutes from the August 27, 2015 meeting. Chris Vito, Chairperson

# APPROVAL OF MEETING MINUTES. MOTION TO APPROVE MEETING MINUTES BY KATHY POSADA. SECONDED BY HOWARD CHIN. MOTION PASSED UNANIMOUSLY.

**Bureau Topics** – Health Care Quality and Compliance (HCQC)

Don Sampson reviewed the Top ten tags for facilities for Adult Day Care and discussion of Tag 170 – Food Service.

- 170 Service of food Dietary Consultants
- 230 Written Assessments of Clients
- 040 Policies and Procedures Accounting
- 056 Director and Employees
- 247 Plan of Care
- 057 Director and Employees
- 095 Files Concerning Employees
- 140 Requirements
- 020 Licensing
- 080 Operation of Facility

Chris Vito said that adult day care facilities are in midst of converting to Medicaid/Medicare. Many managed care companies are going to look at the patient care discharge log to justify reimbursement so he said to make sure your admission and discharge criteria are online. He noted adult day care facilities are a small group but despite that, adult day cares are run well and that is why the advisory council meets to see how the facilities can improve. If you have a tag, please contact Don Sampson to see how you can improve.

Vincent Valiente, HCQC, and Ashlie Watters, HCQC, said it was brought to their attention that advisory council members may have some questions on the tag 170. Next year, he would like to do some safety topics for all adult day care employees for the new year. Vincent Valiente said he has some safety talks and will cater it to this group. This information he reviewed is from NAC 449.4082.1

Vinny Valiente said the information he reviewed today, he will also send it out to the advisory council regarding adequate equipment and food storage. He noted that NAC 446 is the regulation that governs adequate equipment and food storage for our inspection reports. He requested that all facilities to look at the old report and look at tags. He noted that some facilities are bringing food in and some cook it there. He said that is why he wanted to talk to the Adult Day Care Advisory Council about food and safety concerns. For other issues such as dishwashers down, an employee that is ill, please do not hesitate to call or email us with questions.

Chris Vito said he would like to encourage Vinny to give the food topic discussions annually. He commented that the adult day care facilities are a very conscientious group and would like to know how to do things better and get better survey grades.

After some discussion, Chris Vito said he would coordinate with the major providers down south and the north can also coordinate so it can be teleconferenced or have two separate presentations.

### List of Open and Closed Adult Day Care Facilities. Don Sampson, HCQC

Don Sampson, HCQC, noted that there are 21 adult day care facilities with two that are pending which makes a total of 19 facilities open and 2 pending. There is one more that will be closing which will be The New Day so that will reduce the total open to 18.

Chris Vito said that Jeff Klein mentioned in one of our discussions, there was a new adult day care that was licensed and would like to invite them to the advisory council meetings.

Chris Vito commented that Medicaid fraud is a concern for adult day care facilities. They would like to deter and discourage Medicaid Fraud as it became so bad in California that they shut down all adult day care facilities.

**Update and discussion regarding Legislative Subcommittee to Conduct a Study of Postacute Care** (Assembly Bill 242 [Chapter 306, *Statutes of Nevada 2015]) Jeanne Hesterlee, Health Care Quality and Compliance)* 

Jeanne Hesterlee reported that the first meeting for the Legislative Subcommittee to Conduct a Study of Posta-cute Care was held November 17, 2015 at 5 p.m. and lasted about three hours. She explained that the legislative subcommittee is in an information gathering mode and received a lot of information. She said that they receive a lot of testimony about post-acute care.

Jeanne Hesterlee asked where the adult day cares are receiving their referrals. She said a graph was created to show what types of facilities are receiving post-acute care clients and would like to make sure it is accurate.

Chris Vito said that beginning with his own facility said the incident he had at his facility with noro virus was from a client received from an independent living center. He commented that they primarily receive referrals from social workers from Medicaid, social workers from hospitals, case managers, DRC, word of mouth on a private pay, Amerigroup and long-term care insurance.

Kathy Posada said she receives most of her referrals from doctor's offices, work of mouth, or church. Kathy Posada said that she has been to the hospitals to advocate for her facility but still does not receive any referrals from them.

Howard Chin commented that most of his referrals are from churches and word of mouth but have not received any referrals from state agencies.

Chris Vito said has received referrals from one or two hospitals. He said he has many friends in the hospital business and has tried to explain that adult day care is a safe place discharge patients to but they do not receive many referrals from hospitals. He said he may receive one or two referrals every six months.

Jeanne Hesterlee said adult day care may not be an initial discharge because of their acuity level and still have medical needs. She said her background is in home health and asked if any adult day care facilities have home health services come to your facilities.

Kathy Posada said she has no home health agencies that come to her facility.

Diane Ross from the Continuum said she does receive some home health agencies that come to her program.

Tricia Capello said she has home health care come to serve some of her clients.

Chris Vito said he has home health care agencies come to his facility as well.

Jeanne Hesterlee said the subcommittee will be asking for participation as the study continues. There are many things available for post-acute care for clients. The meetings are held quarterly.

Chris Vito invited Jeanne Hesterlee to visit his facility and take look at the clients that he has. He said that he sees a higher trend of receiving higher acuity clients, many have a more demanding type of care such as trachea care, and tube feedings. He noted that the bureau was kind enough to soften the glucose testing scenario and that they also do medication management.

Update on Centers for Medicare and Medicaid Services (CMS) Home and Community Based Services 1915 – Crystal Wren, Long-Term Support Services, Division of Health Care Financing and Policy (DHCFP)

Crystal Wren, Long-Term Support Services explained that Chuck Damon has left but is still with Medicaid. There are workshops that will be occurring in January that will be an open forum to receive their input.

Chris Vito said Chuck Damon was a strong advocate for us and was quite active discussing things with us and good at referring questions as they came up. He requested that his replacement give him a call so he can introduce Gina Byrg to everyone.

## Industry Updates - Chris Vito, Chairperson

Successes deserving recognition and top challenges the adult day care facilities face.

- The chair noted that adult day care facilities are going on their 13<sup>th</sup> year where Medicaid and Medicare reimbursement has not changed. He said he thinks this year that adult day care is looked at a viable place for care. He said he thinks this upcoming legislature will look at senior care in general.
- Medicaid fraud is an issue.
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**Public Comment** (No action may be taken on a matter raised under this item of the agenda until the matter itself has been specifically included on an agenda as an item upon which action will be taken.)

There was no other testimony under public comment.

## Adjournment.

There being no further business before the advisory council, Chris Vito adjourned the meeting at 10 a.m.