

## Complaints 2008-2013 ADC

Facility Name	License Number	Facility Status	Complaint Number	Survey Exit Date	Disposition	Cited Tags	Regulation Associated
Adult Day Care of Las Vegas	NVS6057 ADC	Active	NV00030381	01/10/2012	No action necessary		The complaint allegations were not within BHCQC regulatory authority; closed complaint
Serenity Adult Day Care	NVS5410 ADC	Closed	NV00027040	12/01/2010	No action necessary		Facility closed prior the the completion of the investigation
Willow Creek Memory Care West	NVS2706 ADC	Active	NV00019079	09/03/2008	No action necessary		The complaint allegations were not within BHCQC regulatory authority; closed complaint
Willow Creek Memory Care West	NVS2706 ADC	Active	NV00021622	04/21/2009	No action necessary		The facility took appropriate action
Nevada Adult Day Healthcare Center	NVS4715 ADC	Active	NV00034584	03/21/2013	Substantiated	U065	<b>NAC 449.40723 Supervision of clients; volunteers.</b> 1. A client must be supervised by an employee of the facility at all times during the operating hours of the facility. The employee shall report a change in any physical, mental, emotional or social function of the client to the director of the facility. These reports must be included in the client's file.
Nevada Adult Day Healthcar Centers II	NVS5468 ADC	Active	NV00031103	03/27/2012	Substantiated	U163	<b>NAC 449.4081 Administration of medication; accidents or illnesses.</b> 4. Restraints or sedatives in lieu of restraints may not be used or given to any client, except by a physician's order.
New Life Adult Day Health Care Center	NVS4457 ADC	Active	NV00031670	05/07/2012	Substantiated	U057	<b>NAC 449.4072 Director and employees: Qualifications and duties; physical and mental health.</b> (2) Upon his initial employment, with a negative report of a tuberculin test conducted within the preceding 6 months. Thereafter, a tuberculin test must be completed every 2 years. If the report of the tuberculin test is positive, he shall provide an X-ray film of his chest.
Regency Palms Memory Care 2	NVS46AD C	Closed	NV00020311	03/17/2009	Substantiated	None	No deficiencies cited

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The Salvation Army Coporation	NVS43AD C	Closed	NV00031122	04/12/2012	Substantiated	U130; U162	<p><b>NAC 449.4077 Policy for admissions; retention of signed copy.</b>                      1. A facility's written policy on admissions must include:                      (a) A statement of nondiscrimination regarding admission to the facility and treatment after admission</p> <p><b>NAC 449.4081 Administration of medication; accidents or illnesses.</b> 3. Each client must be treated with dignity and respect and not subjected to verbal or physical abuse of any kind.</p>
The Salvation Army Coporation	NVS43AD C	Closed	NV00031136	04/12/2012	Substantiated	U130; U162	<p><b>NAC 449.4077 Policy for admissions; retention of signed copy.</b>                      1. A facility's written policy on admissions must include:                      (a) A statement of nondiscrimination regarding admission to the facility and treatment after admission</p> <p><b>NAC 449.4081 Administration of medication; accidents or illnesses.</b> 3. Each client must be treated with dignity and respect and not subjected to verbal or physical abuse of any kind.</p>
Adult Day Care Center of Henderson	NVS5496 ADC	Active	NV00031397	05/10/2012	Unsubstantiated		
Adult Day Care Center of Henderson	NVS5496 ADC	Active	NV00033790	11/29/2012	Unsubstantiated		
Nevada Adult Day Healthcar Centers II	NVS5468 ADC	Active	NV00030776	06/09/2012	Unsubstantiated		
Nevada Adult Day Healthcar Centers II	NVS5468 ADC	Active	NV00033392	10/17/2012	Unsubstantiated		
New Life Adult Day Health Care Center	NVS4457 ADC	Active	NV00031964	07/12/2012	Unsubstantiated		
New Life Adult Day Health Care Center	NVS4457 ADC	Active	NV00033541	11/13/2012	Unsubstantiated		
Share The Day Adult Day Center	NVN4468 ADC	Closed	NV00017539	03/24/2008	Unsubstantiated		