

EMS OVERSIGHT PROGRAM

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Washoe County Health District and EMS

- In 1985 the legislature made an amendment to NRS to allow cities and counties to grant exclusive franchises.
 - August 1986 – local jurisdictions signed an interlocal agreement to allow the District Board of Health (DBOH) the ability to grant an ambulance franchise.
 - October 1986 – a resolution was adopted to grant an exclusive franchise to Regional Emergency Medical Services Authority (REMSA).
 - May 2014 – DBOH adopted an Amended and Restated Franchise Agreement for Ambulance Service.

EMS Oversight InterLocal Agreement

- August 2014 – an interlocal agreement for EMS oversight was adopted by the following political jurisdictions:
 - Washoe County Health District
 - Washoe County
 - Truckee Meadows Fire Protection District (TMFPD)
 - City of Reno
 - City of Sparks
- The agreement created a regional EMS oversight function within the WCHD for the management, measurement and improvement of EMS.
 - Compliance vs. performance
 - Expansion of data collection and reporting

EMS Advisory Board

- The interlocal agreement also established an EMS Advisory Board with the following members:
 - Reno City Manager
 - Sparks City Manager
 - Washoe County Manager
 - District Health Officer
 - Emergency Room Physician – (DBOH Appointment)
 - Hospital Continuous Quality Improvement (CQI) Representative – (DBOH appointment)
- The Board reviews reports, evaluations, and recommendations of the EMS Oversight Program and makes recommendations to the DHO and/or DBOH.

Program Duties

- Monitor the response and performance of each agency providing EMS and provide recommendations for the maintenance, improvement, and long-range success.
- Coordinate and integrate provisions of Medical Direction for EMS agencies.
- Recommend regional standards and protocols.
- Measure performance, analysis of system characteristics, data and outcomes of EMS and provide performance measurement and recommendations.

Program Duties (continued)

- Collaborate with EMS agencies on analysis of EMS response data and formulate recommendations for modifications or changes to the Regional Emergency Medical Response Map.
- Identify sub-regions to be analyzed and evaluated for potential recommendations regarding EMS responses.
- Provide a written Annual Report on the State of EMS in Washoe County.
- Maintain a Five-Year Strategic Plan to ensure the continuous improvement of EMS in Washoe County.

Program Staff

- The EMS Oversight Program includes the following staff:
 - EMS Program Manager
 - Oversees the day-to-day operations of the Program.
 - Conducts investigations and formulates recommendations for enhanced efficiency and coordination of the EMS system.
 - EMS Coordinator
 - Completes monthly and annual REMSA Franchise Compliance reviews.
 - Updates the MCIP and MAEA plans.
 - EMS Statistician
 - Conducts statistical analysis of EMS data submitted by regional agencies.
 - Prepares the quarterly and annual reports for the Program.

Accomplishments

- Privacy policies
 - Specific criteria for handling the data submitted to our Program
- Investigation procedures
- EMS Advisory Board
 - Convenes on a quarterly basis
- EMS data reports
 - Completed 3 reports (July 2014 – March 2015)
 - Annual report in development
- Ongoing monitoring/oversight of the EMS system

Questions?