

Nevada Problem Gambling Treatment System Performance Report for July 1, 2019 - June 30, 2020

Access

Clinic	% less than 5 days	Performance
Bristlecone	90%	1
New Frontier	100%	1
PGC Las Vegas	100%	1
PGC Reno	98%	1
MHCC	100%	1
Finding Hope	95%	1

Retention

Clinic	% 10 encounters or <	Performance
Bristlecone	90%	1
New Frontier	82%	1
PGC Las Vegas	51%	1
PGC Reno	49%	0
MHCC	47%	0
Finding Hope	21%	0

Successful Completion

Clinic	Non-Adjusted	Adjusted	Adjusted Performance
Bristlecone	40%	53%	1
New Frontier	69%	74%	1
PGC Las Vegas	45%	56%	1
PGC Reno	41%	49%	0
MHCC	53%	53%	1
Finding Hope	5%	5%	0

Client Satisfaction

Clinic	% Positively Recommend	Performance
Bristlecone	81%	1
New Frontier	100%	1
PGC Las Vegas	98%	1
PGC Reno	97%	1
MHCC	98%	1
Finding Hope	92%	1

Long Term Outcome

1 year Follow-Up Interview with Clients who Successfully Completed Treatment

Clinic	*Maintained Improvement after 1yr	90 days Abstinent	1 year Abstinent	Performance
Bristlecone	60%	30%	0%	1
New Frontier	100%	60%	0%	1
PGC Las Vegas	84%	63%	40%	1
PGC Reno	95%	39%	38%	1
MHCC	100%	35%	46%	1
Finding Hope	N/A	29%	N/A	N/A

*Derived from these responses to "Which of the following statements best characterizes your gambling since enrolling in the program?"

a) I have not gambled since enrolling into the program.

b) I had one "slip" where I gambled, then got back on my recovery program.

c) I had several "slips" since enrolling into the program and am back on track.

d) My goal is controlled gambling, and I am gambling and meeting my goal to gamble without problems.

Data not available for Finding Hope.

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Consent for Follow-Up

Clinic	% Consenting	Performance
Bristlecone	74%	1
New Frontier	93%	1
PGC Las Vegas	70%	1
PGC Reno	94%	1
MHCC	80%	1
Finding Hope	92%	1
System-wide	84%	

Residential Case Cost

Clinic	Avg Cost Per Case
Bristlecone	\$2,923.55
New Frontier	\$2,779.94
Average	\$2,826.27

Service Cost Share

Clinic	% Not Billed
Bristlecone	11.81%
New Frontier	35.63%
PGC Las Vegas	0.59%
PGC Reno	5.24%
MHCC	1.00%
Finding Hope	0.00%
System-wide	13.25%
System-wide, Only Providers with PG-Specific Programs	1.77%

Average Outpatient Case Cost (OP-Only Programs)

Clinic	OP Gamblers + Family	OP Gamblers
PGC Las Vegas	\$1,522.45	\$1,625.25
PGC Reno	\$897.06	\$884.81
MHCC	\$1,287.85	\$1,316.07
Finding Hope	\$650.82	\$674.68
Average	\$1,230.03	\$1,297.52

Documentation Accuracy

Clinic	% Accuracy	Performance
Bristlecone	78%	0
New Frontier	99%	1
PGC Las Vegas	98%	1
PGC Reno	96%	1
MHCC	96%	1
Finding Hope	98%	1

Global Performance Rating

Clinic	Performance
Bristlecone	6/7 86%
New Frontier	7/7 86%
PGC Las Vegas	7/7 100%
PGC Reno	5/7 71%
MHCC	6/7 86%
Finding Hope	4/6 67%