Aging and Disability Services Division (ADSD) Report

Response Summary
[Outline summary of response efforts and impact/data on Nevadans/communities served, agency/organization, and/or the community.]

- Established a rapid response effort for older adults to address access to three key areas during the pandemic: Telehealth Services, Social Support services, and Access to Food/Medication.
  - There were three action teams established to help coordinate efforts among providers and fill gaps or troubleshoot when a provider faced a challenge.
- Emergency food security-related funding
  - Families First
    - Over $1.7M of the ~$2.08M available funding went to services related to food security.
      - Food Pantry, $76,146 – in Clark County
      - Home-Delivered Groceries, $403,505 – in Carson, Clark, Elko, Storey and Washoe Counties
      - Home-Delivered Meals, $1,252,334 – in Carson, Clark, Elko, Nye, Lyon, and Washoe Counties
    - Programs estimated about 13,000 clients would be served. This includes new clients and those who would be served home-delivered meals instead of eating at a congregate site.
  - CARES Act, funds awarded through 7/10/2020
    - Over $1.4M of the ~$3.7M awarded to-date for services related to food security.
      - Home-Delivered Groceries, $451,035 – in Clark County
      - Home-Delivered Meals (including equipment), $815,195 – in Carson, Clark, Churchill, Elko, Humboldt, Lincoln and Mineral Counties
    - Programs estimated about another 1,600 would be served in addition to the 13,000 new clients sustained with Families First funds. This includes new clients and those who would be served home-delivered meals instead of eating at a congregate site.
ADSD also supported programs that needed funds to purchase PPE, social distancing shields/barriers, cleaning supplies, and other essential items.

**Resolutions/Successes**  
[Outline summary of program resolutions identified and/or implemented in response to COVID-19 and resulting successes.]

- Tivity program started which includes options to get food to older adults – bulk drop-shipped frozen meals and shelf-stable meals. This service will be focused on rural communities in southern Nevada with planned expansion statewide.
- Delivering with Dignity program established between local restaurants and community providers to deliver meals to older adults. The program is ramping up to expand deliveries to rural areas.
- Meal programs made swift programmatic changes to begin serving congregate meal clients with home-delivered or drive-up meals.
- Food pantries implemented home-delivered grocery components, appointments and/or drive-up services.
- Programs quickly began new services or repurposed staff to help with existing services, such as delivering groceries or meals.
- New partnerships have developed (i.e., City of North Las Vegas working with HHOVV and Three Square).
- Partners stepped up to help clients from other agencies when COVID-positive cases occurred.
- Increased client well checks.
- All services immediately implemented heightened cleaning and handwashing regimes, social distancing and other health guidelines for clients and staff safety.

**Barriers/Needs/Gaps in services**  
[Outline existing barriers/needs and/or gaps in services.]

- As programs continue to serve an increase in clientele, they will require additional funds.
- As the pandemic continues, programs will continue to need PPE and other supplies.
- There is a gap in funding to serve people under 60, particularly concerned with reaching people with disabilities and those with high-risk medical conditions.