SNAP - Supplemental Nutrition Assistance Program (RI-10)

• Improve state support for job training, placement and career development for SNAP recipients, and ensuring that necessary supports and infrastructure are in place to facilitate finding work. (RI-4 action items).
  o SNAP E&T has a place at the table on both the Governors Workforce Development Board as well as the Workforce Development Governance workgroup.
  o SNAP E&T is part of the Workforce Development WIOA state plan.
  o SNAP E&T partnership with Western Nevada Community College. We currently have 22 SNAP recipients enrolled in their manufacturing certification program.
  o SNAP E&T partnership with Three Squares Workfare program and the planning for the ABAWD waiver expiration.
  o AB354 participation to target specific high unemployment populations. Building baseline data now.

• Address the CLIFF EFFECT - improving responsiveness to earned-income fluctuations (R2)
  o Simplified Reporters are not required to report changes in income between RD’s.
  o Oldest change in our ques is less than 10 days old.
  o With our one and done process the customers have not had to wait months for changes to be addressed.

• Create a more streamlined and effective approach to re-certification for SNAP recipients (R2)
  o Re-structured our recertification process starting in July of 2017.
    o Sending Notice of Expiration(NOE) sooner 60 days in advance
    o Sending a recertification application along with the NOE.

• Create a financial incentives program (healthy bucks, double your bucks) to encourage and facilitate purchase of high quality nutrition with SNAP funds at Farmers Markets and grocery stores.(R3)
  o This is the last year of the FINI grant to provide grant funded incentives for increased fruit and vegetables purchases. If states want to continue incentives as a strategy, a policy recommendation should be sent.

• Reform of SNAP Nutrition Education (SNAP-ED) to ensure that investment produces positive impact on health improvement and food security- use of high quality evaluation tools (R6)
  o The States SNAP ED program has been integrated into the States Nutrition Unit.
    o Improves communication across nutrition programs
    o Leverages funding across nutrition programs
    o Is required to collaborate among all nutrition education programs including School Lunch Program, Farmers Markets, Senior Nutrition, and WIC.
Food Security impact NV improved from 14 – 15 from 65% to 81%.
Rural communities which have higher poverty rates, less access to food and less access to healthcare has a direct correlations to worse health outcomes.
FNS has a national evaluation framework – all states are required to use it.

- Maximize SNAP's ability to promote well-being: "no wrong door" approach between SNAP and non-nutrition family support programs. This is NOT "one stop shop" - (R7-3 action items)
  - No Wrong Door is a current initiative that will start by providing the technology for citizens to determine what services within DHHS they may be eligible for and electronically route the client’s information to the proper agency for processing. The long term goal is to expand beyond DHHS.
  - Targeted partnerships in the communities we serve.
  - “Customer Service Beyond the Case”
    - WIC/WIOA/211/Financial coaching.

- (R8) encourages use of demonstration projects and speedy determination by USDA. If we have good and innovative ideas - let's put them forth!
  - Letter sent on November 30th from the new FNS Consumer Services Administrator Brandon Lipps stated that he will allow greater State flexibility in areas that do not increase costs to taxpayers or our various partners on the ground.

- Improved training for front-line SNAP caseworkers and related metrics - (R9)
  - Business process changes have improved customer service for our front line staff and we continue to improve business processes.
  - Customer Service beyond the case – A new initiative to train our front line staff to provide additional assistance beyond the services we provide.

- Address wellbeing of military and former military families - high risk and high reward.

**Child Nutrition Programs {R11-14}**

- Recommendation to utilize Medicaid eligibility to establish F/R status has been made by the White House at its recent conference on childhood hunger. Many Medicaid families choose not to apply for SNAP although eligible due to stigma, which limits direct certification for school meals.
  - The Division of Welfare has made the changes to our eligibility system to send children who are eligible for Medicaid to the Department of Education to enroll them in either the free or reduced lunch program. These changes are currently being tested and will move into production once testing is complete.