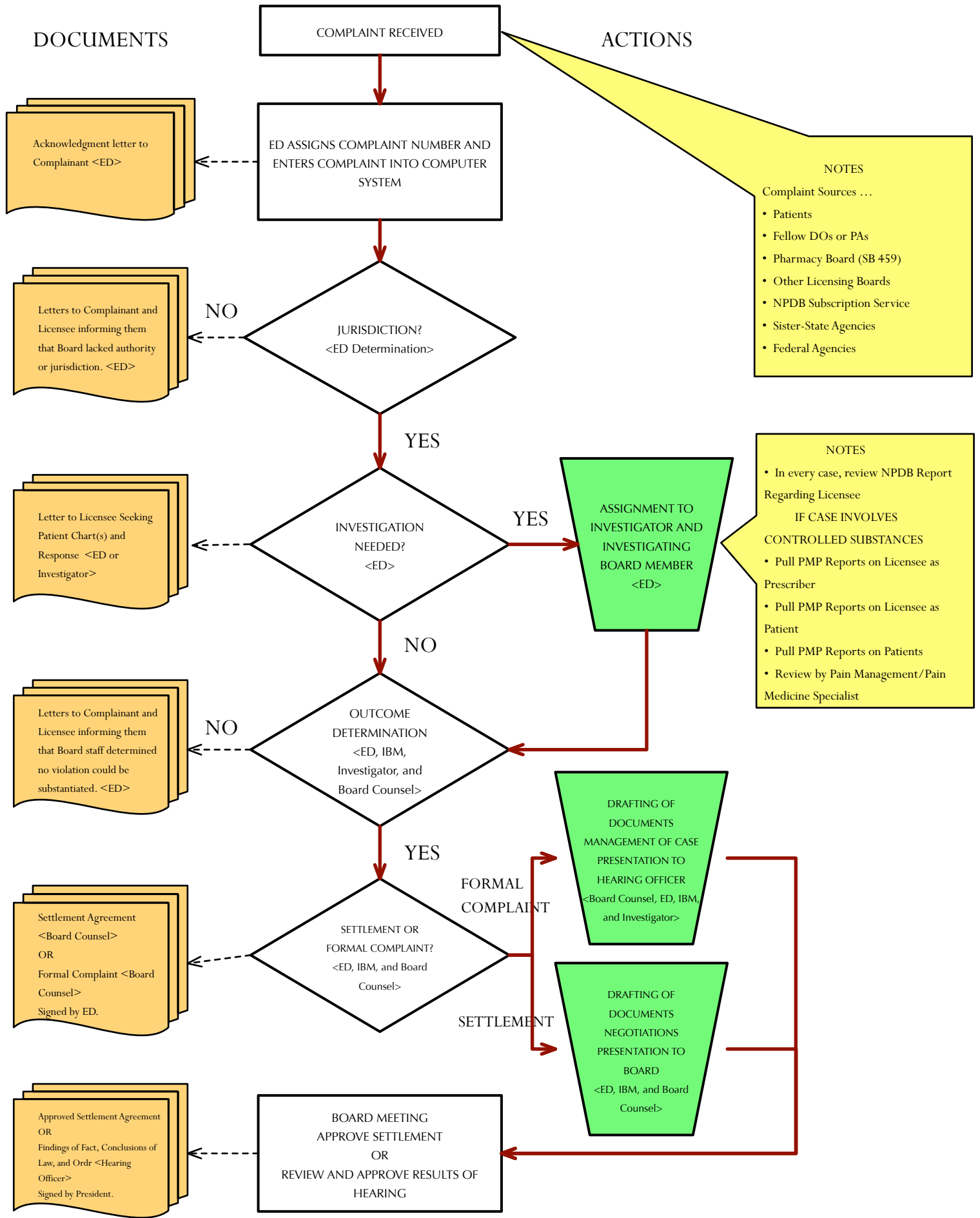


# NEVADA STATE BOARD OF OSTEOPATHIC MEDICINE COMPLAINT AND DISCIPLINE FLOWCHART



## DOCUMENTS

Acknowledgment letter to Complainant <ED>

Letters to Complainant and Licensee informing them that Board lacked authority or jurisdiction. <ED>

Letter to Licensee Seeking Patient Chart(s) and Response <ED or Investigator>

Letters to Complainant and Licensee informing them that Board staff determined no violation could be substantiated. <ED>

Settlement Agreement <Board Counsel> OR Formal Complaint <Board Counsel> Signed by ED.

Approved Settlement Agreement OR Findings of Fact, Conclusions of Law, and Order <Hearing Officer> Signed by President.

## ACTIONS

COMPLAINT RECEIVED

ED ASSIGNS COMPLAINT NUMBER AND ENTERS COMPLAINT INTO COMPUTER SYSTEM

JURISDICTION? <ED Determination>

INVESTIGATION NEEDED? <ED>

OUTCOME DETERMINATION <ED, IBM, Investigator, and Board Counsel>

SETTLEMENT OR FORMAL COMPLAINT? <ED, IBM, and Board Counsel>

BOARD MEETING APPROVE SETTLEMENT OR REVIEW AND APPROVE RESULTS OF HEARING

## NOTES

Complaint Sources ...

- Patients
- Fellow DOs or PAs
- Pharmacy Board (SB 459)
- Other Licensing Boards
- NPDB Subscription Service
- Sister-State Agencies
- Federal Agencies

## NOTES

- In every case, review NPDB Report Regarding Licensee
- IF CASE INVOLVES CONTROLLED SUBSTANCES
- Pull PMP Reports on Licensee as Prescriber
- Pull PMP Reports on Licensee as Patient
- Pull PMP Reports on Patients
- Review by Pain Management/Pain Medicine Specialist