

AGENCY DIRECTORS' REPORT

AGENCY: Lake's Crossing Center

SUBMITTED BY: Drew Cross, RN

DATE: 4/26/2019

Reporting Period: 4/26/2019

STAFFING

Positions filled: Total : 8: Three Mental Health Technicians, Four Psychiatric Nurses, One LCSW

Vacancies: Total: 9.5: 4 open positions for the Mental Health Technician/Forensic Specialist I, One Psychologist, full time, One Psychologist part time, 4 Psychiatric Nurse II positions

Difficulties filling: Though staffing is an ongoing issue we did find some success this past quarter. We have made a formal offer to fill our LCSW position and the applicant accepted. We have also made an offer for our vacant Psychologist position. A recently announced retirement in the Psychology department would negate the new hire and leave us with the same 1.5 vacancies. Nursing has made the greatest strides in staffing this last quarter. We have hired 2 state nurses and two other applicants are moving through the accelerated hire process. We are utilizing agency nurses on a temporary basis to make up for the shortage of staff in the nursing department. Four nursing positions remain unfilled with one position frozen. The MHT program continues to produce trained entry level Forensic Specialist's. This quarter we will have 4 Mental health Tech's transition to the fulltime Forensic Specialist I position. The Forensic department currently has 6 vacancies.

CASELOADS/WAITING LISTS

Program: Inpatient 74

Program: 4 Conditional Release, One restoration outpatient

Caseload:

Caseload:

Waiting List: 16 (in process of offering bed, obtaining medical clearance, waiting transport).

Waiting

List: N/A

Program: Outpatient Compency Evaluations

Program: [Click here to enter text.](#)

Caseload: Average 75 evaluations monthly

Caseload: [Click here to enter text.](#)

Waiting List: N/A

Waiting List: [Click here to enter text.](#)

Program:

Program: [Click here to enter text.](#)

Caseload:

Caseload: [Click here to enter text.](#)

Waiting List:

Waiting List:

PROGRAMS

New Programs: The fifth team is continuing to progress. The function of the fifth team will be to plan and coordinate enhanced treatment services for Long-Term clients. The team will regularly review client needs, special orders, and readiness for increased privileges. Recommendations, approvals and referrals for increased privileges will aim to demonstrate the clients' responsible behavior and engagement in treatment, while continuing to align with safety and security. Individual treatment planning will support the goals for eligibility of Conditional Release. This team takes on an added importance as our list of long-term clients is at 15 with 4 other potential clients.

Program Changes: We are testing a pilot program that gives long-term client's supervised use of a reloadable debit card. This would allow clients to make certain approved purchases as more places move away from accepting state checks

Service Needs/Recommendations

Having completed our emergency operations plan we are now moving onto the second phase of our emergency preparedness training. The second phase will revolve around triage tags and how to track our clients in the event of an evacuation. The focus of our next training will be how to utilize evacuation procedures that are already in place with Washoe Co. Our most pressing need continues to be an Alternate Care site in the event our building is uninhabitable. This would need to include transportation to the site in the event of a disaster. Our goal is to secure a memorandum of understanding, or some alternative confirmation, that a site has been secured.

Agency Concerns/Issues

The MMO rollout has required our nursing dept. to enter 800-1000 client orders into our new system. This number reflects all the current Lake's Crossing client orders and they must be entered individually. We continue to prepare for the official MMO start on June 10th. Other concerns include our more challenging to place clients. The client mentioned in the previous director's report with a severe intellectual disability was able to be placed in a group home with assistance from Chrysalis. Another challenging case we are working on involves a client with late stage dementia. He requires a 1:1 staffing ratio and an individualized program that allows staff to keep him in the least restrictive setting. Recently a referral was made on his behalf to Aging and Disability, at this time we await the assigning of a Social Worker to his case. In the interim we continue to address his growing acuity which at times has involved the use of a wheelchair, diet changes to address a potential choking situation and overall deterioration in his health. The milieu is also impacted by a growing number of treatment resistant clients who require greater levels of intervention and specialized programming. This often requires additional staff including 1:1 care.

AGENCY DIRECTOR'S REPORT

AGENCY: NNAMHS

REPORTING PERIOD: January 2019 – March 2019

SUBMITTED BY: Christina Brooks

DATE: May 1, 2019

STAFFING

POSITIONS FILLED

Admin Assistant 1	(1)	Psychiatric Nurse 2	(2)
Admin Assistant 2	(1)	Consumer Services Assistant 2	(0.5)
Licensed Psychologist 1	(1)	Mental Health Tech. 3 (MHT2)	(1)
Mid-Level Medical Practitioner	(1)	Pharmacist 1 (EA)	(1)
Program Officer 1	(1)	Psychiatric Caseworker 2	(2)
Supply Assistant	(1)		

VACANCIES

Accountant Technician 1	(1)	Clinical Program Manager 1	(1)
Clinical Social Worker 2	(1)	Clinical Social Worker 3	(1)
Laboratory Technician 1	(.5)	Licensed Psychologist 1	(1)
Mental Health Counselor 2	(2)	Mental Health Technician 3	(2)
Mental Health Technicaian 4	(1)	Microbiologist 4	(1)
Pharmacy Technician 2	(.63)	Phsyciatric Caseworker 2	(1)
Psychiatric Nurse 2	(8)	Psychiatric Nurse 2 (EDU)	(1)
Psychiatric Nurse 3	(1)	SR Psychiatrist (Range C) (EA)	(1)
Vocational Habilitation TR	(1)		

CASELOADS/WAITING LISTS

PROGRAM: AOT

ELIGIBLE : 6
REFERRALS: 1
CASELOAD: 34

PROGRAM: MED CLINIC

CASELOAD: 1,529
WAITLIST: 19

PROGRAM: MENTAL HEALTH COURT

CASELOAD: 65
WAITLIST: 2

PROGRAM: OP COUNSELING

CASELOAD: 75
WAITLIST: 14

PROGRAM: INTENSIVE SERVICE COORDINATION

CASELOAD: 149
WAITLIST: 0

PROGRAM: CBLA

CASELOAD: 102
WAITLIST: 7

PROGRAMS

NEW PROGRAMS: No new programs were created.

PROGRAM CHANGES: N/A

SERVICE NEEDS/ RECOMMENDATIONS

There is a shortage of qualified behavioral health providers, specifically in the areas of nursing, social work and psychology.

AGENCY DIRECTOR'S REPORT

AGENCY: NNAMHS

REPORTING PERIOD: January 2019 – March 2019

SUBMITTED BY: Christina Brooks

DATE: May 1, 2019

AGENCY CONCERNS/ISSUES

INPATIENT: The community ER wait list continues to be a concern. We continue to work collaboratively with our community partners, however, there is consistently an average of 28 individuals who sit and wait to be transferred to a mental health facility on any given day.

We are also seeing longer lengths of stay in the hospital due to lack of appropriate placements in the community.

OUTPATIENT: The availability of Community Based Living Arrangements (CBLAs) continues to be a challenge. Finding affordable housing for the people we serve has become more difficult as the area's population grows, rents increase and landlords sell their homes. We are working diligently to collaborate with new providers to create more available placements.

AGENCY DIRECTORS' REPORT

AGENCY: SNAMHS

SUBMITTED BY: OP Administration

DATE: 04/26/2019

Reporting Period: April 2019

STAFFING

Positions filled: 638.53 FTE (30 positions were filled during this quarter – 7 Forensic Specialists, 11 Mental Health Techs, 1 Correctional Lieutenant, 1 Therapeutic Recreation Specialist, 1 Licensed Psychologist, 1 Mental Health Counselor, 1 Custodial Worker, 1 Psychiatric Caseworker, and 6 Psychiatric Nurses)

Vacancies: 95.02 FTE

Difficulties filling: 54.02 FTE (Clinical Social Workers – 2.00 FTE, Licensed Psychologist – 3.00 FTE, Psychiatric Nurses 26.49, Senior Psychiatrists – 22.53)

CASELOADS/WAITING LISTS

Program: **PACT**

Caseload: 74

Waiting List: 0

Program: **Urban OP Counseling**

Caseload: 311

Waiting List: 13

Program: **MHC**

Caseload: 75

Waiting List: 0

Program: **AOT**

Caseload: 68

Waiting List: 11

Program: **Residential**

Caseload: 634

Waiting List: 0

Program: **Rural Service Coordination (Adult & Youth)**

Caseload: 14

Waiting List: 6

Program: **Urban Medication Clinics**

Caseload: 2,470

Waiting List: 306

Program: **Urban Service Coordination**

Caseload: 471

Waiting List: 1

Program: **IP Civil Beds**

Caseload: Licensed beds: 211

Waiting List: See ER Data

Program: **Co-Occurring Program**

Caseload: 36

Waiting List: 0

Program: **Rural Medication Clinics**

Caseload: 236

Waiting List: 20

Program: **Rural OP Counseling (Adult & Youth)**

Caseload: 214

Waiting List: 51

PROGRAMS

Service Needs/Recommendations

Agency Concerns/Issues

AGENCY DIRECTORS' REPORT

AGENCY: STEIN

SUBMITTED BY: Stan Cornell, M.S., CPM III

DATE: 5/10/2019

Reporting Period: 3/15/2019

STAFFING

Positions filled: Since the last report, 0 Forensic Specialists have been hired; 5 separated. 5 new hires are expected to start between May and the end of June, recruiting is ongoing.

Vacancies: 20 FS; 1-Correctional Sergeant; Social Work-1 CSW; Nursing-0 Vacancies

Difficulties filling: Retention of Forensic Specialists; 5 have left service since March. The long PFT and background check and psychological clearance process also causes some candidates to drop out.

CASELOADS/WAITING LISTS

Program: Inpatient

Caseload: 57

Waiting List: Variable- beds offered to all Clark County .425s within 7-days

Variable

Program: Outpatient

Caseload: 9

Waiting List:

Program: Outpatient Compency Evaluations

Caseload: Averaging 3 per month

Waiting List: N/A

Program: [Click here to enter text.](#)

Caseload: [Click here to enter text.](#)

Waiting List: [Click here to enter text.](#)

Program:

Program: [Click here to enter text.](#)

Caseload:

Caseload: [Click here to enter text.](#)

Waiting List: NA

Waiting List:

PROGRAMS

New Programs: The Stein Treatment Mall Plannig Committee is actively reviewing and making new recommendations to improve the Token Economy program. This committee is also reviewing all current client groups as well as srceening proposals for new groups. The Psychiatric Nuses are also participating in facilitating client programing on the units. The new Rational Decision Making group being facilitated by the Forensic Specialists, has been generating positive feedback from staff and clients, and is being regularly reviewed for fidelity and refinments. A staff scheduling reshuffle impletmented in March is so far effectively reducing overtime paid out to forensic and nursing staff while improving coverage across the hospital.

Program Changes: The Token Economy program has been expanded to include the exchange of points for items (Store) to the weekends and is facilitated by the Forensic Specialists. New items are also being added to the cart. A new Clinical Staff/Disposition meeting to update all clinical staff on administrative activity that may affect them and to staff all of our current clients. This group is every two weeks.

Service Needs/Recommendations

Seclusion and restraints-Stein continues to focus on the reduction of seclusion and restraints occurring through a debriefing and review process applied to all incidents involving any form of resraints and/or seclusion, which began in February. The rate of

restrains and seclusions combined for the first quarter of 2019 is 1.07 per client/month. This is an increase from the previous report, and is due to one client requiring walking restraints whenever he is out in the common area of his unit. Excluding his ambulatory restraints, the rate for the rest of the client population is < .35 per client/month.

Agency Concerns/Issues

Overtime and general staffing; both Nursing and Forensic Departments have completed new shift bids for a revised staffing plan that will address gaps in coverage. Two pay periods into the new schedules show a 33% reduction in overtime payouts, over the three previous pay periods. Consent Decree: All cases adjudicated under NRS 178.425 originating from Clark County continue to be offered beds within the 7-day mandate.

AGENCY DIRECTORS' REPORT

AGENCY: **Sierra Regional Center**

SUBMITTED BY: **Julian M. Montoya**

DATE: **04/26/2019**

Reporting Period: **03/31/2019**

STAFFING

Positions filled @ **03/31/2019**: **75**
Vacancies: **3**
Difficulties filling: **None at this time**

CASELOADS/WAITING LISTS

Program @ 03/31/2019: Targeted Case Management (TCM)

Caseload: **1481**
Waiting List: All individuals accepted into services receive TCM

Program: Family Support

Caseload @ **01/31/2019**: **172**
Waiting List (**03/31/2019**): **0**

Program @ 01/31/2019: Supported Living Arrangement (SLA)

Caseload @ **01/31/2019**: **769**
Waiting List (**03/31/2019**): **0**
Number of 24-Hour SLA Homes: **352**
Number of Intermittent/Share Living Homes : **377**
Number of Fiscal Intermediaries: **40**

Program: Respite

Caseload @ **02/28/2019**: **135**
Waiting List (**03/31/2019**): **0**
Note: Respite Services for children are approved by and paid for by the county of residence of the custodial parent.

Program: Jobs and Day Training

Caseload @ **01/31/2019**: **386**
Waiting List (**03/31/2019**): **0**

Program: Autism

Caseload: **0**
Waitlist: Transferred to ATAP July 1, 2011

Number of Individuals receiving

Facility-based Non-Work (Day Habilitation): **78**
Facility-based Work (Prevocational): **179**
Integrated Employment (Supported): **10**
Community-based Non-Work (Day Habilitation): **119**
Career Planning:

Intake Information

Number of Applications Received @ 03/31/2019 :	27
Number of Applicants found Eligible:	22
Number of Applicants found In-Eligible:	9

PROGRAMS

New Programs: **SRC started a pilot program with our sister agency – Lake’s Crossing. We are opening an SLA home that will have specialized training for staff to work with 2 individuals that are co-served by SRC and Lake’s Crossing as part of the conditional release program. We will meet frequently to monitor the progress of the home with the goal of integration into the community when conditional release has been fulfilled. This house has been open for 3 months now and we are getting good reviews from the team.**

Program Changes:

Service Needs/Recommendations

SRC has identified the current lack of SLA Intermittent Providers as a major problem area for the people we serve. Providers state that with the provider rates remaining on the low end it is not cost effective for them to take on these smaller service hour contracts. SRC continues to work on this service delivery component as it vital to our folks who want to remain in their homes with limited service.

Agency Concerns/Issues

SRC has identified the need to work with JDT providers to increase capacity for supported employment in our community. The CMS final ruling will require DS to work with our JDT providers in re-vamping their programs to be more community based (as opposed to facility based). Our current JDT structure (facility based) does limit the number of people they can serve – our goal is to move toward a more community-based service system. (2) DS providers express concern about the current provider rate and report that it is impacting their ability to recruit qualified employees. The 24-hour SLA providers report a high turnover rate which impacts consistency of supports offered to individuals served. (3) DS is experiencing a major shift in rental increase for homes and apartments in the Washoe County area. As major companies such as Tesla and Switch come into the area with an increased need for a labor force, prices have increased making it difficult to find homes that are aligned with what DS can support.

AGENCY MANAGER'S REPORT

AGENCY: Desert Regional Center-Intermediate Care Facility SUBMITTED BY: Marina Valerio DATE: 4/26/2019

Reporting Ending Period: 3/31/2019

STAFFING AS OF LAST DAY OF MONTH

Staffing Position Type	Oct. 2018			Nov. 2018			Dec. 2018			Jan. 2019			Feb 2019			March 2019		
	B	F	V	B	F	V	B	F	V	B	F	V	B	F	V	B	F	V
B= # Budgeted; F=# Filled, V=# Vacant																		
Agency Manager	1	1	0	1	1	0	1	1	0	1	1	0	1	1	0	1	1	0
Residential Director	1	1	0	1	1	0	1	1	0	1	1	0	1	1	0	1	1	0
Nursing (DON, ADON, RN's (7), LPN's (8), Dietitian)	18	18	0	18	17	1	18	17	1	18	17	1	18	17	1	18	18	0
Programming (QIDP's(4), SC(start 10/18), RT(1))	6	5	1	6	5	1	6	6	0	6	6	0	6	6	0	6	6	0
Behavioral (MHC)	2	2	0	2	2	0	2	2	0	2	2	0	2	2	0	2	2	0
Direct Support (Social Work Supervisor (1), Tech 4(9), Tech (78))	88	86	2	88	87	1	88	87	1	88	88	0	88	88	0	88	88	0
Quality Assurance (CPP II (1), Quality Assurance Specialist II(2),PN II(1))	4	3	1	4	3	1	4	3	1	4	3	1	4	2	2	4	3	1
Support Positions (Training Coordinator, Medical Records)	2	2	0	2	2	0	2	2	0	2	2	0	2	2	0	2	2	0
Administrative Assistants (AAIV, AAIII, AAI(2), AA)	5	4	1	5	4	1	5	5	0	5	5	0	5	5	0	5	5	0
Maintenance (9) and Custodial (8)	17	16	1	17	15	2	17	15	2	17	15	2	17	15	2	17	17	0

Difficulties filling: Nursing positions are the positions that are difficult to fill currently one open RN position for the QA department. Interviews occurred and selected candidate fell through and had to start interview process over again.

ICF Referrals, Discharge to Community SLA and New Admits

	Oct. 2018	Nov. 2018	Dec. 2018	Jan. 2019	Feb 2019	March 2019
Number of Referrals for ICF Supports	1	0	3	1	0	0
Number of Referrals sent Denial Letters	1	0	0	1	0	0

There have been verbal referrals (4) made to the ICF, no follow up with packet referrals due to ICF currently not having the ability to bring new people in to receive services

CENSUS

	Oct. 2018	Nov. 2018	Dec. 2018	Jan. 2019	Feb 2019	March 2019
Census # at first day of month	40	39	39	38	41	41
Census # at last day of month	40	39	39	41	41	*38 (40)

2 People in hospital last day of month did return to ICF in April

DISCHARGES AND ADMITS

	Oct. 2018	Nov. 2018	Dec. 2018	Jan. 2019	Feb 2019	March 2019
Number of New Admits	0	0	0	3	0	0
Number of Discharge -To Community SLA	0	1	0	1	0	0
Number of Discharge -Hospital Medical	2	0	1	0	2	3
Number of Discharge -Hospital Psychiatric	0	1	0	1	1	1
Number of Re-Admits	2	1	1	1	3	2

CMS and /or HCQC Surveys/Visits

	Oct 2018	Nov 2018	Dec 2018	Jan 2019	Feb. 2019	March 2019
HCQC and /or CMS Survey /Visit	1	0	1	0	0	0

Comments:

- October there was a complaint visit regarding an allegation of Abuse which was not substantiated.
- December the ICF went through a full HCQC/CMS survey including Life Safety. The December visit was a result of the System Improvement Agreement (SIA) DRC ICF entered into with CMS which was coming to an end. The ICF needed to demonstrate compliance in all Conditions of Participation. Overall the survey went well though a SOD was received the ICF was not found out of Condition.
- On March 7, 2019 ICF received final notification from CMS and System Improvement Agreement with CMS has ended.

AGENCY DIRECTORS' REPORT

AGENCY: Desert Regional Center

SUBMITTED BY: Gary M. Winder

DATE: 4/23/2019

Reporting Period: 3/31/2019

STAFFING

Positions filled: 347

Vacancies: 18

Difficulties filling: DRC currently is having difficulty finding suitable bi-lingual-Spanish speaking Developmental Specialist.

CASELOADS/WAITING LISTS

Program: Targeted Case Management (TCM)

Caseload: 4908

Waiting List: All individuals accepted into services receive TCM

Program: Family Support

Caseload: N/A

Waiting List: N/A

Program: Supported Living Arrangement (SLA)

Caseload: 841 (Based on entered claims. Should be about 1300)

Waiting List 192

Number of 24-Hour SLA Homes: **296 (350)**

Number of Intermittent/Share Living Homes: **392 (805)**

Number of Fiscal Intermediaries: 159

Program: Respite

Caseload: 1984 (2900)

Waiting List: 251

Program: Jobs & Day Training

Caseload: 1084 (Based on entered claims. Should be about 2000)

Waiting List: 88

Number of Individuals receiving

Facility-based Non-Work (Day Habilitation): 325 (550)

Facility-based Work (Prevocational): 506 (965)

Integrated Employment (Supported): 200 (410)

Community-based Non-Work (Day Habilitation): 53

Career Planning: 0

ICF: Caseload: 40

Waitlist: 0

Intake Information: (sum of quarter: Jan 2019 – Mar 2019)

Number of Applications Received:	<u>135</u>
Number of Applicants found Eligible:	<u>95</u>
Number of Applicants found In-Eligible:	<u>32</u>

PROGRAMS

New Programs: DRC Quality Assurance Department continues to receive applications from perspective applicants seeking to possibly become SLA and/or JDT providers. DRC Community Services Psychology department will be adding 2 new Mental Health Counselors in April, 2019. DRC CS nursing is down 2 full time nurses and is actively recruiting for new nurses. DRC Psychology/Intake is also seeking an additional full time bi-lingual Spanish speaking Mental Health Counselor.

Program Changes: None

Service Needs/Recommendations

Agency Concerns/Issues

Community continues to have some difficulties with SLA provider capacity to support behaviorally complex individuals. We continue to work with DPBH and DHCFP to approach this from a collaborative perspective.

AGENCY DIRECTORS' REPORT

AGENCY: Rural Regional Center

SUBMITTED BY: Robin Williams

DATE: 04/26/2019

Reporting Period: 03/31/2019

STAFFING

Positions filled @ 03/31/2019: 44.00

Vacancies: 2.00

Difficulties filling: These positions are located in Rural Nevada where it is always difficult to compete for professional staff.

CASELOADS/WAITING LISTS

Program @ 03/31/2019: Targeted Case Management (TCM)

Program: Family Support

Caseload: 788

Caseload @ 02/28/2019: 104

Waiting List: All individuals accepted into services receive TCM

Waiting List (03/31/2019): 0

Program @ 01/31/2019: Supported Living Arrangement (SLA)

Program: Respite

Caseload @ 01/31/2019: 383

Caseload @ 02/28/2019: 60

Waiting List (03/31/2019): 0

Waiting List (03/31/2019): 0

Number of 24-Hour SLA Homes: 111

Note: Respite Services for children are approved

Number of Intermittent/Share Living Homes : 251

by and paid for by the county of residence of the

Number of Fiscal Intermediaries: 21

custodial parent.

Program: Jobs and Day Training

Program: Autism

Caseload @ 12/31/2019: 254

Caseload: 0

Waiting List (03/31/2019): 0

Waitlist: Transferred to ATAP July 1, 2011

Number of Individuals receiving

Facility-based Non-Work (Day Habilitation): 50

Facility-based Work (Prevocational): 142

Integrated Employment (Supported): 23

Community-based Non-Work (Day Habilitation): 39

Career Planning:

Intake Information

Number of Applications Received @ 03/31/2019 :	8
Number of Applicants found Eligible:	5
Number of Applicants found In-Eligible:	7

PROGRAMS

New Programs:	N/A
Program Changes:	N/A

Service Needs/Recommendations

Rural Regional Center continues to work on expanding services in the Mesquite and Pahrump areas.

Agency Concerns/Issues

None at this time.

AGENCY DIRECTORS' REPORT

AGENCY: Rural Services SUBMITTED BY: Tina Gerber-Winn, MSW DATE: 4/26/2019

Reporting Period: 4/25/2019

STAFFING

Positions filled: Psychiatric Caseworker (Elko); Mental Health Counselor 2 (Fallon); Mental Health Counselor 1 (Silver Springs); Psychiatric RN 2 (Carson City); Consumer Services Assistant (Elko)

Vacancies: 3 Psychiatric Caseworker 2s (Carson, Winnemucca); 3 Mental Health Counselor 2s (Fallon, Ely, Silver Springs); 2 Psychiatric Nurse 2 (Carson and Douglas); 2 Administrative Assistant 2 (Silver Springs, Douglas); Licensed Psychologist 1 (Carson/Douglas); 1 Clinical Social Worker (Elko)

Difficulties filling: Licensed Psychologist

CASELOADS/WAITING LISTS

Program: Outpatient Counseling

Caseload: 206 youth; 932 adult

Waiting List: 22 youth; 87 adult

Program: Residential Supports

Caseload: 0 youth; 39 adult

Waiting List: 0 youth; 0 adult

Program: Service Coordination

Caseload: 20 youth; 220 adult

Waiting List: 1 youth; 8 adult

Program: Psychosocial Rehabilitation

Caseload: 18 youth; 81 adult

Waiting List: 1 youth; 2 adult

Program: Medication Clinic

Caseload: 268 youth; 1751 adult

Waiting List: 24 youth; 84 adult

Program: Mental Health Court

Caseload: 30 adult

Waiting List: 0

PROGRAMS

Agency staff have continued to focus on filling vacancies. Many applicants for mental health counselor positions are interns. This means the employee has a smaller caseload to assure appropriate training and time to address behavioral health needs. The agency has updated enrollment for clinics to be authorized as National Student loan repayment sites. The quality director is planning for training for the next quarter to include competency training for new employees (Psychiatric Case Workers, Psychiatric RNs, and Mental Health Counselors) as well as instruction on suicide risk assessments, level of care assessments for children, and behavioral health screenings. The agency has developed a work group to analyze and provide an orientation structure for staff who are treating children and would like clinical guidance. Several staff were oriented to the Collaborative Assessment and Management of Suicidality (CAMS) to prepare for additional work in Crisis Response. Leadership has met several times with Crisis Support Services to evaluate the potential expansion of a current service agreement to improve technology and crisis call response specific to Rural Clinics' clients. Fiscal staff are reviewing current service agreements with psychiatric prescribers to update costs and availability to ensure reasonable wait times for Medication Clinic Services.

Service Needs/Recommendations

Rural Clinics identified the need for the provision of crisis management services across rural and frontier areas. Two enhancements to the agency budget were approved by the Legislative Finance subcommittee with final approval expected on May 4, 2019. The enhancements will continue the crisis response services for children and add a crisis response service for adults.

Agency Concerns/Issue

None noted at this time.