

**DCFS MENTAL HEALTH SERVICES REPORT
TO THE COMMISSION ON MENTAL HEALTH**

PROGRAM: NNCAS **SUBMITTED BY:** Ross E. Armstrong, Administrator
Prepared by: Cara Paoli, Deputy Administrator

Reporting Period: June 2018 through Aug 2018

STAFFING

| | | |
|------------------------------|-------------|-----------|
| Positions Filled | June | 96 |
| Positions Filled | July | 95 |
| Vacancies - | June | 11 |
| Vacancies - | July | 12 |
| Difficulties Filling: | | |

CASELOADS/WAITING LISTS

| | |
|---|--|
| Services: Children's Clinical Services | Services: ATC Residential |
| Caseload: June <u> 120 </u> | Caseload: June <u> 16 </u> |
| July <u> 126 </u> | July <u> 16 </u> |
| Waiting List: June <u> 10 </u> | Waiting List: June <u> 10 </u> |
| July <u> 11 </u> | July <u> 7 </u> |
| Services: Early Childhood (ECMHS) | Services: Residential Group Homes |
| Caseload: June <u> 62 </u> | Caseload: June <u> 9 </u> |
| July <u> 63 </u> | July <u> 10 </u> |
| Waiting List: June <u> 17 </u> | Waiting List: June <u> 7 </u> |
| July <u> 20 </u> | July <u> 6 </u> |
| Services: W.I.N. Northern Region | Services: W.I.N. Rural Region |
| Caseload: June <u> 42 </u> | Caseload: June <u> 26 </u> |
| July <u> 43 </u> | July <u> 22 </u> |
| Waiting List: June <u> 20 </u> | Waiting List: June <u> 9 </u> |
| July <u> 16 </u> | July <u> 7 </u> |

PROGRAM STATUS REPORTS

ACCOMPLISHMENTS:

- CCS/EC** Children's Clinical Services is responding to all calls from West Hills hospital to assist uninsured clients with acute hospitalizations. This partnership continues to work well.
- * Children's Clinical Services is partnering with Reno Behavioral Hospital, who will start serving adolescents in the Fall of 2018 to help assist uninsured clients with acute hospitalizations.
 - * Children's Clinical Services in partnership with Washoe County Juvenile Probation continues to conduct HINT assessments and make treatment recommendations. We have agreed the next step is to begin conducting long term follow up surveys to assess effectiveness of this model.
 - * Children's Clinical Services has strengthened its review of clinical documentation and begun to offer a series of trainings geared to enhance documentation skills, while streamlining work flow, as a first step in gearing up for programmatic changes related to Medicaid's proposed limitations on psychotherapy services.
 - * Children's Clinical Services offered a Diadactic training on Families Moving Forward with the Center for Autism and Related Disorders
 - * Early Childhood Mental Health Service's team in collaboration with Southern Nevada Child and Adolescent Services Early Childhood Mental Health service's team submitted the Early Childhood Mental Health Enhancement Grant through Substance Abuse and Mental Health Services.
 - * Early Childhood Mental Health Services completed the second in a series of three trainings in Child Parent Psychotherapy. We were pleased to not have lost any providers since our first training in January.
 - * Early Childhood Mental Health Services, in partnership with Washoe County Human Services and University of Nevada Reno, trained the clinical and administrative staff at Washoe County Human Services, as well as several community providers, on the basics of infant and early childhood mental health.
 - * Early Childhood Mental Health Services participated in the Community Service Agency Family Fair in collaboration with Early Head start to provide out reach to families at Bartley Ranch.
 - * Children's Clinical Services/Early Childhood Mental Health Services continue to implement System of Care core values into our monthly staff meetings and trainings, focusing on a new core value each month. We encourage clinicians to come each month with a new, practical way they can implement System of Care values into their work
 - * Early Childhood Mental Health Services has finalized a Memorandum of Understanding to provide services to the Reno Sparks Indian Colony Headstart.
 - * Early Childhood Mental Health Services completed interviews to fill our last Mental Health Counselor position and are now fully staffed.

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- WIN** * Early Childhood Mental Health Services provided training to a Quality Rating Improvement System school in Minden, NV on "Behavior has Meaning" a trauma informed training of behavioral intervention for early childhood
- WIN** * Continues to participate in the National Wraparound Implementation Center's training to rollout high fidelity wraparound in our community. As a result, a statewide leadership group was formed to try to brainstorm how to meet the care management needs of children outside of the identified wraparound population.
- WIN** * Outreach has re-started in the rural parts of Nevada. Our Children's Mental Health Deputy was able to add to these efforts, visiting multiple communities this summer.
- WIN** * Wraparound was able to complete interviews and fill all staff positions in the Reno area. We next be working on the rural regions.
- ATC/FLH** * Adolescent Treatment Center has added a parent component to our nutrition training so that when youth return home, their families will have access to the same nutritional education we provide in our program.
- ATC/FLH** * All residential staff, as well as several outpatient, Wrap Around In Nevada, and Early Childhood Mental Health Services staff completed a training on Lesbian Gay Bisexual Transgender Queer identified youth: issues and awareness.
- ATC/FLH** * Both the Learning Homes and Adolescent Treatment Center participated in the Building Bridges Initiative, Business Transition Training in Las Vegas
- ATC/FLH** * Both Adolescent Treatment Center and The Learning Homes are beginning to participate with members of the System of Care unit on a Building Bridges Initiative. They participate in regular intra state meetings hosted by system of care and have formed a core work group to begin discussing system transformation.
- ATC/FLH** * We currently have one home closed as we complete necessary bathroom re-models to ensure that our facility meets Americans with Disabilities Act requirements and allows for the acceptance of children with disabilities that we would currently not be able to admit. The construction is ahead of schedule.
- ATC/FLH** * Both the Learning Homes and Adolescent Treatment Center attended the Nevada State Quality Parenting Initiative Conference focusing on "Meeting the Need." The curriculum focused on creative training strategies, thoughtful transitions, and fostering relationships of children and families through visitation.
- ATC/FLH** * Both Adolescent Treatment Center and The Learning Homes participated in a Bridges out of Poverty training and program managers are looking out ways that we can implement some of these concepts into our Building Bridges strategies.
- MOBILE CRISIS** With school out, Mobile Crisis Response Team focused on formalizing internal processes and
 - * training new staff this summer.
 - * Mobile Crisis Response Team was also able to move into a temporary space that is a much better fit for our program needs and clients. We will still plan to move to our permanent home in late fall, early winter.
 - * Mobile Crisis Response Team continues to respond to calls from St. Mary's and Renown hospitals.
 - * Mobile Crisis Response Team has continued to partner with Human Behavior Institute, making referrals to their agency for Health Plan of Nevada clients
 - * Raise UP Nevada continues to work collaboratively with the Department of Public and Behavioral health to insure seamless delivery of services to children with significant mental health needs in our community. Statewide meetings have been held monthly with key leaders in each agency.
- CHALLENGES and NEEDS**
 - ATC/FLH** * 1.0 Vacancy for Supervisor and 1.0 Mental Health Technician
 - * Adolescent Treatment Center and Family Learning Homes will also need training and support as they transition their programs to building bridges and begin accreditation processes.
 - WIN** * Rural staff at Wrap Around In Nevada may have emergent space needs as Division of Child and Family Services offices are challenged inadequate space for staff. We have three vacancies for Psychiatric Caseworker in the rurals.
 - CCS/EC** * Working on quality improvement of assessments and other required documentation.

**DCFS MENTAL HEALTH SERVICES REPORT
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PROGRAM: SNCAS **SUBMITTED BY:** Ross E. Armstrong, Administrator
Prepared by: Cara Paoli, Deputy Administrator

Reporting Period: June 2018 through Aug 2018

STAFFING

| | | | |
|------------------|---------------|-------------|------------|
| Positions | Filled | June | 249 |
| Positions | Filled | July | 248 |
| Vacancies | - | June | 35 |
| Vacancies | - | July | 36 |

Difficulties Filling:

CASELOADS/WAITING LISTS

| | | | |
|------------------|-------------------------------------|------------------|--------------------------|
| Services: | Children's Clinical Services | Services: | DWTC - Acute |
| | Caseload: June | | Caseload: June |
| | July | | July |
| | Waiting List: June | | Waiting List: June |
| | July | | July |
| Services: | Early Childhood (ECMHS) | Services: | DWTC-Residential |
| | Caseload: June | | Caseload: June |
| | July | | July |
| | Waiting List: June | | Waiting List: June |
| | July | | July |
| Services: | W.I.N. Southern Region | Services: | Oasis Group Homes |
| | Caseload: June | | Caseload: June |
| | July | | July |
| | Waiting List: June | | Waiting List: June |
| | July | | July |

PROGRAM STATUS REPORTS

ACCOMPLISHMENTS:

- CCS/EC** Division of Child and Family Services Early Childhood Mental Health Services submitted a Infant and Early Childhood Mental Health Grant Program to Substance Abuse and Mental Health Services to expand Early Childhood trainings and services to community. Application pending.
 - * Ann Polakowski presented at two institute sessions at the 2018 University of Maryland, Baltimore Training Institutes In Washington DC
- OASIS**
 - * End of school year picnic and carnival.
 - * Distribution of quilts donated by ladies that care about our kids.
 - * Acquired passes for Springs Preserve, a local resource with multiple exhibits, a museum, a butterfly park etc. for educational outings for our youth and their families when possible.
- WIN**
 - * Fidelity measures with the National Wraparound Implementation Center model are in place and data continues to be gathered regularly. The national National Wraparound Implementation Center coach from Maryland states we are right on track to have our 5 coaches certified by National Wraparound Implementation Center. Two supervisors in the south and three in the north are National Wraparound Implementation Center coaches and are in the process of being certified as National Wraparound Implementation Center coaches which will assist with the longevity, self-sustaining and expansion vision with the National Wraparound Implementation Center nationally approved model of wraparound. Facilitators, supervisors, and coaches are working hard to learn and teach the model to one another in order to excel at it and achieve/maintain national high fidelity standards. NWIC coming to meet with WIN supervisors and managers on September 5, 2018.
 - * Wrap Around In Nevada continues to have successes such as improved functioning, improved socialization, reunifications with families, kids acquiring vocational work, helping youth get accepted into DRC, finding and sharing resources, funding and positive feedback from youth, families and staff about working the wraparound model. We've even had an older youth return to visit and say thank you for all Wrap Around In Nevada did to help them. Wrap Around In Nevada was positively mentioned in the Las Vegas Review Journal under Family Court (we've had several successes working with the court).
 - * Wrap Around In Nevada continues to provide assistance/support to different programs (Raise Up Nevada, Resiliency Center, and Summit View).
- DWTC**
 - * Protruding temperature covers have all been replaced with flush mounted covers. Plastic restroom trash can liners have been replaced with safe paper liners. All seclusion rooms now have 3-point locks installed
 - * Denise Ogletree, Advanced Practice Registered Nurse started at Desert Willow Treatment Center on 7/16/18. She and Dr. Bush will rotate coverage

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- * A recent storm related power outage at the Charleston campus activated the Desert Willow Treatment Center emergency plan. Staff from both Desert Willow Treatment Center and Oasis worked together to prepare for safe transfer of Oasis patients to Desert Willow Treatment Center. Land line was down so cell phones and walkie talkies were used for communication. Generator worked efficiently. The power was restored prior to patients being transferred. Staff and maintenance did a great job for preparation
- * Postive Behavioral Interventions Supports- Nursing staff trained in Applied Behavior Analysis. More nursing accountability. All medical equipment calibrated. Reduction in staff injuries
- * Quality Assurance Specialist attended Active Shooter/Assailant training. Completed Emergency Disaster Drill.
- * Employee passed Licensed Clinical Social Worker exam. Mental Health Technician completed her Business Administration degree.

**MOBILE
CRISIS**

- * Ann Polakowski, CPM II teamed with the State of New Jersey to present on "Mobile Response and Stabilization Services: Two State Perspectives on a Key Element of a Statewide Children's System of Care" and also teamed with other national presenters to discuss the impact of trauma on communities in an institute session titled "After Tragedy: Recovery Models in Communities Caring for their own."

CHALLENGES and NEEDS

WIN

- * Wrap Around In Nevada is currently developing a Tier II model for case management to assist those youth and families that require intensive case management but may not require WIN's level of intensity. This will assist in supporting those youth and families that require this level of service. Engaging informal supports and engaging those who may require more Tier II case management as opposed to full Wraparound. Wraparound's intensity can be perceived as too intense for those requiring Tier II case management.