AGENCY DIRECTORS' REPORT

AGENCY: STEIN SUBMITTED BY: Stan Cornell, M.S.

DATE: 7/13/2018

Reporting Period: 7/13/2018

STAFFING Positions filled: Since the last report, two Forensic Specialist (FS) I's have been hired; 3 separated Vacancies: 22 FS, 1- FS Supervisor (projected to start 7/16/18) and 1-Correctional Sargent; Social Work-1 CSW; Nursing-3 PN-II; 1- QAPI Coordinator (Starts 6/16/18) Difficulties filling: Filling Forensic Specialist positions continue to be a challenge. **CASELOADS/WAITING LISTS** Program: Inpatient **Program: Outpatient** Caseload: 69 Caseload: 6 Waiting List: Variable- beds offered to all .425s within 7-days Waiting List: Click here to enter text. **Program: Outpatient Compency Evaluations** Program: Click here to enter text. Caseload: Averaging 3 per month Caseload: Click here to enter text. Waiting List: N/A Waiting List: Click here to enter text. Program: **Program:** Click here to enter text. Caseload: Caseload: Click here to enter text. Waiting List: NA Waiting List:

PROGRAMS

New Programs: Foresic Specialist Sponsorship Program-Phase II, the client advocate role. FS will be trained by the new advocate (QAPI) on implementing this role with our clients. This will include the use of the complaint/complement forms in the follow up process with clients and completing the response portion of the form. Impletment tracking system to account for complaint forms that have been received and assigned, but not returned as completed.

Program Changes: As reported previously, the Token Economy component of the Stein Treatment Mall has been revised to include two phases of positive behavioral incentives. Staff and client training has been completed on the use of the new point sheets including changes that they'll notice as clients progress from phase one into phase two of the system. A go live date of June 6th has been set for full implementation of the changes.

Service Needs/Recommendations

Seclusion and restraints-Stein continues to focus on the reduction of seclusion and restraints being used through a review and debriefing process applied to all incidents involving any form of resraints, ongoing training and refresher training on verbal deescalation techniques and the efforts to expand the sponsorship program. Total seclusion an restraint incidents had been continuing to trend down for the first quarter and most of the second quarter of the year, averaging 15 per month. However increases in census and client acuity have cause the numbers to spike upward in June to 40 total restraints and seclusions (28/12). This number is also skewed by one client who accounted for 18 of these incidents. The formation of an oversight committee to review all incidents involving seclusion and/or restraint has been on hold pending to start of our new QAPI Coordinator.

Agency Concerns/Issues

In an ongoing effort to address the issue of Forensic staffing shortages, Stein/ SNAMHS Human Resources Department is continuing to recruit for Mental Health Tech/FS underfill positions together with direct FS-I recruitments to address the total number of forensic specialist vacancies. Additionally, one of the Stein Forensic Supervisors along with the Lieutenant are engaged in direct recruiting through outreach to the prisons in form of providing training for CPR and working with the mentally ill. Other concerns: Increases in new commitments have pushed Stein's client census to all-time highs. This is challenging our staffing resources and creating an unavoidable increase in overtime. Consent Decree: All cases adjudicated under NRS 178.425 continue to be offered beds within the 7-day mandate.