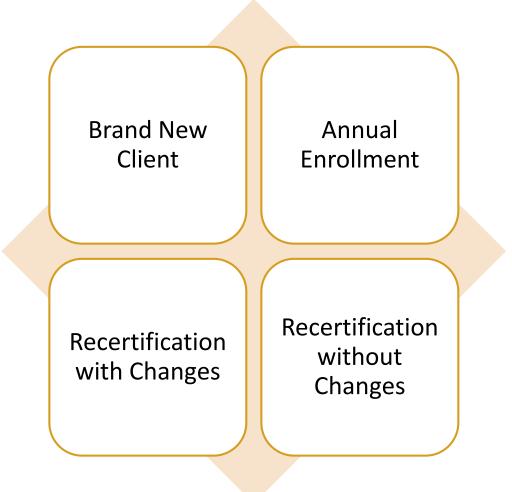
# Ryan White ABCD Common Guidance for Universal Eligibility and Enrollment

#### Presented by:

- Timothy Taycher, Care Services Specialist for Ryan White Part B <a href="mailto:ttaycher@health.nv.gov">ttaycher@health.nv.gov</a>
- Alisha Barrett, Grant Administrator for Ryan White Part A AKC@clarkcountynv.gov



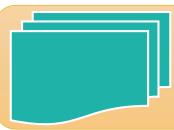
## Four Different Enrollment Types





#### Full Enrollment Brand New Client

- 1. Coversheet / Affidavit of Understanding
- 2. Application (CGD 15-53) or two-page Client Report from CAREWare (currently Part B only)
- 3. Ryan White Registration Letter (CGD 15-58)
- 4. One Proof of Identification
- 5. Ryan White Notice of Privacy Practice (CGD 15-56)
- 6. Ryan White Eligibility/Enrollment Document Checklist (CGD 15-54)
- 7. Proof of Diagnosis
- 8. Current Labs (No older than 6 months)
- 9. Two proofs of Residency
- 10. All proofs of Income Level
- 11. Ryan White Household Composition Form (CGD 16-03)
- 12. Ryan White Survey of Existing Insurance Coverage (CGD 16-10) / Insurance Cards
- 13. Other Documents (Grievance form, miscellaneous documents)
- 14. All Parts Consent for Release of Confidential Information (CGD 15-51)



Client only needs to bring <u>one proof of ID</u>, <u>proof of diagnosis</u>, <u>current labs</u>, <u>two proofs of residency</u>, <u>documentation of income level</u>, and <u>insurance information</u>.

All other documents can be generated at the appointment.



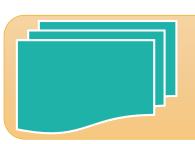
#### Full Annual Enrollment

- 1. Coversheet / Affidavit of Understanding
- 2. Application (CGD 15-53) or two-page Client Report from CAREWare (currently Part B only)
- 3. Ryan White Registration Letter (CGD 15-58)
- 4. Ryan White Notice of Privacy Practice (CGD 15-56)
- 5. Document Checklist (CGD 15-54)
- 6. Current Labs (No Older than 6 months)
- 7. Two proofs of residency
- 8. All proofs of Income Level
- 9. Ryan White Household Composition Form (CGD 16-03)
- 10. Ryan White Survey of Existing Insurance Coverage (CGD 16-10) / Insurance Cards
- 11. Other Documents (Grievance form, miscellaneous documents)
- 12. All Parts Consent for Release of Confidential Information (CGD 15-51)

**Not Required** 

**Proof of Identification** 

**Proof of Diagnosis** 



Client only needs to bring <u>current labs</u>, <u>two proofs of</u> <u>residency</u>, <u>documentation of income level</u>, and <u>insurance</u> <u>information</u>. All other documents can be generated at the appointment.



#### Recertification

- 1. Six Month Self-Attestation Form (CGD 15-46)
- 2. Ryan White Registration Letter (CGD 15-58)
- 3. Any Document(s) that correspond with a change

**Not Required** 

**Proof of Identification** 

**Proof of Diagnosis** 

**Lab Results** 

Backup documents of any information that did not change



Client only needs to send in the <u>Self-Attestation Form</u> and <u>any backup documentation of a change</u>.



### Provisional Enrollment (New or Annual)

The Ryan White HIV/AIDS Programs have determined that the minimum required documents needed for are:

Document	Where to Find it:	
Coversheet / Affidavit of Understanding	Generated out of CAREWare; or, Last page of CGD 15-53 – found online	
Application; or, Two-page Client Report from CAREWare (currently Part B only)	CGD 15-53 – found online; or, Generated out of CAREWare	
Universal Registration Letter of Pending Registration	GCD 15-58 – found online	
Proof of Identification	Client brings in acceptable form of ID (for new clients only; returning Annual client who already have Proof of ID on file do not need this)	
Privacy Practice Acknowledgement	CGD 15-56 found online	
Document Checklist	CGD 15-54 – found online	
One Proof of Residency	Client brings in <u>one</u> acceptable form of residency	
MAGI Worksheet	CGD 15-52 – found online	
Proof of Household Size	CGD 16-03 – found online	
Survey of Existing Insurance Coverage	CGD 16-10 – found online	
Other Documents (Grievance form, miscellaneous documents)	found online	
All Parts Consent for Release of Confidential Information	CGD 15-51 – found online	

#### Documents that can be brought in within the next 30\* days

- 1. Proof of Diagnosis
- 2. Current Labs (no older than 6 months; can be provided within 60 days)
- 3. Proof of Income Level (income documents to support what was entered into the MAGI Worksheet previous submitted)
- 4. One additional Proof of Residency
- Insurance Cards / Explanation of Health Insurance Benefits

#### Proof of Diagnosis

- Western Blot
- 2. Letter on Physician Letterhead with signature of MD indicating that the applicant is HIV positive with a diagnosis date.
- 3. Positive HIV Immunoassay and detectable HIV RNA
- 4. Two different positive HIV immunoassays
- 5. Request for Proof of Diagnosis Form completed by applicant's physician (CGD 15-39)

Brand New Client
Only one of the documents is required if there is no prior
Application with Proof of
Diagnosis in either Ryan White
A/C CAREWare or Ryan White B
CAREWare



#### Proof of Identification

- Nevada drivers license
- 2. US or foreign passport with photo
- 3. Permanent resident card with photo
- 4. Local, state, or federal gov't issued card with photo
- 5. Consulate card with photo
- 6. Resident alien card with photo

The photo ID <u>can</u> be expired. The copies of the ID scanned into CAREWare <u>must</u> be clear and in color. Only the front side is needed to be scanned. The photo must reasonably look like the client who is giving you the ID. For situations where this is not reasonable contact your Grantee office. In essence, any 1) <u>government issued ID</u> with the client's 2) <u>legal name</u> and a 3) <u>recent photo</u> is acceptable.

# Brand New Client Only one of the documents is required if there is no prior Application with Proof of Identification in either Ryan White A/C CAREWare or Ryan White B CAREWare



#### Labs

- 1. All applicants and clients are required to provide CD4 and HIV Viral Load information once a year.
- 2. The labs brought to the first or annual appointment can be up to 6 months old.
- 3. If labs cannot be provided then the individual has 2 months to:
  - a. Get them done, or
  - b. Find them and bring them to any eligibility agency
- 4. This ends up being an eight month window that the client has to provide labs in.



Brand New Client
Both CD4 and Viral Load
information no older than 6
months must be provided within
60 days of enrollment.

Annual Enrollment
Viral Load and CD4 information
no older than 6 months must be
provided within 60 days of
eligibility date.



#### Proof of Residency

- 1. Current rental/lease agreement
- 2. Rent/Mortgage receipt
- 3. Any bill or invoice
- 4. Letter from a government agency
- 5. Voter registration/vehicle registration
- 6. Prison release papers
- 7. Current Nevada drivers license or state ID card
- 8. Consulate ID card
- 9. Resident alien card
- 10. Other verifiable government ID with address
- 11. Proof of property taxes paid
- 12. Verification of Residence (CGD 15-50)
- 13. Dependent Support (CGD 15-48)
- 14. Non-Stable Housing Declaration (CGD 15-44)

Brand New Client
Two documents from the list

Annual Enrollment
Two documents from the list

Recertification

Only if there is a change from the prior enrollment

The receipt, invoice, letter, or form must not be older than 30 days. The ID card must be unexpired. The copies of the ID scanned into CAREWare must be clear and in color. Only the front side is needed to be scanned. Addresses must match.



#### Proof of Low Income Status

- 1. Copy of most recent pay stubs for the last month
- 2. Copy of most recent annual disability statement, SSI, SSDI, retirement, pension, VA, child support/alimony, unemployment benefits statement, etc.
- 3. One month of bank statements only if pay stubs or annual statement cannot be provided
- 4. Pre-paid debit card statements
- 5. Profit and Loss Statement from self-employment (CGD 16-04)
- 6. Verification of No-Income (CGD 15-45)
- 7. Dependent Support Form (CGD 15-48)
- 8. Household Composition Form (CGD 16-06) REQUIRED
- 9. MAGI Worksheet (CGD 15-52) REQUIRED

#### Brand New Client Provide all that is applicable

Annual Enrollment
Provide all that is applicable

Recertification
Only if there is a change from the prior enrollment



### **Existing Insurance Coverage**

1. Survey of Existing Insurance Coverage (CGD 16-10) REQUIRED

The State created a Primer document to explain the 16-10 Form and the changes related to the Vigorous Pursuit of Minimum Essential Coverage policy requirement in Policy 17-08.

**Brand New Client**Form 16-10 Required

Annual Enrollment
Form 16-10 Required

Recertification

Only if there is a change from the prior enrollment



### Common Guidance Documents (CGDs)

- 15-39: Proof of Diagnosis
- 15-44: Non-Stable Housing Declaration
- 15-45: Verification of No Income
- 15-46: Six Month Self-Attestation Form
- 15-48: Dependent Support Form (form does not have any Ryan White identifiers)
- 15-49: Employer Insurance Verification Form (form does not have any Ryan White identifiers)
- 15-50: Verification of Residence (form does not have any Ryan White identifiers)
- 15-51: All Parts Consent for Release of Information [REQUIRED]
- 15-52: MAGI Worksheet [REQUIRED]
- 15-53: Ryan White ABCD Application
- 15-54: Application Documentation Checklist [REQUIRED]
- 15-55: Order of Documents
- 15-56: Acknowledgement of Receipt of Privacy Practices [REQUIRED]
- 15-58: Registration Letters (Provisional Enrollment and Full Enrollment) [REQUIRED]
- 16-03: Household Composition Form [REQUIRED]
- 16-04: Profit and Loss Statement from Self-Employment
- 16-10: Survey of Existing Insurance Coverage [REQUIRED]



# CGD 15-51: Universal Consent Form



#### Nevada Ryan White Parts ABCD Common Guidance Document Universal Consent for Release of Confidential Information

	•					
Cli	ent Name:				DOB:	
		ereby authorize any of the agencie Programs in the State of Nevada to				
me	dical record status, a	and information concerning my HIV	/ scree	ning, diagnosis, and	treatment. The	e following
age	ncies/programs aut	horized are:				
٠	Access Community Trainings	Cultural Education Programs &	*	Medicare		
*	AIDS Healthcare Fo	oundation	*	Nevada AIDS Resea	arch & Educatio	on Society
*	Access to Healthca	re Network	*	Nevada Legal Servi	ces	
*	Aid for AIDS of Ne	vada	*	Nevada Office of H	IV/AIDS	
*	OptumRx-Pharma	ry Benefits Manager	*	North County Healthcare		
*	Carson City Health	and Human Services	*	Northern Nevada HOPES		
*	Community Couns	eling Center	*	Nye County Health & Human Services		
*	Community Outre	ach Medical Center	**	Ramsell Corp. – Pharmacy Benefits Manager		
*	Clark County Socia	l Service	*	Southern Nevada H	lealth District	
*	Dignity Health		*	The Gay & Lesbian	Center of Sout	hern Nevada
٠	Division of Public a Surveillance Progra	and Behavioral Health HIV am	*	University Medical	Center-Wellne	ss Center
*	Golden Rainbow		*	University Nevada, Health Sciences	Las Vegas Sch	ool of Community
*	HELP of Southern	Nevada	*	UNLV School of De	ntal Medicine	
*	Horizon Ridge Clin	ic	*	Washoe County He	ealth District	
*	Huntridge Family (	Clinic	*	Your Health Insura	nce Company	
*	Las Vegas Urban L	eague	*	Your Physician:		
*	Nevada Medicaid			-		

Information may be released between the above listed agencies throughout the duration of my active enrollment in the Ryan White All Parts (ABCD) program. I may withdraw this consent by notifying, in writing, the Ryan White agency where my eligibility was completed. I understand that my records are protected under federal HIPAA regulations and cannot be disclosed without my written consent unless otherwise provided for in the regulations. I understand that I may revoke this consent in writing any time, except to the extent that any action has been taken while it is still in force. This consent expires automatically one (1) year from registration or previously signed consent.

A copy of this authorization legally constitutes an original copy.					
in an in the second sec					
Client Signature	Date				
ENT.					
Parent/Guardian Signature if under 18	Date				
Registering Agency Staff Member	Date				



Form 15-51: Revised 06/05/17

#### Start and End Dates

Determined Eligible during any date of this month	Recertification Window Opens (A client cannot recertify earlier than this date unless permission is given by Grantee Office)	Eligibility End Date (Recertification must be done by the last day of the month)
January 1 – 30	June 16	July 31
February 1 – 28/29	July 16	August 31
March 1 – 31	August 16	September 30
April 1 – 30	September 16	October 31
May 1 – 31	October 16	November 30
June 1 – 30	November 16	December 31
July 1 – 31	December 16	January 31
August 1 – 31	January 16	February 28/29
September 1 – 30	February 16	March 31
October 1 – 31	March 16	April 30
November 1 – 30	April 16	May 31
December 1 – 31	May 16	June 30

If a client due for their **recertification** and does not recertify before their end date then a full Annual Packet needs to be collected. No client though will ever be considered a *Brand New Client* if they were previously enrolled at any point.

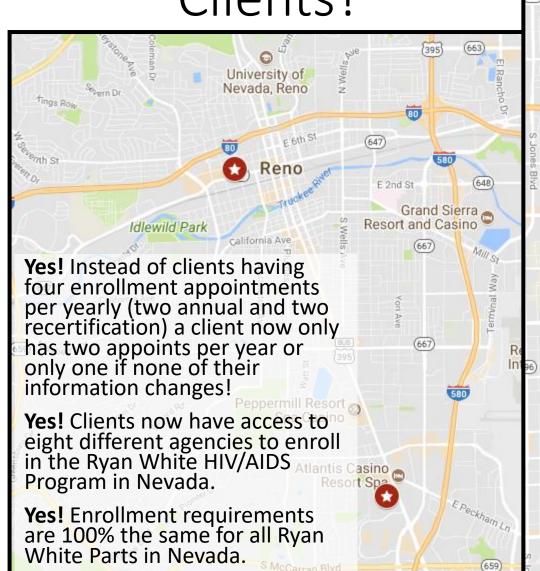


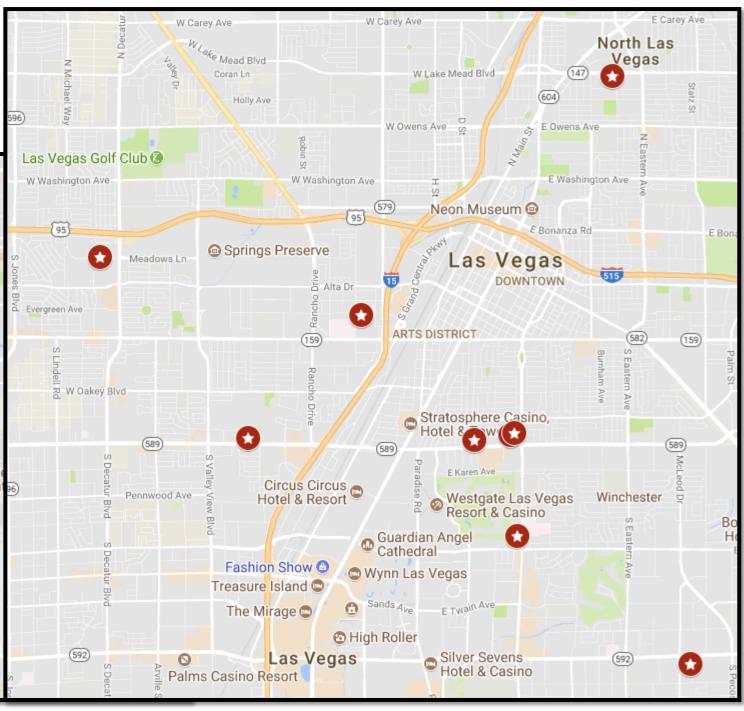
### Retroactive Eligibility

- Part A EIS Service Six Months of eligibility after initial positive test
- Part B EIS, Medical Case Management & Non-Medical Case Management, backdate eligibility 30 days from initial eligibility appointment.



Will this help Clients?





# How does this work in CAREWare? How will the Two CAREWares interact?

#### **Short Term**

 No automatic interaction -Eligibility & Enrollment Specialist facilitated interaction

#### **Long Term**

Automatic data sharing



# The ADAP Medication and Insurance Assistance Programs

- Still managed by Access to Healthcare Network
- In some circumstances clients might need to provide additional documentation (income, insurance invoices, payment booklets, medication list, etc.) to AHN for intake and assessment of which ADAP program to place the client in.
- AHN will have 3-5 days to process the referral. ADAP Medication benefits will be granted immediately until full assessment is done (max. 30 days).
- Only clients with emergency circumstances will have the ability to pick up medications on the same day as their enrollment appoint if they are currently expired/unenrolled.
- Any time any provider hears of an insurance status change or a change in a life event that may qualify the client for insurance that must be communicated to AHN.



## ADAP Flow

AHN might contact client for Client is Universally enrolled additional information as they review for program in Ryan White ABCD placement AHN opens client as ADAP Client is requesting either Medication Assistance for 30 **ADAP** Medication or days within 3-5 days of Insurance Assistance receipt of Internal Referral. **Enrollment Specialist creates** internal referral to Nevada AHN receives CGD 16-10 via ADAP Program for benefits in **Internal Referral CAREWare B Enrollment Specialist gives Enrollment Specialist** client Registration Letter (CGD 15-58) that says they attaches Survey of Existing **Insurance Coverage Form** might be contacted by AHN for program placement, until (CGD 16-10) to Internal then client will have to wait Referral

3-5 days for Benefits

AHN places client in most cost-effective program:
Medication Assistance,
Premium Assistance, Co-Pay
Assistance

AHN provides client with Medication/Insurance Benefits Card for full enrollment period

