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NEVADA STATE HEALTH DIVISION NEWS RELEASE

Health Division Reaches Settlement with Chancellor Gardens of the Lakes

Carson City – Health Division Administrator Richard Whitley today announced his office has reached a settlement agreement with Chancellor Gardens of the Lakes, located in Las Vegas, whereby the facility will remain open.

“I’m pleased we were able to reach an agreement that will allow this facility to remain open,” Whitley said. “There is a significant need for these types of facilities and the course of action we have taken will ensure the residents of this facility are treated in a safe environment and not forced to be displaced.”

During a complaint investigation on April 9, 2010, the Bureau of Health Care Quality and Compliance substantiated that a resident of this facility was not self-administering blood thinner medication, which resulted in the resident being hospitalized. While the investigation found the severity of this complaint to cause this serious outcome, the investigation also showed that this was not a systemic problem that threatened other residents. The Health Division must give the facility an opportunity to respond and explain the outcome for this resident before determining whether the findings warrant a sanction. Staff from the facility have been participating in additional medication management training beginning last fall.

Under the settlement, Chancellor Gardens has agreed to retain and fund a temporary manager of the state’s choosing beginning April 27. In addition, Chancellor Gardens has agreed to pay \$104,000, the amount it cost the state to conduct the investigations and surveys. An existing ban on admissions will remain in place.

“This settlement is a positive step,” Whitley said. “It is never the state’s desire to shut down a facility. Unfortunately, we felt revoking the facility’s license was the best way to ensure resident safety issues were addressed. I believe this settlement showed that the steps we took were effective.”

In 2009, Chancellor Gardens underwent 23 complaint investigations, with 18 substantiated complaints.

To access statement of deficiency documents, please go to: http://health.nv.gov/Deficiencies_Qry.asp

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