# **NEVADA HMO INDUSTRY PROFILE**

# SECOND QUARTER REPORT-Revised

April 1, 2007 through June 30, 2007

# Bureau of Health Planning and Statistics Nevada State Health Division Department of Health and Human Services

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**State Health Officer** 

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**April 1, 2007 through June 30, 2007** 

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#### INTRODUCTION

The *Nevada HMO Industry Profile* is published quarterly and contains information regarding Nevada's licensed health maintenance organizations (HMOs), who provide the data voluntarily. This profile may be useful to health care providers and others interested in managed care services available within the state.

Each quarterly report presents company specific organizational data, as well as quarterly enrollment data arranged by county. Enrollment data are categorized by enrollee population and product (i.e., Commercial Plan, Medicare, Medicaid, and Nevada CheckUp). Market penetration information is also provided.

#### Second Quarter 2007 Activity Highlights - Revised

- □ This second quarter report of 2007 (as well as previous quarterly reports dating back to 2000) can be accessed online at, as well as downloaded from, the following web address:
  - $\underline{\text{http://health.nv.gov/index.php?option=com\_content\&task=view\&id=412\&Itemid=70}}{1}$
- □ Tables I, XII, and XIII have been revised to reflect correct PPO Enrollment for Health Plan of Nevada/Sierra Health & Life.

## Table I

## PROFILE OF NEVADA LICENSED HMOs

**Enrollment for Quarter Ending: June 30, 2007** 

НМО	Contact for Commercial Population	Service Area	Enrollment	
Aetna Health, Inc.	Ruth Szczurko RN, MBA	Clark and Washoe Counties, and	Commercial:	14,608
4040 South Eastern Ave., Suite 240	Quality Accreditation Manager	Pahrump in Nye County	Medicare:	-
Las Vegas, NV 89117	Phone: 702-650-8234		Medicaid:	-
			NV CheckUp:	-
Model: Network	Medical Director: Dr. Richard Jones		Total:	14,608
Licensed: July, 1997				
For-profit; Foreign HMO			PPO Total:	-
State QA Exam: NCQA 07/06				
Health Plan of Nevada	Rudy Cardenas	Clark, Esmeralda, Lyon,	Commercial:	278,893
(Subsidiary of Sierra Health Services)	Director of Operations, Managed Care Div.	Mineral, Nye, and	Medicare:	56,508
P.O. Box 15645	Phone: 702-242-7692	Washoe Counties	Medicaid:	41,924
Las Vegas, NV 89114-5645			NV CheckUp:	16,335
	Kelly Simonson, Medicaid Director		Total:	393,660
Model: Group/Network Combination	Phone: 702-242-7409			
Licensed: April 1982			PPO Total:	37,583
For-profit; Domestic HMO	Medical Director: Dr. Sameer Abu-Samrah			
PPO: Sierra Health & Life	Federally Qualified: All service areas			
State QA Exam: NCQA 2/06	Medicare Risk Contract: All service areas			
HMO Colorado, dba <b>HMO Nevada</b>	Gabrielle Sansone, Director of Sales	All counties in Nevada	Commercial:	11,867
(Anthem subsidiary)			Medicare:	-
6900 Westcliff Dr., Suite 600	Pattie Gonzalez, Provider Service Manager		Medicaid:	36,792
Las Vegas, NV 89145	Phone: 702-228-1255		NV CheckUp:	9,399
	Medical Director: Dr. William Bannen		Total:	58,058
Licensed: December 1992				
For profit; Foreign HMO	Federally Qualified: Clark County		PPO Total:	268,942
PPO: Anthem Blue Cross & Blue Shield NV				
Medicaid: HMO Colorado, Inc. d.b.a				
Anthem Blue Cross Blue Shield Partnership Plan				
State QA Exam: URAC 1/07				

HMO	Contact	Service Area	Enrollment	
Hometown Health	Troy Smith, Vice-President	Carson City, Churchill,	Commercial:	21,702
830 Harvard Way	Phone (775) 982-3000	Douglas, Elko, Eureka,	Medicare:	4,740
Reno, NV 89502		Humboldt, Lander,	Medicaid:	-
Model: Network	Medical Director: Linda Ash-Jackson, MD	Lyon, Mineral, Pershing,	NV CheckUp:	-
		Storey, White Pine,	Total:	26,442
Licensed: February 1988	Federally Qualified: All service areas	and Washoe Counties		
Non-profit; Domestic HMO	Medicare Risk Contract: Washoe County		PPO Total:	76,261
State Quality Exam: CMS 6/05				
NevadaCare, Inc.	Jack Kelly, Sr. VP of Government Programs	Clark County and	Commercial:	10,002
(Subsidiary of I/MX Companies)		Reno/Sparks in Washoe County	Medicare:	-
10600 Charleston Blvd.	Med Dir, Comm Pgms: Dr. Kenneth Osgood		Medicaid:	-
Las Vegas, NV 89135	Med Dir, Govt Pgms: Dr. Donielle Freedman		NV CheckUp:	-
			Total:	10,002
PPO: Summerlin Life & Health Ins. Co.	Elena Derbyshire			
	Phone (702) 304-5500 ext. 5252		PPO Total:	9,839
Model: Network				
Licensed: September 1995				
For-profit; Domestic HMO				
State QA Exam: URAC 9/08, pending				
PacifiCare of Nevada, Inc.	Dr. Bard Coats, President and Chief Med. Officer	Carson City, Clark,	Commercial:	42,554
(Subsidiary of UnitedHealth)	Phone: 702-269-7500	Douglas, Esmeralda,	Medicare:	27,213
700 Warm Springs Rd.		Lyon, Mineral, Nye,	Medicaid:	-
Las Vegas, NV 89119	Dr. Alan Blumenthal, Medical Director	and Storey Counties	NV CheckUp:	-
			Total:	69,767
PPO: PacifiCare Life Assurance Co.			PPO Total:	3,864
Model: Network, and			110 10	5,004
Delivery Service Network	Federally Qualified: Clark County			
Licensed: September 1997	Medicare risk contract: Clark County			
For-profit; Domestic HMO	·			
State QA Exam: NCQA 2/07				

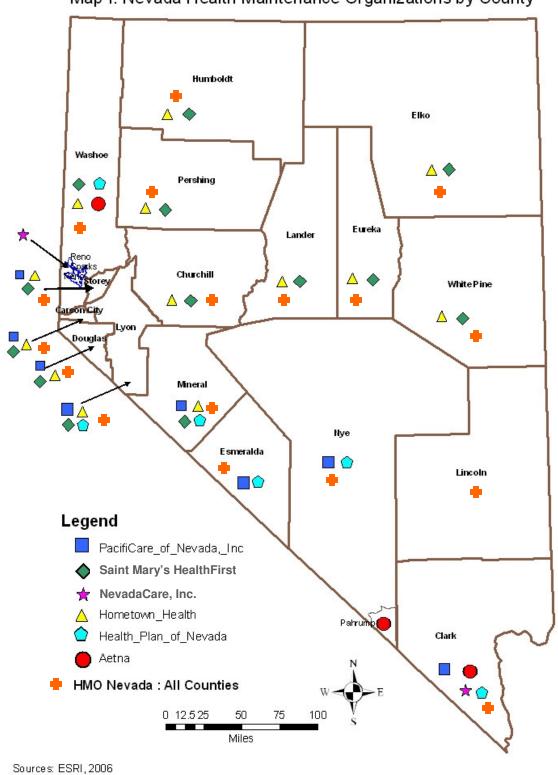
НМО	Contact	Service Area	Enrollment	
Saint Mary's HealthFirst	Dave Challis, Chief Operating Officer	Carson City, Churchill, Douglas	Commercial:	27,523
1510 Meadow Wood Lane	Phone: 775- 770-6060	(Stateline excluded), Elko, Eureka,	Medicare:	-
Reno, NV 89502		Humboldt, Lander, Lyon, Mineral,	Medicaid:	-
	Medical Director: Dr. Dennis Shuman	Pershing, Storey, White Pine,	NV CheckUp:	-
Model: Staff/Network combination		and Washoe Counties	Total:	27,523
Licensed: June 1993				
For-profit; Domestic HMO			PPO Total:	18,623
State QA Exam: NCQA 06/05				

		<u>Market</u>
Nevada State Totals:	<b>Enrollment</b>	Penetration*
Commercial:	407,149	17.5%
Medicare:	88,461	29.9%
Medicaid:	78,716	46.5%
NV CheckUp_	25,734	
Total Enrollment:	600,060	

<sup>\*</sup> Market Penetration calculations and enrollment figures are mutually exclusive categories, and should be interpreted as such.

HMO Commercial Population Enrollment Trends							
HMO Commercial Population	2002	2003	2004	2005	2006		
HMO Enrollment , at calendar year end <sup>1</sup>	316,733	318,669	347,556	383,651	409,867		
HMO Enrollment per Capita <sup>1, 2</sup>	14.30%	14.40%	14.60%	15.23%	15.49%		
<b>HMO Enrollment per Insured Population</b> <sup>1,3</sup>				18.46%	16.60%		

- Source: Nevada HMO Industry Profile quarterly reports
   Source: Nevada State Demographer
   Source for Nevada Insured Population: Centers for Medicare and Medicaid Services



Map I: Nevada Health Maintenance Organizations by County

Nevada HMO Industry Profile 4th Qtr Report, 2006

Table II

# HMO COMMERCIAL ENROLLMENT

# by Geographic Area June 30, 2007

	Clark	Washoe	Rural	Total
Health Plan	County	County	Counties	Commercial
Aetna, Inc.	13,896	533	179	14,608
Health Plan of Nevada	265,841	8,101	4,951	278,893
HMO Nevada	1,192	5,705	4,970	11,867
Hometown Health	0	17,664	4,038	21,702
NevadaCare, Inc.	9,457	101	444	10,002
PacifiCare of Nevada, Inc.	41,675	63	816	42,554
Saint Mary's HealthFirst	0	20,652	6,871	27,523
Totals	332,061	52,819	22,269	407,149
Market Penetration	19.7%	14.5%	8.0%	17.5%

# TABLE NOTES:

Table III

HMO RURAL COMMERCIAL ENROLLMENT BY COUNTY
June 30, 2007

		Health Plan	HMO	Hometown			St. Mary's	County
County	Aetna	Nevada	Nevada	Health	NevadaCare	<b>PacifiCare</b>	HealthFirst	Total
Carson City	-	108	1,869	687	1	79	5,557	8,301
Churchill	_	34	114	521	-	7		676
Douglas	-	36	705	701	-	128	567	2,137
Elko	-	12	229	193	2	1	0	437
Esmeralda	_	9	0	-	-	4	-	13
Eureka	-	-	0	42	-	-	0	42
Humboldt	-	7	105	239	2	0	0	353
Lander	-	6	13	124	2	0	0	145
Lincoln	-	128	0	-	2	12	-	142
Lyon	-	371	1,034	1,325	-	71	547	3,348
Mineral	-	6	14	160	-	0	0	180
Nye	179	4,197	11	-	56	508	-	4,951
Pershing	_	2	223	0	-	Ī	0	225
Storey	-	2	6	46	-	4	200	258
White Pine	-	33	68	0	1	2	0	104
Undefined	-	-	579	0	378	-	0	957
TOTAL	179	4,951	4,970	4,038	444	816	6,871	22,269

- PacifiCare column Douglas County total includes enrolled members residing in California.
- Please refer to "TECHNICAL NOTES" for additional important information.

Table IV

HMO COMMERCIAL ENROLLMENT TRENDS

June 30, 2007

Health Plan	Enrollment June 30, 2007	Enrollment June 30, 2006	Difference	Percentage Change
Aetna, Inc.	14,608	9,459	5,149	54.4%
Health Plan of Nevada	278,893	265,309	13,584	5.1%
HMO Nevada	11,867	11,189	678	6.1%
Hometown Health	21,702	23,162	-1,460	-6.3%
NevadaCare, Inc.	21,702	11,962	9,740	81.4%
PacifiCare of Nevada, Inc.	42,554	47,618	-5,064	-10.6%
Saint Mary's HealthFirst	27,523	27,752	-229	-0.8%
Totals	418,849	396,451	22,398	5.6%

Table V

## HMO MEDICARE ENROLLMENT

# by Geographic Area June 30, 2007

Health Plan	Clark County	Washoe County	Rural Counties	Total Medicare
Aetna, Inc.	-	-	-	-
Health Plan of Nevada	46,320	5,455	4,733	56,508
HMO Nevada	-	-	-	-
Hometown Health	-	4,740	-	4,740
NevadaCare, Inc.	-	-	-	-
PacifiCare of Nevada, Inc.	26,688	1	524	27,213
Saint Mary's HealthFirst	-	-	-	-
Totals	73,008	10,196	5,257	88,461
Market Penetration	35.5%	24.1%	11.1%	29.9%

# TABLE NOTES:

Table VI HMO RURAL MEDICARE ENROLLMENT BY COUNTY June 30, 2007

		Health Plan	HMO	Hometown			St. Mary's	County
County	Aetna	Nevada	Nevada	Health	NevadaCare	<b>PacifiCare</b>	HealthFirst	Total
Carson City	-	17	-	-	-	-	-	17
Churchill	-	2	-	-	-	-	-	2
Douglas	-	3	-	-	-	-	-	3
Elko	-	1	-	-	-	-	-	1
Esmeralda	-	36	-	-	-	-	-	36
Eureka	-		-	-	-	-	-	0
Humboldt	-	2	-	-	-	-	-	2
Lander	-		-	-	-	-	-	0
Lincoln	-	7	-	-	-	-	-	7
Lyon	-	282	-	-	-	-	-	282
Mineral	-	34	-	-	-	-	-	34
Nye	-	4,345	-	-	-	524	-	4,869
Pershing	-		-	-	-	-	-	0
Storey	-		-	-	-	-	-	0
White Pine	-	4	-	-	-	-	-	4
Undefined	-	0	-	-	-	-	-	0
TOTAL	0	4,733	0	0	0	524	0	5,257

Table VII

HMO MEDICARE ENROLLMENT TRENDS
June 30, 2007

Health Plan	Enrollment June 30, 2007	Enrollment June 30, 2006	Difference	Percent Change
Aetna, Inc.	-	-	-	-
Health Plan of Nevada	56,508	56,728	-220	-0.4%
HMO Nevada	-	-	-	-
Hometown Health	4,740	4,807	-67	-1.4%
NevadaCare, Inc.	-	-	-	-
PacifiCare of Nevada, Inc.	27,213	27,051	162	0.6%
Saint Mary's HealthFirst	-	-	-	-
Totals	88,461	88,586	-125	-0.1%

**Table VIII** 

## HMO MEDICAID ENROLLMENT

## by Geographic Area June 30, 2007

Health Plan	Clark County	Washoe County	Rural Counties	Total Medicaid
Aetna, Inc.	-	-	-	-
Health Plan of Nevada	35,648	6,252	24	41,924
HMO Nevada	NR	NR	NR	36,792
Hometown Health	-	-	-	-
NevadaCare, Inc.	-	-	-	-
PacifiCare of Nevada, Inc.	-	-	-	-
Saint Mary's HealthFirst	-	-	-	-
Totals	71,006	11,560	24	78,716
Market Penetration	57.1%	49.1%	0.1%	46.5%

## TABLE NOTES:

- Per the Nevada State Division of Welfare and Supportive Services, the Medicaid rural enrollment data is too low to justify development of a separate reporting table.
- Please refer to "TECHNICAL NOTES" additional important information.

Table IX

HMO MEDICAID ENROLLMENT TRENDS

June 30, 2007

Health Plan	Enrollment  March 31, 2007	Enrollment  March 31, 2006	Difference	Percent Change
Aetna, Inc.	-	-	-	-
Health Plan of Nevada	41,924	42,273	-349	-0.8%
HMO Nevada	36,792	-	*	*
Hometown Health	-	-	-	-
NevadaCare, Inc.	-	40,311	*	*
PacifiCare of Nevada, Inc.	-	-	-	-
Saint Mary's HealthFirst	-	-	-	-
Totals*	78,716	82,584	-3,868	-4.7%

**Table X** 

## HMO NEVADA CHECKUP ENROLLMENT

# by Geographic Area June 30, 2007

Health Plan	Clark County	Washoe County	Rural Counties	Total Check-Up
Aetna, Inc.	-	-	-	-
Health Plan of Nevada	13,951	2,383	1	16,335
HMO Nevada	NR	NR	NR	9,399
Hometown Health	-	-	-	-
NevadaCare, Inc.	-	-	-	-
PacifiCare of Nevada, Inc.	-	-	-	-
Saint Mary's HealthFirst	-	-	-	-
Totals	19,251	4,512	1	25,734

<sup>\*</sup>This report reflects the first full quarter of Medicaid and Nevada CheckUp enrollees for providers Anthern HMO Nevada and Health Plan of Nevada.

#### TABLE NOTES:

Table XI

TOTAL HMO MARKET PENETRATION
by County, June 30, 2007

County	Commercial Market Penetration	Medicare Market Penetration	Medicaid Market Penetration
Clark	19.7%	35.5%	57.1%
Washoe	14.5%	24.1%	49.1%
Carson City	17.5%	0.2%	*
Churchill	2.8%	0.1%	*
Douglas	5.1%	0.0%	*
Elko	1.0%	0.0%	*
Esmeralda	1.3%	17.1%	*
Eureka	3.2%	0.0%	*
Humboldt	2.3%	0.1%	*
Lander	3.0%	0.0%	*
Lincoln	4.6%	1.1%	*
Lyon	7.6%	3.8%	*
Mineral	5.0%	3.5%	*
Nye	14.4%	52.5%	*
Pershing	4.8%	0.0%	*
Storey	7.5%	0.0%	*
White Pine	1.6%	0.3%	*
Statewide TOTALS	17.5%	29.9%	46.5%

<sup>\*</sup>Rural County: No county Medicaid Eligible Data available per Nevada State Division of Welfare and Supportive Services, see Table VIII.

## **Table XII**

# PPO ENROLLMENT by Geographic Area June 30, 2007

Health Plan	Clark County	Washoe County	Rural Counties	Total Enrollment
Aetna, Inc.	-	-	-	-
Health Plan of NV/Sierra Hlth & Life	32,882	863	3,838	37,583
HMO Nevada/Anthem BC & BS NV	NR	NR	NR	268,942
Hometown Health	326	70,839	5,096	76,261
NevadaCare/Summerlin Life&Hlth	8,456	437	946	9,839
PacifiCare of Nevada, Inc.	2,842	678	344	3,864
Saint Mary's HealthFirst	143	10,504	7,976	18,623
Totals	44,649	83,321	18,200	415,112

## TABLE NOTES:

- Hometown Health enrollment numbers for Washoe County may include numbers from other counties.
- PacifiCare Life enrollment numbers include insured and self-funded plans.
- Please refer to "TECHNICAL NOTES" for additional important information.

TABLE XIII

PPO ENROLLMENT TRENDS by HEALTH PLAN
June 30, 2007

	Enrollment	Enrollment	7.00	Percent
Health Plan	June 30, 2007	June 30, 2006	Difference	Change
Aetna, Inc.	-	-	-	-
Health Plan of NV/Sierra Hlth & Life	37,583	27,498	10,085	36.7%
HMO Nevada/Anthem BC & BS NV	268,942	239,363	29,579	12.4%
Hometown Health	76,261	68,642	7,619	11.1%
NevadaCare/Summerlin Life&Hlth	9,839	12,169	-2,330	-19.1%
PacifiCare of Nevada, Inc.	3,864	6,102	-2,238	-36.7%
Saint Mary's HealthFirst	18,623	-	-	*
Totals	415,112	353,774	61,338	17.3%

- This is the second quarter that Saint Mary's HealthFirst is reporting PPO enrollment.
- Please refer to "TECHNICAL NOTES" for additional important information.

#### TECHNICAL NOTES

• <u>Distinctions between Zeros, Dashes, NR, & Asterisks</u>

To increase readability, the following data presentation conventions have been used:

1. Zero: No enrollees within a county for which a Certificate of Authority

(COA) has been issued to the HMO.

2. Dash (-): The HMO does not have a COA to operate in the county.

When used in "Total," "Difference," or "Percent Change" columns, this convention represents invalid mathematical calculations due to an HMO not having a COA in the county or counties, and therefore not having a valid total number of enrollees for the calculation of interest. (e.g., in Table III, no HMO has a COA to operate in Eureka County. Therefore the "County Total" column is represented with a dash (-) to indicate an invalid mathematical total.)

In Table I, convention indicates HMO does not provide service to that population category.

3. NR: Not reported.

4. Asterisk (\*): Value not able to be calculated due to missing data.

#### • Data methodology

The data collection, compilation and analysis are a simple evaluation of actual enrollment numbers and the eligible population.

#### 1. Data sources:

Age Sex Race and Hispanic Origin Estimates from 2000 to 2005 and Projections from 2006 to 2026 for Nevada and its Counties, Nevada State Demographer, July 2006.

CY2007 Report, Nevada State Division of Welfare and Supportive Services, 2007.

#### 2. Data compilation:

The tables in this report are compiled to display and/or compare the 4 basic categories of health insurance coverage. Health insurance coverage is determined by age and/or income levels and social factors.

#### Categories of health coverage:

#### 1. Commercial population

The eligible population is based on the age group of zero to 64. Actual enrollment data is aggregated by county in which employers reside.

#### 2. Medicare population

The eligible population is based on age group of 65 and older. Actual enrollment data is aggregated by county in which enrollees reside.

#### 3. Medicaid population

The eligible population is the average of the January, February and March 2007 figures as specified by the Nevada State Division of Welfare and Supportive Services.

Actual enrollment data is aggregated by county in which enrollees reside.

## 4. Nevada CheckUp population

Based upon regulatory justification and approval from social case workers, the eligible population is equal to actual enrollment data.

Actual enrollment data is aggregated by county in which enrollees reside.

#### 3 Data analysis:

The eligible population contains the total potential population stipulated by each category of health coverage.

The actual enrollment data contains the number enrollees as specified by each source where applicable.

Market penetration is the actual number of enrollees per health plan per eligible population, whether it be statewide or by county.

#### • Preferred Provider Organization (PPO) and Health Maintenance (HMO) Data

An HMO and a PPO may both be part of the total health care product line from the same insurance company. It is important to note that service delivery of the HMO and PPO plans are aggregated separately.

The PPO information presented within the *Nevada HMO Industry Profile* is not an exhaustive listing of all PPOs that are operating within Nevada. The data presented herein are solely to provide an indication of other managed care activities that the health insurance may conduct.