NEVADA HMO INDUSTRY PROFILE

FIRST QUARTER REPORT

January 1 through March 31, 2007

Bureau of Health Planning and Statistics Nevada State Health Division Department of Health and Human Services

Jim Gibbons, Governor Michael J. Willden, Director Department of Health and Human Services Alex Haartz, Administrator Nevada State Health Division State Health Officer

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January 1, 2007 through March 31, 2007

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INTRODUCTION

The *Nevada HMO Industry Profile* is published quarterly and contains information regarding Nevada's licensed health maintenance organizations (HMOs), who provide the data voluntarily. This profile may be useful to health care providers and others interested in managed care services available within the state.

Each quarterly report presents company specific organizational data, as well as quarterly enrollment data arranged by county. Enrollment data are categorized by enrollee population and product (i.e., Commercial Plan, Medicare, Medicaid, and Nevada Check Up). Market penetration information is also provided.

First Quarter 2007 Activity Highlights

- □ This first quarter report of 2007 (as well as previous quarterly reports dating back to 2000) can be accessed online at, as well as downloaded from, the following web address:

 http://health.nv.gov/index.php?option=com_content&task=view&id=412&Itemid=70
 - <u>l</u>
- for providers Anthem HMO Nevada and Health Plan of Nevada.

□ This report reflects the first full quarter of Medicaid and Nevada Check–Up enrollees

□ A spatial display, *Map I: Nevada Health Maintenance Organizations by County* has been created and added to this report.

Table I

PROFILE OF NEVADA LICENSED HMOs

Enrollment for Quarter Ending: March 31, 2007

НМО	Contact	Service Area	Enrollment	
Aetna Health, Inc.	Ruth Szczurko RN, MBA	Clark and Washoe Counties, and	Commercial:	15,319
4040 South Eastern Ave., Suite 240	Quality Accreditation Manager	Pahrump in Nye County	Medicare:	-
Las Vegas, NV 89117	Phone: 702-650-8234		Medicaid:	-
			NV Check-Up:	-
Model: Network	Medical Director: Dr. Richard Jones		Total:	15,319
Licensed: July, 1997				
For-profit; Foreign HMO			PPO Total:	-
State QA Exam: NCQA 07/06				
Health Plan of Nevada	Rudy Cardenas	Clark, Esmeralda, Lyon,	Commercial:	276,034
(Subsidiary of Sierra Health Services)	Director of Operations, Managed Care Div.	Mineral, Nye, and	Medicare:	56,845
P.O. Box 15645	Phone: 702-242-7692	Washoe Counties	Medicaid:	43,386
Las Vegas, NV 89114-5645			NV Check-Up:	20,786
	Kelly Simonson, Medicaid Director		Total:	397,051
Model: Group/Network Combination	Phone: 702-242-7409			
Licensed: April 1982			PPO Total:	35,453
For-profit; Domestic HMO	Medical Director: Dr. Sameer Abu-Samrah			
PPO: Sierra Health & Life	Federally Qualified: All service areas			
State QA Exam: NCQA 2/06.	Medicare Risk Contract: All service areas			
HMO Colorado, dba HMO Nevada	Gabrielle Sansone, Director of Sales	All counties in Nevada	Commercial:	11,897
(Anthem subsidiary)			Medicare:	-
6900 Westcliff Dr., Suite 600	Pattie Gonzalez, Provider Service Manager		Medicaid:	33,795
Las Vegas, NV 89145	Phone: 702-228-1255		NV Check-Up:	8,335
	Medical Director: Dr. William Bannen		Total:	54,027
Licensed: December 1992				
For profit; Foreign HMO	Federally Qualified: Clark County		PPO Total:	267,488
PPO: Anthem Blue Cross & Blue Shield NV				
State QA Exam: URAC 12/06				

НМО	Contact	Service Area	Enrollment	
Hometown Health	Troy Smith, Vice-President	Carson City, Churchill,	Commercial:	22,413
830 Harvard Way	Phone (775) 982-3000	Douglas, Elko, Eureka,	Medicare:	4,753
Reno, NV 89502		Humboldt, Lander,	Medicaid:	-
Model: Network	Medical Director: Linda Ash-Jackson, MD	Lyon, Mineral, Pershing,	NV Check-Up:	-
		Storey, White Pine,	Total:	27,166
Licensed: February 1988	Federally Qualified: All service areas	and Washoe Counties		
Non-profit; Domestic HMO	Medicare Risk Contract: Washoe County		PPO Total:	74,125
State Quality Exam: CMS 6/05				
NevadaCare, Inc.	Jack Kelly, Sr. VP of Government Programs	Clark County and	Commercial:	9,336
(Subsidiary of I/MX Companies)		Reno/Sparks in Washoe County	Medicare:	-
10600 Charleston Blvd.	Med Dir, Comm Pgms: Dr. Kenneth Osgood		Medicaid:	-
Las Vegas, NV 89135	Med Dir, Govt Pgms: Dr. Donielle Freedman		NV Check-Up:	-
			Total:	9,336
PPO: Summerlin Life & Health Ins. Co.	Elena Derbyshire			
	Phone (702) 304-5500 ext. 5252		PPO Total:	8,711
Model: Network				
Licensed: September 1995				
For-profit; Domestic HMO				
State QA Exam: URAC 12/06, pending				
PacifiCare of Nevada, Inc.	Dr. Bard Coats, President and Chief Med. Officer	Carson City, Clark,	Commercial:	43,399
700 Warm Springs Rd.	Phone: 702-269-7500	Douglas, Esmeralda,	Medicare:	26,934
Las Vegas, NV 89119		Lyon, Mineral, Nye,	Medicaid:	-
	Dr. Alan Blumenthal, Medical Director	and Storey Counties	NV Check-Up:	-
PPO: PacifiCare Life Assurance Co.			Total:	70,333
Model: Network, and			PPO Total:	4,197
Delivery Service Network				
Licensed: September 1997	Federally Qualified: Clark County			
For-profit; Domestic HMO	Medicare risk contract: Clark County			
State QA Exam: NCQA 2/07				

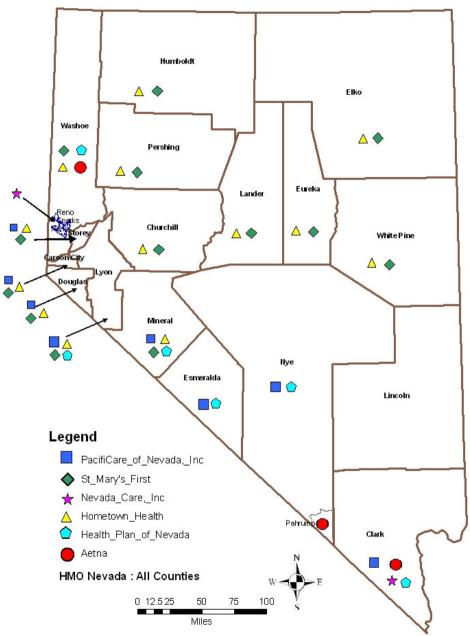
НМО	Contact	Service Area	Enrollment	
Saint Mary's HealthFirst	Dave Challis, Chief Operating Officer	Carson City, Churchill, Douglas	Commercial:	27,689
1510 Meadow Wood Lane	Phone: 775- 770-6060	(Stateline excluded), Elko, Eureka,	Medicare:	-
Reno, NV 89502		Humboldt, Lander, Lyon, Mineral,	Medicaid:	-
	Medical Director: Dr. Dennis Shuman	Pershing, Storey, White Pine,	NV Check-Up:	-
Model: Staff/Network combination		and Washoe Counties	Total:	27,689
Licensed: June 1993				
For-profit; Domestic HMO			PPO Total:	18,502
State QA Exam: NCQA 06/05				

		Market
Nevada State Totals:	Enrollment	Penetration*
Commercial:	406,087	17.4%
Medicare:	88,532	30.0%
Medicaid:	77,181	46.4%
NV Check-Up	29,121	
Total Enrollment	600 921	•

^{*} Market Penetration calculations and enrollment figures are mutually exclusive categories, and should be interpreted as such.

- This report reflects the first full quarter of Medicaid and Nevada Check—Up enrollees for providers Anthem HMO Nevada and Health Plan of Nevada.
- Please refer to "TECHNICAL NOTES" for additional important information.

Map I: Nevada Health Maintenance Organizations by County



Sources: ESRI, 2006 Nevada HMO Industry Profile 4th Qtr Report, 2006

Table II

HMO COMMERCIAL ENROLLMENT

by Geographic Area March 31, 2007

	Clark	Washoe	Rural	Total
Health Plan	County	County	Counties	Commercial
Aetna, Inc.	14,453	697	169	15,319
Health Plan of Nevada	263,086	8,111	4,837	276,034
HMO Nevada	1,297	5,724	4,876	11,897
Hometown Health	0	18,101	4,312	22,413
NevadaCare, Inc.	9,182	93	61	9,336
PacifiCare of Nevada, Inc.	42,507	68	824	43,399
Saint Mary's HealthFirst	0	20,776	6,913	27,689
Totals	330,525	53,570	21,992	406,087
Market Penetration	19.6%	14.7%	7.9%	17.4%

TABLE NOTES:

Table III

HMO RURAL COMMERCIAL ENROLLMENT BY COUNTY
March 31, 2007

		Health Plan	HMO	Hometown			St. Mary's	County
County	Aetna	Nevada	Nevada	Health	NevadaCare	PacifiCare	HealthFirst	Total
Carson City	0	110	1,854	697	1	72	5,621	8,355
Churchill	0	30	112	532	0	7	0	681
Douglas	0	37	703	771	0	117	538	2,166
Elko	0	10	232	207	0	1	0	450
Esmeralda	0	10	0	-	1	4	0	15
Eureka	0	0	0	43	0	0	0	43
Humboldt	0	3	96	244	2	2	0	347
Lander	0	4	13	121	2	0	0	140
Lincoln	0	133	-	-	1	19	0	153
Lyon	0	367	1,007	1,485	0	72	562	3,493
Mineral	0	6	15	168	0	0	0	189
Nye	169	4,099	11	-	53	521	0	4,853
Pershing	0	2	220	-	0	0	0	222
Storey	0	0	7	44	0	4	192	247
White Pine	0	26	73	-	1	5	0	105
Undefined	0	0	533	-	0	0	0	533
TOTAL	169	4,837	4,876	4,312	61	824	6,913	21,992

- PacifiCare column Douglas County total includes enrolled members residing in California.
- Please refer to "TECHNICAL NOTES" for additional important information.

Table IV

HMO COMMERCIAL ENROLLMENT TRENDS

March 31, 2007

Health Plan	Enrollment March 31, 2007	Enrollment March 31, 2006	Difference	Percentage Change
Aetna, Inc.	15,319	9,899	5,420	54.8%
Health Plan of Nevada	276,034	260,759	15,275	5.9%
HMO Nevada	11,897	11,189	708	6.3%
Hometown Health	22,413	23,496	-1,083	-4.6%
NevadaCare, Inc.	9,336	13,013	-3,677	-28.3%
PacifiCare of Nevada, Inc.	43,399	45,777	-2,378	-5.2%
Saint Mary's HealthFirst	27,689	28,015	-326	-1.2%
Totals	406,087	392,148	13,939	3.6%

Table V

HMO MEDICARE ENROLLMENT

by Geographic Area March 31, 2007

Health Plan	Clark County	Washoe County	Rural Counties	Total Medicare
Aetna, Inc.	-	-	-	-
Health Plan of Nevada	46,717	5,365	4,763	56,845
HMO Nevada	-	-	-	-
Hometown Health	-	4,753	-	4,753
NevadaCare, Inc.	-	-	-	-
PacifiCare of Nevada, Inc.	26,442	-	492	26,934
Saint Mary's HealthFirst	-	-	-	-
Totals	73,159	10,118	5,255	88,532
Market Penetration	35.6%	23.9%	11.1%	30.0%

TABLE NOTES:

Table VI HMO RURAL MEDICARE ENROLLMENT BY COUNTY March 31, 2007

		Health Plan	НМО	Hometown			St. Mary's	County
County	Aetna	Nevada	Nevada	Health	NevadaCare	PacifiCare	HealthFirst	Total
Carson City	-	14	-	-	-	-	-	14
Churchill	-	1	-	-	-	-	-	1
Douglas	-	1	-	-	-	-	-	1
Elko	-	1	-	-	-	-	-	1
Esmeralda	-	38	-	-	-	-	-	38
Eureka	-	0	-	-	-	-	-	0
Humboldt	-	2	-	-	-	-	-	2
Lander	-	0	-	-	-	-	-	0
Lincoln	-	2	-	-	-	-	-	2
Lyon	-	295	-	-	-	-	-	295
Mineral	-	34	-	-	-	-	-	34
Nye	-	4,373	-	-	-	492	-	4,865
Pershing	-	0	-	-	-	-	-	0
Storey	-	0	-	-	-	-	-	0
White Pine	-	2	-	-	-	-	-	2
Undefined	-	0	-	-	-	-	-	0
TOTAL	0	4,763	0	0	0	492	0	5,255

Table VII

HMO MEDICARE ENROLLMENT TRENDS
March 31, 2007

Health Plan	Enrollment March 31, 2007	Enrollment March 31, 2006	Difference	Percent Change
Aetna, Inc.	-	-	-	-
Health Plan of Nevada	56,845	56,389	456	0.8%
HMO Nevada	-	-	-	-
Hometown Health	4,753	4,821	-68	-1.4%
NevadaCare, Inc.	-	-	-	-
PacifiCare of Nevada, Inc.	26,934	26,013	921	3.5%
Saint Mary's HealthFirst	-	-	-	-
Totals	88,532	87,223	1,309	1.5%

Table VIII

HMO MEDICAID ENROLLMENT

by Geographic Area March 31, 2007

Health Plan	Clark County	Washoe County	Rural Counties	Total Medicaid
Aetna, Inc.	-	-	-	-
Health Plan of Nevada	36,454	6,904	28	43,386
HMO Nevada	NR	NR	NR	33,795
Hometown Health	-	-	-	-
NevadaCare, Inc.	-	-	-	-
PacifiCare of Nevada, Inc.	-	-	-	-
Saint Mary's HealthFirst	-	-	-	-
Totals	71,006	11,560	28	77,181
Market Penetration	58.4%	49.0%	0.1%	46.4%

TABLE NOTES:

- This report reflects the first full quarter of Medicaid and Nevada Check—Up enrollees for providers Anthem HMO Nevada and Health Plan of Nevada.
- Per the Nevada State Division of Welfare and Supportive Services, the Medicaid rural enrollment data is too low to justify development of a separate reporting table.
- Please refer to "TECHNICAL NOTES" additional important information.

Table IX

HMO MEDICAID ENROLLMENT TRENDS

March 31, 2007

Health Plan	Enrollment March 31, 2007	Enrollment March 31, 2006	Difference	Percent Change
Aetna, Inc.	-	-	-	-
Health Plan of Nevada *	43,386	42,273	1,113	2.6%
HMO Nevada *	33,795	-	*	*
Hometown Health	-	-	-	-
NevadaCare, Inc.	-	40,311	*	*
PacifiCare of Nevada, Inc.	-	-	-	-
Saint Mary's HealthFirst	-	-	-	-
Totals*	77,181	82,584	-5,403	-6.5%

^{*}This report relfects the first full quarter of Medicaid and Nevada Check-Up enrollees for providers Anthem HMO Nevada and Health Plan of Nevada.

Table X

HMO NEVADA CHECK-UP ENROLLMENT

by Geographic Area March 31, 2007

Health Plan	Clark County	Washoe County	Rural Counties	Total Check-Up
Aetna, Inc.	-	-	-	-
Health Plan of Nevada *	13,881	6,904	1	20,786
HMO Nevada *	NR	NR	NR	8,335
Hometown Health	-	-	-	-
NevadaCare, Inc.	-	-	-	-
PacifiCare of Nevada, Inc.	-	-	-	-
Saint Mary's HealthFirst	-	-	-	-
Totals	19,251	4,512	1	29,121

^{*}This report reflects the first full quarter of Medicaid and Nevada Check-Up enrollees for providers Anthern HMO Nevada and Health Plan of Nevada.

TABLE NOTES:

Table XI

TOTAL HMO MARKET PENETRATION
by County, March 31, 2007

County	Commercial Market Penetration	Medicare Market Penetration	Medicaid Market Penetration
Clark	19.6%	35.6%	58.4%
Washoe	14.7%	23.9%	49.0%
Carson City	17.6%	0.2%	*
Churchill	2.9%	0.0%	*
Douglas	5.1%	0.0%	*
Elko	1.0%	0.0%	*
Esmeralda	1.5%	18.1%	*
Eureka	3.3%	0.0%	*
Humboldt	2.2%	0.1%	*
Lander	2.9%	0.0%	*
Lincoln	5.0%	0.3%	*
Lyon	7.9%	4.0%	*
Mineral	5.2%	3.5%	*
Nye	14.2%	52.4%	*
Pershing	4.7%	0.0%	*
Storey	7.2%	0.0%	*
White Pine	1.6%	0.1%	*
Statewide TOTALS	17.4%	30.0%	46.4%

^{*}Rural County: No county Medicaid Eligible Data available per Nevada State Division of Welfare and Supportive Services, see Table VIII.

Table XII

PPO ENROLLMENT by Geographic Area March 31, 2007

Health Plan	Clark County	Washoe County	Rural Counties	Total Enrollment
Aetna, Inc.	-	-	-	-
Health Plan of NV/Sierra Hlth & Life	30,959	841	3,653	35,453
HMO Nevada/Anthem BC & BS NV	NR	NR	NR	267,488
Hometown Health	317	68,583	5,225	74,125
NevadaCare/Summerlin Life&Hlth	7,874	412	425	8,711
PacifiCare of Nevada, Inc.	2,946	858	393	4,197
Saint Mary's HealthFirst	122	10,436	7,944	18,502
Totals	42,218	81,130	17,640	408,476

TABLE NOTES:

- Hometown Health enrollment numbers for Washoe County may include numbers from other counties.
- PacifiCare Life enrollment numbers include insured and self-funded plans.
- Please refer to "TECHNICAL NOTES" for additional important information.

TABLE XIII

PPO ENROLLMENT TRENDS by HEALTH PLAN
March 31, 2007

Health Plan	Enrollment March 31, 2007	Enrollment March 31, 2006	Difference	Percent Change
Aetna, Inc.	-	-	-	-
Health Plan of Nevada	35,453	27,498	7,955	28.9%
HMO Nevada	267,488	239,363	28,125	11.7%
Hometown Health	74,125	68,642	5,483	8.0%
NevadaCare, Inc.	8,711	12,169	-3,458	-28.4%
PacifiCare of Nevada, Inc.	4,197	6,102	-1,905	-31.2%
Saint Mary's HealthFirst	18,502	-	-	*
Totals	408,476	353,774	54,702	15.5%

TECHNICAL NOTES

• <u>Distinctions between Zeros, Dashes, NR, & Asterisks</u>

To increase readability, the following data presentation conventions have been used:

1. Zero: No enrollees within a county for which a Certificate of Authority

(COA) has been issued to the HMO.

2. Dash (-): The HMO does not have a COA to operate in the county.

When used in "Total," "Difference," or "Percent Change" columns, this convention represents invalid mathematical calculations due to an HMO not having a COA in the county or counties, and therefore not having a valid total number of enrollees for the calculation of interest. (e.g., in Table III, no HMO has a COA to operate in Eureka County. Therefore the "County Total" column is represented with a dash (-) to indicate an invalid mathematical total.)

In Table I, convention indicates HMO does not provide service to that population category.

3. NR: Not reported.

4. Asterisk (*): Value not able to be calculated due to missing data.

• Data methodology

The data collection, compilation and analysis are a simple evaluation of actual enrollment numbers and the eligible population.

1. Data sources:

Age Sex Race and Hispanic Origin Estimates from 2000 to 2005 and Projections from 2006 to 2026 for Nevada and its Counties, Nevada State Demographer, July 2006.

CY2007 Report, Nevada State Division of Welfare and Supportive Services, 2007.

2. Data compilation:

The tables in this report are compiled to display and/or compare the 4 basic categories of health insurance coverage. Health insurance coverage is determined by age and/or income levels and social factors.

Categories of health coverage:

1. Commercial population

The eligible population is based on the age group of zero to 64. Actual enrollment data is aggregated by county in which employers reside.

2. Medicare population

The eligible population is based on age group of 65 and older. Actual enrollment data is aggregated by county in which enrollees reside.

3. Medicaid population

The eligible population is the average of the January, February and March 2007 figures as specified by the Nevada State Division of Welfare and Supportive Services.

Actual enrollment data is aggregated by county in which enrollees reside.

4. Nevada Check Up population

Based upon regulatory justification and approval from social case workers, the eligible population is equal to actual enrollment data.

Actual enrollment data is aggregated by county in which enrollees reside.

3 Data analysis:

The eligible population contains the total potential population stipulated by each category of health coverage.

The actual enrollment data contains the number enrollees as specified by each source where applicable.

Market penetration is the actual number of enrollees per health plan per eligible population, whether it be statewide or by county.

• Preferred Provider Organization (PPO) and Health Maintenance (HMO) Data

An HMO and a PPO may both be part of the total health care product line from the same insurance company. It is important to note that service delivery of the HMO and PPO plans are aggregated separately.

The PPO information presented within the *Nevada HMO Industry Profile* is not an exhaustive listing of all PPOs that are operating within Nevada. The data presented herein are solely to provide an indication of other managed care activities that the health insurance may conduct.